**EXHIBIT NO. \_\_\_(LYN-2 )  
DOCKETS UE‑151871/UG-151872  
PSE EQUIPMENT LEASING SERVICE   
WITNESS:  LIZ Y. NORTON**

**BEFORE THE**

**WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

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| **WASHINGTON UTILITIES AND**  **TRANSPORTATION COMMISSION,**  **Complainant,**  **v.**  **PUGET SOUND ENERGY,**  **Respondent.** |  | **Dockets UE-151871**  **UG-151872** |

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE  
PREFILED DIRECT TESTIMONY OF  
LIZ Y. NORTON   
ON BEHALF OF PUGET SOUND ENERGY**

**JULY 1, 2016**

**PUGET SOUND ENERGY**

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE PREFILED DIRECT TESTIMONY OF LIZ Y. NORTON**

**Q. Please state your name and business address.**

A. My name is Liz Norton. My business address is 10885 NE 4th Street, P.O. Box 97034, Bellevue, WA 98009-9734.

**Q. By whom are you employed and in what capacity?**

A. I am employed by Puget Sound Energy (“PSE”) as Director, Product Marketing and Growth and have served in this position since 2012.

**Q. What are your duties as Director, Product Marketing and Growth?**

A. As Director, I am responsible for leading the management, delivery, and evolution of our various products and services including our existing rental service, our street and area lighting services, our compressed natural gas products and services, our billing and payment solutions, and our work to make natural gas service affordably available to more customers. I also am responsible for our Energy Advisor team that works directly with over 80,000 customers annually to assist them with their energy needs.

**Q. Briefly describe your education and relevant employment experience.**

A. I attended Oregon State University and received a B.S. in Business and Marketing with a minor in Psychology. I have been employed at PSE and its predecessor company, Washington Natural Gas, for nearly 29 years and have held various leadership positions in both companies in marketing, sales, product development, community affairs, business planning and now product marketing and growth. Between 1993 and 1995 I was a part of Washington Natural Gas’ subsidiary Washington Energy Services where I was responsible for a HVAC sales team. The vast majority of my experience over the last nearly 29 years has been in customer facing organizations directly interacting with customers myself, managing teams and strategies that meet customers’ needs, and designing and developing solutions that customers choose.