

Lake Chelan Boat Co.

ITEM NO.	SECTION 1 RULES AND REGULATIONS – PASSENGERS AND BAGGAGE
55	<p style="text-align: center;"><u>PETS</u></p> <p>Fares in this section do NOT include the transportation of pets. Pets weighing 100 lbs. or less will be accepted for transportation when in shipping cages, subject to the rates and provisions in Section 2. No pets will be transported on the Lady Express during the summer season.</p>
60	<p style="text-align: center;"><u>REDEMPTION OF TICKETS or COMMUTER TICKETS</u></p> <p>(A) Except as provided in Paragraphs (B) thru (D) of this item, tickets sold will be redeemed to the original purchaser by the carrier as follows:</p> <ol style="list-style-type: none"> (1) Unused round-trip and one-way tickets: full purchase price if presented for redemption prior to the date of travel. (2) Round-trip tickets, where on the going portion has been used: No refund will be given for the return portion of a round-trip ticket (3) Unused portions of commuter tickets: Charging the regular round-trip fares and the regular one-way fare as necessary for each ride used and refunding the balance of the purchase price of the ticket packet. Tickets that have been purchased with no rides used will be refunded at the original purchase price. <p>(B) Tickets purchased in advance, for passage on the "Lady Express" May thru October 15, will be refunded in full if requested within two days prior to the scheduled departure. No refunds will be made for no-shows.</p> <p>(C) Tickets will be honored for travel by the original purchaser on a day other than the ticket date, on a space available basis, and if within one year of the purchase date, if they were not used for the original date of travel.</p> <p>(D) Tickets will be good for one year from the date of purchase.</p> <p>▲The requirements for the redemption of unused tickets contained in WAC 480-149-060 (1)(a) have been waived. Rules contained in this section have been approved by Commission Order; TS-100421 Order 01 as specified in WAC 480-149-200.</p>
<p>For explanation of abbreviations and reference marks not explained on this page, see last page.</p>	
<p>ISSUED: June 28, 2010 EFFECTIVE: June 29, 2010</p>	
PIN	<p>ISSUED BY: Jack Raines, President PO Box 186 Chelan, WA 98816</p>