

SERVICE AGREEMENT

(Intrastate ICB)

Routing Code: 5V

Customer Name [REDACTED] ("Customer")	Main Billing Tel. No: [REDACTED]
and address: [REDACTED] 98168	Agreement No. 2010-516016 / 2010-516755 / WA10-21

Services. Customer hereby requests and agrees to purchase from the Frontier company(ies) identified in the applicable Exhibit(s) ("Frontier") the services identified in Exhibit A, Exhibit B and Exhibit C attached to this Agreement, and in any Addendum expressly made a part hereof, and as further described in Frontier's applicable tariffs and / or catalogs (the "Services") for the service period stated in the Exhibit or Addendum applicable to such Service (the "Service Period"), subject to Frontier's receipt of any necessary regulatory and other governmental approvals required to provide the Services under the terms hereof. The Services will be provided under the terms of this Agreement to the Customer locations specified in the Exhibit(s) and Addenda attached to or made a part hereof.

Charges. Customer will pay the rates and charges set forth in the attached Exhibit(s) and in any Addendum made a part hereof, and shall also pay all applicable taxes, fees, and charges, including Federal End User Common Line Charges, charged pursuant to applicable law, regulations, applicable tariffs or catalogs in connection with the Services. If Customer cancels or terminates this Agreement or any Services prior to expiration of the Service Period, Customer will promptly pay to Frontier termination charges as set forth in the applicable Exhibit(s) and Addendum(a). Any tariffed or catalog back billing limitations otherwise applicable to the Services shall not apply under this Agreement.

Effective Date/Regulatory Filing and Review. This Agreement, and any subsequent amendment(s), shall be filed with the Washington Utilities and Transportation Commission (Commission). This Agreement (and any subsequent amendment(s)) shall become effective on either (a) the thirty-first (31st) calendar day after the date of such filing, unless the Agreement (or subsequent amendment) is rejected by the Commission prior to the expiration of thirty (30) calendar days following the date of such filing, or (b) on another date as determined by the Commission. This Agreement shall at all times be subject to such changes or modifications by the Commission as the Commission may from time to time direct in the exercise of its lawful jurisdiction.

Service or Term Period. Once this Agreement is effective as described above, Frontier shall commence billing for Service as Service to each Customer location is installed. The overall in-service date for this Agreement shall be the date, after the effective date defined above, on which Frontier's provisioning has been completed and the Service is available at all Customer locations as set out in Exhibits A, B and C. The Services described in Exhibits A, B and C, including additional quantities of Service added as addressed in the applicable Exhibit, shall be coterminous. The overall Service Period for the Agreement including Exhibits A, B and C will be thirty-six (36) months from the overall in-service date.

At the end of the Service Period, Customer, at its option, may choose to extend the Service Period for twelve (12) additional months (the "Extended Service Period"). In the event Customer chooses to exercise its option to extend the Service Period, Customer shall provide Frontier with sixty (60) days advance written notice prior to the end of the Service Period.

Notice. Any written notice either Party may give the other concerning the subject matter of this Agreement shall be in writing and given or made by means of certified or registered mail, express mail or other overnight delivery service, or hand delivery, proper postage or other charges paid and addressed or directed to the respective parties as follows:

To Customer: At the address listed above
 Attention: [REDACTED]

Copy To:
 [REDACTED]
 Attn: General Counsel
 [REDACTED]
 [REDACTED]

To Frontier: Frontier Communications Northwest Inc.
 Attention: General Manager
 1800 41st Street
 Everett, Washington, 98201

Copy to:
 Frontier Communications Corporation
 Attention: Associate General Counsel
 3 High Ridge Park
 Stamford, CT 06905

Such notice shall be deemed to have been given or made when actually received as specified above. Each Party hereto may change its address by a notice given to the other Party in the manner set forth above.

Miscellaneous. (a) Neither party will disclose the terms of this Agreement to any other person without the prior written consent of the other party, except as may be necessary to comply with applicable law, regulation, or filing requirements. Either party may issue or permit issuance of a press release or other public statement concerning this Agreement provided its contents have been reviewed and agreed upon by the parties.

