

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734 PSE.com

December 1, 2020

Filed Via Web Portal

Mark L. Johnson, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98503 Records Management 12/01/20 14:05 State Of WASH. UTIL. AND TRANSP. COMMISSION

## **Re:** U-200281: Response to Commission Request for COVID-19 related data pursuant to Order 01

Dear Mr. Johnson:

Attached please find PSE's responses to the UTC Staff Proposed COVID-19 Response Term Sheet (Term Sheet), approved by the Commission in Order 01 of Docket U-200281 on October 20, 2020. Unfortunately, PSE is unable to provide data at this time for items #6a and #6d. In attempting to provide this data, PSE identified an error, where a large portion of the security deposits were missing from the data reporting system. PSE is investigating the issue and will attempt to fix the reporting source data. However, at this time, it is not known whether a fix is possible, and if so, when the data would be available. If such data becomes available, PSE will supplement its responses in this docket.

All data provided by PSE in the attached is at the 5 digit zip code level. While PSE collects zip+4 for most mailing addresses, PSE does not collect zip+4 for service addresses. PSE chose not to provide the data by mailing address zip+4 for two main reasons:

- 1. Mailing addresses include a large number of zip codes that are outside of PSE's service territory.
- 2. There are many zip+4's that are reflective of only one individual household, building, or high frequency mail receiver. That level of granularity creates a customer privacy concern as it removes anonymity for these customers and enables users of this data to match confidential customer data and billing characteristics to an address or specific building.

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Please contact Carol Wallace at (425) 424-7351 for additional information about these responses. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

/s/Jon Pílíarís

Jon Piliaris Director, Regulatory Affairs Puget Sound Energy PO Box 97034, EST-07W Bellevue, WA 98009-9734 425-456-2142 / Jon.Piliaris@pse.com

cc: Lisa Gafken, Public Counsel

Attachments: Attachment A