2012 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION REPORT AS REQUIRED BY WAC 480-123-060, WAC 480-123-070, AND WAC 480-123-080 CENTURYTEL OF COWICHE, INC. D/B/A CENTURYLINK

CenturyTel of Cowiche, Inc. d/b/a CenturyLink (the "Company") hereby submits the following report in accordance with WAC 480-123-060, WAC 480-123-070, and WAC 480-123-080.

WAC 480-123-060(1): Each ETC seeking certification of the ETC's use of federal high-cost funds pursuant to 47 C.F.R. §§ 54.307, 54.313, or 54.314 must request certification by July 31 each year. The ETC must certify that it will use federal high-cost universal service fund support only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended. The certification must be submitted by a company officer in the manner required by RCW 9A.72.085.

Response: Certification attached as Exhibit A.

WAC 480-123-060(2): The commission will certify an ETC's use of federal high-cost universal service fund support, pursuant to 47 C.F.R. §§ 54.307, 54.313, or 54.314 only if the ETC complies with the requirements in WAC 480-123-070, and the ETC demonstrates that it will use federal high-cost funds only for the provision, maintenance, and upgrading of facilities and services for which the support is intended through the requirements of WAC 480-123-080

Response: See responses to WAC 480-123-070 and WAC 480-123-080 below.

WAC 480-123-070 Annual certifications and reports.

Not later than July 31 of each year, every ETC that receives federal support from any category in the federal high-cost fund must certify or report as described in this section. The certifications and reports are for activity related to Washington State in the period January 1 through December 31 of the previous year. A company officer must submit the certifications in the manner required by RCW 9A.72.085.

- (1) Report on use of federal funds and benefits to customers.
- (a) For an ETC that receives support based only on factors other than the ETC's investment and expenses, the report must provide a substantive description of investments made and expenses paid with support from the federal high-cost fund.

For ETCs that receive any support based on the ETC's investment and expenses, the report must provide a substantive description of investment and expenses, such as the NECA-1 report, the ETC will report as the basis for support from the federal high-cost fund.

Response: Attached as Exhibit B is a copy of the Company's NECA-1 Report associated with the Company's operations in 2009. The plant investment and expense amounts listed on the report represent the basis for federal high cost funding support received in 2011. The attached report is also the basis of current support levels. Per FCC 11-161, the Connect America Fund order, current universal service funding levels are frozen based on the amount of support that was received by each company in 2011. Additionally, attached as Confidential Exhibit C is a Company report labeled USF 1010, showing the same type of information as the NECA-1 report. This report reflects the Company's continued operations in 2011. Confidential Exhibit C contains confidential financial information as recognized under RCW 80.04.095. Therefore the schedule is being submitted as a CONFIDENTIAL document under WAC 480-07-160 and RCW 80.04.095.

(b) Every ETC must provide a substantive description of the benefits to consumers that resulted from the investments and expenses reported pursuant to (a) of this subsection.

Response: The Company reports that the investment in plant and the expenses reported in Exhibit B and Confidential Exhibit C submitted herewith provide very direct and substantial benefits to consumers. Over the years the Company has invested millions of dollars in building, maintaining, and operating a telecommunications network in the state of Washington. It is the growth, enhancement, and continued viability of this network that give consumers in the Company's service territory access to services that are vital in meeting their telecommunications needs. The expenditures reflected in the Company's exhibits have allowed the Company to provide services that meet the expectations addressed in 47 U.S.C. 254 for consumers in the service area for which the Company is designated as an Eligible Telecommunication Carrier.

The expenditures reflected in Exhibit B and Confidential Exhibit C were directed to assuring that the network is positioned to meet the ever increasing needs and expectations of consumers. The company's expenditures included projects to increase network capacity. (1) For example, projects that added fiber or cable to the network increased the network's capacity. Consumers benefit from increased capacity in that it allows additional consumers to join or access the network, allows additional services to be offered over the network, and reduces the likelihood that calls will be blocked.

Company expenditures have also gone to maintaining and increasing network reliability. Ability to access the network during periods of power outages clearly benefits the health and safety of consumers. Network reliability also benefits consumers by generally increasing the overall quality of service.

(2) Local service outage report. ETCs not subject to WAC 480-120-412 and 480-120-439(5) are required to report local service outages pursuant to this subsection. The report must include detailed information on every local service outage thirty minutes or longer

¹ Exhibit B and Confidential Exhibit C do not identify expenditures at the project level. The projects underlying the expenditures on these reports would tend to be very similar to those identified in response to WAC 480-123-080 (1) (b) which does identify certain planned expenditures at the project level.

in duration experienced by the ETC. The report must include:

- (a) The date and time of onset and duration of the outage;
- (b) A brief description of the outage and its resolution;
- (c) The particular services affected, including whether a public safety answering point (PSAP) was affected;
 - (d) The geographic areas affected by the outage;
 - (e) Steps taken to prevent a similar situation in the future; and
 - (f) The estimated number of customers affected.

