# REPORTS AS REFERENCED IN WAC 480-123-070 AND WAC 480-123-080

Whidbey Telephone Company ("Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report 2: WAC 480-123-070(1)(b): The Company reports that the investments and expenses reported under Report 1, above, benefited customers as follows:

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. § 254 of providing high quality telecommunications services to customers in the service area for which the Company is designated as an ETC. The Company has made substantial expenditures and investments over the past several years, which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1 above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area.

Report 3: WAC 480-123-070(4): During the calendar year 2012, the Company received from the Federal Communications Commission ("FCC") notice of three (3) informal complaints made to them by Company customers with respect to services that are classified as regulated. These complaints, taken together, equate to approximately complaints per thousand lines over which services that are supported by the federal high-cost fund are provisioned.<sup>5</sup>

<sup>&</sup>lt;sup>1</sup> It is the Company's understanding that it is not required to submit the reports described in WAC 480-123-070(2) and (3).

<sup>&</sup>lt;sup>2</sup> National Exchange Carrier Association, Inc. Universal Service Data Collection Form 2013-1.

<sup>&</sup>lt;sup>3</sup> The term "ETC" is used herein with the same meaning as the term is used in Chapter 480-123 WAC.

<sup>&</sup>lt;sup>4</sup> References herein to the services supported by the federal high-cost fund refer to the services designated for support as set forth in 47 C.F.R. § 54.101(a).

<sup>&</sup>lt;sup>5</sup> During the calendar year 2012, the Company also received from the Consumer Protection Division of the Office of the Attorney General of the State of Washington ("Consumer Protection Division") notice of one (1) complaint against the Company made to them by a Company customer. That complaint related to the

Two of the informal complaints to the FCC of which the Company received notice during the calendar year 2012 were from the same customer and related to that customer's request for local number porting. In an attempt to assist the customer with that request, the Company made numerous contacts with the carrier to which the customer desired to have the number ported. That carrier did not have an established porting relationship with the Company, and the most recent information that the Company has received from that carrier with respect to such porting is that the carrier was unable to obtain the necessary internal engineering support and would continue to pursue that.

The remaining informal complaint to the FCC of which the Company received notice during the calendar year 2012 pertained to what are sometimes referred to as "rural call completion issues," which reportedly have affected rate-of-return, incumbent local exchange carriers serving rural areas nationwide. More specifically, the subject informal complaint pertained to problems reportedly encountered by the Company customer submitting the complaint, or by persons endeavoring to call that customer's telephone number, consisting of (i) the failure of interexchange calls to complete properly to that telephone number or (ii) transmission problems on such calls and/or erroneous or incomplete calling number identification. To the best of the Company's information, knowledge and belief, this informal complaint to the FCC was not the result of any inadequacy or insufficiency in any Company practice or procedure, but rather was the result of issues introduced by the originating wireless or interexchange carrier, or intermediate interexchange carriers, or their respective subcontractors.

# Report 4: WAC 480-123-080(1)(b) and (2): The Company reports as follows:

As they are known to the Company at the date of this Report and except as described in the next paragraph below, the planned investment and expenses related to Washington state for the periods January 1, 2013, through December 31, 2013, and January 1, 2014, through December 31, 2014, that the Company expects to use as a basis to request federal high-cost fund support for those periods, respectively, are expected to be relatively similar to those investments and expenses the Company has set forth in its information for calendar year 2012 filed under Report 1, above, taking into account normal fluctuations in investment and expense levels. The Company expects that levels of expenses in each of those years will remain relatively the same as those it experienced in calendar year 2012, subject to the effects of inflation and other commonly experienced

Company's billing of an installation charge for High Speed Internet service (that previously had been waived due to the customer's commitment to twelve (12) months of continuous service) and the resulting remaining balance owed by the customer after service had been disconnected prior to the end of the 12-month commitment period. The complaint did not pertain to the quality of the Company's High Speed Internet service, and because that service was being furnished and priced on a "non-regulated" basis, the matter was resolved by a discretionary credit for the installation charge being applied to the customer's account. If the complaint to the Consumer Protection Division were added to the three (3) informal complaints to the FCC, the resultant four (4) complaints would equate to approximately complaints per thousand lines over which services that are supported by the federal high-cost fund are provisioned.

changes in cost of labor and materials, changes in depreciation rates, and changes in the cost of employee benefit plans. The Company does not anticipate major adjustments in staffing levels for either relevant period. The Company expects that, in each of the calendar years 2013 and 2014, it will have relatively the same level of expenditure and investment related to maintenance, replacement and minor upgrades of telecommunications equipment and plant as occurred in calendar year 2012.

