



To: comment@wutc.wa.gov
cc:
Subject: TOU Hearing on 11/15 @ 1 :30p.m.

11/14/200203:16 PM

Dear Sirs,

I fully intended to attend this meeting, but circumstances dictate that I be in Portland at that time. Please allow me to contribute to the meeting in this way. I would be pleased if this letter would be read in the public comments portion of the meeting.

Without being too long winded on this subject (which would have been easy), I wish to point out the distrust and disgust with which the public holds the utilities in this country after last years pricing debacle. It took me 8 months to be put on the TOU program. All the while, the charts on my monthly bills showed the pricing of base versus TOU would save me money in participation. When I finally was put on the program, the lowest tou pricing was .01 per kwh more expensive than the base pricing. This is an insult to our intelligence. Where was the savings. Did PSE deliberately do this to wreck the program. I believe that is exactly what they did. When an industry cannot gain the publics confidence through thoughtful and accurate program initiation and maintenance, distrust follows.

I DO NOT TRUST PSE NOW!

Let me make this perfectly clear. I am a wattage miser. I keep my electricity usage to a minimum, and co-operate with the conservation programs by using the requested time of day whenever it is possible. I must be doing well. I have a 1700 sq. ft , 2 story home. My average summer/fall 2002 electric bills were in the \$20-\$30 range. I light my house almost exclusively with fluorescent lamps. I have resided with extra exterior wall insulation. I am trying. The TOU program only cost me about .85 cents a month. But that is not the problem. Trust is the issue. We have no choice, but to deal with PSE. We need your help to keep the playing field fair.

I agree with PSE. Terminate the TOU Program now. BUT ----I would also like to see an adjustment in the rates to reflect the overpricing that PSE has accomplished with this program (deliberately trying to de-rail it).

Whose idea was this anyway.

Thank You for your time.
Ronald Highfill