Response: The Company is exempt from this requirement as it is subject to WAC 480-120-412 and WAC 480-120-439(5).

(3) Report on failure to provide service. ETCs not subject to WAC 480-120-439 are required to report failures to provide service pursuant to this subsection. The report must include detailed information on the number of requests for service from applicants within its designated service areas that were unfulfilled for the reporting period. The ETC must also describe in detail how it attempted to provide service to those applicants.

Response: The Company is exempt from this requirement as it is subject to WAC 480-120-439(5).

(4) Report on complaints per one thousand handsets or lines. The report must provide separate totals for the number of complaints that the ETC's customers made to the Federal Communications Commission, or the consumer protection division of the office of the attorney general of Washington. The report must also generally describe the nature of the complaints and outcome of the carrier's efforts to resolve the complaints.

Response: The Company reports that there were no complaints during calendar year 2011 to the Federal Communications Commission or to the Consumer Protection Division of the Office of the Attorney General of the State of Washington.

(5) Certification of compliance with applicable service quality standards. Certify that it met substantially the applicable service quality standard found in WAC 480-123-030 (1)(h).

Response: Certification attached as Exhibit A.

(6) Certification of ability to function in emergency situations. Certify that it had the ability to function in emergency situations based on continued adherence to the standards found in WAC 480-123-030 (1)(g).

Response: Certification attached as Exhibit A.

(7) Advertising certification, including advertisement on Indian reservations. Certify it has publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within the ETC's designated service area. Such publicity should include advertisements likely to reach those who are not current customers of the ETC within its designated service area.

Response: Certification attached as Exhibit A.

WAC 480-123-080 Annual plan for universal service support expenditures.

- (1) Not later than July 31 of each year, every ETC that receives federal support from any category in the federal high-cost fund must report on:
- (a) The planned use of federal support related to Washington state that will be received during the period October 1 of the current year through the following September; or
- (b) The planned investment and expenses related to Washington state which the ETC expects to use as the basis to request federal support from any category in the federal high-cost fund.

Response: The Company submits herewith Confidential Exhibit D entitled "CenturyLink 2012 Planned Investments." The schedule is not all-inclusive of the Company's planned capital expenditures but does list some of the more significant projects the Company is undertaking in 2012. The exhibit is quite detailed with regard to equipment, location, and cost and therefore constitutes valuable commercial information in the form of network configuration and design information as recognized under RCW 80.04.095. Therefore the schedule is being submitted as a CONFIDENTIAL document under WAC 480-07-160 and RCW 80.04.095. The Company also expects to incur expenses associated with maintaining and operating its network in the state of Washington at a level that will be similar to the expenses indicated on Exhibit B and Confidential Exhibit C submitted in response to WAC 480-123-070(1)(a). The Company also submits Confidential Exhibit E entitled "CenturyLink 2011 Planned Investments Progress Report". The exhibit describes the status of construction projects during 2011 and is being submitted as a CONFIDENTIAL document under WAC 480-07-160 and RCW 80.04.095.

(2) The report must include a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers.

Response: The Company states that federal support will be used only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended under 47 U.S.C. 254. The federal support will be used to fund operation of, and

improvements to, the network, including some of the various projects included on the CenturyLink 2012 Planned Investments exhibit as well as expenses at a level similar to that indicated on Exhibit B and Confidential Exhibit C submitted in response to WAC 480-123-070(1)(a). The Company's use of federal support in this manner will benefit consumers. As discussed previously in this report, these types of expenditures will serve to sustain and improve network capacity and reliability. This network capacity and reliability is essential to providing the level of service anticipated in 47 U.S.C. 254 and therefore benefits consumers.

For more specific consumer benefits associated with planned expenditures, the Company incorporates by reference the column of the CenturyLink 2012 Planned Investments schedule that is entitled "Narrative." The narrative for each project on the schedule identifies specific improvements that will benefit consumers in specific areas.

(3) As part of the filing required by this section to be submitted in 2007, and at least once every three years thereafter, a wireless ETC must submit a map in .shp format that shows the general location where it provides commercial mobile radio service signals.

Response: This is not applicable to the Company, as it is not a wireless ETC.

EXHIBIT A

AFFIDAVIT CONTAINING CERTIFICATIONS AS REQUIRED BY WAC 480-123-060 AND WAC 480-123-070

- I, David D. Cole, being of lawful age and duly sworn, on my oath state that I am Senior Vice President and Controller for CenturyLink, Inc. and an officer of CenturyTel of Cowiche, Inc. d/b/a CenturyLink ("Company"), that I am authorized to execute this affidavit on behalf of the Company, and that the facts set forth in this affidavit and the accompanying reports are true to the best of my knowledge, information, and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:
- (1) That any federal high-cost universal service fund support received by the Company within Washington was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended;
- (2) That during the 2011 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);
- (3) That during the 2011 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wire line carriers in emergency situations; and
- (4) That during the 2011 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of any federally recognized Indian Reservations within the Company's service territory and, in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

FURTHER AFFIANT SAYETH NOT.