The Company's investment and expenditure plans directly affecting federal high-cost fund supported services offered by it in its designated ETC service area include the continuation of some major projects in calendar years 2013 and 2014, portions of which have already been completed and which include the following:

The expected benefit to customers from the anticipated investment and expenditures is that customers will continue to receive a high level of telecommunications service and the new facilities will result in and/or enhance a platform that will provide additional capacity for the provision of existing federal high-cost fund supported services to customers in the Company's designated ETC service area and on which additional telecommunications services, including, but not limited to, advanced telecommunications services, can be provided to customers in the Company's designated ETC service area. These projects will improve the quality of service and network capacity available to the Company's customers in the portions of the Company's designated ETC service area in which the new facilities are to be deployed, as well as increase the number of services available to customers in most, if not all, of the Company's designated ETC service area. The Company further expects that any federal high-cost fund support received by the Company will aid the Company's efforts to continue to provide the supported services at rates that are reasonably comparable to the rates for such services in urban areas. However, the Company projects that with reductions in intercarrier compensation and associated federal support, as well as other reductions in federal high-cost fund support, that support will need to be supplemented by support from the state universal service fund for the Company to be able to continue to maintain reasonably comparable rates. All customers in the Company's designated ETC service area will benefit from the expected level of federal high-cost fund support by continuing to have available to them services that are reasonably comparable to the telecommunications services offered in urban areas at rates that, if adequately supported by other factors, such as the state universal service fund, are reasonably comparable to the rates for such services in urban areas.

Dated: July 31, 2013

#### Universal Service Fund 2013 Data Collection Form

SAC: 5	22452	SA Name: WHIDBEY TELEPHO	ONE CO	MPANY	F	Region	: 5 PACIFIC
I. EXCH	ANGE CARRIER/DATA IDENTIFICATION						
(010)	Study Area Code	(010)	5224	152			
(020)	Contact Name	(020)	TRIS	H MASON		_	
(030)	Contact Telephone Number	(030)	360/	/321-0013			
(040)	USF Data Collection Period	(040)	2013	3-1		_	
Data <u>Line</u>	Description	Latest View 2012-1 Amount	<b>-</b>	Data Line	Pending View 2013-1 Amount	_	Data Source
II. WOR	KING LOOPS						
(060)	Total Loops (Cat. 1.1, 1.2 and 1.3)			(060)			Loop Summary
(070)	Category 1.3 Loops (Excluding Cat. 1.3 TWX Loops)			(070)			Loop Summary
(080)	Reserved		N O	ENTRY	' REQUI	R E	D
III. INVE	STMENT, EXPENSE AND TAXES						
Net Plan	t Investment						
(160)	Acct. 2001 - Telephone Plant in Serv	rice		(160)			Plant Summary
(170)	Acct. 1220 - Materials and Supplies			(170)			Plant Summary
(190)	Acct. 3100 - Accumulated Depreciat	ion		(190)			Reserve Summary
(195)	Acct. 3400 - Accumulated Amortization Tangible			(195)			Reserve Summary
(200)	Reserved		N O	ENTRY	' REQUI	R E	D
(205)	Reserved		N O	ENTRY	' REQUI	R E	D
(210)	Acct. 4340 - Net Noncurrent Deferre Operating Income Taxes	ed		(210)			Deferred Tax Summary
(220)	Net Plant Investment (Sum of Lines 160 + 170 Minus Lines 190 Through 210)			(220)			SUM

