WN U-10

CenturyTel of Washington, Inc. Exchange and Network Services Section 1 Second Revised Index Sheet 4 Cancels First Revised Index Sheet 4

### SUBJECT INDEX

<u>SUBJECT</u>	SECTION
Maintenance and Repair	2
Maps	5
Measured Rate Service	5
Obsolete	105
Message Delivery Service	10
Message Delivery Service - Interoffice	10
Message Telecommunications Service	6
Message Waiting Indication	10
Mileage Charges	10
Obsolete	10
Miscellaneous Central Office Services	110
Miscellaneous Nonrecurring Charges	3
Miscellaneous Switched Digital Service Offerings	15
Miscellaneous Switching Arrangements	10
Obsolete	110
Multiline Hunt Service	5
N11 Abbreviated Dialing Codes Natural Disaster Relief for Customers Network Connecting Arrangements Network Interface Line New Construction Night Terminals Nonlisted Telephone Number Service Nonpublished Telephone Number Service Notice Necessary Prior to Termination Notices Number Assignment Number Hunting	9 2 10 105 4 10 5 5 5 2 2 2 2 2 5
Obligation to Furnish Service	2
Operator Services	5
Operator Services Surcharges	5
Other Construction or Conditions	4
Party Line Service	5
Pay Per Call Restriction	10
Payment For Service	2
Payment Of Bills	2
P-Phone Service	14
Premium Exchange Services	5

(K) Material previously found on this sheet now appears on Index Sheet 5

(K)

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services Section 1 Second Revised Index Sheet 5 Cancels First Revised Index Sheet 5

### SUBJECT INDEX

SUBJECT Primary Rate Service (ISDN) Private Branch Exchange (PBX) Trunks Promotions Prorating of Opening and Closing Bills Public Access Line Service Public Communication Service Coin and Coinless Public Telephone Service	SECTION 14 5 16 2 5 5 5 5	
Quality of Service Guarantee Reasons for Termination	2 2	
Record of Complaints	2	
Record of Complaints Recording of Two-Way Telephone Conversations	2 8	
Reference to Other Publications	8 1	
Reference to Other Tariffs and/or Price Lists	1	
Reference to Washington Administrative Codes	1	
Refund for Overcharge	2	
Refusal of Service	2	
Regulated Network Facility Terminations	2	
Remote Call Forwarding – Measured	5	(N)
Remote Call Forwarding Service *		M)(T)
Remote Central Office service	5	,,,,
Rendering of Bills	2	
Resale	2	
Resale of Network Features	2	
Resale of Service	2	
Resale/Sharing	5	
Residence Flat Line	5	
Responsibilities of the Customer	2	
Restoral of Service From Disconnection	2	
Restrictions on Termination	2	
Returned Check Charge	2	
Reverse Billing Service	10	
Scan-Alert Service	9	
Screening/Restriction Services	10	
Select Call Routing Service	5	
Selective Ringing Module	10	
Series Completion Service	5	
Service Charges	3	
Service Connections to Be Made by Company's Employees	0	
Except Under Specified Conditions	2	
Service Liabilities Shared Telecommunications Services	2 5	
Simple Flat Line	5 5	
One-Number Service	5	
Special Billing Number Service	10	
	10	

### \*Grandfathered Service Offering

(M) Material now appearing on this sheet was previously found on First Revised Index Sheet 4.

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services Section 5 First Revised Sheet 22 Cancels Original Sheet 22

- 5. Exchange Services
- 5.2 Local Exchange Service
- 5.2.10 Local Service Options
  - C. Hunting Service
    - 1. Description

Hunting Service is provided in all Company central offices. This service is offered subject to the capabilities of the central office providing the hunting arrangement. This service applies to Network Interface Lines and complex services including key lines, data lines and FX lines.

- a. Hunting Service is offered in two categories:
  - Series completion service
  - Multiline hunt service
- b. Residence customers may subscribe to series completion service.
- c. The Hunting Service available in any given central office will depend on the type of central office equipment provided.
- d. The limitations on hunting service will vary by the type of central office offering the service.
- e. Hunting Service is not available on multiparty lines.
- f. The Custom Calling Service feature, Call Forwarding, will override the Hunting Service provided.
- g. If the customer converts from a series completion service to multiline hunt service, the nonrecurring charges for a multiline hunt service apply.
- h. Hunting Service as specified in this Section does not apply to PBX DID trunk groups.
- Hunting Service will affect the operation or availability of some other optional features on the hunting lines. The features most often affected include forms of Call Forwarding, **Remote Call Forwarding, Remote Call Forwarding-Measured**, Call Waiting, Call Transfer, Speed Calling and others, depending on the service configuration.
- (T) (T)

- j. Series completion service cannot be added to multiline hunt service.
- k. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group.

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services Section 5

(N)

Original Sheet 84.1

5. Exchange Services

- 5.4 Premium Exchange Services
- 5.4.10 Remote Call Forwarding Measured
  - A. Description

Remote Call Forwarding – Measured (RCFM) is an arrangement whereby a call placed from an originating number (Calling Party) to a customer's (RCFM Customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another telephone number (the terminating number) designated by the RCFM Customer.

