

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of

INCONTACT, INC., d/b/a UCN, INC.,

 Petitioner,

Seeking Exemption from the Provisions
of WAC 480-120-382 Requiring
Competitively Classified
Telecommunications Companies to File
the 2016 Annual Report no later than
May 1, 2017

DOCKET UT-170145

ORDER 01

ORDER GRANTING EXEMPTION
FROM RULE; GRANTING COMPANY
ADDITIONAL TIME TO FILE
ANNUAL REPORT

BACKGROUND

- 1 On March 2, 2017, inContact, Inc., d/b/a UCN, Inc. (inContact or Company) filed with the Washington Utilities and Transportation Commission (Commission) a petition for an extension of time to file its annual report for 2016 as required by WAC 480-120-382. According to inContact, it is unable to prepare the report by May 1 because year-end financial statements will not be finalized and approved by that date. The Company seeks an extension until June 1, 2017. The Company understands that the annual regulatory fee must be paid on or before May 1, 2017.
- 2 Commission Staff reviewed the request and recommends granting inContact’s request for exemption.

FINDINGS AND CONCLUSIONS

- 3 (1) The Commission is an agency of the State of Washington vested by statute with the authority to regulate public service companies, including competitively classified telecommunications companies.
- 4 (2) inContact is a competitively classified telecommunications company and a public service company subject to Commission jurisdiction.
- 5 (3) inContact is subject to WAC 480-120-382, which requires competitively classified telecommunications companies to file an annual report no later than May 1 of each year.

- 6 (4) Under WAC 480-120-015, the Commission may grant an exemption from any rule in
WAC 480-120, if consistent with the public interest, the purposes underlying
regulation and applicable statutes. See also WAC 480-07-110.
- 7 (5) This matter came before the Commission at its regularly scheduled meeting on
April 28, 2017.
- 8 (6) After review of the petition in Docket UT-170145 by inContact filed on March 2,
2017, and giving due consideration, the Commission finds that the exemption is in the
public interest and is consistent with the purposes underlying the regulation and
applicable statutes and should be granted.

O R D E R

THE COMMISSION ORDERS:

- 9 (1) The request by inContact, Inc., d/b/a UCN, Inc. for an exemption from WAC 480-
120-382 and for an extension until June 1, 2017, to file its 2016 annual report is
granted.
- 10 (2) If inContact, Inc., d/b/a UCN, Inc. fails to file its annual report by June 1, 2017,
the Commission will assess penalties pursuant to RCW 80.04.405.
- 11 (3) The Commission retains jurisdiction over the subject matter and inContact, Inc., d/b/a
UCN, Inc. to effectuate the terms of this Order.

The Commissioners, having determined this Order to be consistent with the public interest,
directed the Secretary to enter this Order.

DATED at Olympia, Washington, and effective April 28, 2017.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

STEVEN V. KING, Executive Director and Secretary