(b) In the event of a claim or dispute, the law and regulations of the jurisdiction in which Frontier provides to Customer the particular Service that is the subject of such claim or dispute shall apply. This Agreement and its provisions shall not be construed or interpreted for or against any party hereto because that party drafted or caused that party's legal representative to draft any of its provisions.

(c) No liability shall result from Service failures caused by fires, floods, severe weather, acts of government or third parties, strikes, labor disputes, inability to obtain necessary equipment or services, or other causes beyond such party's reasonable control.

(d) If any provision of this Agreement or the provision of any Service under the terms hereof is illegal, invalid, or otherwise prohibited under applicable law or regulation in any State or jurisdiction, or does not receive any governmental or regulatory approval required by law in any State or jurisdiction, then this Agreement shall be construed as if not containing such provision or requiring the provision of such invalid, illegal, prohibited, or unapproved Service in such State or jurisdiction.

(e) Frontier may assign or transfer part or all of this Agreement to any affiliate or successor to substantially all of its assets in the locations where Service is provided hereunder. Upon reasonable prior written notice to Frontier, Customer may assign or transfer this Agreement to any company that is the successor to substantially all of its assets, provided all charges for Services provided prior to such transfer or assignment are paid in full when due. Except as otherwise required by applicable law or regulation, all other attempted assignments shall be void without the prior written consent of the other party.

(f) Except as otherwise required by applicable law or regulation, the Services provided hereunder may not be resold by Customer.

Tariffs, Catalog and Limitation of Liability. The terms and conditions that shall apply in connection with these Services, and the rights and liabilities of the parties, shall be as set forth herein and in all applicable tariffs or catalogs now or hereafter filed with the applicable state regulatory commission and/or the Federal Communications Commission. In no event shall Frontier be liable for any special, indirect, incidental, or consequential damages arising in connection with this Agreement or the provision of any Services, whether claim is sought in contract, tort (including negligence), strict liability or otherwise. This Agreement (including the Exhibits attached hereto and any Addenda made a part hereof) and all applicable tariffs or catalogs constitute the entire agreement between the parties and shall supersede all prior oral or written quotations, communications, negotiations, representations, understandings or agreements made by or to any employee, officer, or agent of any party on the subject matter hereof. This Agreement may not be modified or rescinded except by a writing signed by authorized representatives of each party.

AGREED AND ACCEPTED:

(Customer)
By _____
Name/title _____ / Assoc Dir.
Date _____ May 6, 2011

Frontier Communications Northwest Inc. (Frontier)
By _____
Name/title _____ Christine Burke / Nat'l Mgr.
Date _____ 5/9/11

**Exhibit A
ISDN PRI Service**

Frontier company name: Frontier Communications Northwest Inc. (referred to in this Exhibit as "Frontier")
 In its capacity as an Incumbent Local Exchange Carrier
State: Washington
Customer name: [REDACTED]
ICB Case No.: 2010-516016

Frontier's Local Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI), Calling Line Identification with Name and Tie Channel / IXC services are provided within Frontier's incumbent local exchange tariffed service area out of the in-franchise General and Local Exchange Tariff (WN U-17, Section 7).

Customer must sign and date this Agreement and return it to Frontier on or before July 8, 2011 or the proposed Service arrangement and pricing will no longer be available.

1. Services and Quantity Commitments. Customer agrees to purchase the following Services from Frontier at the rates set forth below and in quantities set forth below for the Service Period identified below. Any other work, services or facilities required will be provided subject to prevailing tariff rates and charges, or if no tariff is applicable, under separate individual case basis agreement or formal amendment to this Agreement. Customer shall provide to Frontier at each Customer location suitable and secure space, with suitable environmental conditions and uninterruptible power supply, building entrance facilities and conduit, for placement of the facilities and equipment to be used by Frontier to provide such Service.