- B. Terms and Conditions
  - 1. RCFM is furnished to business and residence customers, subject to availability of suitable facilities, in central offices where operating conditions permit. When the RCFM number is to be located in a multi-office exchange, the company will determine the serving office.
  - 2. RCFM may not be used to terminate calls to a payphone access line.
  - 3. The Company will not provide identification of the originating telephone number to the RCFM Customer.
  - 4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, RCFM is not guaranteed for satisfactory transmission of data.
  - 5. Each RCFM allows for forwarding one call at a given time. A subsequent RCFM or path is necessary for each additional call to be forwarded simultaneously. A condition of providing RCFM is that the customer orders sufficient RCFM features and facilities to adequately handle calls to the RCFM Customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional RCFMs are required at the customer will be required to subscribe to additional RCFM features and facilities. Should the customer refuse to subscribe to additional RCFM features and/or facilities, the customer's RCFM will be subject to termination.

(N)

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services Section 5

(N)

Original Sheet 84.2

5. Exchange Services

- 5.4 Premium Exchange Services
- 5.4.10 Remote Call Forwarding Measured (RCFM) (Cont'd)
  - B. Terms and Conditions (Cont'd)
    - 6. One listing in the alphabetical section of the directory covering the exchange in which the RCFM central office is located is provided without additional charge. Customer may subscribe to additional listings at the rates specified elsewhere in this tariff. Business listings consist of a subscriber's business name, designation descriptive of the subscriber's business, and the telephone number. At the subscriber's discretion, its business listing also may include subscriber's business address, which must be the physical address of the active business location where Subscriber renders service.
    - 7. RCFM is not eligible for Vacation Service (temporary suspension).
    - 8. Neither RCFM nor Call Forwarding will be available as a feature on the RCFM terminating number.
    - 9. If the use of RCFM is primarily or substantially of business, professional, institutional, or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.
    - 10. Message detail is not provided for local calls when RCFM is used on a local basis.
    - 11. When the RCFM central office and terminating number are not in the same local calling area, the RCFM Customer must select a toll provider when the order is placed. Applicable toll charges will be billed by the RCFM Customer's toll provider at its established toll rates.
    - 12. The nonrecurring charge specified in C following will apply in lieu of any other service charges for establishment of each RCFM facility and for a change in the telephone number at the Call Forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer.

(N)

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services

Section 5

(N)

(N)

Original Sheet 84.3

5. Exchange Services

- 5.4 Premium Exchange Services
- 5.4.10 Remote Call Forwarding Measured (RCFM) (Cont'd)
  - C. Rates and Charges
    - 1. The following monthly and nonrecurring charges apply for each RCFM facility (call path):

	Nonrecurring Charge	Monthly Rate
Business and Residence	\$41.00	\$22.00

- 2. Message/usage charges are comprised of two separate charges:
  - a) The Calling Party is responsible for any applicable local or long distance charges from the originating number to the RCFM telephone number, as determined by the Calling Party's service provider(s).
  - b) The RCFM Customer is responsible for any applicable charges for calls forwarded from the RCFM central office to the terminating number.
    - 1) Toll charges as determined by the RCFM Customer's long distance provider apply when the RCFM central office location is not in the local calling area of the terminating telephone number.
    - Local usage charges specified following apply for each call forwarded when the RCFM central office is in the same local calling area (home and EAS) of the terminating telephone number. Fractional minutes are rounded up.

Rate per minute, or each fraction thereof \$0.03

WN U-10 CenturyTel of Washington, Inc. Exchange and Network Services Section 9 First Revised Sheet 23 Cancels Original Sheet 23

(T)

(T)

(N)

(N)

### 9. Central Office Services

- 9.2 Emergency Reporting Service
- 9.2.1 Universal Emergency Number Service 911
  - A. Basic Universal Emergency Number Service (Basic 911)
    - 4. Rates and Charges (Cont'd)
      - a. 911 Transport Dedicated (Cont'd)

### (4) Transport Mileage (Cont'd)

			(b)	Charges for the Companies network services (the Company portion only) when being provided in conjunction with other local exchange carriers [1,2,3]	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
				-From Originating End Office to Meet Point	[4]	[4]
				-From Meet Point to the PSAP Serving Central Office	[5]	[5]
		(5)	•	inating End Office 911 Code Translation, End Office	ICB	ICB
	b.	911	Tran	sport Non-dedicated [6]		
		- 0	rigina	ting End Office Emergency Call Forwarding	[7]	[7]
				ing End Office 911Code Translation, Office	ICB	ICB

- [1] The monthly mileage rates apply to the airline distance measured between the central offices through which the service is provided.
- [2] See 10.2.2, Extension Service.
- [3] Mileage applies where applicable to business service. See 10.2.1.
- [4] For the Companies portion, apply same rates and charges for 911 Code Recognition and fixed transport mileage per mileage band, and if requested, rates and charges for Automatic Number Identification.
- [5] For the Companies portion, apply same rates and charges for 911 business line and fixed transport mileage per mileage band.
- [6] One exchange line is required at the PSAP for each Originating End Office Emergency Call Forwarding feature to allow answering of calls forwarded.
- [7] Apply same rates and charges as shown in 5.4.4, Remote Call Forwarding Service or 5.4.10, Remote Call Forwarding – Measured (RCFM).