From: Lee Collins

Sent time: 03/05/2015 10:10:16 AM

To: Lee Collins

Subject: FW: New SpeediShuttle Seattle Services - JayRide

From: Mark Gregory [mailto:mark@jayride.com] Sent: Wednesday, February 18, 2015 11:24 AM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services - JayRide

Hey Lee

That is great news, I'm not sure if you are aware we have our consumer website ready for our launch (<u>us.jayride.com</u>), no data has been uploaded.

Over the next coming weeks I will do up short proposals for you to look over, and make sure our pricing is correct to what you have provided.

I will be in touch soon in regards to both Hawaii and Seattle.

The first launch for speedi shuttle will be Hawaii.

Talk soon

Cheers

Regards Mark Gregory

Business Development Manager Agent Account Manager



p | +61 2 8520 3150 (AU), +64 9 801 8021 (NZ) p | +1 646 480 6835 (USA), +44 20 3322 1950 (UK)

AGENT PORTAL Mark Gregory - linkedin

On Thu, Feb 19, 2015 at 7:56 AM, Lee Collins < <u>leeCollins@speedishuttle.com</u>> wrote: Aloha Mark,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: <u>808-772-5700 x102</u> | Fax: <u>808-772-5699</u> | Cell: <u>808-375-3910</u>

 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LeeCollins@speedishuttle.com}$

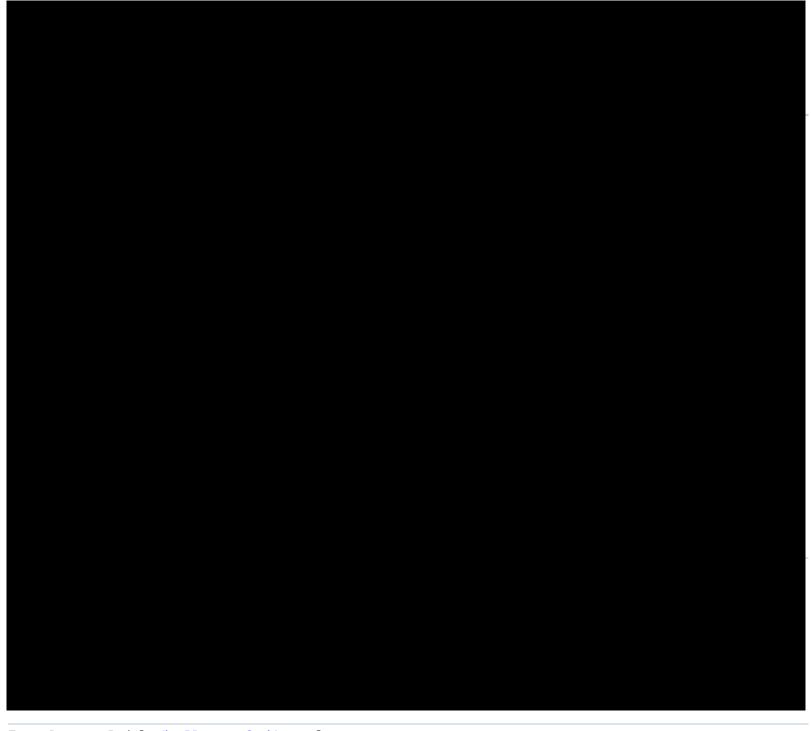
Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



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SpeediShuttle is the leading provider of shared ride and private car transportation service throughout the Hawaiian Islands. The company takes pride in delivering memorable guest experiences through its teams of employees that are passionate about the service they provide using quality Mercedes Benz vehicles and cutting edge ground transportation technology. SpeediShuttle has been recognized as one of the most "Innovative Companies of the Year" by the Pacific Business News, and is the exclusive provider of on demand transportation service for the Honolulu International Airport.



From: Peterson, Barb [mailto:BPeterson@orbitz.com]

Sent: Tuesday, March 10, 2015 10:59 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Lee,

Good to hear you!

Attached is copy of our Listing Agreement. Take a look and let me know if any issues in signing it. If you want to insert or change any language be sure to use the "track changes" feature.

Mahalo, Barb

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, March 05, 2015 1:51 PM

To: Peterson, Barb

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Barb,

I hope you are well and we see each other at Pow Wow.

Please send your agreement and we should be okay to sign it. The Washington State Public Utilities Commission requires that all contracts for transportation be sent to them so we have to have that one signed as it is their format, but it is very simple. Please call me and we can discuss the pricing. We are lower in retail rates and our services are direct with no schedules or built in waiting which your customers will love. Also we are 100% Mercedes Sprinters with FREE (Yes, I said it) FREE Wi-Fi on ALL vehicles. Oh yeah.... We have greeters with signage at each of the baggage claims which no other shuttle company provides.

As a result of the better vehicles, greeters and improved technology, our operating costs are significantly more than other companies running mixed fleets or low cost domestic vans and with the lower pricing than our competitors there is not much margin left. The great news is we should all see increased sales with the lower pricing, improved services and much happier customers.

All our shuttle are 11 passenger vehicles so no matter what the season your customers are not going to be put into a 25 passenger shuttle that has to make 10 stops and take 2 hours to drop off the last guest.

Please call me and let's discuss the pricing, I would love to have your business and work for you in Seattle.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Peterson, Barb [mailto:BPeterson@orbitz.com]

Sent: Thursday, March 05, 2015 7:42 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Lee,

Hope all is well! Apologies for my delayed response, things are very busy here as usual.

First off, this is great news that you're going into the SEA area. We'd love to work with you, would you be open to signing our Listing Agreement? We generally don't sign supplier contracts.

Also, when we offered Shuttle Express roundtrip airport transfers on our sites, we made more in commissions than what you're offering on your shared service (for a roundtrip with them we made ~\$12 and with your pricing it would be \$4), any room to get a lower net? I don't recall if we marked up their Retail Pricing or not, but either way it's quite a difference. Let me know if any wiggle room on that.

Let me know if any question and look forward to hearing back on this!

All the best, Barb

Barbara Peterson Director, Partner Services Group Orbitz Worldwide, LLC 500 W Madison, Ste 1000 Chicago, IL 60661 P: 312.894.6934 F: 760.860.6934



bpeterson@orbitz.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 1:50 PM

To: Peterson, Barb

Subject: New SpeediShuttle Seattle Services Orbitz

Aloha Barbara,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Hope to see you at Pow Wow this year. ☺

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

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This	Attraction	s Listing	g Agree	ment ("Agreemen	t") is	s entere	d by a	nd betweer	n Orbitz	. Worldwide,	LLC,	a Delawa	are corp	oration,	with	offices	located a	at 500
W.	Madison	Street,	Suite	1000,	Chicago,	IL	60661	USA,	("Orbitz")	, and				(Legal	Name	of	Service	Provide	er), a
		(i	nsert le	gal ent	tity, e.g. cor	por	ation) or	ganize	ed under the	e laws	of	(in:	sert state	of form	ation) ("	Pro	vider").		

- 1. Purpose of Agreement. Orbitz owns, operates, manages or is affiliated with Internet travel sites, including but not limited to www.orbitz.com and www.cheaptickets.com (the "Orbitz Sites"). Provider provides the tours, events, attractions, ground transportation or other products or services (the "Attraction", "Attraction(s)", or "Attractions") identified in the content description profile or other formal written communication, agreed upon by the parties, submitted to Orbitz by Provider identifying such Attraction(s) (the "Attractions Profile"). Provider shall submit rates, availability and content (the "Rate Schedule") to Orbitz in the Attractions Profile. Provider desires to (i) provide Orbitz with an allotment of vouchers good for admission to the Attractions ("Vouchers") as agreed to by the parties in the Attractions Profile and Rate Schedule, and (ii) engage Orbitz to provide Provider with marketing services, whereby Orbitz will offer users of the Orbitz Sites the ability to obtain vouchers for confirmed, prepaid reservations for the Attractions. Provider acknowledges that this is a non-exclusive Agreement, and Orbitz reserves the right to sell, market and distribute, directly and indirectly, products and services offered by Orbitz or other third parties that are the same or substantially similar to those provided by Provider herein. In addition, Provider acknowledges that Orbitz has made no representations or guarantees of any kind regarding the quantity of Vouchers that Orbitz may sell, market or distribute pursuant to this Agreement, or the extent that Orbitz may use, display, market or promote any of the Attraction(s), Attraction Marks or other information in the Attractions Profile provided by Provider hereunder.
- 2. TERM OF AGREEMENT. This Agreement will commence on the Effective Date set forth in the signature block below and will continue for a period of one year (the "Initial Term"), and shall continue thereafter for successive one-year terms (each, a "Renewal Term") until terminated as provided herein. The Initial Term and any Renewal Term(s) shall be collectively referred to as the "Term". Either party may, with or without cause, terminate this Agreement effective at the end of the Initial Term or then-current Renewal Term, by providing written notice of its intention to terminate no less than ninety (90) days prior to the expiration thereof. Orbitz may terminate this Agreement at any time upon thirty (30) days prior notice to Provider. If either party terminates this Agreement upon such notice, Provider shall honor any Voucher Orbitz sells prior to the effective date of termination.

3. ATTRACTIONS INFORMATION.

- a. General. Provider represents and warrants that, (i) it is the owner or operator of the Attractions (ii) it has all necessary authority and right to enter into this Agreement, which shall be binding against Provider, and provide the Attractions described herein, (iii) its entrance into and performance of this Agreement will not violate any agreement with a third party and (iv) the information set forth on the Attractions Profile and Rate Schedule is complete, accurate and not misleading. Provider hereby grants Orbitz the right, at Orbitz' discretion, (either directly or through its third party agents), for the purpose of marketing, advertising and obtaining Vouchers for Attractions, (x) to use, reproduce, distribute, display, modify and create derivative works of the Attractions information set forth on the Attractions Profile, or otherwise provided to or obtained by Orbitz from Provider or any third party, as well as images, pictures and graphics from Provider's website and (y) to use, reproduce and display Provider's name, logos and trademarks used by Provider to promote the Attractions (the "Attraction Marks"), including the right to sublicense the foregoing rights. Orbitz' use of the Attraction Marks shall conform to any written guidelines provided by Provider to Orbitz, and all goodwill generated pursuant to the use of the Attraction Marks shall inure to the benefit of Provider
- b. Changes to Attractions Profile. If any information set forth on the Attractions Profile changes, or there are any changes to the facilities, amenities or nature of the Attractions, Provider shall promptly communicate this information to Orbitz so that Orbitz may use such information, at its discretion, to inform Orbitz customers and update the contents of the Orbitz Sites accordingly. In the event any such changes are material, Orbitz may terminate this Agreement upon five (5) days prior written notice to the Provider.
 c. Changes to Rate Schedule. Upon thirty (30) days prior written notice, Provider may submit changes to the Rate Schedule. Such changes shall
- c. Changes to Rate Schedule. Upon thirty (30) days prior written notice, Provider may submit changes to the Rate Schedule. Such changes shall not be deemed effective until Orbitz has accepted them in writing. Provider shall not invoice Orbitz for any increase in price for Attraction(s) booked before such changes take effect. Unless updated Rate Schedules or a termination notification of anAttraction(s) are received within forty-five (45) days prior to the expiration of the Rate Schedules previously submitted, Orbitz shall have the option to extend the Rate Schedules previously submitted and make the Attraction(s) available on Orbitz Sites for up to twelve (12 months) from the initial expiration date until such time an update or change is received.

4. ATTRACTIONS, VOUCHER PROGRAM AND REDEMPTION POLICIES.

- a. Attractions and Rates. Provider shall make available to Orbitz for promotion and distribution through the Orbitz Sites the Attractions further described in the attached Attractions Profile and/or Rate Schedule. Provider shall guarantee the availability of the type of Attractions set forth on the Attractions Profile and Rate Schedule ("Attractions Allocation"), at the rate to be paid by Orbitz to Provider for the Attractions also as set forth on the Attractions Profile and/or Rate Schedule (the "Net Rate"). All Net Rates are net, non-commissionable, and subject to applicable tariffs, taxes and other like charges. Orbitz shall have the option to offer Vouchers to the Attractions to Orbitz users, on a prepaid basis, at a rate different from the Net Rate (the "Retail Rate"). Provider shall not disclose to the Orbitz user, or any other party, the Net Rate. Provider shall be responsible for informing Orbitz of the then-applicable tax rate for the Attractions (and any changes thereto), in each case to the best of its knowledge, solely so that Orbitz may calculate the applicable tax obligation. Provider shall be responsible for remitting all applicable taxes paid by Orbitz to Provider to the proper taxing authority. Orbitz shall complete such calculation on the basis of the Net Rate unless Provider notifies Orbitz that Provider is required to remit tax based on the Retail, or otherwise.
- b. Voucher Program. During the Term of this Agreement, Provider authorizes Orbitz to offer Orbitz users the ability to purchase Vouchers to Attractions that shall be honored by Provider pursuant to the terms of this Agreement. Orbitz shall be permitted to offer, and Provider agrees to honor, up to the maximum number of Vouchers of the type and quantity set forth in the Attraction Allocation in the Attractions Profile and/or Rate Schedule. Provider agrees to either exchange such Vouchers for proprietary tickets or accept Vouchers directly in lieu of proprietary tickets. After the Attraction has been consumed by the Orbitz customer, Provider shall submit either the Orbitz booking code located on the Voucher or the original Voucher(s) to Orbitz for reimbursement, along with any other supporting documentation as may be reasonably requested by Orbitz. Provider agrees to honor the Vouchers without prior notification. As agreed to by the parties, certain Vouchers may state that prior to the redemption of such Voucher, the Provider must be contacted (i.e. email, fax, phone call) to confirm the reservation and/or schedule the provision of the Attraction, and the Orbitz customer must follow such other redemption instructions in order to redeem the Voucher as may be set forth in the Attraction Profile or as may be reasonably otherwise agreed to in writing by the parties. Provider agrees to provide Orbitz with a list and to continually update such list of each Attraction that requires notification and/or such other redemption instructions prior to redemption
- c. Vouchers. Each Voucher provided to an Orbitz customer shall include the following terms and conditions printed on it:
- This Voucher is valid only during the dates of travel, as indicated on the Orbitz Itinerary of the person(s) named on the Voucher, and expires on the later of those dates. This Voucher may not be redeemed outside of those dates of travel.
- This Voucher is valid for redemption by the person(s) named on the Voucher. This Voucher has no cash value and cannot be assigned, or transferred, in whole or in part.

- This Voucher, when issued and validated by Orbitz and presented to Provider, entitles the person(s) named on the Voucher, subject to the terms and conditions hereof, to use the Attraction(s) described therein. Provider will verify the identity of each person(s) named on the Voucher prior to accepting the Voucher.
- accepting the Voucner.
 Providers are independent contractors who are not agents of Orbitz, and the Providers are solely responsible for the use and operation of, and actions or events at, the Attraction(s). Attraction(s) are provided subject to the terms of applicable rules and regulations.
- Orbitz shall have no liability for any personal injury or death; lost, stolen, damaged or destroyed property; or other liability arising out of or in connection with the use and operation of, or actions or events at, the Attraction(s).
- To the maximum extent permitted by law, Orbitz' liability will be limited to the purchase price of the Voucher.
- Such other terms and conditions as may be required by Orbitz or set forth in the Attraction Profile.
- **d.** Redemption Policies. In connection with each validly redeemed Voucher, Orbitz agrees to reimburse Provider the Net Rate as set forth in Attraction Profile in accordance with the terms of this Agreement. In the event the redemption procedures associated with the Attraction(s) and/or Vouchers are not followed, including, without limitation, any prior notification requirements, then Orbitz shall not be required to reimburse Provider for such Vouchers sold. Further, Orbitz shall not be required to reimburse Provider if the Orbitz customer purchases a Voucher, and does not redeem the Voucher. Orbitz shall reimburse Provider only once per booking at the Net Rate at the time of booking on the Orbitz Sites. Without limiting the foregoing, Orbitz will reject and refuse to reimburse Provider for Vouchers that: (i) have been previously submitted or paid; (ii) Orbitz receives an invoice for later than sixty (60) days after the expiration date or consumption date of the Attraction, whichever is earlier; (iii) have been defaced, altered or reproduced;; (iv) apply to an Attraction that has been cancelled; (v) for which the Orbitz customer is unable to consume the Attraction or does not show up at the Attraction(s) due to a force majeure event described in Section 6; or (vi) for which the Orbitz customer arrives at the Attraction(s), but departs due to the Orbitz customer's dissatisfaction with the Attraction(s).
- e. Customer Service. In the event that an Orbitz customer informs Orbitz that they are dissatisfied with Attractions provided by Provider, Orbitz shall forward written notification to Provider detailing the complaint and requesting Provider to respond to any issues raised by the Orbitz customer. Provider shall respond to Orbitz in writing within five (5) days addressing the issues and providing any appropriate compensation. In the event that Provider does not respond within five (5) days, Orbitz shall have the right to respond to the Orbitz customer, assign appropriate compensation, and deduct that compensation from future payments to Provider.

