

# Reliant Communications, Inc.

Received  
Records Management  
Nov 14, 2024

801 International Parkway  
5<sup>th</sup> Floor  
Lake Mary, FL 32746

800-830-5582 voice  
866-400-6584 fax

## Via Electronic Filing

November 14, 2024

Jeff Killip  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
Attention Records Center (Docket UT-220749)  
P.O. Box 47250  
Olympia, WA 98504-7250

RE: Docket UT-220749

Annual Compliance with Washington Administrative Code 480-120-414

Dear Mr. Killip:

Please find attached to this cover letter the electronic submission of the current emergency and non-emergency contact information for Reliant Communications, Inc. If you have any questions regarding this filing, please do not hesitate to contact me.

Best Regards,

**Robert Sorrentino**  
**President**

**State of Washington Utilities and Transportation Commission**

**Contact Information**

**Docket UT-220749 – Annual Compliance with Washington Administrative Code 480-120-414**

**Telecommunications Service Provider**

**December 31, 2024**

<b>1. Company Name</b>	<b>Reliant Communications, Inc.</b>
<b>2. Services Provided</b>	<b>Telecommunications</b>
<b>3. Emergency Plan (Y/N)</b>	<b>Y</b>
<b>4. Emergency Plan Filed with the UTC (Y/N)</b>	<b>N</b>
<b>5. Company Network Operations Center (Y/N)</b>	<b>N</b>
<b>6. Network Operations Center Location</b>	

	<b>Name</b>	<b>24 Hour (Y/N)</b>	<b>Title</b>	<b>Address</b>	<b>Email</b>	<b>Telephone</b>	<b>Cell</b>
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<b>7. Regulatory Contact</b>	<b>Robert Sorrentino</b>		<b>President</b>	<b>801 International Parkway 5th Floor Lake Mary, FL 32746</b>	<b>regdbg@dominionbusinessgroup.com</b>	<b>(800) 435-9217</b>	
<b>8. Primary Emergency Contact</b>	<b>Robert Sorrentino</b>		<b>President</b>	<b>801 International Parkway 5th Floor Lake Mary, FL 32746</b>	<b>service@service-us.com</b>	<b>(800) 830-5582</b>	
<b>9. Alternate Emergency Contact</b>	<b>Robert Sorrentino</b>		<b>President</b>	<b>801 International Parkway 5th Floor Lake Mary, FL 32746</b>	<b>service@service-us.com</b>	<b>(800) 830-5582</b>	
<b>10. Network Operations Center Contact</b>	<b>Robert Sorrentino</b>		<b>President</b>	<b>801 International Parkway 5th Floor Lake Mary, FL 32746</b>	<b>service@service-us.com</b>	<b>(800) 830-5582</b>	
<b>11. 24 Hour Emergency Contact</b>	<b>Robert Sorrentino</b>	<b>Y</b>	<b>President</b>	<b>801 International Parkway 5th Floor Lake Mary, FL 32746</b>	<b>service@service-us.com</b>	<b>(800) 830-5582</b>	