# Universal Service Fund 2013 Data Collection Form

SAC: 522452 SA Name: Region: 5 PACIFIC

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data <u>Line</u>	Pending View 2013-1 Amount	Data Source
Selected F	Plant Accounts				
(230)	Acct. 2210 - Central Office Switching Equipment		(230)		Plant Summary
(235)	Acct. 2220 - Operator System Equipment		(235)		Plant Summary
(240)	Acct. 2230 - Central Office Transmission Equipment		(240)		Plant Summary
(245)	Total Central Office Equipment (Sum of Lines 230 Through 240)		(245)		SUM
(250)	Circuit Equipment Category 4.13		(250)		COE Categorization
(255)	Acct. 2410 - Cable and Wire Facilities Total		(255)		Plant Summary
(260)	Acct. 3100 (2210) - Accumulated Depreciation Central Office Switchina Equipment		(260)		Reserve Summary
(265)	Acct. 3100 (2220) - Accumulated Depreciation Operator System Equipment		(265)		Reserve Summary
(270)	Acct. 3100 (2230) - Accumulated Depreciation Central Office Transmission Equipment		(270)		Reserve Summary
(275)	Acct. 3100 (2210–2230) - Total Accumulated Depreciation Central Office Equipment (Sum of Lines 260 Through 270)		(275)		SUM
(280)	Acct. 3100 (2410) - Accumulated Depreciation Cable and Wire Facilities		(280)		Reserve Summary

#### Universal Service Fund 2013 Data Collection Form

SAC: 522452

SA Name:

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data <u>Line</u>	Pending View 2013-1 Amount	Data Source
(285)	Reserved	N O	ENTR	Y REQUIR	E D
(290)	Reserved	N O	ENTR	Y REQUIR	E D
(295)	Reserved	N O	ENTR	Y REQUIR	E D
(300)	Reserved	N O	ENTR	Y REQUIR	E D
(305)	Reserved	N O	ENTR	Y REQUIR	E D
(310)	Acct. 4340 (2210) - Net Noncurrent Deferred Operating Income Taxes - Central Office Switching Equipment		(310)		Deferred Tax Summary
(315)	Acct. 4340 (2220) - Net Noncurrent Deferred Operating Income Taxes - Operator System Equipment		(315)		Deferred Tax Summary
(320)	Acct. 4340 (2230) - Net Noncurrent Deferred Operating Income Taxes - Central Office Transmission Equipment		(320)		Deferred Tax Summary
(325)	Acct. 4340 (2210-2230) - Net Noncurrent Deferred Operating Income Taxes - Central Office Equipment (Sum of Lines 310 Through 320)		(325)		SUM
(330)	Acct. 4340 (2410) - Net Noncurrent Deferred Operating Income Taxes - Cable and Wire Facilities		(330)		Deferred Tax Summary

## Universal Service Fund 2013 Data Collection Form

SAC: 522452

SA Name:

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data <u>Line</u>	Pending View 2013-1 Amount	Data Source
Plant-Spec	cific Operation Expense				
(335)	Acct. 6110 - Network Support Expense Total		(335)		Expense Summary
(340)	Acct. 6110 - Benefits Portion of Network Support Expense		(340)		Ben & Rents Sum
(345)	Acct. 6110 - Rents Portion of Network Support Expense		(345)		Ben & Rents Sum
(350)	Acct. 6120 - General Support Expense Total		(350)		Expense Summary
(355)	Acct. 6120 - Benefits Portion of General Support Expense		(355)		Ben & Rents Sum
(360)	Acct. 6120 - Rents Portion of General Support Expense		(360)		Ben & Rents Sum
(365)	Acct. 6210 - Central Office Switching Expense - Total		(365)		Expense Summary
(370)	Acct. 6210 - Benefits Portion of Central Office Switching Expense		(370)		Ben & Rents Sum
(375)	Acct. 6210 - Rents Portion of Central Office Switching Expense		(375)		Ben & Rents Sum
(380)	Acct. 6220 - Operator System Expense - Total		(380)		Expense Summary
(385)	Acct. 6220 - Benefits Portion of Operator System Expense		(385)		Ben & Rents Sum
(390)	Acct. 6220 - Rents Portion of Operator System Expense		(390)		Ben & Rents Sum
(395)	Acct. 6230 - Central Office Expense - Transmission Equipment - Total		(395)		Expense Summary