5. PAYMENT.

- Consumed Attractions. Provider will invoice Orbitz at the end of each calendar month for all Vouchers redeemed for consumed Attractions in accordance with this Agreement during such month. Notwithstanding anything else to the contrary elsewhere in this Agreement, Orbitz will have no obligation to redeem any Vouchers for any Attractions that are not satisfactorily consumed by the authorized Orbitz customer as set forth in this Agreement. Provider will be responsible for collecting any incidental Attractions charges directly from the Orbitz customer and shall not invoice Orbitz for such charges. As agreed to herein, Orbitz shall pay Provider for correctly invoiced bookings. "Correctly invoiced" shall mean an invoice submitted on the Orbitz template and that contains the required information entered without typographical error necessary for Orbitz to process payments to the Provider. "Required information" includes date service was rendered, booking code located on the customer voucher, package code located in the reservation notification and on the customer voucher, customer name, number of passengers, name of Attraction(s) and the ("Net Rate") for the Attraction(s) at the time of customer booking. Provider shall have fifteen (15) business days upon receipt of the Payment Backup Report to notify Orbitz, in writing, of any discrepancy between amounts invoiced to Orbitz and amounts paid to the Provider. The Payment Backup Report shall mean the payment summary document that accompanies payment containing information for each reservation paid on an invoice, identified by the reservation booking code, and the amount paid for each reservation. If Orbitz requires additional information, Provider shall have ten (10) business days to provide the required information. If Provider fails to notify Orbitz of any discrepancy or respond to a request for more information within the time frames referenced herein, Orbitz shall not be required to pay any invoices for the bookings in question. Orbitz will pay by check sent via regular US mail any undisputed amounts to Provider net forty-five (45) days of Orbitz' receipt of the invoice. A "consumed" Attraction shall mean that the Attraction has been successfully performed, completed or attended by an Orbitz customer. Orbitz shall have the right to offset amounts owed by Orbitz to Provider under this Agreement against any amounts owed to Orbitz by Provider. If an Attraction is not consumed due to a force majeure event, including but not limited to the, death or injury of an Orbitz customer or Orbitz customer's immediate family member, Provider shall immediately (i) notify Orbitz, (ii) use commercially reasonable efforts to rebook, reschedule or otherwise provide the same or similar Attraction at a time that is convenient to the Orbitz customer, and to the extent that cannot be done, inform the Orbitz customer to promptly contact Orbitz regarding a refund for any unused portion of any amounts paid for such Voucher; and (iii) if the Attraction was not consumed due to Provider's inability to honor the Voucher, provide a written apology to the Orbitz customer, including an explanation that Orbitz was in no way at fault or responsible for Provider's failure to honor the Voucher. However, Orbitz may, in its sole discretion, elect to provide a refund to the Orbitz customer. Orbitz will notify Provider of any such refund and shall be entitled to deduct an amount equal to the Net Rate portion of such refund from payments due from Orbitz to Provider. Upon request from Provider, Orbitz shall request from the Orbitz customer and provide to Provider reasonable documentation of the extraordinary circumstances.
- **b. Billing Contact.** Orbitz shall make all payments due to Provider under this Agreement to the address set forth on the Attractions Profile under "Billing Contact". The Billing Contact may be changed by Provider upon written notice to the Accounts Payable department at Orbitz.
- **6. FORCE MAJEURE**. Neither party shall have any liability for any failure or delay resulting from any governmental action, fire, flood, insurrection, earthquake, power failure, riot, explosion, embargo, strikes whether legal or illegal, labor or material shortage, transportation interruption of any kind, work slowdown, actions or inaction of third parties, third party equipment not within the reasonable control of the party, or any other condition affecting performance of this Agreement in any manner beyond the reasonable control of the party, subject to Section 5(a).
- 7. INDEMNITY. Provider will indemnify, defend and hold Orbitz harmless from and against any and all costs, assessments, liabilities, obligations, losses, penalties and expenses (including, but not limited to, reasonable attorneys' fees and defense costs) (collectively, "Losses") resulting from any claim, suit, action, charge, investigation, regulatory inquiry or proceeding (each, an "Action") brought against Orbitz by any person, entity or authority, resulting from or relating to (i) Provider's breach of this Agreement; (ii) Provider's provision of inaccurate information applicable to the Attractions or Net Rates, including, without limitation the failure of Provider to inform Orbitz, in writing, of any change to the tax rates applicable to Attractions; (iii) infringement of any third party intellectual property rights related to text, images, pictures and graphics provided by Provider to Orbitz or pulled by Orbitz from Provider's web site for use in promoting Provider's services; or (iv) the use or operation of, or actions or events at, the Attractions.
- 8. COMPLIANCE WITH LAWS; WARRANTY; LIMITATION OF LIABILITY. EACH PARTY SHALL COMPLY WITH ALL LAWS APPLICABLE TO ITS BUSINESS. ORBITZ MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS, IMPLIED OR STATUTORY, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, INCLUDING, WITHOUT LIMITATION, ANY REPRESENTATIONS OR WARRANTIES REGARDING THE ORBITZ SITES, ORBITZ' SYSTEMS OR ORBITZ' ABILITY TO FACILIATE THE BOOKING OF VOUCHERS FOR, OR OTHERWISE CONSUME ANY PORTION OF THE ATTRACTIONS. NOTWITHSTANDING ANYTHING ELSE IN THIS AGREEMENT TO THE CONTRARY, PROVIDER EXPRESSLY AGREES THAT IT WILL BE SOLELY LIABLE FOR ANY LOSSES, CLAIMS OR LIABILITY ARISING OUT OF OR IN CONNECTION WITH THE USE

OR OPERATION OF, OR ACTIONS OR EVENTS AT, THE ATTRACTION(S). UNDER NO CIRCUMSTANCES WILL ORBITZ, ITS AGENTS, EMPLOYEES, AFFILIATES OR CONTRACTORS BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES OR LOST PROFITS, WHETHER FORESEEABLE OR UNFORESEEABLE, INCLUDING, BUT NOT LIMITED TO, CLAIMS ARISING OUT OF LOSS OF DATA, GOODWILL, INTERRUPTION IN USE OR AVAILABILITY OF THE ORBITZ SITES, STOPPAGE OF OTHER WORK OR IMPAIRMENT OF OTHER ASSETS, BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE. THIS SECTION WILL NOT APPLY ONLY WHEN AND TO THE EXTENT THAT APPLICABLE LAW SPECIFICALLY REQUIRES LIABILITY, DESPITE THE FOREGOING EXCLUSION AND LIMITATION.

9. MISCELLANEOUS.

- a. Confidentiality. Each party shall treat the terms and conditions of this Agreement and all information provided by one party to the other in performance of this Agreement (including, without limitation, Net Rates, and the Attractions Allocation) as confidential information and shall not disclose any such confidential information to any third party, except that Orbitz may disclose such confidential information to its professional advisors and third party contractors or agents who have a need to know to perform Orbitz' obligations under this Agreement.
- b. Assignment and Transfer. Neither party shall assign its rights or obligations under this Agreement, in whole or in part, to a third party without the prior written consent of the other party, which consent shall not be unreasonably withheld or delayed, except that (i) either party may assign this Agreement to its affiliate, and (ii) either party may assign this Agreement in connection with a merger, consolidation or sale or exchange of all or substantially all of its assets or stock, or the sale of the business or that segment thereof to which this Agreement relates; provided that, in either case, each party covenants that it shall not assign this Agreement without the assignee first having assumed the obligations in this Agreement. Subject to the foregoing sentence, this Agreement shall inure to the benefit of and be binding upon the parties hereto and their respective successors and permitted assigns.
- c. Interpretation. This Agreement and the Attractions Profile together with any Rate Schedule or exhibits attached thereto by the parties, constitute the entire agreement between the parties with respect to the subject matter hereof and supersedes all proposals, warranties, prior agreements, or any other communications between the parties relating to the subject matter. If there is a conflict between the terms of this Agreement and any other agreement, the terms of this Agreement shall prevail. This Agreement will be governed by and interpreted in accordance with the law of the state of Illinois, excluding its conflict of law principles, and the parties hereby consent to the exclusive jurisdiction of the federal and state courts located in Cook County, Illinois, waiving any objection to forum non conveniens. Except as otherwise provided above, any waiver, amendment or other modification of this Agreement will not be effective unless in writing and signed by the party against whom enforcement is sought. If any provision of this Agreement is held to be unenforceable, in whole or in part, such holding will not affect the validity of the other provisions of this Agreement. The parties further agree to waive any right to a jury trial that either party might otherwise have in any and all courts.
- d. Notice. Any notice required under this Agreement or required by law must be in writing and (i) delivered in person, (ii) sent by first class registered mail or (iii) sent by nationally-recognized overnight air courier. Notices will be considered to have been given when delivered in person, and when received by the recipient when sent via first class registered mail or overnight air courier. Provider's address for notices shall be as listed for Provider on the Attractions Profile. Orbitz' address for notices shall be as set forth in the Preamble of this Agreement, with separate copies addressed to each of the Vice President of Business Development and the General Counsel, except that any change in the Billing Contact shall be addressed to Accounts Payable as indicated in Section 5(b) above.
- **e.** Independent Contractors. The parties are independent contractors, and no agency, partnership, franchise, joint venture or employment relationship is intended or created by this Agreement.
- f. Most Favored Customer. Provider agrees to treat Orbitz and all Orbitz customers as its most favored customers. Provider represents that all of the prices, warranties, benefits, redemption provisions, rebooking and rescheduling priorities, and other terms being provided hereunder are equivalent to or better than the terms being offered by Provider to its other customers. If, during the term of this Agreement, Provider enters into an agreement with any other customer providing such customer with more favorable terms, then this Agreement shall be deemed appropriately amended to provide such terms to Orbitz and Orbitz' customers. Provider shall promptly provide Orbitz with any refund or credits hereby created.
- g. Records and Reports. Provider shall maintain complete, clear and accurate records of all expenses, revenues, fees, transactions, and related documentation (including agreements) in connection with the performance of its obligations pursuant to this Agreement ("Records"). All such Records shall be maintained for a minimum of three (3) years following termination of this Agreement. Provider shall provide to Orbitz such Records, not less often than each calendar quarter, with such other information as may be reasonably required to verify such Records. No more than once per calendar year and upon five (5) days' prior written notice, Orbitz may commission a mutually agreeable independent audit of any of Provider's books and records as is reasonably required to verify accuracy of the Records. Prompt adjustment shall be made to compensate for any errors or omissions disclosed by such audit. Such audit shall be performed on a confidential basis. If the audit reveals an under reporting of more than ten percent (10%) for any calendar quarter, then Provider shall promptly pay to Orbitz its reasonable expenses in performing the audit.
- h. Insurance. During the Term of the Agreement and for a period of one year thereafter, Provider will at its own expense have in effect the coverages set forth in Exhibit A.

Provider:	Orbitz Worldwide, LLC
Ву:	Ву:
Print Name:	Print Name:
Title:	Title:
Date:	EFFECTIVE DATE:

EXHIBIT A - INSURANCE REQUIREMENTS

PLEASE ATTACH A COPY OF YOUR "CERTIFICATE OF INSURANCE" COVERAGES FOR OUR FILES WHEN RETURNING THIS CONTRACT. ORBITZ WILL NEED A NEW COPY EACH TIME A NEW POLICY PERIOD STARTS.

- A. At all times during the performance of Services hereunder, Provider shall (or in the case of subcontractors, Provider shall cause its subcontractors to) keep in full force and effect and maintain, at no additional cost to Orbitz, the following:
 - i. Commercial General Liability Insurance with a combined single limit of not less than one million dollars (\$1,000,000.00) per occurrence;
 - ii. Automobile Liability Insurance of not less than one million dollars (\$1,000,000.00) per occurrence;
 - Umbrella/Excess Liability Insurance of not less than three million dollars (\$3,000,000) per occurrence.
 - iv. If Provider operates watercraft, Protection and Indemnity Insurance of not less than five million dollars (\$5,000,000) per occurrence; and
 - v. If Provider operates aircraft, Aviation Insurance of not less than five million dollars (\$5,000,000) per occurrence.
- B. This policy shall include Orbitz, its parent, affiliates or subsidiaries, and their respective officers, directors, employees and agents as additional insureds.
- C. All policies shall provide that the insurer waives any right of subrogation against Orbitz, its parent, affiliates or subsidiaries, and/or its or their officers, directors, employees and agents. By requiring insurance as provided in this Section, Orbitz does not represent that coverage and limits will be necessarily adequate to protect Orbitz, its parent, affiliates or subsidiaries, and their officers, directors, employees and agents, and such limits shall not be deemed as a limitation of Provider's liability under this Agreement.
- D. Simultaneously with the execution of this Agreement, Provider will furnish to Orbitz a certificate of insurance evidencing compliance with this Section.



----Original Message-----

From: Petra Panfiglio [mailto:petra panfiglio@americantours.com]

Sent: Monday, March 23, 2015 4:04 PM

To: Lee Collins

Subject: Signed contract attached - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Importance: High

Aloha Lee,

Please see attached, signed Speedi Shuttle Seattle contract.

Happy Monday!

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC | Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 | www.americantours.com

From: Andrew Aytona

Sent: Monday, March 23, 2015 3:56 PM To: Petra Panfiglio; Nimfa Calalang

Subject: RE: will you sign contract?: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Hi Petra,

Attached is the signed contract for Speedi Shuttle.

Best Regards,

Andrew Aytona | Product Specialist | AMERICANTOURS INTERNATIONAL LLC | 6053 West Century Boulevard - 7th floor, Los Angeles, California 90045 | ph 310 590-4204

From: Nimfa Calalang

Sent: Monday, March 23, 2015 1:07 PM

To: Petra Panfiglio

Subject: RE: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services

- ATI

Thanks a lot Petra - yes, would love to include Seattle. We do need a shuttle company there. Perfect timing! I will have Andrew process the contract and forward info to DBMS for loading the rates.

Have a good one,

Nimfa

NIMFA CALALANG I SENIOR MANAGER, PRODUCT & QUALITY ASSURANCE I AMERICAN TOURS INTERNATIONAL PH 310 590 4268 I FAX 310 649 3877 I 6053 WEST CENTURY BOULEVARD I 7th FLOOR I LOS ANGELES I CA I 90045

From: Lee Collins [leeCollins@speedishuttle.com] Sent: Thursday, February 19, 2015 9:11 AM

To: Petra Panfiglio

Subject: New SpeediShuttle Seattle Services - ATI

Aloha Petra,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

[cid:image001.jpg@01CDF4AA.22751AD0]

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910 <u>www.speedishuttle.comhttp://www.speedishuttle.com/ | www.arthurslimousinehawaii.comhttp://www.arthurslimousinehawaii.com/ |</u>

LeeCollins@speedishuttle.com<mailto:LeeCollins@speedishuttle.com>

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[cid:image006.jpg@01D00410.B93D3B10]

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Speedishuttle

2015 Wholesale Shared Ride Rate Agreement

Agency:		American Tours International									
	Contact:	Name:	Andrew Aytona		Email:	andrew_aytona@americantours.cor					
		Phone:	310-590-4204		Fax:						
	Shuttle Seattle:	SpeediShuttle Washington, LLC d/b/a S									
Sales P	eriod:	WUTC A	Approval Effective Da	te	4/1/15 - 3/	/31/16					
	reement ("Agreer hereby agre e as f		by and between Age	ency and Speed	diShuttle	e Seattle (the "Parties"). The					
Δ	Term										
,	·	s effective for shared ride sales made and booked with SpeediShuttle Seattle Approval Effective Date through $\frac{4/1/15 - 3/31/16}{2}$.									
В.	Net Rates	• •									
	Agency shall be billed at net rates for services at the rates set forth of Exhibit A hereto. Rates										
	will be determined by SpeediShuttle Seattle annually. Any shared ride services not specifically										
	provided for will be quoted to Agency on request.										
C.	Payment										
	Payments are due net, thirty days from receipt of invoice. Late payments will be assessed a finance charge of 1 ½% per month.										
D.	Bookings	1 T \5\0 h	er month.								
U.		t be mad	de by reservation, in	advance. Book	cings mu	st specify arrival and					
	All bookings must be made by reservation, in advance. Bookings must specify arrival and departure times, pickup and drop off location and flight information. Incomplete bookings will										
	be rejected. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle										
	Seattle will not accept vouchers for transportation that is not evidenced by a reservation made										
	by Agency. Vouchers, if any, will not be returned to Agency.										
E.	<u>Insurance</u>										
	SpeediShuttle Seattle will maintain policies of insurance in not less than the amount required by										
	regulatory bodies including the Washington Utilities and Transportation Commission and the										
F.	Port of Seattle at its own cost and expense. Indemnification										
, .		attle wil	I indemnify and hold	harmless Age	ncv. its o	officers, employees and					
						s, fines or costs resulting					
					_	limited to, injuries to or					
	deaths of persons or loss of property arising out of the provision of services under this										
	agreement.										
G.	<u>Notices</u>										
	Notices related t	o this ag	reement shall be in v	vriting and ser	nt via cer	tified mail to:					
	To SpeediShuttle	Seattle:		To Agency:							
	SpeediShuttle W			American Tours	s Internatio	onal					
	1132 Bishop St.,		2								
	Honolulu, HI 968										
	Attn: Cecil S. Mo	rton									

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- b. SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	American Tours International		
Signature	Signatulré Andrew Aytona		
Printed Name	Printed Name		
	Product Specialist		
Title	Title		

speedishuttle

Exhibit A 2015 Wholesale Shared Ride Rates

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	se suuri u		
Constitute States	1414	1.01	
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Salada (2. mag Arragina 2	20.74		
Seeleling Deric	21.72	2.21	
J. 24 Kerali Trakata Barbarya Pedala			
	12.2.111 Historian (1.2.2.11)	7.24	
li de la cium de la ci	22.00		
Fadrers Hish	29,00		

- > All rates are per person fares and apply to passengers occupying a seat.
- > Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- ➤ Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- Gratuity not included.
- Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

Arrival Procedures

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have them look for our greeters holding a SpeediShuttle sign.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.

