

EXHIBIT C
SERVICE INTERVAL TABLES

1.0 Unbundled Loops and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade):

| | | |
|----|-------------|-------------------------|
| 1) | 1-8 lines | Five (5) business days |
| 2) | 9-16 lines | Six (6) business days |
| 3) | 17-24 lines | Seven (7) business days |
| 4) | 25 or more | ICB |

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, and ADSL Compatible Loops that do not require conditioning:

| | | |
|----|-------------|-------------------------|
| 1) | 1-8 lines | Five (5) business days |
| 2) | 9-16 lines | Six (6) business days |
| 3) | 17-24 lines | Seven (7) business days |
| 4) | 25 or more | ICB |

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

| | | |
|----|-------------|-------------------------|
| 1) | 1-8 lines | Five (5) business days |
| 2) | 9-16 lines | Six (6) business days |
| 3) | 17-24 lines | Seven (7) business days |

(d) Intentionally Left Blank

(e) Intentionally Left Blank

(f) Established Service Intervals for Line Splitting:

| | | |
|----|----------------------------|----------------------------|
| 1) | No conditioning | Three (3) business days |
| 2) | With conditioning | Fifteen (15) business days |
| 3) | With line move/UDC removal | Five (5) business days |

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, and Line Splitting:

| | | |
|----|-----------|----------------------------|
| 1) | 1-8 lines | Fifteen (15) business days |
| 2) | 9 or more | ICB |

(h) Established Repair Intervals for Basic 2-wire Analog Loops, and Line Splitting:

| |
|----------------------------|
| Twenty-four (24) hours OSS |
| Forty-eight (48) hours AS |

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, and xDSL-I Capable Loops :

| |
|----------------|
| Four (4) hours |
|----------------|

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SERVICE INTERVAL TABLES**

(j) Quick Loop

| | | |
|----|------------------|-------------------------|
| 1) | 1 to 8 Lines | Three (3) business days |
| 2) | 9 to 16 Lines | Three (3) business days |
| 3) | 17 to 24 Lines | Three (3) business days |
| 4) | 25 or more Lines | ICB |

Quick Loop with Number Portability

| | | |
|----|------------------|-------------------------|
| 1) | 1 to 8 Lines | Three (3) business days |
| 2) | 9 to 24 Lines | Four (4) business days |
| 3) | 25 or more Lines | ICB |

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(l) Intentionally Left Blank

(m) Established Service Intervals for 2/4 Wire Distribution and Non-loaded Distribution Loop

| | |
|-----------------|--|
| 1 or more Lines | Two (2) business days or Appointment Scheduler |
|-----------------|--|

(n) Established Service Interval for Unbundled Loop Batch Hot Cut (BHC) Migrations - only applicable on 2/4 Wire Analog Loops - with or without local number portability (LNP), including Line Splitting to Loop Splitting (as part of the BHC):

| |
|---|
| Minimum twenty-five (25) per CLEC to a maximum of one hundred (100) per cumulative total of all CLECs per Central Office, per day - Seven (7) business days |
|---|

(o) Established Service Interval for modified Integrated Digital Loop Carrier (IDLC) BHC - only applicable on 2/4 Wire Analog Loops:

| |
|---|
| No more that forty (40) lines per state, per day cumulative total for all CLECs – Seven (7) business days |
|---|

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2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

| Product | Services Ordered | Installation Commitments | Repair Commitments |
|-------------|---------------------|--|--|
| UDIT | | | |
| DS0 | 1 to 8 Circuits | Zone 1: Five (5) business days Zone 2: Six (6) business days | Four (4) hrs. Zone 1 Four (4) hrs. Zone 2 |
| | 9 to 16 Circuits | Zone 1: Six (6) business days Zone 2: Seven (7) business days | Four (4) hrs. Zone 1 Four (4) hrs. Zone 2 |
| | 17 to 24 Circuits | Zone 1: Seven (7) business days Zone 2: Eight (8) business days | Four (4) hrs. Zone 1 Four (4) hrs. Zone 2 |
| | 25 or more Circuits | ICB | ICB |

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6.0 Enhanced Extended Loop Service Interval Table (EEL):

| Product | Services Ordered | Installation Commitments | Repair Commitments |
|--|-------------------------|--|--|
| Enhanced Extended Loop (EEL)- DS0 or Voice Grade Equivalent - New or conversion as specified | 1 to 8 Circuits | Zone 1: Five (5) business days Zone 2: Six (6) business days | Four (4) hrs Zone 1 Four (4) hrs Zone 2 |
| | 9 to 16 Circuits | Zone 1: Six (6) business days Zone 2: Seven (7) business days | Four (4) hrs Zone 1 Four (4) hrs Zone 2 |
| | 17 to 24 Circuits | Zone 1: Seven (7) business days Zone 2: Eight (8) business days | Four (4) hrs Zone 1 Four (4) hrs Zone 2 |
| | 25 or more Circuits | ICB | Four (4) hrs |
| | | | |
| Enhanced Extended Loop (EEL) Conversions – Private Line (PLTS) to EEL or LMC - Conversion as is | 1 to 24 Circuits | ICB | Four (4) hrs |
| | 25 or more Circuits | ICB | Four (4) hrs |

* Installation Guidelines apply where facilities/network capacity are in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).