# Universal Service Fund 2013 Data Collection Form

SAC: 522452 SA Name: Region: 5 PACIFIC

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data <u>Line</u>	Pending View 2013-1 Amount	Data Source
(400)	Acct. 6230 - Benefits Portion of Central Office Expense - Transmission Equipment		(400)		Ben & Rents Sum
(405)	Acct. 6230 - Rents Portion of Central Office Expense - Transmission Equipment		(405)		Ben & Rents Sum
(410)	Accts. 6210–6230 - Central Office Expense Total (Sum of Lines 365 + 380 + 395)		(410)		SUM
(415)	Reserved	N O	ENTR	Y REQUIRE	D
(420)	Reserved	N O	ENTR	Y REQUIRE	D
(425)	Reserved	N O	ENTR	Y REQUIRE	D
(430)	Acct. 6410 - Cable and Wire Facilities Expense - Total		(430)		Expense Summary
(435)	Acct. 6410 - Benefits Portion Cable and Wire Facilities Expense		(435)		Ben & Rents Sum
(440)	Acct. 6410 - Rents Portion Cable and Wire Facilities Expense		(440)		Ben & Rents Sum
(445)	Total Plant-Specific Expense (Sum of Lines 335 + 350 + 365 + 380 + 395 + 415 + 430)		(445)		SUM
Plant-Nons	pecific Expense				
(450)	Acct. 6530 - Network Operations Expense - Total		(450)		Expense Summary
(455)	Acct. 6530 - Benefits Portion Network Operations Expense		(455)		Ben & Rents Sum

#### Universal Service Fund 2013 Data Collection Form

SAC: 522452 SA Name:

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data Line	Pending View 2013-1 Amount	Data Source
(465)	Reserved	N O	ENTR	Y REQUIRE	D
(470)	Reserved	N O	ENTR	Y REQUIRE	D
(480)	Reserved	N O	ENTR	Y REQUIRE	D
(485)	Reserved	N O	ENTR	Y REQUIRE	D
(500)	Reserved	N O	ENTR	Y REQUIRE	D
(505)	Reserved	N O	ENTR	Y REQUIRE	D
Depreciatio	n and Amortization Expenses				
(510)	Acct. 6560 (2210) - Depreciation and Amortization Expense - Central Office Switching Equipment		(510)		Depreciation Expense Summary
(515)	Acct. 6560 (2220) - Depreciation and Amortization Expense - Operator System Equipment		(515)		Depreciation Expense Summary
(520)	Acct. 6560 (2230) - Depreciation and Amortization Expense - Central Office Transmission		(520)		Depreciation Expense Summary
(525)	Acct. 6560 (2210–2230) Depreciation and Amortization Central Office Equipment (Sum of Lines 510 Through 520)		(525)		SUM
(530)	Acct. 6560 (2410) - Depreciation and Amortization Expense - Cable and Wire Facilities		(530)		Depreciation Expense Summary
Corporate (	Operating Expenses				
(535)	Acct. 6710 - Executive and Planning Expense - Total		(535)		Expense Summary
(540)	Acct. 6710 - Benefits Portion Executive and Planning Expense		(540)		Ben & Rents Sum

## Universal Service Fund 2013 Data Collection Form

SAC: 522452

SA Name:

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data Line	Pending View 2013-1 Amount	Data Source
(550)	Acct. 6720 - General Administrative Expense - Total		(550)		Expense Summary
(555)	Acct. 6720 - Benefits Portion - General Administrative Expense		(555)		Ben & Rents Sum
(565)	Total Corporate Operations  Expense (Sum of Lines 535 + 550)		(565)		SUM
Other Expe	nses and Revenues				
(600)	Benefits Portion of All Operating Expenses - Total		(600)		Ben & Rents Sum
(610)	Rents Portion of All Operating Expenses - Total		(610)		Ben & Rents Sum
(620)	Reserved	N O	ENTR	Y REQUIRE	D
(630)	Reserved	N O	ENTR	Y REQUIRE	D
Taxes					
(650)	Acct. 7200 - Operating Taxes		(650)		Expense Summary
(655)	Reserved	N O	ENTR	Y REQUIRE	D
IV. PART 3	6 - COST STUDY DATA				
(700)	Acct. 2410 - Cost Study Average Cable and Wire Facilities		(700)		C&WF Summary
(710)	Cost Study Average Cable and Wire Facilities Cat. 1 - Total Exchange Line C&WF Excluding Wide Rand		(710)		C&WF Summary