Exh HJR-58-X Page 16 of 224

From: Petra Panfiglio <petra_panfiglio@americantours.com>

Sent time: 03/23/2015 04:16:20 PM

To: Lee Collins

Cc: Nimfa Calalang <nimfa_calalang@americantours.com>

Subject: It is a go - we will sign and load SEATTLE - Petra/ATI Hawaii: New SpeediShuttle Seattle Services - ATI

Aloha Lee,

My LAX colleague, Ms. Nimfa Calalang has advised that we will sign and load Speedi Shuttle SEATTLE services.

You will receive signed contract shortly and a big MAHALO for the outstanding Speedi Shuttle serives in Hawaii.

Happy Monday!

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC |

Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 |

www.americantours.com

From: Lee Collins [leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 9:11 AM

To: Petra Panfiglio

Subject: New SpeediShuttle Seattle Services - ATI

Aloha Petra,

SpeediShuttle Seattle is on schedule to begin offering services in King

County Seattle Washington May 1, 2015. Our new services will be designed to

provide an extraordinary experience at a very affordable price for tourists,

business and resident travelers. This is your first opportunity in decades

to choose another company's services since only one company has been

permitted to operate in the entire King county service area for thirty

years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

[cid:image001.jpg@01CDF4AA.22751AD0]

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthurs Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.comhttp://www.speedishuttle.com/>|

www.arthurslimousinehawaii.comhttp://www.arthurslimousinehawaii.com/

LeeCollins@speedishuttle.com<mailto:LeeCollins@speedishuttle.com>

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[cid:image006.jpg@01D00410.B93D3B10]

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Exh HJR-58-X Page 19 of 224

From: Preanka Hasan preanka@jayride.com>

Sent time: 06/01/2015 04:07:13 PM

To: Lee Collins

Subject: Re: FW: New SpeediShuttle Seattle Services - JayRide

Hi Lee,

It is great to meet you finally (via email). We are very excited to have your new listings and are in the process of getting your documents organised for you.

Meanwhile, please feel free to contact me for further information.

Regards,

On Thu, May 28, 2015 at 6:44 PM, Lee Collins leeCollins@speedishuttle.com wrote:

Aloha Preanka,

Nice to meet you via email. Below is an email I had sent to Mark a few days ago offering our Seattle services. Can you let me know if you are interested in these?

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: <u>808-772-5700 x102</u> | Fax: <u>808-772-5699</u> | Cell: <u>808-375-3910</u>

 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LeeCollins@speedishuttle.com}$

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, May 25, 2015 9:33 PM

To: 'Mark Gregory'

Subject: RE: New SpeediShuttle Seattle Services - JayRide

Importance: High

Aloha Mark,

I have attached the most recent agreements (Shared ride and Exclusives) that need to be filled out and signed and sent back to get your account set up. These are corrected showing Pier 91. We are up and running as of May 1st and we love Seattle. I would love for us to work for you there.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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Exh HJR-58-X
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From: Mark Gregory [mailto:mark@jayride.com]
Sent: Monday, March 23, 2015 9:35 AM To: Lee Collins Subject: Re: New SpeediShuttle Seattle Services - JayRide
Hey Lee
Just tried calling, let me know as soon as you are free
Cheers
Regards
Mark Gregory
Executive Account Manager (Travel Agents)
Business Development Manager
p <u>+61 2 8520 3150</u> (AU), <u>+64 9 801 8021</u> (NZ)
p <u>+1 646 480 6835</u> (USA), <u>+44 20 3322 1950</u> (UK)
AGENT PORTAL
Mark Gregory - linkedin

On Tue, Mar 24, 2015 at 4:44 AM, Lee Collins < leeCollins@speedishuttle.com > wrote:

Aloha Mark,

Can we talk today and try and get set up for Hawaii and Seattle?

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Lee Collins [mailto:LeeCollins@speedishuttle.com]

Sent: Thursday, March 05, 2015 8:10 AM

To: Lee Collins

Subject: FW: New SpeediShuttle Seattle Services - JayRide

Sent: Wednesday, February 18, 2015 11:24 AM	Page 23 of 224
To: Lee Collins Subject: Re: New SpeediShuttle Seattle Services - JayRide	
Hey Lee	
	an ann lannah
That is great news, I'm not sure if you are aware we have our consumer website ready for (us.jayride.com), no data has been uploaded.	or our laurieri
Over the next coming weeks I will do up short proposals for you to look over, and make	sure our pricing is correct
to what you have provided.	J. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
I will be in touch soon in regards to both Hawaii and Seattle.	
The first launch for speedi shuttle will be Hawaii.	
·	
Talk soon	
Taik Souti	
Cheers	
Regards	
Mark Gregory	
Business Development Manager	
Agent Account Manager	
A SOUR A SOURCE MIGHT AND A SOURCE AND A SOU	
p <u>+61 2 8520 3150</u> (AU), <u>+64 9 801 8021</u> (NZ)	

AGENT PORTAL

Mark Gregory - linkedin

On Thu, Feb 19, 2015 at 7:56 AM, Lee Collins leeCollins@speedishuttle.com wrote:

Aloha Mark,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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--

Preanka Hasan

Regional Account Manager



p | +61 2 8520 3150 (AU), +64 9 801 8021 (NZ)

p | +44 20 3322 1950 (UK), +353 45 499 148 (IE), +1 646 480 6835 (USA)

http://www.jayride.com

Exh HJR-58-X Page 26 of 224

From: Seminara, Tina <TSeminara@vacv.com>

Sent time: 02/24/2015 07:20:22 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Air Canada Vacations

Aloha Lee,

My apologies for the delay in reply.

I will pass the info regarding Washington on to our buyer for the US, Nancy Jeronimo. My area is Hawaii only.

Once appointment scheduling is open I will be sure to set up a time to see you at POW WOW.

My regards,

Tina

Tina Seminara

Director, Product Development 5925 Airport Road Suite 700 Mississauga, ON, L4V1W1 Tel.: +1 (905)-461-7169





Please consider the environment before printing this e-mail. SVP prendre en considération l'environnement avant d'imprimer ce courriei.

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: February-19-15 5:38 PM

To: Seminara, Tina

Subject: New SpeediShuttle Seattle Services - Air Canada Vacations

Importance: High

Aloha Tina,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow Wow this year.

Warmest Regards,

uf. Collins

Lee Collins

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Exh HJR-58-X Page 28 of 224

From: Petra Panfiglio <petra_panfiglio@americantours.com>

Sent time:

02/19/2015 05:04:08 PM

To: Subject: Lee Collins

Attachments:

RE: New SpeediShuttle Seattle Services - ATI

image001.jpg image002.jpg

Hi Lee,

Great news!

I am in SFO and flying to Germany tonight/Munich.

Let's have lunch in a few weeks.

Aloha Petra

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC |

Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 |

www.americantours.com

From: Lee Collins [leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 9:11 AM

To: Petra Panfiglio

Subject: New SpeediShuttle Seattle Services - ATI

Aloha Petra,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

[cid:image001.jpg@01CDF4AA.22751AD0]

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthurs Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.comhttp://www.arthurslimousinehawaii.comhttp://www.arthurslimousinehawaii.com<> | LeeCollins@speedishuttle.comhttp://www.arthurslimousinehawaii.com

Hawaiis premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai

[cid:image006.jpg@01D00410.B93D3B10]

We make the ordinary experience extraordinary!

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SpeediShuttle is the leading provider of shared ride and private car transportation service throughout the Hawaiian Islands. The company takes pride in delivering memorable guest experiences through its teams of employees that are passionate about the service they provide using quality Mercedes Benz vehicles and cutting edge ground transportation technology. SpeediShuttle has been recognized as one of the most "Innovative Companies of the Year" by the Pacific Business News, and is the exclusive provider of on demand transportation service for the Honolulu International Airport.

Exh HJR-58-X Page 32 of 224

From: Sent time: To: Subject:	Petra Panfiglio <petra_panfiglio@americantours.com> 03/23/2015 04:05:58 PM Lee Collins RE: New SpeediShuttle Seattle Services - ATI</petra_panfiglio@americantours.com>	Page 32 of 224
Hello Lee,		
l do not make the US m Quality Manger, ATI LAX	nainland product decision and have forwarded all to my LAX X for review.	colleague Mrs. Nimfa Calalang, Senior Product 8
l have highly recommen	nded Speedi Shuttle services to Nimfa and she knows how o	complicated Hawaii can be.
Please give her a mome	ent to look it over and we will revert.	
Warm regards,		
	AWAII PRODUCT & SALES MANAGER AMERICANTOUF Suite 1007 2222 Kalakaua Avenue Honolulu, Hawaii 968 n	
Sent: Monday, March 2 To: Petra Panfiglio	collins@speedishuttle.com] 23, 2015 7:25 AM ediShuttle Seattle Services - ATI	
	II. Can we go ahead and get the agreements for Seattle would love to get you set up this week if possible.	
Warmest Regards,		

Lee Collins

Vice President of Sales & Marketing

Exh HJR-58-X Page 33 of 224

SpeediShuttle, LLC and Arthurs Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com |

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----Original Message----

From: Petra Panfiglio [mailto:petra_panfiglio@americantours.com]

Sent: Thursday, February 19, 2015 3:04 PM

Exh HJR-58-X Page 34 of 224

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - ATI

Hi Lee,

Great news!

I am in SFO and flying to Germany tonight/Munich.

Let's have lunch in a few weeks.

Aloha Petra

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC | Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 | www.americantours.com

From: Lee Collins [leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 9:11 AM

To: Petra Panfiglio

Subject: New SpeediShuttle Seattle Services - ATI

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Hope to see you at Pow Wow this year.

Warmest Regards,

[cid:image001.jpg@01CDF4AA.22751AD0]

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www.arthurslimousinehawaii.comhttp://www.arthurslimousinehawaii.com/> |

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[cid:image006.jpg@01D00410.B93D3B10]

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Exh HJR-58-X Page 37 of 224

From: boncierge <boncierge@bonotel.com>

Sent time: 03/24/2015 11:20:02 AM

To: Lee Collins

Cc: boncierge <boncierge@bonotel.com>

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Attachments: SKM_C654e15032410210.pdf

Hello Lee!

Please find attached!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel

3930 Howard Hughes Pkwy Ste. 100

Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 laurie@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 10:27 AM

To: boncierge **Cc:** Anja Payne

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

Hope you are doing well. Can we go ahead and get the agreements for Seattle signed and returned. I would love to get you set up this week if possible.

Warmest Regards,

Suf. Collins

Loo Collina

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813 Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com

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speedi s H U T T L E

AIRPORT TRANSFERS · PRIVATE CAR SERVICE

arthur's Limousine

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From: boncierge [mailto:boncierge@bonotel.com]
Sent: Monday, February 23, 2015 8:37 AM

To: Lee Collins

Cc: boncierge; Anja Payne

Exh HJR-58-X Page 38 of 224

Subject: FW: New SpeediShuttle Seattle Services - Bonotel

Hi Lee!

Thank you for the information, I appreciate you sending it over. We will take a look, and if we get any requesst for Seattle, we will let you know. Congratulations on your expansion!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel

3930 Howard Hughes Pkwy Ste. 100 Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 laurie@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 11:05 AM

To: boncierge

Subject: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow Wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1. Collins

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LeeCollins@speedishuttle.com}$

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2015 Wholesale Exclusive/Charter Rate Agreement

Agency:
Agency Contact:

Name: Laurie
Phone: 702-796-5454

SpeediShuttle Seattle:
Sales Period:

Name: Laurie
Phone: 702-796-5454

SpeediShuttle Washington, LLC d/b/a SpeediShuttle Seattle Cert. #

May 1, 2015 through

April 30, 2016

This agreement ("Agreement") is by and between Agency and SpeediShuttle Seattle (the "Parties"). The Parties hereby agree as follows:

A. Term

The Agreement is effective for shared ride sales made and booked with SpeediShuttle Seattle from May 1, 2015 through April 30, 2016

B. Net Rates

Agency shall be billed at net rates for services at the rates set forth of **Exhibit A** hereto. Rates will be determined by SpeediShuttle Seattle annually. Any services not specifically provided for will be quoted to Agency on request.

C. Payment

Payments are due net, thirty days from receipt of invoice. Late payments will be assessed a finance charge of 1 ½% per month.

D. **Bookings**

All bookings must be made by reservation, in advance. Bookings must specify arrival and departure times, pickup and drop off location and flight information. Incomplete bookings will be rejected. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle Seattle will not accept vouchers for transportation that is not evidenced by a reservation made by Agency. Vouchers, if any, will not be returned to Agency.

E. Insurance

SpeediShuttle Seattle will maintain policies of insurance in not less than the amount required by regulatory bodies including the Washington Utilities and Transportation Commission and the Port of Seattle at its own cost and expense.

F. Indemnification

SpeediShuttle Seattle will indemnify and hold harmless Agency, its officers, employees and agents against and from all claims, suits, judgments, losses, damages, fines or costs resulting from any claim, suit or demand by any third party, including but not limited to, injuries to or deaths of persons or loss of property arising out of the provision of services under this agreement.

G. Notices

Notices related to this agreement shall be in writing and sent via certified mail to:

To SpeediShuttle Seattle: SpeediShuttle Washington, LLC 1132 Bishop St., Ste. 2312 Honolulu, HI 96813 Attn: Cecil S. Morton

To Agency:	
Bonotel Exclusive Travel	
3930 Howard Hughes Pkwy Suite 100	
Las Vegas, NV 89169	
Attn: Laurie Wieland	·

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- d. Any modifications to this Agreement must be in writing, signed by both parties.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	Bonotel Exclusvie Travel		
	Country ex		
Signature	Signature		
	Laurie Wieland		
Printed Name	Printed Name		
	Special Services Manager		
Title	Title		

Speedishuttle

Exhibit A 2015 Wholesale Exclusive/Charter Rates

Zip Code	Area:	Retnii	Discount	Net Plate
98101	Downtown Seattle	128.80	12 88	115-92
98109	Seattle/Queen Anne	128.80	12 88	115.92
98104	Seattle/Downtown	128 80	12 88	115,92
98121	Seattle/Denny Regrade/Pier 66	128 80	12.88	115.92
98154	Seattle/Safeco Plaza	128 80	12 88	115.92
98122	Seattle/Central Area	129 95	13 00	116.96
98102	Seattle/Eastlake	147.20	14 72	132.48
98112	Seattle/Madison Park	149 50	14 95	134.55
98119	Seattle/Queen Anne/Pier 31	151.80	15 18	136.62
98195	UW Campus	156.40	15.64	140.76
98105	Seattle/Univ District	158 70	15 87	142.83
98004	Bellevue	163 30	16.33	146.97
98005	Bellevue	157.55	15 76	141.80
98006	Bellevue	157.55	15 76	141.80
98006	Bellevue	157.55	15 76	141.80
98008	Bellevue/Crossroads	171 35	17.14	154.22
98052	Redmond	203 55	20 36	183.20

Hourly Charters for up to eleven (11) passengers:

	Ana	Retail	Discount	Not Rain	
Hourly	Statewide (Minimum Two Hours)	115 00	11 50	103.50	

- ➤ Cancellation Policy Reservations must be cancelled at least twenty-four (24) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- Gratuity included in all exclusive and charter fares.
- ➤ Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

Arrival Procedures

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have guests look for our greeters holding a sign with their name.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email.