<u>Quantity</u>	<u>Service Item</u>	<u>Monthly Unit Rate</u>	<u>Non-recurring Charge / Unit</u>
7	Calling Line Identification with Name	\$40.00, each	n/a
7	Tie Channel / IXC Service per PRI	\$486.00, each	n/a

Service Notes:

- (i) The DID Interface is included with each Port above.
- (ii) Customer may add additional quantities of Service to this Agreement (up to a total maximum quantity of fourteen (14)) through the eighteenth (18th) consecutive month of the Service Period to locations in the State of Washington where Service is commercially available and facilities exist to implement Service. The Service period for any Service added to this Agreement shall be coterminous with the remaining term period of the Agreement.
- (iii) The following PRI charges are not included in the above rates: Line Port, End User Common Line (EUCL), SPNP (LNP), FUSF surcharges, and PICC.
- (iv) PRI Optional Features are available for purchase pursuant to Frontier's applicable tariff. Optional features are provided at prevailing tariff rates, terms and conditions.
- (v) Non recurring charges are not applicable to Customer's initial Service installation (the Initial Quantity of Service indicated above). Applicable tariff non recurring charges apply to any changes from Customer's initial Service installation (including a move or relocation of Service) and any additional quantities of Service added hereunder.

2. Minimum Commitment and Shortfall. Customer must maintain a minimum quantity of seven (7) PRI in-service at all times during the term of this Agreement (the Minimum Quantity). Frontier will review Customer's account on a periodic basis, and if Customer's quantity of PRI in-service under this Agreement is less than the Minimum Commitment set forth above, Customer shall pay to Frontier an amount equal to \$400 per PRI, per month for the difference between Customer's actual quantity of PRI in-service and the Minimum Commitment.

3. Termination Charges. If Customer cancels this Agreement in whole or in part or terminates any Services prior to the expiration of the Service Period, Customer shall pay to Frontier a termination charge equal to one hundred percent (100%) of the applicable monthly rate for the terminated Service multiplied by the number of months remaining in the unexpired portion of the Service Period. Any such termination liability charge shall be due and payable in one lump sum within thirty (30) days of billing. If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the in-service date, Customer shall pay to Frontier all costs incurred by Frontier for contract and service preparation. Termination charges will not apply if an exception contained in Frontier's applicable tariff applies.

4. Additional Provisions.

a. Conditions. The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.

b. Service Continuation. (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Frontier for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to applicable tariff or other Commission-authorized rate(s) for the minimum service commitment period available. The applicable tariff or other Commission-authorized arrangement will govern the service arrangement prospectively, including rates, terms and conditions, which may include charges for termination prior to the end of the minimum tariff service commitment period. If there is no applicable tariff or other Commission-authorized service arrangement, then the Service will be subject to disconnection upon the expiration of the Service Period of this Agreement. If, upon expiration of the Service Period, there is a delay in reverting rates to the applicable tariff or other Commission-authorized rate(s), or in disconnecting the Services if no tariff or Commission-authorized service arrangement is available, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period.

(ii) If Customer indicates to Frontier in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, this Agreement shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

c. Detariffing. In the event any of the Services are hereafter detariffed, then the terms of the tariffs in effect immediately prior to such detariffing shall be deemed to be incorporated by reference and shall continue to apply to the provision of the Service to the same extent as such tariffs applied hereunder prior to such detariffing.

d. Facilities. Additional charges may be required if suitable facilities are not available to provide Services at any locations, or if any additional work, services, or quantities of Services are provided. In the event installation of additional network facilities is required to provide Services, Frontier will inform Customer of such applicable charges, and Frontier will install such facilities only upon mutual written agreement of the parties to such additional charges. If Customer does not agree to pay such additional charges, then this Agreement will be subject to termination by Frontier without application of the termination charges described above.

e. Ramp Period. Customer acknowledges that the MRCs for ISDN PRI Service above are contingent upon installation of the agreed-to quantities set forth in Section 1 of this Exhibit (the Minimum Commitment) for the applicable Service Period. The Minimum Commitment of ISDN PRI must be installed no later than three (3) consecutive months from the Effective Date of this Agreement (the "Ramp Period"). Customer may not request a delay in Frontier's installation of the Service if such delay would mean that the Minimum Commitment of Service would be installed after the Ramp Period.

5. Locations. The Services shall be provided to Customer under the terms hereof at the following locations, which are in Frontier's tariffed exchange service areas in Washington. Other Customer locations may be added to this Agreement only upon mutual assent of the parties.

