

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

PASSENGER RULES

Adult fares: Published fares are adult fares and apply to passengers who have reached or passed their 16th birthday. Seniors who have passed their 60th birthday, active duty & retired military & dependents with a military ID card, travel agents & industry fares will be \$4.00 less than the regular one-way adult fare. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.

(C) Animals: Generally dogs, cats and other live animals or birds will not be carried. Exception: Service dogs traveling with sight or hearing-impaired passengers will be carried free of charge. Properly harnessed service dogs will not be permitted to occupy a seat, but must lie or stand at the feet of the passenger. Other pets may be transported by prior arrangement at the sole discretion of the company. Permitted animals must be housed in pet carriers provided by passenger in an IATA approved kennel not to exceed 20"X19"X27" (size 200). These pets will be stowed in the luggage compartment. Smaller animals may be permitted in the passenger areas of the vehicle if they are in an IATA approved kennel not to exceed 9.5"X12"X17" (size 50) and they must stay in the kennel, including heads and tails, during the entire trip. Animals with offensive odors, creates a noise disturbance or if another passenger has allergic reaction to the animal, that animal will be moved to the luggage area.

Baggage liability: This company does not accept checked baggage. Checked baggage means passenger baggage that is accepted for transportation but is not carried in the passenger compartment of the vehicle. Most airports do not provide checked baggage service. Baggage is placed in a secured portion of the passenger compartment that is separate from the seating area and accessed from the back of the vehicle. Should the company accept any checked baggage it is required to be liable for checked baggage at the rate of \$100.00 per child and \$250.00 per adult. It is further required to provide excess liability of up to \$1000.00 per adult fare for checked baggage for an additional fee. A fee of \$10.00 plus \$2.00 per \$100.00 (or any portion thereof) of excess valuation would be charged. Baggage contents would be subject to inspection and verification prior to issuing excess valuation. In such case forms would be available from the business office or the driver.

(***) [See: Youth & Infants on Page No. 4]

(N) Customers of Size: We require the purchase of an additional seat for any customer who cannot comfortably fit within one seat. We are unable to guarantee travel for those who require additional seating space on a given trip unless a second seat is purchased 24 hours in advance. Once a customer of size has completed travel and the trip had extra seats available the customer may be eligible for a refund of the second seat.

Employee fares. The company offers employees and their immediate family living with them, when traveling with the employee, the opportunity to purchase reserved seats at 50% of the regular adult fare or free passage on a stand-by basis.

Flag stops: The company does not stop at Flag Stops. All stops are by reservation only.

Frequent user fares: Passengers traveling 10 round-trips within the preceding 6 months will receive 1 round-trip of the same or lesser value class fare. Passengers traveling 10 one-way trips within the preceding 6 months will receive 1 one-way trip of the same or lesser value class fare. The trip has no cash value. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.

Group discount: Groups of 4 or more booked under the same reservation number will receive a ten percent (10%) discount on the total reservation. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.

Intermediate application: Fares to and from intermediate points not shown will be the same as the fare to or from the next more distant station for which fares are named.