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| SCHEDULE 129 |
| LOW INCOME PROGRAM (Continued) |

**INCOME ELIGIBILITY CRITERIA:** With exceptions as noted, eligibility will be restricted to “very low-income households”, as defined by the Washington Department of Community, Trade and Economic Development for purposes of affordable housing in RCW 43.63A.510. Currently that definition identifies households with an income not to exceed 50% of area median income. For purposes of this Program, in areas where 50% of median income exceeds 150% of federal poverty guidelines, eligibility will be capped at 150% of federal poverty guidelines; and in areas where 50% of median income falls below 125% of federal poverty guidelines, eligibility will be capped at 125% of federal poverty guidelines. To summarize, the income-eligibility ceiling for the Program fluctuates in a range between 125% and 150% of federal poverty guidelines; within the range, the precise figure equals 50% of the median income of an area.

**INFORMATION SERVICES:**

1. Agencies will provide qualifying Customers with the following education and information.
2. Low-income weatherization program information.
3. Personal Energy Management (PEM) and, if applicable, Time of Day rate education.
4. Information on deferred payment arrangements and budget billing.
5. Conservation education and information.
6. The Company will provide qualifying Customers with the following information.

Information to Customers dealing with delinquent utility bills on how to access low-income assistance.

**FUNDING:**

1. There will be a prescribed agency administrative fee structure based on actual costs to local contractors to operate the LIHEAP program in Washington State. The administrative fees paid to Agencies will be considered part of the Total Benefits paid under this Program. Funding of benefits under this Program will be allocated in the Company’s service area proportionate to LIHEAP payments to PSE for electricity in the most recent LIHEAP fiscal year.
2. There will be a surcharge on all electric Energy (kWh) and all natural gas Energy (therms) to all customer classes that will be subject to an annual true-up to reflect changes in billing determinants so that the Annual Cap of $22.444 million under the natural gas and electric Low Income Programs are equal to the Funding amounts collected by this schedule plus the Natural Gas Schedule 129, minus the effect of all of the Company’s revenue sensitive costs such as taxes.