



Justification for Request of 20,000 DIDs (two 10,000-number exchanges)

EvergreenHealth is an integrated health care system that serves nearly one million residents in King and Snohomish counties and offers a breadth of services and programs that is among the most comprehensive in the region. More than 1,000 physicians provide clinical excellence in over 80 specialties, including heart and vascular care, oncology, surgical care, orthopedics, neurosciences, women's and children's services, pulmonary care and home care and hospice services. Formed as a public hospital district in 1972, EvergreenHealth includes a 318-bed acute care medical center in Kirkland, a network of 12 primary care practices, two urgent care centers, over two dozen specialty care practices, 24/7 emergency care at its Kirkland, Monroe, and Redmond campuses and employs over 4600 employees.

EvergreenHealth has experienced unprecedented growth during the last seven years, in response to the needs of our growing community. We are running out of numbers in the original 6,000-number range, (plus 2000 numbers outside the range) we purchased many years ago (425.899.1000 to 6999), and some of those numbers have been ported to outside practices that have separated from the organization. We cannot continue using our current number range, because the last "nine" in our existing exchange (9-XXXX) presents problems such as those associated with the PSTN access code and 911 dialing. As a result, it is essential that we change our dialing plan. We are committed to migrate from four-digit to five-digit extensions.

EvergreenHealth is currently in pre-production of a major clinical application that will initially require 4,000 numbers for nurses, doctors and staff on the Kirkland campus and in the primary care, urgent care and specialty practices in our service area. Expanded use of the application will increase the need well beyond the original 4,000 numbers. Our current DID blocks would be returned in a timely manner after cutover to the number plan.

We are currently supporting two Hospitals and 14 remote care practices with plans for more. In order to adopt a unified dial plan that allows five-digit dialing between care practices, we must assign these practices new numbers. And since EvergreenHealth continues to expand its practices in the 425, 360 and 206 area codes, the new 564 area code makes sense for our future plans.

To recap, we are asking for one 10,000 number DID block which would replace the 8000 mixed prefix numbers in use today, this would leave 2000 for growth over the next 1-2 years. Along with that we are asking for a second 10,000 number DID block for growth for years 2-5 and to rollout the newest connect care system which requires 4000 DIDs on day one with a projected growth of 3500 more over the next 5 years.

We're proud of our 45-year tradition in this community, and honored to be a trusted health care partner to the growing number of patients and families. Thank you for supporting our essential services and for your consideration of our request.

Respectfully yours, :

A handwritten signature in black ink, appearing to read "John Dwight".

John Dwight - Exec Dir-Information Tech/CIO

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