Speedi SHUTTLE SEATTLE

2015 Wholesale Shared Ride Rate Agreement

Agency:		Bonotel I	Exclusive Travel			
Agency C	Contact:	Name:	Laurie Wieland	E	mail:	boncierge@bonotel.com
		Phone:	702-796-5454	F	ax:	702-796-9007
SpeediSh	nuttle Seattle:	SpeediS	huttle Washington,	LLC d/b/a Speed	diShut	tle Seattle Cert. #
Sales Per	riod:		Approval Effective Da			
				-		
	ement ("Agreer ereby agree as f		by and between Ag	ency and Speedis	Shuttle	e Seattle (the "Parties"). The
	arab, ug. cc us .	01101101				
A. <u>1</u>	<u> Ferm</u>					
					oked v	vith SpeediShuttle Seattle
		Approval	Effective Date thro	ugh		
_	Net Rates		_			
						of Exhibit A hereto. Rates
					ared ric	de services not specifically
		be quote	ed to Agency on req	uest.		
	Payment				_	
				pt of invoice. Late	e payn	nents will be assessed a
	finance charge o <u>Bookings</u>	11 12% P	er montn.			
_		st he mar	do by reconsistion in	advance Poekin		st specify arrival and
	All bookings must be made by reservation, in advance. Bookings must specify arrival and					
	departure times, pickup and drop off location and flight information. Incomplete bookings will be rejected. Bookings must be made at least twenty-four (24) hours in advance. Speedishyttle					
	be rejected. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle Seattle will not accept vouchers for transportation that is not evidenced by a reservation made					
	by Agency. Vouchers, if any, will not be returned to Agency.					
	nsurance		ing, with not be recur.	ited to Agency.		
		eattle will	l maintain policies of	f insurance in no	t less t	han the amount required by
						tion Commission and the
			cost and expense.			
	ndemnification		•			
S	SpeediShuttle Seattle will indemnify and hold harmless Agency, its officers, employees and					
а	agents against and from all claims, suits, judgments, losses, damages, fines or costs resulting					
	from any claim, suit or demand by any third party, including but not limited to, injuries to or					
C	deaths of persons or loss of property arising out of the provision of services under this					
	agreement.					
_	<u>Notices</u>					
ľ	Notices related t	o this ag	reement shall be in	writing and sent	via cer	tified mail to:
Т	Γο SpeediShuttle	e Seattle:		To Agency:		
S	SpeediShuttle W	/ashingto	n, LLC	Bonotel Exclusive	Travel	
1	L132 Bishop St.,	Ste. 2317	2	3930 Howard Hug	ghes Pk	wy suite 100
	Honolulu, HI 968			Las Vegas NV 89	169	
P	Attn: Cecil S. Mo	rton		Attn: Laurie Wiela	and	
				·		

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	Bonotel Exclusive Travel
Signature	Signature
	Laurie Wieland
Printed Name	Printed Name
	Special Services Manager
Title	Title

Speedishuttle

Exhibit A 2015 Wholesale Shared Ride Rates

Zip Code	Arga	Relati	Discount	Net Rate
98101	Downtown Seattle	15 99	1.60	14.39
98109	Seattle/Queen Anne	15 99	1.60	14.39
98104	Seattle/Downtown	15.99	1 60	14.39
98121	Seattle/Denny Regrade/Pier 66	15 99	1 60	14.39
98154	Seattle/Safeco Plaza	15.99	1.60	14.39
98122	Seattle/Central Area	17 99	1 80	16.19
98102	Seattle/Eastlake	20.15	2 01	18.14
98112	Seattle/Madison Park	20 49	2 05	18.44
98119	Seattle/Queen Anne/Pier 31	20 99	2 10	18.89
98195	UW Campus	21.49	2 15	19.34
98105	Seattle/Univ District	21.99	2 20	19.79
980048	Bellevue Hotels	22 00	2 20	19.80
98005B	Bellevue Hotels	22 00	2 20	19.80
98006B	Bellevue Hotels	22 00	2 20	19.80
98007B	Bellevue Hotels	22 00	2 20	19.80
98008B	Bellevue/Crossroads Hotels	22 00	2 20	19.80
98052B	Redmond Hotels	25 00	2 50	22.50

- > All rates are per person fares and apply to passengers occupying a seat.
- Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- ➤ Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- > Gratuity not included.
- ➤ Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

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Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.

Exh HJR-58-X Page 45 of 224

From: Boncierge <boncierge@bonotel.com>

Sent time: 04/23/2015 04:19:02 PM

To: Lee Collins

Cc: Boncierge <boncierge@bonotel.com>; Lorraine Silva-Hausman

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Great, Lee! Thank you!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel 3773 Howard Hughes Pkwy, Ste. 390N Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 boncierge@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, April 23, 2015 3:19 PM

To: Laurie Wieland; Lorraine

Cc: Boncierge

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

I wanted to introduce you to Ms. Lorraine Silva our call center manager who will work directly with you on setting up your account for Seattle and the reservations / service order processes for the new operations. Lorraine will reach out you shortly.

Thank you again for your business and trust.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Laurie Wieland [mailto:laurie@bonotel.com]

Sent: Tuesday, March 24, 2015 1:11 PM

To: Lee Collins **Cc:** boncierge

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Sounds great, Lee! Thank you!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel

3930 Howard Hughes Pkwy Ste. 100

Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 laurie@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, March 24, 2015 4:07 PM

To: boncierge

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

Thank you. we will get your account set up in the next few days and I will get back to you with your account number and a new Certificate of Insurance.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LeeCollins@speedishuttle.com}$

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From: boncierge [mailto:boncierge@bonotel.com]

Sent: Tuesday, March 24, 2015 8:20 AM

To: Lee Collins **Cc:** boncierge

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Hello Lee!

Please find attached!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel 3930 Howard Hughes Pkwy Ste. 100

Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 laurie@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 10:27 AM

To: boncierge **Cc:** Anja Payne

Subject: RE: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

Hope you are doing well. Can we go ahead and get the agreements for Seattle signed and returned. I would love to get you set up this week if possible.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: boncierge [mailto:boncierge@bonotel.com]
Sent: Monday, February 23, 2015 8:37 AM

To: Lee Collins

Cc: boncierge; Anja Payne

Subject: FW: New SpeediShuttle Seattle Services - Bonotel

Hi Lee!

Thank you for the information, I appreciate you sending it over. We will take a look, and if we get any requesst for Seattle, we will let you know. Congratulations on your expansion!

Kind regards,

Laurie

Laurie Wieland

Special Services Reservations Agent - Bonotel Exclusive Travel 3930 Howard Hughes Pkwy Ste. 100

5950 Howard Hughes Fkwy Ste.

Las Vegas, Nevada 89169

Tel 702.796.5454 Fax 702.796.9007 laurie@bonotel.com www.bonotel.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 11:05 AM

To: boncierge

Subject: New SpeediShuttle Seattle Services - Bonotel

Aloha Laurie,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Tim Gray <tim.gray@destxp.com>

Sent time: 02/20/2015 10:14:06 AM

To: Lee Collins

Cc: Jill Dean <jill.dean@destxp.com>

Subject: Re: New SpeediShuttle Seattle Services - Bookit

Aloha Lee,

This is awesome- I'm excited for your expansion. Would you be our primary contact for Seattle, too? We currently work with another shuttle service now, but I will certainly take a look at what Speedi is offering. We have been super happy with you in Hawaii.:) Seattle is not a very big market for us yet, but we are looking to change that. I will be in touch soon with you soon.

Thanks!

Tim



Tim Gray

Regional Sales Manager - West

Destination Experience, a division of Booklt.com®, Inc.

A Division of Booklt.com, Inc.

e: Tim.Gray@destxp.com p: 850-708-2202

467 Grace Ave | Panama City, FL 324 01

On Thu, Feb 19, 2015 at 12:59 PM, Lee Collins < leeCollins@speedishuttle.com wrote:

Aloha Tim, Jill,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

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From: Susie Slappey <Susie.Slappey@costcotravel.com>

Sent time: 02/19/2015 09:44:27 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Costco Travel

Hi Lee,

Once you get things going, hopefully you will add more zip codes as I see you don't service Issaquah or anything in Snohomish County.

We have a huge cruise business but the transfers are all offered through the cruise ships.

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 9:39 AM

To: Susie Slappey

Cc: Alissa Harrison; Richard Murphy

Subject: RE: New SpeediShuttle Seattle Services - Costco Travel

Aloha Susie,

Understood. If you ever start offering the cruises we would love to transport your guests between SEATAC and the piers/ships.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

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From: Susie Slappey [mailto:Susie.Slappey@costcotravel.com]

Sent: Thursday, February 19, 2015 5:24 AM

To: Lee Collins

Cc: Alissa Harrison; Richard Murphy

Subject: New SpeediShuttle Seattle Services - Costco Travel

Aloha Lee,

Thanks so much for sending this information to us.

Currently we do not offer vacations in the Seattle area but I will keep you in mind when I need transfers to the airport.

If you come to Seattle, please come by the office so we can meet.

Kind regards,

Susie

Susie Slappey | Assistant Buyer Costco Travel | 1605 NW Sammamish Road, Suite 250 Issaquah, WA 98027 | w: 425-657-1911 | f: 425-657-2071 Susie.slappey@costcotravel.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 7:06 PM

To: Alissa Harrison

Subject: New SpeediShuttle Seattle Services - Costco Travel

Aloha Alissa,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: La`akea Makanani <laakea.makanani@dest-amer.com>

Sent time: 02/18/2015 06:59:52 PM

To: Lee Collins

Cc: La`akea Makanani <laakea.makanani@dest-amer.com>
Subject: RE: New SpeediShuttle Seattle Services - Destination America

Cool... I'll pass this along to our North America people. thanks

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, 18 February, 2015 4:57 PM

To: La`akea Makanani

Subject: New SpeediShuttle Seattle Services - Destination America

Importance: High

Aloha La'akea,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

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From: Suat Gulec <suat@DESTINATIONCOUPONS.COM>

Sent time: 02/18/2015 07:15:36 PM

To: Lee Collins

Cc: Donna Gulec <donna@DESTINATIONCOUPONS.COM>

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Lee,

We are good to go.. Congrats with Seattle!! (Smile)!

I am excited..! I will get the agreement signed and out to you tomorrow.

Look forward to seeing you at POW WOW! Before you know, we will be there..

Thank you reaching out to me.

See you soon, Lee!

Suat

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 7:54 PM

To: Suat Gulec

Subject: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow Wow this year.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Donna Gulec <donna@DESTINATIONCOUPONS.COM>

Sent time: 04/06/2015 02:01:12 PM

To: Lee Collins

Cc: Suat Gulec <suat@DESTINATIONCOUPONS.COM>

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Hi Lee

No problem. Just let us know when it's a go.

See you soon!

Donna B. Gulec V. P. Marketing DestinationCoupons.com "Where Saving is a Trip!"

E Mail: Donna@DestinationCoupons.com

Tel: (970) 259 8785

US Toll Free: 1 888 259 8785

Fax: (970) 382 9441

Twitter: http://twitter.com/destcoupons

FB: https://www.facebook.com/DestinationCoupons

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, April 06, 2015 1:42 PM

To: Donna Gulec **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Donna, Suat,

Thank you for your business, we are very excited about Seattle. I will insert the dates as soon as we receive our cert # from the WUTC.

Please do not start selling until we give you the start date as the WUTC has to approve the agreements and they have up to 30 days to do so.

Hope to see you at IPW this year.

Warmest Regards,

u. J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Donna Gulec [mailto:donna@DESTINATIONCOUPONS.COM]

Sent: Monday, April 06, 2015 4:44 AM

To: Lee Collins **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Hi Lee

Sorry for the delay. Attached please find commission agreements for SpeediShuttle Seattle.

I was not sure which to fill out, so I filed out both. Please fill in term dates as I am not sure what you want to do there. We will also need the link for online booking and promo code if there is one.

Let me know if there is anything else you need from me.

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Fax: (970) 382 9441

Twitter: http://twitter.com/destcoupons

FB: https://www.facebook.com/DestinationCoupons

From: Suat Gulec

Sent: Thursday, March 12, 2015 12:51 PM

To: Donna Gulec

Subject: FW: New SpeediShuttle Seattle Services - DestinationCoupons.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 7:54 PM

To: Suat Gulec

Subject: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow Wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Donna Gulec <donna@DESTINATIONCOUPONS.COM>

Sent time: 04/23/2015 03:36:26 PM

To: Lee Collins; Suat Gulec <suat@DESTINATIONCOUPONS.COM>; Lorraine Silva-Hausman

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Perfect. Thank you Lee!

Donna B. Gulec V. P. Marketing DestinationCoupons.com "Where Saving is a Trip!"

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Fax: (970) 382 9441

Twitter: http://twitter.com/destcoupons

FB: https://www.facebook.com/DestinationCoupons

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, April 23, 2015 4:21 PM **To:** Suat Gulec; Donna Gulec; Lorraine

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat, Donna,

I wanted to introduce you to Ms. Lorraine Silva our call center manager who will work directly with you on setting up your account for Seattle and the reservations / service order processes for the new operations. Lorraine will reach out to you shortly.

Thank you again for your business and trust.

Warmest Regards,

uf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Suat Gulec [mailto:suat@DESTINATIONCOUPONS.COM]

Sent: Monday, April 06, 2015 11:59 AM

To: Lee Collins; Donna Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

How are you, Lee? I hope all going well.

Yes! I will be at IPW and requested meeting with you.. Once you accept my request, we are set to go.

See you soon!

Suat

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, April 06, 2015 1:42 PM

To: Donna Gulec **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Donna, Suat,

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Suf. Collins

Lee Collins

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From: Donna Gulec [mailto:donna@DESTINATIONCOUPONS.COM]

Sent: Monday, April 06, 2015 4:44 AM

To: Lee Collins **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Hi Lee

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I was not sure which to fill out, so I filed out both. Please fill in term dates as I am not sure what you want to do there. We will also need the link for online booking and promo code if there is one.

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Twitter: http://twitter.com/destcoupons

FB: https://www.facebook.com/DestinationCoupons

From: Suat Gulec

Sent: Thursday, March 12, 2015 12:51 PM

To: Donna Gulec

Subject: FW: New SpeediShuttle Seattle Services - DestinationCoupons.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 7:54 PM

To: Suat Gulec

Subject: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com

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From: Lorraine Silva-Hausman Sent time: 04/23/2015 08:19:07 PM

To: Donna Gulec <donna@DESTINATIONCOUPONS.COM>; Suat Gulec <suat@DESTINATIONCOUPONS.COM>

Cc: Lee Collins; Lorraine Silva-Hausman

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Hello Donna and Suat,

You are all set! I understand we have set up a web portal for Destination Coupons. We will be open for business on May 1, 2015, and look forward to servicing our mutual guests in both Seattle, Washington and the Hawaiian Islands.

If you have any questions or would like additional information, please do not hesitate to contact me at 877-242-7777, extension 354, or via return email.

Kind Regards,

Lorraine Silva-Hausman Call Center Manager

SpeediShuttle LLC and Arthur's Limousine

150 Pa'ahana Street, Kahului, HI 96732

Tel: 808-242-7777 | Fax: 808-873-2157 | Toll free: 1-877-242-5777 x354

 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LorraineS@speedishuttle.com}$



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From: Donna Gulec [mailto:donna@DESTINATIONCOUPONS.COM]

Sent: Thursday, April 23, 2015 12:36 PM

To: Lee Collins; Suat Gulec; Lorraine Silva-Hausman

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Perfect. Thank you Lee!

Donna B. Gulec V. P. Marketing DestinationCoupons.com "Where Saving is a Trip!"

E Mail: Donna@DestinationCoupons.com

Tel: (970) 259 8785

US Toll Free: 1 888 259 8785 Fax: (970) 382 9441

Twitter: http://twitter.com/destcoupons

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, April 23, 2015 4:21 PM **To:** Suat Gulec; Donna Gulec; Lorraine

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat, Donna,

I wanted to introduce you to Ms. Lorraine Silva our call center manager who will work directly with you on setting up your account for Seattle and the reservations / service order processes for the new operations. Lorraine will reach out to you shortly.

Thank you again for your business and trust.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Suat Gulec [mailto:suat@DESTINATIONCOUPONS.COM]

Sent: Monday, April 06, 2015 11:59 AM

To: Lee Collins; Donna Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

How are you, Lee? I hope all going well.

Yes! I will be at IPW and requested meeting with you.. Once you accept my request, we are set to go.

See you soon!

Suat

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, April 06, 2015 1:42 PM

To: Donna Gulec **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Donna, Suat,

Thank you for your business, we are very excited about Seattle. I will insert the dates as soon as we receive our cert # from the WUTC.

Please do not start selling until we give you the start date as the WUTC has to approve the agreements days to do so.

Exh HJR-58-X Page 65 of 224

Hope to see you at IPW this year.

Warmest Regards,

Sud. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Donna Gulec [mailto:donna@DESTINATIONCOUPONS.COM]

Sent: Monday, April 06, 2015 4:44 AM

To: Lee Collins **Cc:** Suat Gulec

Subject: RE: New SpeediShuttle Seattle Services - DestinationCoupons.com

Hi Lee

Sorry for the delay. Attached please find commission agreements for SpeediShuttle Seattle.

I was not sure which to fill out, so I filed out both. Please fill in term dates as I am not sure what you want to do there. We will also need the link for online booking and promo code if there is one.

Let me know if there is anything else you need from me.

Donna B. Gulec V. P. Marketing DestinationCoupons.com "Where Saving is a Trip!"

 ${\sf E\ Mail:}\ \underline{Donna@DestinationCoupons.com}$

Tel: (970) 259 8785 US Toll Free: 1 888 259 8785

Fax: (970) 382 9441

Twitter: http://twitter.com/destcoupons

FB: https://www.facebook.com/DestinationCoupons

From: Suat Gulec

Sent: Thursday, March 12, 2015 12:51 PM

To: Donna Gulec

Subject: FW: New SpeediShuttle Seattle Services - DestinationCoupons.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 7:54 PM

To: Suat Gulec

Subject: New SpeediShuttle Seattle Services - DestinationCoupons.com

Aloha Suat,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing
SpeediShuttle, LLC and Arthur's Limousine

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From: Faubion, Terri <Terri.Faubion@disney.com>

Sent time: 02/19/2015 07:29:53 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Disney World Travel

Great news! Congratulations to you and your team on the expansion. Unfortunately, we do not offer products or have a need to utilize your services in Seattle currently.

Wishing you continued success!

Terri

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 6:35 PM

To: Faubion, Terri

Subject: New SpeediShuttle Seattle Services - Disney World Travel

Aloha Terri,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow wow this year.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Angie Chamberlin <achamberlin@globusfamily.com>

Sent time: 02/23/2015 09:17:13 AM

To: Lee Collins

Cc: Kathy Rodriguez <krodriguez@globusfamily.com>
Subject: RE: New SpeediShuttle Seattle Services - Globus Family

Hi Lee,

It's been a long time - Hope you are doing well.

Thank you for sending your information on Seattle. At this time I already have a contract for 2015 but I'll look at your service for 2016.

Have a great week!

warmest regards,

Angie Chamberlin
Contractor of Services



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5301 S. Federal Circle Littleton, CO 80123 Direct: 303-703-7400 Fax: 303-703-7601

email: achamberlin@globusfamily.com

www.globusfamily.com
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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 10:44 AM

To: Angie Chamberlin **Cc:** Kathy Rodriguez

Subject: RE: New SpeediShuttle Seattle Services - Globus Family

Aloha Angie,

I am reattaching the information kit for you just in case. We would love to serve your guests in Seattle.