Dated this 3 day of July, 2012

Company: CenturyTel of Cowiche, Inc. d/b/a CenturyLink

David D. Cole, Senior Vice President and Controller

Subscribed to and sworn before me this 25 day of July, 2012 in Monroe, Louisiana.

Notary Public

Printed Name of Notary

My Commission Expires:

TERRI GUICE
STATE OF LOUISIANA
Union Parish
Louisiana Bar Roll No. 8622
My Commission Expires at Death

EXHIBIT B



USF1010 LATEST VIEW REPORT



Conta Conta Relea	es to Period: act Name: act Phone: ase Status: Edit Status:	Year End 12/2009 Donnie Aultman (318)-388-9497 Ext: Released Passed Edit	Reg: MSM: OO: Co: SAR:	2 000021047 200000016 300000440 522410	SOUTHERN Marilyn Stewart CenturyTel, Inc. dba CenturyL CenturyTel, Inc. dba CenturyL CENTURYTEL-COWICHE	1
Descr	iption			Latest View		
060	Total Loops			1,848		
070	Cat. 1.3 Loops			1,828		
160	Account 2001			7,775,574		
170	Account 1220			0		
190	Account 3100			6,315,611		
195	Account 3400			0		
210	Account 4340			85,799		
220	Net Plant Investmen	זר		1,374,164		
230	Account 2210			2,163,862		
235	Account 2220			0		
240 245	Account 2230 Total Central Office			996,952		
250	Ckt Equip Cat 4.13			3,160,814		
255	Account 2410			523,747 4,048,948		
260	Account 3100 (2210))		2,056,130		
265	Account 3100 (2220	•		2,030,130		
270	Account 3100 (2230			717,839		
275	Account 3100 (2210	•		2,773,969		
280	Account 3100 (2410			3,119,130		
310	Account 4340 (2210			23,877		
315	Account 4340 (2220			Ö		
320	Account 4340 (2230			11,001		
325	Account 4340 (2210)-2230)		34,878		
330	Account 4340 (2410	0)		44,678		
335	Account 6110 Total			2,863		
340	Account 6110 Bene	fits		431		
345	Account 6110 Rents	3		35		
350	Account 6120 Total			31,220		
355	Account 6120 Bene	fits		1,552		
360	Account 6120 Rents	5		2,914		
365	Account 6210 Total			99,578		
370	Account 6210 Bene			22,123		
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410	Account 6210-6230			120,895		
430	Account 6410 Total			109,510		
435	Account 6410 Bene	fits		21,037		
440	Account 6410 Rents			26,790		
445	Total Plant Specific			264,488		
450	Account 6530 Total			69,847		
455	Account 6530 Bene	fits		10,366		
510	Account 6560 (2210			12,723		
515	Account 6560 (2220	·		0		
520	Account 6560 (2230	-		34,771		



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CONFIDENTIAL EXHIBIT C

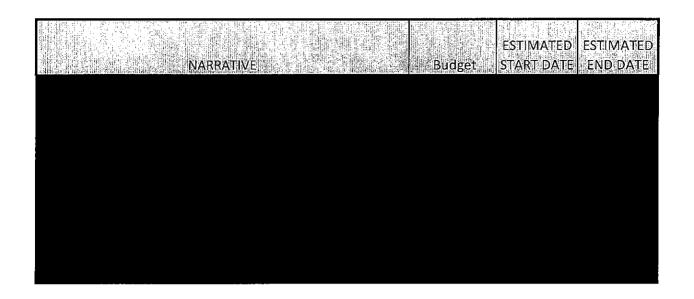
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Study Area: CenturyTel of Cowiche(SAC 522410) Year End 12/31/2011

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(240)	c, Acct 2230	
(245)	d. Total Central Office	
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(255)	f. Acct 2410	
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(455)	b. Acct 6530 (benefits)	
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(515)	b. Acct 6560(2220)	
(520)	c. Acct 6560(2230)	
(525)	d. Acct 6560(2210-2230)	
(530)	e. Acct 6560(2410)	
(535)	a. Acct 6710	
(540)	b. Acct 6710 (benefits)	
(550)	c. Acct 6720	
(555) (585)	d. Acct 6720 (benefits) e. (sum of lines 535+550)	
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(610)	b. Rents Portion	
(650)	a, Acct 7200	
(700)	Cost Study Avg C&WF Acct 2410	
(710)	Cost Study Avg C&WF Act 2410 Cost Study Avg C&WF Cat 1	
(800)	Acct. 2680 Tot Assets	
(805)	Acct. 2680 (2230) COE Trans	
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CONFIDENTIAL EXHIBIT D

CenturyLink 2012 Planned Investments WAC 480-123-080 (1)(B) CenturyTel of Cowiche, Inc. d/b/a CenturyLink



CONFIDENTIAL EXHIBIT E

CenturyLink 2011 Planned Investments Progress Report WAC 480-123-080 (1)(B) CenturyTel of Cowiche, Inc. d/b/a CenturyLink

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