State	Address	City	Zip Code	BTN
WA	[REDACTED]	Bothell	98011	[REDACTED]
WA	[REDACTED]	Redmond	98052	[REDACTED]
WA	[REDACTED]	Lynnwood	90036	[REDACTED]
WA	[REDACTED]	Bellevue	98005	[REDACTED]
WA	[REDACTED]	Everett	98201	[REDACTED]

**Exhibit B
TLS EMS Service (In Franchise Locations)**

Frontier company name: Frontier Communications Northwest Inc. (referred to in this Exhibit as "Frontier")
 In its capacity as an Incumbent Local Exchange Carrier
State: Washington
Customer name: [REDACTED]
ICB Case No.: 2010-516755

Transparent LAN Services is provided within Frontier's incumbent local exchange tariffed service area out of the in-franchise Advanced Data Services tariff (WN U-23, Section 8).

Customer must sign and date this Agreement and return it to Frontier on or before July 8, 2011 or the proposed Service arrangement and pricing will no longer be available.

1. Services and Quantity Commitments. Customer agrees to purchase the following Services from Frontier at the rates set forth below and in quantities set forth below for the Service Period identified below. Any other work, services or facilities required will be provided subject to prevailing tariff rates and charges, or if no tariff is applicable, under separate individual case basis agreement or formal amendment to this Agreement. Customer shall provide to Frontier at each Customer location suitable and secure space, with suitable environmental conditions and uninterruptible power supply, building entrance facilities and conduit, for placement of the facilities and equipment to be used by Frontier to provide such Service.

<u>Initial Quantity</u>	<u>Service Item</u>	<u>Per Unit Monthly Recurring Charge</u>	<u>Non-recurring Charge / Unit</u>
4	TLS EMS 100 MB Standard Access Line IOF Mileage	\$1,440.00, each See Service Notes	See Notes Below

Service Notes:

- (i) The following charges are not included in the above rates: End User Common Line (EUCL), SPNP (LNP), FUSF surcharges, and PICC.
- (ii) Non recurring charges are not applicable to Customer's initial Service installation (the Initial Quantity of Service indicated above). Applicable tariff non recurring charges apply to any changes from Customer's initial Service installation (including a move or relocation of Service) and any additional quantities of Service added hereunder.
- (iii) Customer may add additional quantities of Service to this Agreement (up to a total maximum quantity of ~~twenty~~ (eight) (8) through the eighteenth (18th) consecutive month of the Service Period to locations in the State of Washington where Service is commercially available and facilities exist to implement Service. The Service period for any Service added to this Agreement shall be coterminous with the remaining term period of the Agreement. After the eighteenth (18th) month of the Service Period, a \$1,300.- non-recurring charge for additional quantities of Service and / or changes in the Service will apply.
- (iv) Specially Constructed Facilities, if any, are owned and controlled by Frontier and, upon completion of construction, become part of Frontier's service network.
- (v) IOF Mileage applies where the Local Serving Office is different from the installed SES serving office. IOF charges as set forth in Frontier's applicable tariff may apply. There are no charges for IOF below 20 airline miles.
- (vi) Service is intraLATA, intrastate.

2. Minimum Commitment and Shortfall. Customer must maintain a minimum quantity of four (4) TLS Access Lines in-service at all times during the term of this Agreement (the Minimum Quantity). Frontier will review Customer's account on a periodic basis, and if Customer's quantity of TLS Access Lines in-service under this Agreement is less than the Minimum Quantity commitment set forth above, Customer shall pay to Frontier an amount equal to the Monthly Recurring Charge per TLS Access Line per month for the difference between Customer's actual quantity of TLS Access Lines in-service and the Minimum Quantity.

3. Termination Charges. If Customer cancels this Agreement in whole or in part or terminates any Services prior to the expiration of the Service Period, Customer shall pay to Frontier a termination charge equal to one Hundred percent (100%) of the applicable monthly rate for the terminated Service multiplied by the number of months remaining in the unexpired portion of the Service Period. Any such termination liability charge shall be due and payable in one lump sum within thirty (30) days of billing. If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the in-service date, Customer shall pay to Frontier all costs incurred by Frontier for contract and service preparation. Termination charges will not apply if an exception contained in Frontier's applicable tariff applies.

