Original Sheet 178 WN U-29

AVISTA CORPORATION dba Avista Utilities

SCHEDULE 178 LOW INCOME RESIDENTIAL PROGRAM WASHINGTON

1. AVAILABILITY

The services described herein are available to income-qualified residential natural gas customers served under Rate Schedule 101 subject to Tariff Schedule 191 (Public Purposes Rider Adjustment). Income qualifications shall consist of those standards set by the Washington Department of Commerce for participation within state-funded lowincome programs.

2. ELIGIBLE SERVICES

The Company contracts with Community Action Partners within the Company's service territory to implement the services provided under this Tariff. Services include direct 100% direct reimbursement for the installation at customer premises of specific qualifying residential natural gas efficiency appliances, equipment or measures within existing construction. The Company may, at their option, provide for efficiency support services applicable to measures eligible under this Tariff to include, but not restricted to. audit services, technology assessment and evaluation, measurement and verification services. Additional services may include an amount of up to 15% of the program incentive funding for services that secure the integrity, effectiveness or longevity of installed energy-efficiency measures.

The Company may establish requirements for customer participation within this program to include, but not restricted to, access to premises for pre-project and/or post-project inspection, evaluation and measurement and verification purposes and review of customer eligibility.

3. MEASURES

Agency partners follow the same list of efficiency measures as set forth by the Washington Department of Commerce for participation within state and/or federalfunded low-income programs. An addition to this list includes the conversion of electric space and water heating equipment to natural gas equipment as well as high efficiency equipment installations. The Company will make available to customers a list of residential appliances, equipment and measures qualifying for service under this tariff as well as contact information for the participating partner agencies assisting in the implementation of this program on the Company's website, distributed through the Company's outreach program and available in hard copy upon request.

4. FUNDING

Funding for all expenses associated with the execution of the provisions of this Tariff will be provided through revenue levied within Tariff Schedule 191 (Public Purposes Rider Adjustment).

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