### Universal Service Fund 2013 Data Collection Form

SAC: 522452 SA Name: Region: 5 PACIFIC

Data <u>Line</u>	Description	Pending View 2012-1 Amount	Data <u>Line</u>	Pending View 2013-1 Amount	Data Source
	TIZABLE TANGIBLE ASSETS instructions prior to completing this section)				
(800)	Acct. 2680 - Amortizable Tangible Assets		(800)		Plant Summary
(805)	Acct. 2680 (2230) - Amortizable Tangible Assets - Central Office Transmission Equipment		(805)		Plant Summary
(810)	Acct. 2680 (2230) - Amortizable Tangible Assets - Central Office Transmission Equipment Allocated to Category 4 13		(810)		Plant Summary
(815)	Acct. 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities		(815)		Plant Summary
(820)	Acct. 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities Allocated to Category 1		(820)		Plant Summary
(830)	Acct. 6560 (2680) - Depreciation and Amortization Expense - Amortizable Tanoible Assets		(830)		Depreciation Expense Summary

# VI. COMMENTS/SIGNIFICANT CHANGE EXPLANATION

#### National Exchange Carrier Association, Inc. Universal Service Fund 2013 Data Collection Form

VII. CERTIFICATION F	ORM
VII. CERTIFICATION F	UKIYI

I AM CHIEF OPERATING OFFICER. I HEREBY CERTIFY THAT I HAVE OVERALL

RESPONSIBILITY FOR THE PREPARATION OF ALL DATA IN THE ATTACHED

2013-1 UNIVERSAL SERVICE FUND DATA SUBMISSION FOR WHIDBEY TELEPHONE COMPANY

AND THAT I AM AUTHORIZED TO EXECUTE THIS CERTIFICATION. BASED ON INFORMATION KNOWN

TO ME OR PROVIDED TO ME BY EMPLOYEES RESPONSIBLE FOR THE PREPARATION OF THE DATA IN

THIS SUBMISSION, I HEREBY CERTIFY THAT THE DATA HAVE BEEN EXAMINED AND REVIEWED AND

ARE COMPLETE, ACCURATE, AND CONSISTENT WITH THE RULES OF THE FEDERAL COMMUNICATIONS

COMMISSION.

DATE:		JULY 31, 2013
CERTIFYING	SIGNATURE:	In Kunul
NAME:		BRUCE RUSSELL
TITLE:		CHIEF OPERATING OFFICER
PERIOD COV	/ERED:	JANUARY 1, 2012 TO DECEMBER 31, 2012
VII.A.	RURAL STATUS: The rural status of this compa	any during calendar year 2014 will be: (Check One)
	X RURAL	NON-RURAL
VII.B.	ACQUISITION CERTIFICATION (Check One)	

X MY COMPANY HAS NOT ACQUIRED AN EXCHANGE DURING THE PERIOD COVERED.							
MY COMPANY HAS ACQUIRED THE FOLLOWING EXCHANGE(S) DURING THE PERIOD COVERED.							
Exchange Name	Selling Company	No. of Loops					

PURSUANT TO FCC RULES, SECTION 69.601(C), EXCHANGE CARRIERS ARE REQUIRED TO CERTIFY UNIVERSAL SERVICE FUND DATA SUBMITTED TO NECA.

(FCC RULES STATE THAT PERSONS MAKING WILLFUL FALSE STATEMENT IN THIS DATA SUBMISSION CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER THE PROVISIONS OF THE U.S. CODE, TITLE 18, SECTION 1001).