Kathy, Thank you. ©

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813 Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Kathy Rodriguez [mailto:krodriguez@globusfamily.com]

Sent: Thursday, February 19, 2015 5:18 AM

To: Lee Collins; Angie Chamberlin

Subject: RE: New SpeediShuttle Seattle Services - Globus Family

Good Morning Lee,

Angie Chamberlin is your contact, I have copied her in and you should be hearing from her shortly.

Thank you for reaching out to us - have a great day.

Warmest Regards,

Kathy Rodríguez

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Group Voyagers Inc. 5301 South Federal Circle Littleton, Colorado 80123 Direct: 303-703-7408 Fax: 303-703-7601

<u>krodriguez@globusfamily.com</u> www.globusfamily.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 4:43 PM

To: Kathy Rodriguez

Subject: New SpeediShuttle Seattle Services - Globus Family

Importance: High

Aloha Kathy,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

contact me anytime.

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Hope to see you at Pow wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Henao, Marcela <marcela.henao@gta-travel.com> 07/24/2015 02:57:05 PM Sent time: To: Lee Collins Subject: RE: New SpeediShuttle Seattle Services - GTA (5) Hi Lee -Pardon the additional questions, I just returned from my holiday and Oliver was confused as to where he would find the service deets loaded. This information was already available. Hope you have a GREAT weekend. Wish I were still back in Greece © Thanks, Marcela Henao Destination Services Market Manager **GTA** 5 Penn Plaza, 5th flr New York, NY 10001, USA T +1 (212) 843 9742 F +1 (212) 843 9782 mailto:marcela.henao@gta-travel.com www.gta-usa.com +++ FIT Destination Services is now LIVE on Chatter. Subscribe now and get the latest on our competitor leading portfolio of 14,000 contracted Special Offers and New Services in PDF format and easy to share with your clients. Yes, you can! Send us your comments, we'd love to hear from you +++ This e-mail and any attachments transmitted with it are confidential and may be legally privileged. If you are not the intended recipient or if you have received this e-mail in error, you must destroy all copies incl. attachments and notify the sender by return email or by phone. All liabilities of the Kuoni Group and its entities for any damages resulting from e-mail use are excluded. From: Krieg, Oliver Sent: Friday, July 24, 2015 3:02 PM To: Henao, Marcela Subject: FW: New SpeediShuttle Seattle Services - GTA (5) Fyi.

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To: Krieg, Oliver Subject: RE: New SpeediShuttle Seattle Services - GTA (5)	Page 72 of 224
Aloha Krieg,	
Here is the instruction we send on our confirmations. We do have a greeter in baggage claim to assist the	ne customer.
Seattle-Tacoma International Airport	
Arrivals	
Please proceed to the baggage claim area. After you have gathered your luggage please look for a greeter holding a SpeediShuttle sign. direct you to your transportation.	Do not exit to the street. We will
Departures	
Your scheduled pick up time for your departure will be confirmed by our customer call center, which is open 24/7 for your convenience departure. For departures, due to the nature of shared ride service, please be ready 15 minutes prior to and allow up to 15 minutes after the schedularrive.	
SpeediShuttle Seattle will not be responsible or liable for lost, stolen or damaged items and baggage or acts of God or n plans.	ature, delays in traffic or flight
From: Krieg, Oliver [mailto:Oliver.Krieq@gta-travel.com] Sent: Friday, July 17, 2015 11:37 AM To: Lee Collins Cc: Lorraine Silva-Hausman Subject: RE: New SpeediShuttle Seattle Services - GTA (5)	
Hi Lee,	
One more thing. I'll need instructions of what guests need to do when arriving at the port.	
Will they also have a meet & greet?	
Thanks,	
Oliver	

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Friday, July 24, 2015 2:05 PM

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Sent: Thursday, July 16, 2015 2:04 PM

To: Krieg, Oliver

Cc: 'Lorraine Silva-Hausman'

Subject: RE: New SpeediShuttle Seattle Services - GTA (5)

Aloha Oliver,

Yes we do these all the time, please add it. ©

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Krieg, Oliver [mailto:Oliver.Krieg@gta-travel.com]

Sent: Thursday, July 16, 2015 5:05 AM

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To: Lee Collins

Cc: Lorraine Silva-Hausman

Subject: RE: New SpeediShuttle Seattle Services - GTA (5)

Hi Lee,

I hope all is well. Marcela is on vacation (lucky girl!), and I'm covering any urgent requests in her area while she's out getting her R&R.

A client is trying to book RT Shuttle transfers in Seattle between SEA and the cruise port (Smith Cove), and noticed that we are only offering the transfer from the airport to the port and not the reverse. Looking at the contract, I don't see any reason we can't offer it, so I'm guessing Marcela hasn't gotten around to adding it yet. Can you confirm that we can sell Port to Airport Shuttle transfers and that the rate is the same in each direction?

Thanks and kind regards,

Oliver

Oliver Krieg Area Sourcing Manager DS Americas

GTA 5 Penn Plaza, 5th flr New York, NY 10001, USA

T +1 (212) 596 1020 F +1 (212) 843 9782

<u>mailto:oliver.krieq@gta-travel.com</u> <u>www.gta-usa.com</u>

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, April 23, 2015 9:42 PM

To: Henao, Marcela

Cc: 'Lorraine Silva-Hausman'

Subject: RE: New SpeediShuttle Seattle Services - GTA (5)

Change two. I misspoke below, If this happens we will contact the WUTC for both of us.

Thanks,

Lee

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, April 23, 2015 3:08 PM

To: 'Henao, Marcela' **Cc:** 'Lorraine Silva-Hausman'

Subject: RE: New SpeediShuttle Seattle Services - GTA

Aloha Marcela,

Talking with Jack he is concerned that the other company may try to cancel or deny your services once they see that we have submitted your agreement to the WUTC for approval. Should this happen... we will ask you to contact the WUTC and let them know of the situation and we will request an exception to the 30 day approval rules to begin serving your guests immediately. Call me when you have a moment if your want to discuss in more detail.

Again thank you for being such a wonderful partner.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: Henao, Marcela [mailto:marcela.henao@gta-travel.com]

Sent: Thursday, April 23, 2015 1:24 PM

To: Lee Collins

Cc: Lorraine Silva-Hausman

Subject: Re: New SpeediShuttle Seattle Services - GTA

This would actually be the better option. I thought of the same once I reviewed the bookings in place after we hung up.

I have already loaded the product, however it remains off the web. I will simply make the product live as of now for bookings with travel dates starting May 1st.

The existing bookings I will leave with Shuttle Express. I am sure once I send the advert announcing New Low Rates for Shared Transfer available now in Seattle, clients will cancel and rebook with Speedishuttle. But at least it will be their choice and there will be no bad blood.

To future success and more booking!

Regards,

Thanks and Regards,

Marcela Henao Destination Services Market Manager

GTA

<u>5 Penn Plaza</u>, 5th flr New York, NY 10001, USA

T +1 (212) 843 9742 F +1 (212) 843 9782

mailto:marcela.henao@gta-travel.com

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From: Henao, Marcela <marcela.henao@gta-travel.com>

Sent time: 04/23/2015 04:24:26 PM

To: Lee Collins

Cc: Lorraine Silva-Hausman

Subject: Re: New SpeediShuttle Seattle Services - GTA

Attachments: image001.jpg image002.jpg

This would actually be the better option. I thought of the same once I reviewed the bookings in place after we hung up.

I have already loaded the product, however it remains off the web. I will simply make the product live as of now for bookings with travel dates starting May 1st.

The existing bookings I will leave with Shuttle Express. I am sure once I send the advert announcing New Low Rates for Shared Transfer available now in Seattle, clients will cancel and rebook with Speedishuttle. But at least it will be their choice and there will be no bad blood.

To future success and more booking!

Regards,

Thanks and Regards,

Marcela Henao
Destination Services Market Manager
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Exh HJR-58-X Page 98 of 224

From: Henao, Marcela [mailto:marcela.henao@gta-travel.com]

Sent: Friday, February 20, 2015 10:30 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - GTA

This is great news!

I will review the details and return response once paperwork is complete.

Best.

Marcela Henao Destination Services Market Manager

GTA 5 Penn Plaza, 5th flr New York, NY 10001, USA

T +1 (212) 843 9742 F +1 (212) 843 9782

mailto:marcela.henao@gta-travel.com www.gta-usa.com

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 5:53 PM

To: Henao, Marcela

Subject: New SpeediShuttle Seattle Services - GTA

Importance: High

Aloha Marcela,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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speedi shuttle

2015 Wholesale Shared Ride Rate Agreement

gency:	(1TH
gency Contact:	Name: MARCELA HENAO Email: MARCELA, HENAO@ ata-tr
	Phone: 312 - 843 - 9742 Fax: 312 - 843 - 9780
eediShuttle Se	
les Period:	WUTC Approval Effective Date
	"" IS USE THE STATE OF THE COURT OF THE COUR
_	"Agreement") is by and between Agency and SpeediShuttle Seattle (the "Parties"). The
arties nereby a	gree as follows:
A. Term	
	ement is effective for shared ride sales made and booked with SpeediShuttle Seattle
	WUTC Approval Effective Date through
B. Net Rate	
	hall be billed at net rates for services at the rates set forth of Exhibit A hereto. Rates
will be d	etermined by SpeediShuttle Seattle annually. Any shared ride services not specifically
p rovid e c	for will be quoted to Agency on request.
C. Paymen	
	s are due net, thirty days from receipt of invoice. Late payments will be assessed a
	harge of 1 ½% per month.
D. <u>Booking</u>	
All booki	ngs must be made by reservation, in advance. Bookings must specify arrival and
	e times, pickup and drop off location and flight information. Incomplete bookings will
	ed. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle
	rill not accept vouchers for transportation that is not evidenced by a reservation made
	y. Vouchers, if any, will not be returned to Agency.
E. <u>Insuranc</u>	
SpeediSt	nuttle Seattle will maintain policies of insurance in not less than the amount required by
	ry bodies including the Washington Utilities and Transportation Commission and the
	eattle at its own cost and expense.
F. <u>Indemni</u>	
	nuttle Seattle will indemnify and hold harmless Agency, its officers, employees and
	gainst and from all claims, suits, judgments, losses, damages, fines or costs resulting claim, suit or demand by any third party, including but not limited to, injuries to or
	f persons or loss of property arising out of the provision of services under this
agreeme G. <u>Notices</u>	iit.
	elated to this agreement shall be in writing and sent via certified mail to:
Notices i	Elated to this agreement shall be in writing and self-the salamat men to
To Speed	liShuttle Seattle: To Agency:
-	nuttle Washington, LLC GTA
1132 Bis	hop St., Ste. 2312 KUONI GLOBAL TRAVEL SERVICES
Honolulı	1, HI 96813 5 PENN PLAZA 5th FOR
	Sil S. Morton NEW YORK, NY 10001
	ATT: MARCEUM HENAD

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval of denial from the Commission.

SpeediShuttle Washington, LLC	
·	Hans Nens
Signature	Signature
	Marceum Henra
Printed Name	Printed Name
	MARKET MANAGER
Title	Title

Speedi SHUTTLE SEATTLE

Exhibit A 2015 Wholesale Shared Ride Rates

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للسلال					
	nmillinum				
					1674
	ntall lina				
				221	
			## ###################################		

- > All rates are per person fares and apply to passengers occupying a seat.
- ➤ Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- ➤ Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- Gratuity not included.
- Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

Arrival Procedures

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have them look for our greeters holding a SpeediShuttle sign.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.

Exh HJR-58-X Page 103 of 224

From: Henao, Marcela <marcela.henao@gta-travel.com>

Sent time: 04/23/2015 09:00:58 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - GTA

Hi Lee -

Well thank you.

I will hold off until you advise we can move forth with the account and switching the bookings that are already in place.

Thanks and Regards

Marcela Henao Destination Services Market Manager

GTA 5 Penn Plaza, 5th flr New York, NY 10001, USA

T +1 (212) 843 9742 F +1 (212) 843 9782

mailto:marcela.henao@gta-travel.com www.gta-usa.com

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Send us your comments, we'd love to hear from you +++

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, April 22, 2015 11:49 PM

To: Henao, Marcela

Subject: RE: New SpeediShuttle Seattle Services - GTA

Aloha Marcela,

Thank you for the Seattle agreement.

We will forward it to the WUTC in the morning for their review. Please do not start selling until we get the approval from the WUTC as they can take up to 30 days and we cannot service your guests until we have permission from them. Jack is working closely with them so we will let you know the moment your agreement is approved.

Thanks again for all your wonderful support, we are very excited about serving your guests in Seattle.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Henao, Marcela [mailto:marcela.henao@gta-travel.com]

Sent: Wednesday, April 22, 2015 12:23 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - GTA

Hi Lee -

It's been a ride since I have been back in the office, excuse my delay with this process. Trying to figure out what I will do with the booking already in place. I will just transfer over all bookings to Speedishuttle.

I have attached the document necessary to get our account set up.

I will draw up a list of the bookings already in place and should have this over to you by tomorrow.

Let me know what else you might need.

Thanks and Regards,

Marcela Henao Destination Services Market Manager

GTA 5 Penn Plaza, 5th flr New York, NY 10001, USA

T +1 (212) 843 9742 F +1 (212) 843 9782

<u>mailto:marcela.henao@gta-travel.com</u> <u>www.gta-usa.com</u>

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 1:42 PM

To: Henao, Marcela

Subject: RE: New SpeediShuttle Seattle Services - GTA

Aloha Marcela,

Hope you had a great weekend.

We are really getting excited. The service is going to be exceptional in Seattle with all Mercedes Benz Fleet, Captain's Chairs, Free Wi-Fi, video monitors and exceptional low pricing.

Any word on getting back the agreements so we can get your account set up?

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: Henao, Marcela [mailto:marcela.henao@gta-travel.com]

Sent: Friday, February 20, 2015 10:30 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - GTA

This is great news!

I will review the details and return response once paperwork is complete.

Best,

Marcela Henao Destination Services Market Manager

5 Penn Plaza, 5th flr New York, NY 10001, USA

T +1 (212) 843 9742 F +1 (212) 843 9782

<u>mailto:marcela.henao@gta-travel.com</u> <u>www.gta-usa.com</u>

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 5:53 PM

To: Henao, Marcela

Subject: New SpeediShuttle Seattle Services - GTA

Importance: High

Aloha Marcela,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

Suf. allins

Lee Collins

Vice President of Sales & Marketing

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Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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Exh HJR-58-X Page 109 of 224

From: Hiilani Mcshane <h.mcshane@activitiesbank.com>

Sent time: 04/07/2015 08:04:37 AM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee

Oh ok. We do already work with them so I will check our current contract and compare. I appreciate your quick reply.

Mahalo, Hi'i

Hi'ilani McShane

Commercial Manager - West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201 Orlando, FL 32819- USA

Local Address: 89-369 Mokiawe ST. Nanakuli, HI. 96792

h.mcshane@activitiesbank.com http://www.activitiesbank.com Sent from my iPhone6+

On Apr 6, 2015, at 4:04 PM, Lee Collins ceecollins@speedishuttle.com wrote:

Hi Hiilani,

You will be able to purchase us through Go Shuttle starting May 1 or you can have a direct relationship and we can provide you 10% commissions on both FIT Shared Rides and Exclusive / Charter Shuttles. If you would like to work direct please fill out and return the two attached agreements and we will submit them to the WUTC for approval. This normally can take up to 30 days so I will let you know as soon as we get the approval so you can start selling.

Please call on me anytime if you need something special.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Monday, April 06, 2015 10:31 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Hi Lee,

By any chance did you guys purchase Go Shuttle in Seattle or partner up? I am trying to see so that we can definitely look into working with you.

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada Activities, Transfers & Experiences Direct: (1) 808 783 2013 Main: (1) 407 345 4996 ext.# 13404 SKYPE: hiilanimc

5422 Carrier Drive, Suite 201

Orlando, FL 32819- USA

Local Address: 89-369 Mokiawe ST. Nanakuli, HI 96792

h.mcshane@activitiesbank.com http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 7:43 AM **To:** Hiilani Mcshane; Selda Dodanli

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hi'ilani,

Hope you had a great weekend.

We are really getting excited. The service is going to be exceptional in Seattle with all Mercedes Benz Fleet of 224 Captain's Chairs, Free Wi-Fi, video monitors and exceptional low pricing.

Any word on getting back the agreements so we can get your account set up?

Warmest Regards,

1. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Hillani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, February 24, 2015 11:17 AM

To: Selda Dodanli; Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

Thanks. For all transfer related queries please feel free to contact me. I will have a look at what was passed on to me. Thank you!!

Mahalo, Hi'i

Hi'ilani McShane

Commercial Manager – West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201 Orlando, FL 32819- USA

Local Address:
89-369 Mokiawe ST.
Nanakuli, HI 96792
h.mcshane@activitiesbank.com
http://www.activitiesbank.com



From: Selda Dodanli

Sent: Tuesday, February 24, 2015 11:13 AM

To: leeCollins@speedishuttle.com

Cc: Hiilani Mcshane

Subject: FW: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Hi Lee,

Thank you for the e-mail. Hillani will be your contact, I copied her on the e-mail.

