\_\_\_\_\_ Revised Title Page

#### TARIFF NO.

Cancels

TARIFF No.

of Eagle TownCar Service, LLC

Company Name: \_\_\_\_\_

Certificate Number: Under review

For the transportation of passengers in the following territory: By Reservation via internet or phone call only

Passengers service between Westin Bellevue, Hyatt Regency Bellevue, Hilton Garden Bellevue, Marriott Bellevue, Hilton Bellevue and Seattle Tacoma (SeaTac) Airport by reservation only. This is a daily service except on New Year and Christmas day.

All Passengers must originate or terminate at either Westin Bellevue, Hyatt Regency Bellevue, Hilton Garden Bellevue, Marriott Bellevue, Hilton Bellevue OR Seattle Tacoma (SeaTac) Airport.

Eagle Towncar Service

Issued by: Mintesinot Selewondim, Manager

Name:

Issued Date:

Effective Date:

	For Official Use Only
Address:	13420 Manor Way Suite A3
City/Zip/Code: Lynnwood, WA 98087	
Telephone No.: 206-227-6004 Fax No.	
Email:	Eagletowncareservice@gmail.com

The Carrier seeks the following authority:

Passengers service between Westin Bellevue, Hyatt Regency Bellevue, Hilton Garden Bellevue, Marriott Bellevue, Hilton Bellevue and Seattle Tacoma (SeaTac) Airport by reservation only. This is a daily service except on Christmas day and New Year day.

Eagle Towncar Service

## **PASSENGER RULES**

**ANIMALS:** Small sized dogs and cats 15 pounds or under will be allowed on the shuttle in their pet carriers. There will be no charges for the animals, however the animal must not occupy the passenger seats. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charges. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability.

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### **BAGGAGE AND CHARGES:**

**Baggage/Luggage Allowances**: Passengers are allowed two standard size suitcases and one carry-on per passenger free of additional charge. There is a \$1.00 charge for each piece of luggage over two and there is \$1.00 additional charge for overweight or excess baggage. Bulky items such as Skis, Golf Clubs and Bicycles will be an additional charge of \$1.00. All baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm.

**Baggage Liability** – [Required – this is the standard minimum amount of liability. If providing more than the minimum, please correct.] As provided by Washington State law (RCW 81.29.050 and WAC 480-30476), unless a higher value is declared prior to transportation and paying an additional amount agreed to in writing by Eagle Towncar Service, LLC, the following minimum property liability will apply:

Per Fare: \$250.00

Company Name:

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# The maximum value per bag or item checked will be \$250.00. Content with a value more

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than \$250.00 declared amount may not exceed the actual value of the baggage and its contents. If a customer declares luggage in excess of \$250.00+ a fee of \$50.00 will be applied.

Baggage Limits – [2]

Carry-On Luggage – [1]

Company Name:

Eagle Towncar Service

**LOST ITEMS**: Notification of lost items or damage – Eagle Towncar Service must be notified of any loss or damage within 24 hours of transportation. We will make every effort to locate your item for you. Items left by passengers, that are recovered, will be retained for 30 days and will be available for pickup on a will-call basis at our office (13420 Manor Way Suite A3, Lynnwood, WA 98087) Monday through Friday 8am-8pm. Passengers who request forwarding of lost items will be charged pre-shipping, plus a handling fee. Unclaimed items will be disposed of after 30 days.

<u>Children</u>: Children 12 years of age and under must be accompanied by and adult. Children less than 8 years old must be restrained in child restraint system, unless the child is four feet nine inches or taller. A child who is 8 years old or older, or four feet nine inches or taller, must be properly restrains

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system. When a child restraint system is required, the supervising adult must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must always wear seat belts while he shuttle is in motion.

Eagle Towncar Service

**<u>Fares</u>**: All fares are pre-determined, and the same price based by category. Please refer to the rate schedules.

**<u>Refund Policy</u>**: Per WAC 480-30-356, "Subject to the exceptions of (d)(ii) and (iii) of this subsection unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of the purchase price."

(iii) A customer who has made a reservation but fails to cancel, reschedule, or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation.

### CANCELLATIONS/CONFIRMATIONS:

Changes, Cancellations: After completing the purchase of your Eagle Towncar ticket, the following applies: If you cancel prior to your scheduled departure, you can turn the ticket into an "open ticket" and use it at a later date at no additional charge. An "account credit" is valid for 12 calendar months from the date of purchase. Or, you may request a refund which will be accommodated with \$5 processing fee. Post departure the ticket is non-refundable. Cancellations are not allowed after the scheduled departure time of the reservation, unless its due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up

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point or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a 'coupon' and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$5.00 processing fee per person. The company does not over book shuttles, therefore if a passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm.

**OBJECTIONABLE PASSENGERS**: the company reserves the right to refuse to transport anyone under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The company also reserves the right to refuse carriage of any material that the company considers unsafe and not in the best interest of the passengers.

<u>SCHEDULE MAINTENANCE</u>: Eagle Towncar Shuttle will not be liable for delays caused by accidents, breakdowns, bad road conditions, snowstorms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain but does not guarantee to be able to do so at all times due to conditions listed above.

Eagle Towncar Service

<u>Alcohol Policy</u>: Eagle Towncar Shuttle service provides no alcohol whatsoever, Eagle Towencar may provide water and other non-alcoholic beverages.

#### **<u>SMOKING</u>**: Eagle Towncar does not allow smoking inside the Shuttle.

**Food Policy**: We allow food and non-alcoholic drinks to be carefully consumed on the shuttle

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**TICKET REDEMPTION:** Unused tickets will be redeemed at the purchase price. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price.

