



STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

March 1, 2002

Mr. Allan T. Thoms
Vice President -- Public Policy and External Affairs - Northwest Region
Verizon Northwest Inc.
1800 41st Street
Post Office Box 1003
Everett, Washington 98201

RE: Docket No. UT-990146 - Customer Information Rules

Dear Mr. *Allan* Thoms:


Thank you for your letter concerning customer information rules and your request for more opportunities to interact with the Commission on those rules.

The Commission held two public meetings on this topic, including one in Bothell, an area served by Verizon. We also held an Open Meeting on this topic on February 5, 2002. Commissioner time devoted to providing opportunities for interested persons to participate in discussions with us on this topic has been greater than the time provided to any other single topic in the rulemaking.

We also invited interested persons to send written comments on this topic on two occasions, by written notice on January 14, 2002, and by electronic mail on February 5, 2002. Further, written comments may be made at any time.

That said, we "are" in fact planning a workshop on this issue for Thursday, March 14, 2002. A notice (copy enclosed) is being sent out today. I look forward to hearing your comments at the workshop.

Sincerely,


Marilyn Showalter
Chairwoman
Enclosure: notice

RMD / FOB



March 1, 2002

**NOTICE OF WORKSHOPS ON DRAFT RULES
CONCERNING CUSTOMER INFORMATION**

(March 14, 2002)

RE: Draft Rules – WAC 480-120-202 to 216
Telecommunications - Operations, Chapter 480-120 WAC
Docket No. UT-990146

TO ALL INTERESTED PERSONS:

The Commission has received a request from Verizon Northwest, Inc. to hold a workshop on rules related to customer information, often referred to as customer proprietary network information. The Commission will hold a workshop on the topic and discuss the draft rules on that topic in Room 206 at the Commission's headquarters on **Thursday, March 14, 2002, beginning at 1:30 P.M.** We encourage your attendance and participation in the stakeholder workshops. Free parking is available. The Commission's address is:

Washington Utilities & Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, Washington 98504-7250

The Commission posted draft rules concerning customer information to its website on February 14, 2002. The draft rules are posted at www.wutc.wa.gov/990146. The rules are WAC 480-120-202 through 216. The workshop will be limited to a discussion of customer information.

The Commission plans to post a list of questions on this topic to its website and anticipates they will be available by close of business **Wednesday, March 6, 2002**. The purpose of these questions will be to assist in focusing discussion on the topic.

If you would like to receive a paper copy of the draft rules or questions, you may contact the Commission and ask for a paper copy to be provided to you. Please call our Records Center at (360) 664-1234 if you need a paper copy.

If you need additional information regarding the workshop, please contact Bob Shirley at (360) 664-1292 or e-mail him at bshirley@wutc.wa.gov.

Sincerely,

A handwritten signature in black ink, appearing to be 'CJW' or similar initials, written in a cursive style.

CAROLE J. WASHBURN
Secretary