Thank you, Selda

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 10:58 PM

To: Selda Dodanli

Subject: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Aloha Selda,

Can you please pass this to the Hotelbeds Product Manager responsible for Seattle? I'll call you tomorrow and let's try and have lunch and catch up.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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<2015 Wholesale Exclusive Rate Agreement.pdf>

<2015 Wholesale Shared Ride Rate Agreement.pdf>

From: Hiilani Mcshane <h.mcshane@activitiesbank.com>

Sent time: 02/24/2015 01:17:15 PM

To: Selda Dodanli <sdodanli@hotelbeds.com>; Lee Collins
Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

Thanks. For all transfer related queries please feel free to contact me. I will have a look at what was passed on to me. Thank you!!

Mahalo, Hi'i

Hi'ilani McShane

Commercial Manager - West Coast, Hawaii & Canada

Activities, Transfers & Experiences

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SKYPE: hiilanimc

5422 Carrier Drive, Suite 201 Orlando, FL 32819- USA

Local Address: 89-369 Mokiawe ST. Nanakuli, HI 96792

h.mcshane@activitiesbank.com http://www.activitiesbank.com



From: Selda Dodanli

Sent: Tuesday, February 24, 2015 11:13 AM

To: leeCollins@speedishuttle.com

Cc: Hiilani Mcshane

Subject: FW: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Hi Lee,

Thank you for the e-mail. Hillani will be your contact, I copied her on the e-mail.

Thank you, Selda

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 10:58 PM

To: Selda Dodanli

Subject: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Aloha Selda,

Can you please pass this to the Hotelbeds Product Manager responsible for Seattle? I'll call you tomorrow and let's try and have lunch and catch up.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com

Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai





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Exh HJR-58-X Page 116 of 224

From: Hiilani Mcshane <h.mcshane@activitiesbank.com>

Sent time: 04/06/2015 01:30:53 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Hi Lee,

By any chance did you guys purchase Go Shuttle in Seattle or partner up? I am trying to see so that we can definitely look into working with you.

Mahalo,

Hi'i

Hi'ilani McShane

Commercial Manager - West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201 Orlando, FL 32819- USA

Local Address:

89-369 Mokiawe ST.

Nanakuli, HI 96792

 $\underline{h.mcshane@activitiesbank.com}$



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 7:43 AM **To:** Hiilani Mcshane; Selda Dodanli

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hi'ilani.

Hope you had a great weekend.

We are really getting excited. The service is going to be exceptional in Seattle with all Mercedes Benz Fleet, Captain's Chairs, Free Wi-Fi, video monitors and exceptional low pricing.

Any word on getting back the agreements so we can get your account set up?

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, February 24, 2015 11:17 AM

To: Selda Dodanli; Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

Thanks. For all transfer related queries please feel free to contact me. I will have a look at what was passed on to me. Thank you!!

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201 Orlando, FL 32819- USA

Local Address: 89-369 Mokiawe ST. Nanakuli, HI 96792

h.mcshane@activitiesbank.com
http://www.activitiesbank.com



From: Selda Dodanli

Sent: Tuesday, February 24, 2015 11:13 AM

To: leeCollins@speedishuttle.com

Cc: Hiilani Mcshane

Subject: FW: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Hi Lee,

Thank you for the e-mail. Hillani will be your contact, I copied her on the e-mail.

Thank you, Selda

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 10:58 PM

To: Selda Dodanli

Subject: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Aloha Selda,

Can you please pass this to the Hotelbeds Product Manager responsible for Seattle? I'll call you tomorrow and let's try and have lunch and catch up.

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Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Hiilani Mcshane <h.mcshane@activitiesbank.com>

Sent time: 05/26/2015 09:14:47 AM

To: Lee Collins

Cc: Tamika Creighton < t.creighton@activitiesbank.com>
Subject: RE: New SpeediShuttle Services - Hotelbeds

Aloha Lee,

I have passed this on to my colleague Tamika who manages the Transportation portion of Seattle. She will review and contact you from here. Have a great day!!

PS: Will you be at IPW?

Kū Kia'i Mauna,

Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

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Orlando, FL 32819- USA

Local Address:

89-369 Mokiawe ST.

Nanakuli, HI 96792

h.mcshane@activitiesbank.com

http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, May 26, 2015 3:30 AM

To: Hiilani Mcshane

Exh HJR-58-X Page 120 of 224

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hiilani,

I have attached the most recent agreements (Shared ride and Exclusives) that need to be filled out and signed and sent back to get your account set up. These are corrected showing Pier 91. We are up and running as of May 1st and we love Seattle. I would love for us to work for you there directly.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, April 07, 2015 5:05 AM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services - Hotelbeds

Oh ok. We do already work with them so I will check our current contract and compare. I appreciate your quick reply.

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

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Orlando, FL 32819- USA

Local Address:

89-369 Mokiawe ST.

Nanakuli, HI. 96792

h.mcshane@activitiesbank.com

http://www.activitiesbank.com

Sent from my iPhone6+

On Apr 6, 2015, at 4:04 PM, Lee Collins < leeCollins@speedishuttle.com> wrote:

Hi Hiilani,

You will be able to purchase us through Go Shuttle starting May 1 or you can have a direct relationship and we can provide you 10% commissions on both FIT Shared Rides and Exclusive / Charter Shuttles. If you would like to work direct please fill out and return the two attached agreements and we will submit them to the WUTC for approval. This normally can take up to 30 days so I will let you know as soon as we get the approval so you can start selling.

Please call on me anytime if you need something special.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Monday, April 06, 2015 10:31 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Hi Lee,

By any chance did you guys purchase Go Shuttle in Seattle or partner up? I am trying to see so that we can definitely look into working with you.

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201

Local Address:

89-369 Mokiawe ST.

Nanakuli, HI 96792 h.mcshane@activitiesbank.com

http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 7:43 AM **To:** Hiilani Mcshane; Selda Dodanli

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hi'ilani,

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We are really getting excited. The service is going to be exceptional in Seattle with all Mercedes Benz Fleet, Captain's Chairs, Free Wi-Fi, video monitors and exceptional low pricing.

Any word on getting back the agreements so we can get your account set up?

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, February 24, 2015 11:17 AM

To: Selda Dodanli; Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

Thanks. For all transfer related queries please feel free to contact me. I will have a look at what was passed on to me. Thank you!!

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

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Orlando, FL 32819- USA

Local Address:

89-369 Mokiawe ST.

Nanakuli, HI 96792 h.mcshane@activitiesbank.com

http://www.activitiesbank.com



From: Selda Dodanli

Sent: Tuesday, February 24, 2015 11:13 AM

To: leeCollins@speedishuttle.com

Cc: Hiilani Mcshane

Subject: FW: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Hi Lee,

Thank you for the e-mail. Hillani will be your contact, I copied her on the e-mail.

Thank you,

Selda

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 10:58 PM

To: Selda Dodanli

Subject: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Aloha Selda,

Can you please pass this to the Hotelbeds Product Manager responsible for Seattle? I'll call you tomorrow and let's try and have lunch and catch up.

Exh HJR-58-X Page 126 of 224

business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Warmest Regards,

Ju J. Collins

Lee Collins

Vice President of Sales & Marketing

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<2015 Wholesale Exclusive Rate Agreement.pdf>

<2015 Wholesale Shared Ride Rate Agreement.pdf>

From: Tamika Creighton < t.creighton@activitiesbank.com>

Sent time: 05/27/2015 12:18:57 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Attachments: Speedi Shuttle Seattle.pdf

Hello Lee,

I hope all is well with you and you are having a great day. Please see attached signed contract.

I have reviewed and have a few questions:

Reservation delivery would be via email address or fax?

Or could it be a voucher redemption?

Also I wanted to mention our checkpickup,com/suppliers our user-friendly online tool to enter and modify transfer pick-up times. You can enter and instantly update the transfer pick-up times loaded into the website.

Should you have any questions or concerns feel free to contact me.

Kind Regards,

Tamika Creighton

Commercial Manager - US Central, Alaska, Puerto Rico & Transfers

Activities, Transfers and Experiences

Main: (1) 407 345 4996 - Ext 13441

Cell: (1) 407 350 8658

5422 Carrier Drive, Suite 201

Orlando, FL 32819 - USA

t.creighton@activitiesbank.com

http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, May 26, 2015 12:36 PM

To: Hiilani Mcshane **Cc:** Tamika Creighton

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hiilani,

Thank you. I look forward to speaking with Tamika.

Yes we are attending IPW, Booth 136. Stop by and say hi. Do you need anything from the islands?

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, May 26, 2015 6:15 AM

To: Lee Collins **Cc:** Tamika Creighton

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

I have passed this on to my colleague Tamika who manages the Transportation portion of Seattle. She will review and contact you from here. Have a great day!!

PS: Will you be at IPW?

Kū Kia'i Mauna,

Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences

Direct: (1) 808 783 2013

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SKYPE: hiilanimc

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Nanakuli, HI 96792

h.mcshane@activitiesbank.com

http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, May 26, 2015 3:30 AM

To: Hiilani Mcshane

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hiilani,

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Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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Sent: Tuesday, April 07, 2015 5:05 AM

To: Lee Collins

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Aloha Lee

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Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

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Sent from my iPhone6+

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Lee Collins

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To: Lee Collins

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Local Address:

Nanakuli, HI 96792 h.mcshane@activitiesbank.com

http://www.activitiesbank.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 7:43 AM **To:** Hiilani Mcshane; Selda Dodanli

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Hi'ilani,

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Vice President of Sales & Marketing

J. Collins

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1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com

Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



arthur's Limousine BLACK CAR SERVICE

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From: Hiilani Mcshane [mailto:h.mcshane@activitiesbank.com]

Sent: Tuesday, February 24, 2015 11:17 AM

To: Selda Dodanli; Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Hotelbeds

Aloha Lee,

Thanks. For all transfer related queries please feel free to contact me. I will have a look at what was passed on to me. Thank you!!

Mahalo, Hi'i

Hi'ilani McShane Commercial Manager –West Coast, Hawaii & Canada

Activities, Transfers & Experiences Direct: (1) 808 783 2013

Main: (1) 407 345 4996 ext.# 13404

SKYPE: hiilanimc

5422 Carrier Drive, Suite 201

Orlando, FL 32819- USA

Local Address:

89-369 Mokiawe ST.

http://www.activitiesbank.com



From: Selda Dodanli

Sent: Tuesday, February 24, 2015 11:13 AM

To: leeCollins@speedishuttle.com

Cc: Hiilani Mcshane

Subject: FW: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Hi Lee,

Thank you for the e-mail. Hiilani will be your contact, I copied her on the e-mail.

Thank you,

Selda

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 10:58 PM

To: Selda Dodanli

Subject: New SpeediShuttle Seattle Services - Hotelbeds

Importance: High

Aloha Selda,

Can you please pass this to the Hotelbeds Product Manager responsible for Seattle? I'll call you tomorrow and let's try and have lunch and catch up.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

SpeediShuttle, LLC and Arthur's Limousine

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<2015 Wholesale Exclusive Rate Agreement.pdf>

<2015 Wholesale Shared Ride Rate Agreement.pdf>

speedishuttle SEATTLE

2015 Wholesale Shared Ride Rate Agreement

ncy	Contact:	Mama	T " 0 ' 1 '					
		Name:	Tamika Creightor			t_creighton@activitiesbank.cor		
			407 350 8658		Fax:			
eediShuttle Seattle:		SpeediS	SpeediShuttle Washington, LLC d/b/a Sp					
				4	Decembe	r 31 2015		
54	sament ("Agree		hu and haturas	n Aganay and Cook	البياط:د	e Seattle (the "Parties"). Th		
	hereby agree as		by and betwee	n Agency and Speed	isnuttie	e seattle (the Faitles). If		
HC3 I	lierent agree as	TOHOWS.						
Α.	Term							
		is effectiv	e for shared ric	he sales made and h	ooked v	vith SpeediShuttle Seattle		
	_							
	from the WUTC Approval Effective Date through December 31 2015 Net Rates							
	Agency shall be billed at net rates for services at the rates set forth of Exhibit A hereto. Rates							
						de services not specifically		
	provided for wil	, ,						
C.	Payment							
	Payments are due net, thirty days from receipt of invoice. Late payments will be assessed a							
	finance charge of 1 1/2% per month.							
	Bookings							
	All bookings must be made by reservation, in advance. Bookings must specify arrival and							
	departure times, pickup and drop off location and flight information. Incomplete bookings will							
	be rejected. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle Seattle will not accept vouchers for transportation that is not evidenced by a reservation made							
		•		•		nced by a reservation mad		
		cners, it a	ny, will not be i	returned to Agency.				
	Insurance	النبير معطا	l maintain nolic	ios of incurance in n	ot loce t	han the amount required		
	SpeediShuttle Seattle will maintain policies of insurance in not less than the amount required by regulatory bodies including the Washington Utilities and Transportation Commission and the							
	Port of Seattle a				тэрогса	tion commission and the		
	Indemnification		coot and expen					
	SpeediShuttle Seattle will indemnify and hold harmless Agency, its officers, employees and							
	agents against and from all claims, suits, judgments, losses, damages, fines or costs resulting							
	from any claim, suit or demand by any third party, including but not limited to, injuries to or							
	deaths of persons or loss of property arising out of the provision of services under this							
	agreement.							
G.	Notices							
	Notices related	to this ag	reement shall b	e in writing and ser	it via cei	rtified mail to:		
	To SpeediShuttl	c		To Agency:				

5422 Carrier Drive, Suite 201

Orlando FL 32819

1237 S. Director St.

Seattle, WA 98108

Attn: Cecil S. Morton

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- b. SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	Hotelbeds		
	Talke (ns)		
Signature	Signature		
	Tamika Creighton		
Printed Name	Printed Name		
	Contracting Manager		
Title	Title		

Exhibit A 2015 Wholesale Shared Ride Rates

Zip Code	Area	Retail	Discount	Net Rate
98101	Downtown Seattle	15.99	1.60	14.39
98109	Seattle/Queen Anne	15.99	1,60	14.39
98104	Seattle/Downtown	15.99	1.60	14.39
98121	Seattle/Denny Regrade/Pier 66	15,99	1.60	14.39
98154	Seattle/Safeco Plaza	15.99	1.60	14.39
98122	Seattle/Central Area	17.99	1,80	16.19
98102	Seattle/Eastlake	20.15	2.01	18.14
98112	Seattle/Madison Park	20.49	2.05	18.44
98119	Seattle/Queen Anne/Pier 91	20.99	2.10	18.89
98195	UW Campus	21.49	2.15	19.34
98105	Seattle/Univ. District	21.99	2.20	19.79
98004B	Bellevue Hotels	22.00	2.20	19.80
98005B	Bellevue Hotels	22.00	2.20	19.80
98006B	Bellevue Hotels	22.00	2,20	19.80
98007B	Bellevue Hotels	22.00	2.20	19.80
98008B	Bellevue/Crossroads Hotels	22.00	2.20	19.80
98052B	Redmond Hotels	25.00	2.50	22.50

- > All rates are per person fares and apply to passengers occupying a seat.
- > Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- > Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- Gratuity not included.
- Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334 or (206) 693-7100, by email to reservations@speedishuttleseattle.com or by fax to (206) 566-5982.
- > Our call center is available 24 hours per day at (844) 877-3334 or (206) 693-7100 to respond to guests' questions or changes.

Arrival Procedures

eedi Shuttle Seattle.pdf

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have them look for our greeters holding a SpeediShuttle sign.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.

From: Margie Hirama <mhirama@jalpakhwi.com>

Sent time: 02/18/2015 04:48:31 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - JALPAK

You're welcome.

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 2:22 PM

To: Margie Hirama

Subject: RE: New SpeediShuttle Seattle Services - JALPAK

Aloha Margie,

Thank you for getting back to me.

Warmest Regards,

Ser J. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Margie Hirama [mailto:mhirama@jalpakhwi.com]

Sent: Wednesday, February 18, 2015 11:54 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - JALPAK

Aloha Lee

Thank you for keeping us posted.

Just FYI, currently we do have any business operation in Seattle.

Who knows, may in the future?

Margie

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 11:02 AM

To: Margie Hirama

Subject: New SpeediShuttle Seattle Services - JALPAK

Aloha Margie,

services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

1. Collins

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From: Mark Gregory <mark@jayride.com>

Sent time: 02/18/2015 01:23:48 PM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services - JayRide

Hey Lee

That is great news, I'm not sure if you are aware we have our consumer website ready for our launch (us.jayride.com), no data has been uploaded.

Over the next coming weeks I will do up short proposals for you to look over, and make sure our pricing is correct to what you have provided.

I will be in touch soon in regards to both Hawaii and Seattle.

The first launch for speedi shuttle will be Hawaii.

Talk soon

Cheers

Regards Mark Gregory

Business Development Manager Agent Account Manager



p | +61 2 8520 3150 (AU), +64 9 801 8021 (NZ) p | +1 646 480 6835 (USA), +44 20 3322 1950 (UK)

AGENT PORTAL Mark Gregory - linkedin

On Thu, Feb 19, 2015 at 7:56 AM, Lee Collins < leeCollins@speedishuttle.com > wrote:

Aloha Mark,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow wow this year.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: Takahashi, Ryoko <rtakahashi@jtb-hawaii.com>

Sent time: 02/23/2015 10:51:32 AM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services - JTB

Good morning, Lee.

Congratulations on your expanding business in Seattle!

I forwarded your email to our group company, JTB USA. I think they will contact you shortly.

Mahalo!!

-+-+-+-+-+-+-+-+-+-+-+-+-+-+-

Ryoko Takahashi

Purchasing Dept. - Planning & Arrangement Div.

