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WN U-3
ASOTIN TELEPHONE COMPANY
Washington

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TITLE: Vice President

BY:

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ASOTIN TELEPHONE COMPANY

Washington

GENERAL RULES AND REGULATIONS

- C. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)
 - 1. Provision of Equipment (Continued)
 - b. Customer-owned terminal equipment and communications systems may be connected with the facilities furnished by the Company in accordance with Part 68 of the Federal Communications Commission (FCC) rules and regulations. In these instances, the Company will take all reasonable precautions to assure that the telecommunications network is not exposed to harmful or hazardous voltages as a result of interconnection with customer-owned equipment.

2. Customer Billing

- a. The customer is responsible for all proper rates and charges in conjunction with the services furnished, including calls originating and accepted received collect at the customer's access line.
- b. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies.
- c. Bills shall be payable immediately upon receipt and past due fifteen days after the date of the bill or after any preferred payment date previously established by agreement between a customer and the telephone company.
- d. For billing purposes, each month is presumed to have thirty days.
- e. Retroactive billing adjustments will not be made for a period exceeding three years.
- f. The Company may temporarily suspend service in the event the customer fails to pay amount due in compliance with WAC 480-120-172.
- g. Late Payment Charges
 - 1) A late payment charge of 1% per month applies to all past due balances.
 - 2) The late payment charge will be uniformly applied to all exchange customers.
 - 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

(N) (K)

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- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.

(K) Text previously shown here now appears on Sheet 3.1 of this Section

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Joel Dohmeier TITLE: Vice President

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Section I Original Sheet 3.1

ASOTIN TELEPHONE COMPANY

Washington

GENERAL RULES AND REGULATIONS

C. **ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)**

Customer Billing - Late Payment Charges - Continued 2.g.

- The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payments not made by the scheduled date, late payment charges shall apply.
- The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).
- When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
- When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
- 10) Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payment charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

Minimum Contract Period 3.

- Except as specified elsewhere in this tariff, the minimum contract period is one month from a. the date service or additions to service are established and the minimum charge is the established rate for one month.
- The company may require a contract period longer than one month at the same location in b. connection with unusual construction necessary to meet specific demands for services.

(M) Text shown here previously appeared on Sheet 3 of this Section

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Joel Dohmeier TITLE: Vice President

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