

EXHIBIT LIST

Docket No. UT-991358

EXH.	ID/adm	WITNESS	DESCRIPTION
NOTE: The exhibits shown on this exhibit list are referenced on the record as being in the 1-100 series.			
QWEST			
1001	Adm 6/7/04	Teitzel, Reynolds, Pappas	Petition to Terminate or Modify The Service Quality Performance Program
1002	Adm	Teitzel, Reynolds, Pappas	Qwest's Reply Comments in Support of its Petition
1003	Adm	Teitzel	Washington Local Telecommunications Competitive Environment (DLT-1)
1004	Adm		Supp. Response, Data Req. No. 145
1005	Adm	Reynolds	Washington Retail Service Quality Requirements (Matrix) (MSR-3)
1006	Adm	Reynolds	Business Office Access (MSR-4)
1007	Adm	Reynolds	Out of Service Repaired Within 48 Hours/2 Business Days (MSR-5)
1008	Adm	Reynolds	Business Office Access - % Calls Answered Within 30 Seconds (MSR-6)
1009	Adm	Reynolds	Complaint Response Within 2 Days - # Violations Per Month (MSR-7)
1010	Adm		Staff Supplemental Response to Data Request No. 144 (Exhibit 8)
1011	Adm	Pappas	Installation and Repair Volumes and Dispatches (Exhibit DP-9)
1012	Adm	Pappas	Qwest's Response to Statements of Dale Miller (Exhibit DP-10)
1013	Adm	Reynolds	Qwest Response to WUTC Data Request No. 09-154 (Staff)
1014C	Adm	Reynolds	Qwest Response to WUTC Data Request No. 09-156 (Confidential Attachment) (Staff)
1015C	Adm	Reynolds	Qwest Response to WUTC Data Request No. 09-159 (Confidential Attachment) (Staff)

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1016C	Adm	Reynolds	Qwest Response to WUTC Data Request No. 10-162 (Confidential Attachment) (Staff)
1017	Adm	Reynolds	WUTC Response to Qwest Data Request No. 138 (Staff)
1018C	Adm (P.14 <i>only</i>)	Reynolds	Qwest Washington Answer Time Performance Reports from December 2001, December 2002, and December 2003, as filed with the WUTC in this docket (PC)
1019	Adm	Reynolds	Qwest Resp., Pub. Counsel DR 11-123 (PC)
1020	Adm	Reynolds	Qwest Response, Staff DR 09-157 (PC)
1021	Adm	Reynolds	Qwest Resp., Pub. Counsel DR 11-121 (PC)
1022	Adm	Reynolds	Excerpts from Qwest Website (www.qwest.com) (PC)
1023	Adm	Reynolds	Qwest tariff WN U-40 Exchange and Network Services, Section 2.2.2.B Customer Service Guarantee Programs (PC)
1024C	Adm	Reynolds	Qwest Customer Remedy Reports for December 2001, December 2002, and December 2003, as filed with the WUTC in this docket. (PC)
1025	Adm	Reynolds	Qwest Response to Public Counsel DR 09-116 (PC)
1026	Adm	Reynolds	Qwest Response to Public Counsel DR 09-117 (PC)
1027	Adm	Reynolds	Qwest's 2001 Petition to Mitigate Penalty Amount and Modify the SQPP (PC)
1028	Adm	Reynolds	American Customer Satisfaction Index - Overview, Methodology, Telecommunications Scores through Q1 2003 (PC)
1029C	Adm		Qwest Response to Public Counsel DR 12-126S1 (PC)
1030C	Adm	Pappas	Qwest Response to Public Counsel DR 13-129 (PC)

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EXH.	ID/adm	WITNESS	DESCRIPTION
1031C	Adm	Pappas	Illustrative Exhibit combining data provided in Qwest Responses to PC DR 12-126S1 and PC DR 13-129 (PC)
1032	Adm	Pappas	Qwest Response to Public Counsel DR 13-130 (PC)
1033	Adm	Pappas	Qwest Response to Public Counsel DR 12-128 Supplement (PC)
1034	Adm	Reynolds	First quarter scores, service quality
1035C	Adm	<u>(late-filed)</u>	Supplement 1, Qwest response to Public Counsel DR No. 118
<u>COMMISSION STAFF</u>			
1039	Adm	Blackmon	Plant addition bar graph (Ex. 2)
1040C	Adm	Blackmon	Statement of Commission Staff
1041	Adm	Blackmon	c.v.
1042C	Adm	Blackmon	Business Office Answer Time (Ex. 3)
1043	Adm	Blackmon	Reply Testimony of Dr. Vander Weide, Docket No. UT-023003, dated April 20, 2004 Exhibit No. ___ (JHV-4T) (Qwest)
1044	Adm	Blackmon	Staff response to Qwest Data Request No. 138 (Qwest)
1045	Adm	Blackmon	Staff response to Qwest Data Request No. 139 (Qwest)
1046	Adm	Blackmon	Staff response to Qwest Data Request No. 140 (Qwest)
1047	Adm	Blackmon	Staff response to Qwest Data Request No. 142 (Qwest)

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1048	Adm	Blackmon	Staff response to Qwest Data Request No. 143 (Qwest)
1049	Adm	Blackmon	Staff response to Qwest Data Request No. 146 (Qwest)
1050	Adm	Blackmon	Staff response to Qwest Data Request No. 151 (Qwest)
1051	Adm	Blackmon	Staff response to Qwest Data Request No. 152 (Qwest)
1052	Adm	Blackmon	Staff response to Qwest Data Request No. 153 (Qwest)
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1054			
1055			
PUBLIC COUNSEL			
1056C	Adm	Kimball	Memorandum (Answer) of Public Counsel (Includes attachments A through E)
1057	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 90 (Qwest)
1058	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 91 (Qwest)
1059	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 92 (Qwest)
1060	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 100 (Qwest)
1061	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 101 (Qwest)
1062	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 103 (Qwest)
1063	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 105 (Qwest)
1064	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 107 (Qwest)

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1065	Adm	Kimball	Response of Public Counsel to Qwest Data Request No. 108 (Qwest)
1066	Not Used		
1067	Adm	Pregulman	Statement
1068	Adm	Dexheimer	Statement (Witness did not appear)
1069	Adm	Salinas	Statement
ALLIANCE			
1071	Adm	Miller	Statement
1072	Adm	Hagins	Statement
1073	Adm	Hagins	Responses of the Citizens Utility Alliance of Washington to Qwest Data Requests 3, 4, and 5 (Qwest)
PUBLIC COUNSEL			
1080	Adm	<u>(Late-filed)</u>	Written public comments submitted to Public counsel or the Commission