JTB Hawaii Travel, LLC

TEL : (808) 922-0281 (Direct)
FAX : (808) 926-9267 (Direct)
E-mail: rtakahashi@jtb-hawaii.com

2015-02-18 10:49 GMT-10:00 Lee Collins < leeCollins@speedishuttle.com >:

Aloha Ryoko,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

If this is not your region of responsibility can you please forward to the appropriate department within JTB?

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing

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Exh HJR-58-X Page 146 of 224

From: Reese, Marie <ReeseM@libgotravel.com>

Sent time: 03/23/2015 07:02:33 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Libgo

Hi Lee,

I hope all is well.

Yes, we would like to arrange to use your service. Can you send through rates?

Thank you.

Marie

Marie Reese | Team Leader | LIBGO TRAVEL / FLIGHT CENTRE GLOBAL PRODUCT

69 Spring Street, Ramsey, NJ, 07446 | email - ReeseM@libgotravel.com | phone - 201-934-4801 | cell - 845-608-2348 | fax - 201-934-3827

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 1:48 PM

To: Reese, Marie

Subject: RE: New SpeediShuttle Seattle Services - Libgo

Aloha Reese,

I wanted to reach out and see if you had received our information and if we can work for you in Seattle?

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

1. Collins

SpeediShuttle, LLC and Arthur's Limousine

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Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, March 12, 2015 10:43 AM

To: 'ReeseM@libgotravel.com'

Subject: New SpeediShuttle Seattle Services - Libgo

Importance: High

Aloha Reese,

I was referred to you by Anna Rowbotham with Infinity. We service your guests in Hawaii through our MC&A partner on occasion and I would like to try and work for you directly in Seattle.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Thank you again for all your business...

Warmest Regards,

ee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Anna Rowbotham [mailto:anna_rowbotham@infinityholidays.co.nz]

Sent: Wednesday, March 11, 2015 6:19 PM

To: Lee Collins

Subject: Re: ****OUT OF OFFICE**** RE: Transfer for a School group from New Zealand

Aloha Lee

Aww thanks thats very kind of you and I am sure it would have been amazing. It always feels strange getting a cold in the middle of summer.

I think the best contact is below, she is the product manager for that area at the moment. Hopefully she maybe able to help?? "ReeseM@libgotravel.com" <ReeseM@libgotravel.com>

Thanks,

Anna:)

On 11 March 2015 at 09:50, Lee Collins < leeCollins@speedishuttle.com wrote:

Aloha Anna,

I hope you feel better, if you were in Hawaii I would have some of my wife's special soup sent over.

Get better soon. Warmest Regards, Lee

From: Anna Rowbotham [mailto:<u>anna_rowbotham@infinityholidays.co.nz</u>]

Sent: Tuesday, March 10, 2015 10:17 AM

To: Lee Collins

Subject: ****OUT OF OFFICE**** RE: Transfer for a School group from New Zealand

Thanks for your email.

I am currently out of the office sick. My emails will be checked throughout the day but if there is anything urgent please call through to our team line on 09 301 9126 or I will reply upon my return.

Exh HJR-58-X Page 149 of 224

From: Mondello, Lita < MondelloL@libgotravel.com>

Sent time: 04/08/2015 05:57:07 AM

To: Lee Collins

Cc: Mondello, Lita <MondelloL@libgotravel.com>
Subject: RE: New SpeediShuttle Seattle Services - Libgo

Good Morning!

I was wondering if you had an update on for me on this?

LITA MONDELLO | USA CONTENT COORDINATOR | LIBGO TRAVEL / FLIGHT CENTRE GLOBAL PRODUCT

69 Spring St, RAMSEY NJ 07446 | email - mondellol@libgotravel.com | 201-934-3625



From: Mondello, Lita

Sent: Tuesday, March 31, 2015 10:41 AM **To:** 'LeeCollins@speedishuttle.com'

Cc: Mondello, Lita

Subject: FW: New SpeediShuttle Seattle Services - Libgo

Hi Lee!!

I am in the process of loading your contract, but I do have a few questions before I start. I also attached a form that needs to be filled out with your contact and bank information in order to get paid. Please fill out the first tab on the bottom of the attachment.

- The contract is for May 1, 2015 until when?
- Do clients need to call to confirm? a specific time to confirm by? Would the number be the same 844-877-3334?
- Does Speedi Shuttle run 24 hours?
- Are there specific meeting points for each hotel?
- Below are the hotels that we do business with in Seattle. Please double check that you drop off and pick up here and the rates for each one way.

HOTEL DECA						
THE EDGEWATER HOTEL						
GRAND HYATT SEATLLE						
HYATT AT OLIVE 8						
THE FAIRMONT OLYMPIC						
HOTEL ANDRA						

Thank You so much and looking forward to hearing from you!!!! ☺

LITA MONDELLO | USA CONTENT COORDINATOR | LIBGO TRAVEL / FLIGHT CENTRE GLOBAL PRODUCT

69 Spring St, RAMSEY NJ 07446 | email - mondellol@libgotravel.com | 201-934-3625



From: Reese, Malgorzata

Sent: Monday, March 30, 2015 4:36 PM

To: US West Content Team

Cc: Reese, Marie

Subject: FW: New SpeediShuttle Seattle Services - Libgo

Hello Team,

Please see attached a new supplier for Seattle shared transfer. Please load immediately. Please contact Lee Collins for any additional info.

Thank you Gosha

Malgorzata "Gosha" Reese | Coordinator | USA Product Team | FCUSA

69 Spring Street | Ramsey, NJ 07446 | t: 201-934-3765 | e: ReeseMa@libgotravel.com | f: 201-934-3821

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, March 24, 2015 12:21 PM

To: Reese, Marie

Subject: RE: New SpeediShuttle Seattle Services - Libgo

Aloha Marie,

Wonderful news. I have attached the two agreements with rates for shared rides and exclusive shuttles. If you can send these back with the commercial credit application and a W-9 we will get you set up right away. We are looking to start taking bookings mid April for service starting May 1.

Thank you so much for allowing us to work for you, I promise we will take great care og your guests. Please contact me if you have any questions.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910 www.speedishuttle.com |www.arthurslimousinehawaii.com |LeeCollins@speedishuttle.com

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From: Reese, Marie [mailto:ReeseM@libgotravel.com]

Sent: Monday, March 23, 2015 4:03 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Libgo

Hi Lee,

I hope all is well.

Yes, we would like to arrange to use your service. Can you send through rates?

Thank you.

Marie

Marie Reese | Team Leader | LIBGO TRAVEL / FLIGHT CENTRE GLOBAL PRODUCT

69 Spring Street, Ramsey, NJ, 07446 | email - ReeseM@libgotravel.com | phone - 201-934-4801 | cell - 845-608-2348 | fax - 201-934-3827

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, March 23, 2015 1:48 PM

To: Reese, Marie

Subject: RE: New SpeediShuttle Seattle Services - Libgo

Aloha Reese,

I wanted to reach out and see if you had received our information and if we can work for you in Seattle?

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, March 12, 2015 10:43 AM

To: 'ReeseM@libgotravel.com'

Subject: New SpeediShuttle Seattle Services - Libgo

Importance: High

Aloha Reese,

I was referred to you by Anna Rowbotham with Infinity. We service your guests in Hawaii through our MC&A partner on occasion and I would like to try and work for you directly in Seattle.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Thank you again for all your business...

Warmest Regards,

1. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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From: Anna Rowbotham [mailto:anna_rowbotham@infinityholidays.co.nz]

Sent: Wednesday, March 11, 2015 6:19 PM

To: Lee Collins

Subject: Re: ****OUT OF OFFICE**** RE: Transfer for a School group from New Zealand

Aloha Lee

Aww thanks thats very kind of you and I am sure it would have been amazing. It always feels strange getting a cold in the middle of summer.

I think the best contact is below, she is the product manager for that area at the moment. Hopefully she maybe able to help?? "ReeseM@libgotravel.com" < ReeseM@libgotravel.com" >

Thanks,

Anna:)

On 11 March 2015 at 09:50, Lee Collins < leeCollins@speedishuttle.com > wrote:

Aloha Anna,

I hope you feel better, if you were in Hawaii I would have some of my wife's special soup sent over.

Get better soon.

Warmest Regards,

Lee

From: Anna Rowbotham [mailto:anna_rowbotham@infinityholidays.co.nz]

Sent: Tuesday, March 10, 2015 10:17 AM

To: Lee Collins

Subject: ****OUT OF OFFICE**** RE: Transfer for a School group from New Zealand

Thanks for your email.

I am currently out of the office sick. My emails will be checked throughout the day but if there is anything urgent please call through to our team line on 09 301 9126 or I will reply upon my return.

From: Jacqui Browne <jacqui.browne@travelcorporation.com.au>

Sent time: 02/25/2015 01:05:46 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Travel Corporation

Hi Lee

Yes – we sell Seattle and I received these details when you originally sent them. TTC just signed a contract at the end of last year for transfers and I would prefer to give them some time to provide the service. Business to this area is extremely low. I will keep these details on file.

Thanks Jacqui

Jacqui Browne | Contracting Manager | The Travel Corporation

Level 5/35 Grafton Street, Bondi Junction NSW 2022

T: 02 9028 3313 F: 02 9770 0094 M: 0401 844 285

E: Jacqui.browne@travelcorporation.com.au













From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, 26 February 2015 8:01 AM

To: Jacqui Browne

Subject: FW: New SpeediShuttle Seattle Services - Travel Corporation

Importance: High

Aloha Jacqui,

I am resending this. Do you sell Seattle Washington as a destination?

Thanks, Lee

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 5:02 PM

To: 'Jacqui Browne'

Subject: New SpeediShuttle Seattle Services - Travel Corporation

Importance: High

Aloha Jacqui,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow wow this year.

Thank you again for all your business...

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

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From: VELTRA Hawaii Marketing <ha.mktg@veltra.com>

Sent time: 02/17/2015 12:01:20 PM

To: Lee Collins

Cc: HawaiiActivities.com Marketing ha.mktg@veltra.com; Mitsuko Takebe mitsuko.takebe@veltra.com

Subject: Re: New SpeediShuttle Seattle Services Alan 1

Hi Lee, cc: Mitsuko,

That's a great news. Congratulations!

I will forward this information to our mainland regional manager.

Mahalo!

Haru Kutsukake | Sales & Marketing Manager

VELTRA Inc.

<u>Veltra.com</u> | <u>HawaiiActivities.com</u> | <u>Alan1.net</u> 2255 Kuhio Ave.Suite 795, Honolulu, HI 96815

Direct: (808) 690-9990 | Fax: (808) 690-9991





On Tue, Feb 17, 2015 at 8:40 AM, Lee Collins leeCollins@speedishuttle.com wrote:

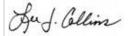
Aloha Haru.

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,



Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Taylor Withrington <taylor@viator.com>

 Sent time:
 02/25/2015 10:45:37 AM

 To:
 Tim Lewis <tim@viator.com>

Cc: Lee Collins; Joshua Goetz <joshua@viator.com>
Subject: RE: New SpeediShuttle Seattle Services for Viator

Excellent!

Josh – since Speedi is your account now, I'll let you add the Seattle products, but can you just tag me on Salesforce so that I can keep an eye on the transfers?

Lee – I'm really glad that Speedi is launching in Seattle! When you are there or in San Francisco, I hope you let me know so that we can get together.

All the best,

taylor withrington regional director, north america | viator, inc. t: (+1) 415 503 3938 | m: (+1) 415 265 7913 | skype: taylorappell_sf



From: Tim Lewis

Sent: Tuesday, February 24, 2015 5:48 PM

To: Taylor Withrington

Cc: Lee Collins (leeCollins@speedishuttle.com); Joshua Goetz **Subject:** FW: New SpeediShuttle Seattle Services for Viator

Importance: High

Taylor,

Just been chatting to Lee – he is keen to work with us in Seattle. It sounds like he is your biggest fan ©

Everything you need is attached.

Tim

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 10:18 AM

To: Tim Lewis; Joshua Goetz

Subject: New SpeediShuttle Seattle Services for Viator

Importance: High

Aloha Joshua, Tim,

Speedishuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

Suf. Collins

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From: Taylor Withrington <taylor@viator.com>

Sent time: 02/25/2015 11:48:35 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services for Viator

I'll be there!

taylor withrington regional director, north america | viator, inc. t: (+1) 415 503 3938 | m: (+1) 415 265 7913 | skype: taylorappell_sf



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 25, 2015 11:03 AM

To: Taylor Withrington; Tim Lewis

Cc: Joshua Goetz

Subject: RE: New SpeediShuttle Seattle Services for Viator

Aloha Taylor,

We are very excited about Seattle and I am grateful for Viator's support. Will you and Josh be at Pow wow this year?

Warmest Regards,

en J. Collins

aa Callina

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

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From: Taylor Withrington [mailto:taylor@viator.com]

Sent: Wednesday, February 25, 2015 8:46 AM

To: Tim Lewis

Cc: Lee Collins; Joshua Goetz

Subject: RE: New SpeediShuttle Seattle Services for Viator

Excellent!

Josh – since Speedi is your account now, I'll let you add the Seattle products, but can you just tag me on Salesforce so that I can keep an eye on the transfers?

Lee – I'm really glad that Speedi is launching in Seattle! When you are there or in San Francisco, I hope you let me know so that we can get together.

taylor withrington regional director, north america | viator, inc. t: (+1) 415 503 3938 | m: (+1) 415 265 7913 | skype: taylorappell_sf



From: Tim Lewis

Sent: Tuesday, February 24, 2015 5:48 PM

To: Taylor Withrington

Cc: Lee Collins (<u>leeCollins@speedishuttle.com</u>); Joshua Goetz **Subject:** FW: New SpeediShuttle Seattle Services for Viator

Importance: High

Taylor,

Just been chatting to Lee – he is keen to work with us in Seattle. It sounds like he is your biggest fan 😊

Everything you need is attached.

Tim

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 10:18 AM

To: Tim Lewis; Joshua Goetz

Subject: New SpeediShuttle Seattle Services for Viator

Importance: High

Aloha Joshua, Tim,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

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Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

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Exh HJR-58-X Page 163 of 224

From: Carsten Weber < Carsten. Weber@newworldtravel.com>

Sent time: 02/18/2015 12:28:58 PM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services New World Travel

Aloha Lee,

Thanks a lot for sending the details for the Seattle transfers over. Great to see that you are expanding over to the mainland now! Very exciting!

I have forwarded the info to one of the managers in the Los Angeles office so they can review and get back in touch with you.

I will not be at Pow Wow but I am sure Kathrin Klueppel form the LA office will be there. We just have to find some time to get together here on the island some time. :)

Do you happen to have an update on the transfers / charters for the Australian Fam? I have not heard anything so far.

Thanks and have a great rest of the week! Carsten

Carsten Weber |

ph: +1 808.924.3615 | cell: +1 808.208.4740

New World Travel | 84-575 Kili Dr. #11, Waianae, HI 96792

From: Lee Collins [leeCollins@speedishuttle.com] **Sent:** Wednesday, February 18, 2015 9:55 AM

To: Carsten Weber

Subject: New SpeediShuttle Seattle Services New World Travel

Aloha Carsten,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow wow this year.

Warmest Regards,

J. Collins

Lee Collins

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From: Peterson, Barb <BPeterson@orbitz.com>

Sent time: 03/05/2015 09:41:36 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Lee,

Hope all is well! Apologies for my delayed response, things are very busy here as usual.

First off, this is great news that you're going into the SEA area. We'd love to work with you, would you be open to signing our Listing Agreement? We generally don't sign supplier contracts.

Also, when we offered Shuttle Express roundtrip airport transfers on our sites, we made more in commissions than what you're offering on your shared service (for a roundtrip with them we made ~\$12 and with your pricing it would be \$4), any room to get a lower net? I don't recall if we marked up their Retail Pricing or not, but either way it's quite a difference. Let me know if any wiggle room on that.

Let me know if any question and look forward to hearing back on this!

All the best, Barb

Barbara Peterson
Director, Partner Services Group
Orbitz Worldwide, LLC
500 W Madison, Ste 1000
Chicago, IL 60661
P: 312.894.6934
F: 760.860.6934
bpeterson@orbitz.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 1:50 PM

To: Peterson, Barb

Subject: New SpeediShuttle Seattle Services Orbitz

Aloha Barbara,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

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Hope to see you at Pow Wow this year. ©

Warmest Regards,

J. Collins

Lee Collins

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From: Peterson, Barb <BPeterson@orbitz.com>

Sent time: 03/06/2015 06:57:13 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Hi Lee,

Let's plan to connect next week on this, I'm out this afternoon.

Will give you a call then!

Best, Barb

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, March 05, 2015 1:51 PM

To: Peterson, Barb

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Barb,

I hope you are well and we see each other at Pow Wow.

Please send your agreement and we should be okay to sign it. The Washington State Public Utilities Commission requires that all contracts for transportation be sent to them so we have to have that one signed as it is their format, but it is very simple. Please call me and we can discuss the pricing. We are lower in retail rates and our services are direct with no schedules or built in waiting which your customers will love. Also we are 100% Mercedes Sprinters with FREE (Yes, I said it) FREE Wi-Fi on ALL vehicles. Oh yeah.... We have greeters with signage at each of the baggage claims which no other shuttle company provides.

As a result of the better vehicles, greeters and improved technology, our operating costs are significantly more than other companies running mixed fleets or low cost domestic vans and with the lower pricing than our competitors there is not much margin left. The great news is we should all see increased sales with the lower pricing, improved services and much happier customers.

