

**Products and Services Agreement**

This Products and Services Agreement ("Agreement") between CENTURYLINK SALES SOLUTIONS, INC., as contracting agent on behalf of the applicable affiliated entities providing the Products and Services ("CenturyLink") and ("Customer") sets forth the terms and conditions for CenturyLink's provision of those Products and Services to Customer.

1. **SERVICES.** CenturyLink will sell to Customer the Services listed on the Services List, attached and incorporated by this reference. This Agreement is effective on the date all parties have signed below ("Effective Date") and continues for the longest Order Term listed on the Services List.
2. **PURCHASE ORDERS.** This Agreement controls over any Customer-issued purchase order, and any terms or conditions contained in a Customer-issued purchase order or other Customer ordering document will have no force or effect.
3. **UNIFORM RESOURCE LOCATORS (URLS).** References to URLs in this Agreement include any successor URLs designated by CenturyLink.
4. **ENTITY.** For an interim period until all work is completed to update systems and platforms related to the combination of EMBARQ and CenturyTel, and the acquisition of Qwest, the names EMBARQ and CenturyTel may be used in association with the products and services provided by CenturyLink in this Agreement and Qwest products and services will be sold under a separate agreement.

**AGREED:**

**CENTURYLINK SALES SOLUTIONS, INC.**

[Customer Name]

By: Craig M. Delaive  
 Printed: Craig Delaive  
 Title: Sales Manager  
 Date: October 1, 2011

By: \_\_\_\_\_  
 Printed: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Date: \_\_\_\_\_

Address for Notices: Sales Administration  
 665 Lexington Avenue  
 Mailstop: OHMANB0107  
 Mansfield, OH 44907

Customer Address:

And if related to a dispute to:  
 CenturyLink – Attn: Sr. Assistant  
 General Counsel, Commercial Law  
 5454 W. 110<sup>th</sup> Street  
 Overland Park, KS 66211

Address for Notices (if different from above):

Sales Rep: Jennifer Howard  
 Sales Rep Phone: (253) 851-1345

**SERVICES LIST**

1. **SERVICES.** CenturyLink will provide to Customer those Services identified in the CenturyLink Price Quotes, attached and incorporated by this reference (each, a "Price Quote"). The name of the local operating company providing Services to Customer is listed on each Price Quote. Services are purchased on either a month-to-month basis or for a specific term for the particular Service ordered (each, an "Order Term"), as listed in each Price Quote. Each Order Term begins on the first day of the first billing month after CenturyLink installs and makes that Service available to Customer. If Customer continues to receive a Service after expiration of the Service's applicable Order Term, CenturyLink will provide that Service on a month-to-month basis at its then-current list pricing and then-current terms and conditions, unless the parties otherwise agree in writing. CenturyLink will make the Services available only after its compliance with any state-specific regulatory filing requirements.

CenturyLink Price Quote Number(s): 11-053370

2. **PRICING.**
  - 2.1 **Monthly Recurring Charges ("MRC") or Monthly Recurring Rates ("MRRs").** CenturyLink will charge Customer the MRCs or MRRs for the Services described in each Price Quote. For purposes of this Agreement, MRCs and MRRs have the same meaning and may be used interchangeably.
  - 2.2 **Non-recurring Charges ("NRC") or Non-recurring Rates ("NRRs").** CenturyLink will charge Customer NRCs or NRRs related to the Services described in each Price Quote. For purposes of this Agreement, NRCs and NRRs have the same meaning and may be used interchangeably.
  - 2.3 **Additional Charges.** Rates do not include applicable local, state, or federal taxes, fees, or surcharges that CenturyLink may bill Customer.
  - 2.4 **Additional Payment Requirements.** If Customer is not able to establish a satisfactory credit rating with CenturyLink, CenturyLink, in its sole discretion, may require Customer to submit a deposit or make an advance payment in connection with obtaining or maintaining the Services.
3. **TERMS AND CONDITIONS.** CenturyLink provides Services under the applicable terms and conditions listed and incorporated by reference on each Price Quote. Except for Services provided under Tariffs, in the event of any inconsistencies or conflicts between this Agreement and the applicable terms and conditions, this Agreement will take precedence.
4. **TERMINATION.** If Customer gives notice of cancellation or termination, disconnects any portion of a Service or otherwise breaches this Agreement resulting in the termination of a Service prior to the end of the applicable Order Term, termination liability will apply as calculated and set forth in the applicable terms and conditions listed and incorporated by reference on each Price Quote. If no termination liability is specified for Services in these terms and conditions, Customer will be liable for 50% of the monthly payments that would otherwise remain in the applicable Order Term.
5. **RELATED PRODUCT PURCHASES.** Customer may purchase Products related to the Services at the CenturyLink then-current list pricing and subject to the then-current Standard Terms and Conditions for Communications Services, the Equipment Sales Product Annex, and other applicable annexes based on Customer's selection of Products, all as posted to [http://about.centurylink.com/legal/rates\\_conditions.html](http://about.centurylink.com/legal/rates_conditions.html).



**Customer Contact Information:**

Company Name:  
 Billing Address:  
 Billing City, State, Zip:  
 BAN ID:  
 Customer Contact Name:  
 Customer Contact Phone:  
 Customer Contact E-mail:

**Customer Service Location:**

Primary Location Name:  
 Address:  
 Site City, State, Zip:  
 NPA-NXX:  
 On-Site Contact Name:  
 Work TN:

**Telco Central Office Information:**

Telco: CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK  
 Serving Central Office CLLI: NBNDWAXADS1  
 Serving Central Office Address:  
 Serving Central Office City, State, Zip:

**CenturyLink Contact Information:**

Sales Person: JENNIFER HOWARD [10670]  
 Email: Jennifer.Howard@CenturyLink.com  
 Sales Contact Number: 866-820-6522  
 Dealer Code: 10670

Engineer: N/A  
 Email: N/A  
 Engineer Contact Number: N/A

**Service Description:**

Type of Service: CenturyLink ISDN-PRI (Qty: 1)  
 Term Agreement: 36 month  
 Customer Requested Due Date: 11/30/2011  
 Expedite: No  
 Circuit ID (if existing): N/A

**Ordering Information:**

Qty	Price Plan	Feature Code	Feature Code Description	MRR	NRR
1	PP3Z6P01	0018	Service Order Charge		
1	PP3Z6P01	0238	Premises Visit Charge	\$0.00	
1	PP3Z6P01	PRI3Y	ISDN PRI		
1	PP3Z6P01	0266	PRI Install Charge		
1	PP3Z6P01	340K	ISDN Port		
23	PP3Z6P01	Y100NO	Channels - Per Channel	\$0.00	
1	PP3Z6P01	Y124	Caller ID - Name Option	\$0.00	

Quick Medical  
Order For CenturyLink ISDN-PRI  
Order Management Copy - Quote #: 11-053370



1	PP3Z6P01	9779P	Circular Hunt		
1	PP3Z6P01	Y106	National ISDN-2 Protocol	\$0.00	
5	PP3Z6P01	1204V	DID Numbers - Block of 20 (N/C)	\$0.00	
			<b>TOTAL</b>		