4. Additional Provisions.

a. Conditions. The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.

b. Service Continuation. (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Frontier for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to applicable tariff or other Commission-authorized rate(s) for the minimum service commitment period available. The applicable tariff or other Commission-authorized arrangement will govern the service arrangement prospectively, including rates, terms and conditions, which may include charges for termination prior to the end of the minimum tariff service commitment period. If there is no applicable tariff or other Commission-authorized service arrangement, then the Service will be subject to disconnection upon the expiration of the Service Period of this Agreement. If, upon expiration of the Service Period, there is a delay in reverting rates to the applicable tariff or other Commission-authorized rate(s), or in disconnecting the Services if no tariff or Commission-authorized service arrangement is available, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period.

(ii) If Customer indicates to Frontier in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, this Agreement shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

c. Detariffing. In the event any of the Services are hereafter detariffed, then the terms of the tariffs in effect immediately prior to such detariffing shall be deemed to be incorporated by reference and shall continue to apply to the provision of the Service to the same extent as such tariffs applied hereunder prior to such detariffing.

d. Facilities. Additional charges may be required if suitable facilities are not available to provide Services at any locations, or if any additional work, services, or quantities of Services are provided. In the event installation of additional network facilities is required to provide Services, Frontier will inform Customer of such applicable charges, and Frontier will install such facilities only upon mutual written agreement of the parties to such additional charges. If Customer does not agree to pay such additional charges, then this Agreement will be subject to termination by Frontier without application of the termination charges described above.

5. Locations. Service shall be provided to Customer under the terms hereof to the locations identified below, which are in Frontier's tariffed exchange service areas in Washington. Other Customer locations may be added to this Agreement only upon mutual written agreement of the parties.

State	Address	City	Zip Code	FTN	Access Speed
WA	[REDACTED]	Bothell	98011	[REDACTED]	100 Mbps
WA	[REDACTED]	Redmond	98052	[REDACTED]	100 Mbps
WA	[REDACTED]	Lynnwood	98036	[REDACTED]	100 Mbps
WA	[REDACTED]	Everett	98201	[REDACTED]	100 Mbps

Exhibit C
TLS EMS Service (Out of Franchise Service Locations)

Frontier company name: Frontier Communications Northwest Inc. (referred to in this Exhibit as "Frontier")
 In its capacity as a Competitive Local Exchange Carrier
State: Washington
Customer name: [REDACTED]
ICB Case No.: 2011-516755 / WA10-21

Frontier's Transparent LAN Services is provided outside of Frontier's incumbent local exchange tariffed service area out of the Catalog for Out of Area Data Communications Services, Section 12.

Customer must sign and date this Agreement and return it to Frontier on or before July 8, 2011 or the proposed Service arrangement and pricing will no longer be available.

1. Services and Quantity Commitments. Customer agrees to purchase the following Services from Frontier at the rates set forth below and in quantities set forth below for the Service Period identified below. Any other work, services or facilities required will be provided subject to prevailing Catalog rates and charges, or if no Catalog is applicable, under separate individual case basis agreement or formal amendment to this Agreement. Customer shall provide to Frontier at each Customer location suitable and secure space, with suitable environmental conditions and uninterruptible power supply, building entrance facilities and conduit, for placement of the facilities and equipment to be used by Frontier to provide such Service, including pull rope and conduit from the equipment room at the Customer location (s) to the property line. Provision of the Services herein is subject to Frontier obtaining required permits for cable placement and specially constructed facilities, completion of specially constructed facilities and Frontier's installation of switching equipment necessary to provide the Service.

<u>Initial Quantity</u>	<u>Service Item</u>	<u>Per Unit Monthly Recurring Charge</u>	<u>Non-recurring Charge / Unit</u>
1	TLS EMS 1000 MB (GigE) Standard Access Line Interoffice Mileage (IOF)	\$2,400.00, each See Service Notes	See Service Notes

Service Notes:

