

SPEEDISHUTTLE WASHINGTON, LLC  
RESPONSES TO DATA REQUESTS

DATE PREPARED: September 30, 2016  
DOCKET: TC-143691, TC-160516  
REQUESTER: Shuttle Express, Inc.

WITNESS: Jack Roemer  
RESPONDER: Jack Roemer  
TELEPHONE: (206) 233-2895

**Data Request No. 5:**

*Provide all records that reflect, show, or relate to airport greeters at SeaTac, including duty rosters, schedules, time records, passenger meet/greet lists, locations, languages spoken and numbers of passengers served—by language or nationality, if known.*

**SpeediShuttle must provide the total number of customers greeted by a personal greeter from May 2015 to most recent available date. Of those customers, ones who requested or required a greeter who spoke a language other than English.**

**RESPONSE to DR 5:**

SpeediShuttle does not maintain specific records of the number of customers greeted by a personal greeter. SpeediShuttle sends a greeter to greet all prearranged arrival passenger to their designated baggage claim. A greeter was dispatched to baggage claim to greet a total of 37,042 customers. Speedishuttle also does not maintain records distinguishing whether any customer has requested a greeter who spoke a language other than English.