Holiday observed: The shuttle will not run on New Year day and Christmas day.

Eagle Towncar Service

## **RATE SCHEDULE**

## Adult Fares in Dollars and Cents per person

## Adults and children 2 years and older: \$30 one way Children under 2 years of age ride for free

**Note 1**: Payment: Payment for fares by cash, debit and credit cards only. No personal checks will be accepted.

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Note 2: Children fares: Children 2 years old and under is free

**Note 3:** Car seats: All children less than eight years old must be restrained in child restraint systems, unless child is four feet nine inches or taller. A child who is eight years old or older, or four feet nice inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restrains system. When a child restraint system is required, the adult accompanying the child must provide and install their own car or booster seat, for safety. Eagle towncar shuttle will neither supply nor install car seats.

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# For Official Use Only Time SCHEDULE

# **Eagle Towncar Service, LLC**

Providing Passenger Service

Passengers service between Westin Bellevue, Hyatt Regency Bellevue, Hilton Garden Bellevue, Marriott Bellevue, Hilton Bellevue and Seattle Tacoma (SeaTac) Airport by reservation only. This is a daily service except on New Year day and Christmas day.

All passengers must originate from Down town Bellevue and Seattle Tacoma (SeaTac) Airport.

# **By Reservation Only**

Depart:

Company Name:

Eagle Towncar Service

<u>600 Bellevue Way NE</u>: 4am, 5am, 6am, 7am, 8am, 9am, 10am, 11am, 12pm, 1pm, 2pm, 3pm, 4pm, 5pm, 6pm, 7pm, 8pm, 9pm daily.

**<u>900 Bellevue Way NE</u>**: 4:05am, 5:05am, 6:05am, 7:05am, 8:05am, 9:05am, 10:05am, 11:05am, 12:05pm, 1:05pm, 2:05pm, 3:05am, 4:05am, 5:05am, 6:05pm, 7:05pm, 8:05pm, 9:05pm daily.

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<u>10777 NE 10<sup>th</sup> St</u>: 4:10am, 5:10am, 6:10am, 7:10am, 8:10am, 9:10am, 10:10am, 11:10am, 12:10pm, 1:10pm, 2:10pm, 3:10pm, 4:10pm, 5:10pm, 6:10pm, 7:10pm, 8:10pm, 9:10pm daily.

**<u>200 110</u>**<sup>th</sup> <u>Ave NE</u>: 4:15am, 5:15am, 6:15am, 7:15am, 8:15am, 9:15am, 10:15am, 11:15am, 12:15pm, 1:15pm, 2:15pm, 3:15pm, 4:15pm, 5:15pm, 6:15pm, 7:15pm, 8:15pm, 9:15pm daily.

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<u>**300 112**</u><sup>th</sup> <u>Ave SE</u>: 4:20am, 5:20am, 6:20am, 7:20am, 8:20am, 9:20am, 10:20am, 11:20am, 12:20pm, 1:20pm, 2:20pm, 3:20pm, 4:20pm, 5;20pm, 6:20pm, 7:20pm, 8:20pm, 9:20pm daily.

<u>SeaTac Airport</u>: 7am, 8am, 9am, 10am, 11am, 12pm, 1pm, 2pm, 3pm, 4pm, 5pm, 6pm, 7pm, 8pm, 9pm, 10pm daily.

#### ARR:

<u>**300 112**</u><sup>th</sup> <u>Ave SE:</u> 7:40am, 8:40am, 9:40am, 10:40am, 11:40am, 12:40pm, 1:40pm, 2:40pm, 3:40pm, 4:40pm, 5:40pm, 6:40pm, 7:40pm, 8:40pm, 9:40pm, 10:40pm daily.

**<u>200 110</u>**<sup>th</sup> <u>Ave NE:</u> 7:45am, 8:45am, 9:45am, 10:45am, 11:45am, 12:45pm, 1:45pm, 2:45pm, 3:45pm, 4:45pm, 5:45pm, 6:45pm, 7:45pm, 8:45pm, 9:45pm, 10:45pm daily.

<u>10777 NE 10<sup>th</sup> St</u>: 7:50am, 8:50am, 9:50am, 10:50am, 11:50am, 12:50pm, 1:50pm, 2:50pm, 3:50pm, 4:50pm, 5:50pm, 6:50pm, 7:50pm, 8:50pm, 9:50pm, 10:50pm daily.

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**<u>900 Bellevue Way NE</u>**: 7:55am, 8:55am, 9:55am, 10:55am, 11:55am, 12:55pm, 1:55pm, 2:55pm, 3:55pm, 4:55pm, 5:55pm, 6:55pm, 7:55pm, 8:55pm, 9:55pm, 10:55pm daily.

<u>600 Bellevue Way NE</u>: 8:00am, 9:00am, 10:00am, 11:00am, 12pm, 1:00pm, 2:00pm, 3:00pm, 4:00pm, 5:00pm, 6:00pm, 7:00pm, 8:00pm, 9:00pm, 10:00pm, 11:00pm daily.

Note 1: The company is not responsible for delays caused by weather, accidents, breakdowns or another circumstance.

Note 2: Reservations must be made online at least 1 hour in advance by phone, during business hours, or before departure time.

Note 3: Transportation is limited to picking up and dropping off passengers that originate at in our designated service zone as follows: Westin Bellevue, Hyatt Bellevue, Hilton Garden Bellevue, Marriott Bellevue, Hilton Bellevue and SeaTac Airport for \$30.00 one way, for adults and children over 2 years of age. Children under 2 years of age are free of charge.

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