- (i) The following charges are not included in the above rates: End User Common Line (EUCL), SPNP (INP), FUSF, PICC, any applicable local, state, or federal fees, taxes, surcharges, or other applicable Catalog charges.
- (ii) Non recurring charges are not applicable to Customer's initial Service installation (the Initial Quantity of Service indicated above). Applicable Catalog non recurring charges apply to any changes from Customer's initial Service installation (including a move or relocation of Service) and any additional quantities of Service added hereunder.
- (iii) Specially Constructed Facilities, if any, are owned and controlled by Frontier and, upon completion of construction, become part of Frontier's service network.
- (iv) IOF Mileage applies where the Local Serving Office is different from the installed SES serving office. IOF charges as set forth in Frontier's applicable Catalog may apply. There are no charges for IOF below 20 airline miles.
- (v) Service is intrastate.
- (vi) Service is provided consistent with this Agreement and Frontier's applicable Catalog; Customer may purchase other TLS service features outside this Agreement and pursuant to Frontier's applicable Catalog rates, terms & conditions.

2. Minimum Commitment and Shortfall. Customer must maintain a minimum quantity of one (1) TLS Access Lines in-service at all times during the term of this Agreement (the Minimum Quantity). Frontier will review Customer's account on a periodic basis, and if Customer's quantity of TLS Access Lines in-service under this Agreement is less than the Minimum Quantity commitment set forth above, Customer shall pay to Frontier an amount equal to the Monthly Recurring Charge per TLS Access Line per month for the difference between Customer's actual quantity of TLS Access Lines in-service and the Minimum Quantity.

3. Termination Charges. If Customer cancels this Agreement in whole or in part or fails to maintain the minimum quantity or terminates any Service, including additional quantities of Service, prior to the expiration of the Service Period Customer shall pay to Frontier an early termination charge, as follows. If Customer terminates any Service during the first year of the Service Period, Customer shall pay Frontier a termination charge equal to one hundred percent (100%) of the MRCs for each such terminated Service for the unexpired portion of the Service Period. If Customer terminates any Service during the second or third year of the Service Period, Customer shall pay Frontier a termination charge equal to twenty-five (25%) of the MRCs for each such terminated Service for the unexpired portion of the Service Period.

If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the overall Agreement in-service date, Customer shall pay Frontier for Service provided to Customer locations prior to the overall in-service date as well as

for costs incurred by Frontier for contract and service preparation including but not limited to charges for costs incurred related to specially constructed facilities and switching equipment. Any termination liability charge applied shall be due and payable in one lump sum within 30 days of billing. Catalog exceptions to Termination Charges shall not apply.

4. **Additional Provisions.**

- a. **Conditions.** The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.
- b. **Facilities.** Additional charges may be required if suitable facilities are not available to provide Services at any locations, or if any additional work, services, or quantities of Services are provided. In the event installation of additional network facilities is required to provide Services, Frontier will inform Customer of such applicable charges, and Frontier will install such facilities only upon mutual written agreement of the parties to such additional charges.
- c. **Customer Purchase Orders.** The terms and conditions contained on a Customer purchase order document (whether signed by one or both parties) shall not serve to modify the terms and conditions of this Agreement.
- e. **Service Continuation.** (i) If, at the time of expiration of the Service Period, a new agreement or Catalog service arrangement with Frontier for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to applicable Catalog rate(s) for the minimum service commitment period available. The applicable Catalog or other Commission-authorized arrangement will govern the service arrangement prospectively, including rates, terms and conditions, which may include charges for termination prior to the end of the minimum Catalog service commitment period. If there is no applicable Catalog or other Commission-authorized service arrangement, then the Service will be subject to disconnection upon the expiration of the Service Period of this Agreement. If, upon expiration of the Service Period, there is a delay in reverting rates to the applicable tariff, Catalog or other Commission-authorized rate(s), or in disconnecting the Services if no tariff, Catalog or Commission-authorized service arrangement is available, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period.

5. **Locations.** The Services shall be provided to Customer under the terms hereof at the following locations which are outside of Frontier's incumbent local exchange tariffed service area. Service will be provided from the service area boundary for the applicable Frontier serving wire center to the Customer's specified location below.

<u>Service Item</u>	<u>Street Address</u>	<u>City</u>	<u>Zip Code</u>	<u>Service</u>	<u>Circuit ID</u>
TLS EMS 1000 MB (GigE) Standard Access Line	[REDACTED]	Tukwila	98168	GigE	[REDACTED]