

WN U-2

**SUBSTITUTE SECOND REVISED SHEET NO. 9
CANCELING FIRST REVISED SHEET NO. 9**

BURTON WATER COMPANY, INC.

**WATER SERVICE
RULES AND REGULATIONS**

Rule 10 - Interruption to Service

The utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the utility will give one day's advance notice to its customers of such scheduled shut-off. However, the utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impractical to give notice as stated above.

Rule 11 - Bills/Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late 30 days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of 2% of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than 30 days after the dispute has been resolved.

Unless otherwise specified, all charges for the base rate shall be paid bi-monthly, one month in arrears and one month in advance, on or before that last day of the billing month. All charges for metered water shall be paid bi-monthly in arrears on or before the last day of the billing month.

If the meter is unreadable for any reason, the bill will be estimated by using the average of past meter readings, adjusted for seasonal differences.

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K – Material has been transferred to Sheet No. 10.

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Issued by: Burton Water Company, Inc.

By: Richard A. Finnigan

Title: Attorney

WN U-2

**SUBSTITUTE FIRST REVISED SHEET NO. 10
CANCELING ORIGINAL SHEET NO. 10**

BURTON WATER COMPANY, INC.

**WATER SERVICE
RULES AND REGULATIONS**

Rule 12 - Deposits

The utility may require a deposit in situations where a customer's service has been disconnected for nonpayment of amount owed to the utility or when a customer is unable to establish or maintain credit with the utility.

(M)

The deposit will not be more than three-twelfths of estimated annual billings.

(M)(T)

Interest on deposits will be accrued at the rate for the one-year Treasury Constant Maturity as of November 15 of the previous year, as calculated by the U.S. Treasury, and published in the Federal Reserve's Statistical Release H.15. Interest is computed from the time of deposit to the time of refund.

(T)

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Deposits, plus any accrued interest, less any amount owed for service rendered, will be refunded to the customer: 1) where the customer has for 12 consecutive months paid for service when due or 2) upon termination of service.

In addition, the utility will comply with all provisions of the Commission's deposit rules.

Rule 13 - Responsibility for Delinquent Accounts

The utility will not refuse service to an applicant or discontinue service to a customer, who is not in arrears to the utility, because of the unpaid bill of a prior occupant, unless there is evidence of intent to defraud.

When the property being served is a rental, the property owner is the customer. The property Owner must establish the account and will be responsible for all utility charges. Disconnection notices will be provided to both property owner and tenant.

(N)

If past due amounts are referred for collection to a collection agency, a collection charge of thirty-five percent (35%) will be added to the delinquent account to recover the charge assessed by the collection agency.

(N)

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