

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

AVISTA CORPORATION d/b/a AVISTA  
UTILITIES,

Respondent.

DOCKET UE-240006 and UG-240007  
*(Consolidated)*

EXHIBIT SNS-10

TEP Affordability and Equity Metrics

July 3, 2024

## Performance-Based Ratemaking Affordability and Equity Metrics

The following table provides The Energy Project's recommendations for Avista's 2025-2026 Performance-Based Ratemaking metrics in two categories: Affordable Service and Equitable Service. The table is based on Avista's existing 2023-2024 Performance-Based Ratemaking metrics. Metrics that Avista proposes to eliminate and The Energy Project proposes to maintain are highlighted. Modifications are shown with strikethrough or underline.

### Affordable Service

	Metric	Notes
1	Average annual bill, by class, and by census tract (E & G)	
2	Average annual bill as a percentage of income, by class, and by census tract (E & G)	
3	Total revenue occurring through riders and associated mechanisms not captured in the MYRP (E & G)	
4	Residential arrearages, both by dollars and by number of accounts, by month, measured by location and demographic information (zip code/census tract, KLI customers, Vulnerable Populations, Highly Impacted Communities, and for all customers in total) (E & G)	Edit
5	Small commercial customer arrearages by month, for all customers and measured by location in Vulnerable Populations, Highly Impacted Communities	
6	Rate base per customer (E & G)	
7	O&M per customer (E & G)	Retain
*	Average net plant in service per customer (E & G)	New
8	Rate of annual revenue growth compared to inflation (E & G)	
9	Number and percentage of residential electric <u>and gas</u> disconnections for nonpayment by month, measured by location and demographic information (zip code/census tract, KLI customers, Vulnerable Populations, Highly Impacted Communities, and for all customers in total) (E & G)	Edit
10	Number and percentage of small commercial customer electric disconnections for nonpayment by month, for all customers and measured by location in Vulnerable Populations, Highly Impacted Communities	
11	Percentage of low-income customers who participate in bill assistance programs (E & G)	
12	<del>Average bill as a percentage of low-income customers' average income (E &amp; G)</del> <u>Annual residential bill divided by average area median income, by census tract, for all customers and comparing outcomes in low-income communities, Vulnerable Populations, and Highly Impacted Communities (E &amp; G)</u>	Edit
13	Number of households with a high-energy burden (>6%), separately identifying known low income and Named Communities	

Affordability and Equity PBR Metrics

<b>14</b>	Percentage of households with a high-energy burden (>6%), separately identifying known low income and Named Communities	Retain
<b>15</b>	Average excess burden per household	

**Equitable Service**

	<b>Metric</b>	<b>Notes</b>
<b>18</b>	Percentage of customers, by class, that participate in energy efficiency programs (E & G)	
<b>19</b>	Percentage of known low-income customers that <del>participate in</del> <u>benefit from</u> demand response, distributed energy resources, or renewable energy utility programs (E & G)	Retain and Edit
<b>20</b>	Percentage of small commercial customers that participate in demand response, distributed energy resources, or renewable energy utility programs	
<b>21</b>	Percentage of utility energy efficiency program spending that benefits highly impacted communities and vulnerable populations (E & G)	
<b>22</b>	Percentage of utility spending on demand response, distributed energy resources, and renewable that benefits highly impacted communities and on vulnerable populations (E & G)	
<b>23</b>	Percentage of known low-income customers that <del>participate in</del> <u>benefit from</u> utility electric <del>vehicle</del> <u>transportation</u> programs, by program (E)	Retain and Edit
<b>24</b>	Percentage of utility electric vehicle program spending that benefits highly impacted communities and vulnerable populations (E)	
<b>25</b>	Percentage of utility-owned and supported EVSE by use case located within and/or providing direct benefits and services named communities (E)	Retain
<b>26</b>	Percentage of non-pipe alternative utility spending that occurs in highly impacted communities and on vulnerable populations (G)	Retain
<b>27</b>	Percentage of Avista suppliers that are minority-owned, women-owned, or veteran owned	
<b>28</b>	Percentage of all Avista employees and senior management (separately identifying: a) c-suite employees and b) directors and employees more senior than directors) who identify as: i) female or non-binary; or ii) as a person of color	
<b>29</b>	Number of annual passenger miles provided by Community Based Organizations for individuals utilizing electric transportation (E)	
<b>30</b>	Number of Public Charging Stations located in Named Communities	
<b>31</b>	Incremental spending each year in Named Communities	Retain

## Affordability and Equity PBR Metrics

<b>32</b>	Number of customers and/or Community based organizations served	
<b>33</b>	Number of residential appliance and equipment rebates provided to customers residing in Named Communities and the number of residential rebates provided to customers residing in rental units	
<b>34</b>	Percentage of company engagements available with translation services	