All our shuttle are 11 passenger vehicles so no matter what the season your customers are not going to be put into a 25 passenger shuttle that has to make 10 stops and take 2 hours to drop off the last guest.

Please call me and let's discuss the pricing, I would love to have your business and work for you in Seattle.

Warmest Regards,

uf. Collins

Lee Collins

Vice President of Sales & Marketing

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From: Peterson, Barb [mailto:BPeterson@orbitz.com]

Sent: Thursday, March 05, 2015 7:42 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Lee,

Hope all is well! Apologies for my delayed response, things are very busy here as usual.

First off, this is great news that you're going into the SEA area. We'd love to work with you, would you be open to signing our Listing Agreement? We generally don't sign supplier contracts.

Also, when we offered Shuttle Express roundtrip airport transfers on our sites, we made more in commissions than what you're offering on your shared service (for a roundtrip with them we made ~\$12 and with your pricing it would be \$4), any room to get a lower net? I don't recall if we marked up their Retail Pricing or not, but either way it's quite a difference. Let me know if any wiggle room on that.

Let me know if any question and look forward to hearing back on this!

All the best, Barb

Barbara Peterson
Director, Partner Services Group
Orbitz Worldwide, LLC
500 W Madison, Ste 1000
Chicago, IL 60661
P: 312.894.6934
F: 760.860.6934
bpeterson@orbitz.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Wednesday, February 18, 2015 1:50 PM

To: Peterson, Barb

Subject: New SpeediShuttle Seattle Services Orbitz

Aloha Barbara,

Speedishuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Hope to see you at Pow Wow this year. ©

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com

Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



"We make the ordinary experience extraordinary!"

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Exh HJR-58-X Page 170 of 224

From: Peterson, Barb <BPeterson@orbitz.com>

Sent time: 03/10/2015 01:59:26 PM

To: Lee Collins

 Subject:
 RE: New SpeediShuttle Seattle Services Orbitz

 Attachments:
 Orbitz Worldwide LLC Listing Agreement.docx

Aloha Lee,

Good to hear you!

Attached is copy of our Listing Agreement. Take a look and let me know if any issues in signing it. If you want to insert or change any language be sure to use the "track changes" feature.

Mahalo, Barb

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, March 05, 2015 1:51 PM

To: Peterson, Barb

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Barb,

I hope you are well and we see each other at Pow Wow.

Please send your agreement and we should be okay to sign it. The Washington State Public Utilities Commission requires that all contracts for transportation be sent to them so we have to have that one signed as it is their format, but it is very simple. Please call me and we can discuss the pricing. We are lower in retail rates and our services are direct with no schedules or built in waiting which your customers will love. Also we are 100% Mercedes Sprinters with FREE (Yes, I said it) FREE Wi-Fi on ALL vehicles. Oh yeah.... We have greeters with signage at each of the baggage claims which no other shuttle company provides.

As a result of the better vehicles, greeters and improved technology, our operating costs are significantly more than other companies running mixed fleets or low cost domestic vans and with the lower pricing than our competitors there is not much margin left. The great news is we should all see increased sales with the lower pricing, improved services and much happier customers.

All our shuttle are 11 passenger vehicles so no matter what the season your customers are not going to be put into a 25 passenger shuttle that has to make 10 stops and take 2 hours to drop off the last guest.

Please call me and let's discuss the pricing, I would love to have your business and work for you in Seattle.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

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 $\underline{www.speedishuttle.com} \mid \underline{www.arthurslimousinehawaii.com} \mid \underline{LeeCollins@speedishuttle.com}$

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SpeediShuttle is the leading provider of shared ride and private car transportation service throughout the Hawaiian Islands. The company takes pride in delivering memorable guest experiences through its teams of employees that are passionate about the service they provide using quality Mercedes Benz vehicles and cutting

From: Peterson, Barb [mailto:BPeterson@orbitz.com]

Sent: Thursday, March 05, 2015 7:42 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Orbitz

Aloha Lee,

Hope all is well! Apologies for my delayed response, things are very busy here as usual.

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Also, when we offered Shuttle Express roundtrip airport transfers on our sites, we made more in commissions than what you're offering on your shared service (for a roundtrip with them we made ~\$12 and with your pricing it would be \$4), any room to get a lower net? I don't recall if we marked up their Retail Pricing or not, but either way it's quite a difference. Let me know if any wiggle room on that.

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All the best, Barb

Barbara Peterson
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Chicago, IL 60661
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F: 760.860.6934
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We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Hope to see you at Pow Wow this year. ☺

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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This	Attraction	s Listing	g Agree	ment ("Agreemen	t") is	s entere	d by a	ind between	Orbitz	Worldwide,	LLC,	a Delawa	re corp	oration,	with	offices	located	at 500
W.	Madison	Street,	Suite	1000,	Chicago,	IL	60661	USA,	("Orbitz")	, and				(Legal	Name	of	Service	Provid	der), a
(insert legal entity, e.g. corporation) organized under the laws of(insert state of formation) (" Provider ").																			

- 1. Purpose of Agreement. Orbitz owns, operates, manages or is affiliated with Internet travel sites, including but not limited to www.orbitz.com and www.cheaptickets.com (the "Orbitz Sites"). Provider provides the tours, events, attractions, ground transportation or other products or services (the "Attraction", "Attraction(s)", or "Attractions") identified in the content description profile or other formal written communication, agreed upon by the parties, submitted to Orbitz by Provider identifying such Attraction(s) (the "Attractions Profile"). Provider shall submit rates, availability and content (the "Rate Schedule") to Orbitz in the Attractions Profile. Provider desires to (i) provide Orbitz with an allotment of vouchers good for admission to the Attractions ("Vouchers") as agreed to by the parties in the Attractions Profile and Rate Schedule, and (ii) engage Orbitz to provide Provider with marketing services, whereby Orbitz will offer users of the Orbitz Sites the ability to obtain vouchers for confirmed, prepaid reservations for the Attractions. Provider acknowledges that this is a non-exclusive Agreement, and Orbitz reserves the right to sell, market and distribute, directly and indirectly, products and services offered by Orbitz or other third parties that are the same or substantially similar to those provided by Provider herein. In addition, Provider acknowledges that Orbitz has made no representations or guarantees of any kind regarding the quantity of Vouchers that Orbitz may sell, market or distribute pursuant to this Agreement, or the extent that Orbitz may use, display, market or promote any of the Attraction(s), Attraction Marks or other information in the Attractions Profile provided by Provider hereunder.
- 2. TERM OF AGREEMENT. This Agreement will commence on the Effective Date set forth in the signature block below and will continue for a period of one year (the "Initial Term"), and shall continue thereafter for successive one-year terms (each, a "Renewal Term") until terminated as provided herein. The Initial Term and any Renewal Term(s) shall be collectively referred to as the "Term". Either party may, with or without cause, terminate this Agreement effective at the end of the Initial Term or then-current Renewal Term, by providing written notice of its intention to terminate no less than ninety (90) days prior to the expiration thereof. Orbitz may terminate this Agreement at any time upon thirty (30) days prior notice to Provider. If either party terminates this Agreement upon such notice, Provider shall honor any Voucher Orbitz sells prior to the effective date of termination.

3. ATTRACTIONS INFORMATION.

- a. General. Provider represents and warrants that, (i) it is the owner or operator of the Attractions (ii) it has all necessary authority and right to enter into this Agreement, which shall be binding against Provider, and provide the Attractions described herein, (iii) its entrance into and performance of this Agreement will not violate any agreement with a third party and (iv) the information set forth on the Attractions Profile and Rate Schedule is complete, accurate and not misleading. Provider hereby grants Orbitz the right, at Orbitz' discretion, (either directly or through its third party agents), for the purpose of marketing, advertising and obtaining Vouchers for Attractions, (x) to use, reproduce, distribute, display, modify and create derivative works of the Attractions information set forth on the Attractions Profile, or otherwise provided to or obtained by Orbitz from Provider or any third party, as well as images, pictures and graphics from Provider's website and (y) to use, reproduce and display Provider's name, logos and trademarks used by Provider to promote the Attractions (the "Attraction Marks"), including the right to sublicense the foregoing rights. Orbitz' use of the Attraction Marks shall conform to any written guidelines provided by Provider to Orbitz, and all goodwill generated pursuant to the use of the Attraction Marks shall inure to the benefit of Provider
- b. Changes to Attractions Profile. If any information set forth on the Attractions Profile changes, or there are any changes to the facilities, amenities or nature of the Attractions, Provider shall promptly communicate this information to Orbitz so that Orbitz may use such information, at its discretion, to inform Orbitz customers and update the contents of the Orbitz Sites accordingly. In the event any such changes are material, Orbitz may terminate this Agreement upon five (5) days prior written notice to the Provider.
 c. Changes to Rate Schedule. Upon thirty (30) days prior written notice, Provider may submit changes to the Rate Schedule. Such changes shall
- c. Changes to Rate Schedule. Upon thirty (30) days prior written notice, Provider may submit changes to the Rate Schedule. Such changes shall not be deemed effective until Orbitz has accepted them in writing. Provider shall not invoice Orbitz for any increase in price for Attraction(s) booked before such changes take effect. Unless updated Rate Schedules or a termination notification of anAttraction(s) are received within forty-five (45) days prior to the expiration of the Rate Schedules previously submitted, Orbitz shall have the option to extend the Rate Schedules previously submitted and make the Attraction(s) available on Orbitz Sites for up to twelve (12 months) from the initial expiration date until such time an update or change is received.

4. ATTRACTIONS, VOUCHER PROGRAM AND REDEMPTION POLICIES.

- a. Attractions and Rates. Provider shall make available to Orbitz for promotion and distribution through the Orbitz Sites the Attractions further described in the attached Attractions Profile and/or Rate Schedule. Provider shall guarantee the availability of the type of Attractions set forth on the Attractions Profile and Rate Schedule ("Attractions Allocation"), at the rate to be paid by Orbitz to Provider for the Attractions also as set forth on the Attractions Profile and/or Rate Schedule (the "Net Rate"). All Net Rates are net, non-commissionable, and subject to applicable tariffs, taxes and other like charges. Orbitz shall have the option to offer Vouchers to the Attractions to Orbitz users, on a prepaid basis, at a rate different from the Net Rate (the "Retail Rate"). Provider shall not disclose to the Orbitz user, or any other party, the Net Rate. Provider shall be responsible for informing Orbitz of the then-applicable tax rate for the Attractions (and any changes thereto), in each case to the best of its knowledge, solely so that Orbitz may calculate the applicable tax obligation. Provider shall be responsible for remitting all applicable taxes paid by Orbitz to Provider to the proper taxing authority. Orbitz shall complete such calculation on the basis of the Net Rate unless Provider notifies Orbitz that Provider is required to remit tax based on the Retail, or otherwise.
- b. Voucher Program. During the Term of this Agreement, Provider authorizes Orbitz to offer Orbitz users the ability to purchase Vouchers to Attractions that shall be honored by Provider pursuant to the terms of this Agreement. Orbitz shall be permitted to offer, and Provider agrees to honor, up to the maximum number of Vouchers of the type and quantity set forth in the Attraction Allocation in the Attractions Profile and/or Rate Schedule. Provider agrees to either exchange such Vouchers for proprietary tickets or accept Vouchers directly in lieu of proprietary tickets. After the Attraction has been consumed by the Orbitz customer, Provider shall submit either the Orbitz booking code located on the Voucher or the original Voucher(s) to Orbitz for reimbursement, along with any other supporting documentation as may be reasonably requested by Orbitz. Provider agrees to honor the Vouchers without prior notification. As agreed to by the parties, certain Vouchers may state that prior to the redemption of such Voucher, the Provider must be contacted (i.e. email, fax, phone call) to confirm the reservation and/or schedule the provision of the Attraction, and the Orbitz customer must follow such other redemption instructions in order to redeem the Voucher as may be set forth in the Attraction Profile or as may be reasonably otherwise agreed to in writing by the parties. Provider agrees to provide Orbitz with a list and to continually update such list of each Attraction that requires notification and/or such other redemption instructions prior to redemption
- c. Vouchers. Each Voucher provided to an Orbitz customer shall include the following terms and conditions printed on it:
- This Voucher is valid only during the dates of travel, as indicated on the Orbitz Itinerary of the person(s) named on the Voucher, and expires on the later of those dates. This Voucher may not be redeemed outside of those dates of travel.
- This Voucher is valid for redemption by the person(s) named on the Voucher. This Voucher has no cash value and cannot be assigned, or transferred, in whole or in part.

- This Voucher, when issued and validated by Orbitz and presented to Provider, entitles the person(s) named on the Voucher, subject to the terms and conditions hereof, to use the Attraction(s) described therein. Provider will verify the identity of each person(s) named on the Voucher prior to accepting the Voucher.
- Providers are independent contractors who are not agents of Orbitz, and the Providers are solely responsible for the use and operation of, and actions or events at, the Attraction(s). Attraction(s) are provided subject to the terms of applicable rules and regulations.
- Orbitz shall have no liability for any personal injury or death; lost, stolen, damaged or destroyed property; or other liability arising out of or in connection with the use and operation of, or actions or events at, the Attraction(s).
- To the maximum extent permitted by law, Orbitz' liability will be limited to the purchase price of the Voucher.
- Such other terms and conditions as may be required by Orbitz or set forth in the Attraction Profile.
- **d.** Redemption Policies. In connection with each validly redeemed Voucher, Orbitz agrees to reimburse Provider the Net Rate as set forth in Attraction Profile in accordance with the terms of this Agreement. In the event the redemption procedures associated with the Attraction(s) and/or Vouchers are not followed, including, without limitation, any prior notification requirements, then Orbitz shall not be required to reimburse Provider for such Vouchers sold. Further, Orbitz shall not be required to reimburse Provider if the Orbitz customer purchases a Voucher, and does not redeem the Voucher. Orbitz shall reimburse Provider only once per booking at the Net Rate at the time of booking on the Orbitz Sites. Without limiting the foregoing, Orbitz will reject and refuse to reimburse Provider for Vouchers that: (i) have been previously submitted or paid; (ii) Orbitz receives an invoice for later than sixty (60) days after the expiration date or consumption date of the Attraction, whichever is earlier; (iii) have been defaced, altered or reproduced;; (iv) apply to an Attraction that has been cancelled; (v) for which the Orbitz customer is unable to consume the Attraction or does not show up at the Attraction(s) due to a force majeure event described in Section 6; or (vi) for which the Orbitz customer arrives at the Attraction(s), but departs due to the Orbitz customer's dissatisfaction with the Attraction(s).
- e. Customer Service. In the event that an Orbitz customer informs Orbitz that they are dissatisfied with Attractions provided by Provider, Orbitz shall forward written notification to Provider detailing the complaint and requesting Provider to respond to any issues raised by the Orbitz customer. Provider shall respond to Orbitz in writing within five (5) days addressing the issues and providing any appropriate compensation. In the event that Provider does not respond within five (5) days, Orbitz shall have the right to respond to the Orbitz customer, assign appropriate compensation, and deduct that compensation from future payments to Provider.

5. PAYMENT.

- Consumed Attractions. Provider will invoice Orbitz at the end of each calendar month for all Vouchers redeemed for consumed Attractions in accordance with this Agreement during such month. Notwithstanding anything else to the contrary elsewhere in this Agreement, Orbitz will have no obligation to redeem any Vouchers for any Attractions that are not satisfactorily consumed by the authorized Orbitz customer as set forth in this Agreement. Provider will be responsible for collecting any incidental Attractions charges directly from the Orbitz customer and shall not invoice Orbitz for such charges. As agreed to herein, Orbitz shall pay Provider for correctly invoiced bookings. "Correctly invoiced" shall mean an invoice submitted on the Orbitz template and that contains the required information entered without typographical error necessary for Orbitz to process payments to the Provider. "Required information" includes date service was rendered, booking code located on the customer voucher, package code located in the reservation notification and on the customer voucher, customer name, number of passengers, name of Attraction(s) and the ("Net Rate") for the Attraction(s) at the time of customer booking. Provider shall have fifteen (15) business days upon receipt of the Payment Backup Report to notify Orbitz, in writing, of any discrepancy between amounts invoiced to Orbitz and amounts paid to the Provider. The Payment Backup Report shall mean the payment summary document that accompanies payment containing information for each reservation paid on an invoice, identified by the reservation booking code, and the amount paid for each reservation. If Orbitz requires additional information, Provider shall have ten (10) business days to provide the required information. If Provider fails to notify Orbitz of any discrepancy or respond to a request for more information within the time frames referenced herein, Orbitz shall not be required to pay any invoices for the bookings in question. Orbitz will pay by check sent via regular US mail any undisputed amounts to Provider net forty-five (45) days of Orbitz' receipt of the invoice. A "consumed" Attraction shall mean that the Attraction has been successfully performed, completed or attended by an Orbitz customer. Orbitz shall have the right to offset amounts owed by Orbitz to Provider under this Agreement against any amounts owed to Orbitz by Provider. If an Attraction is not consumed due to a force majeure event, including but not limited to the, death or injury of an Orbitz customer or Orbitz customer's immediate family member, Provider shall immediately (i) notify Orbitz, (ii) use commercially reasonable efforts to rebook, reschedule or otherwise provide the same or similar Attraction at a time that is convenient to the Orbitz customer, and to the extent that cannot be done, inform the Orbitz customer to promptly contact Orbitz regarding a refund for any unused portion of any amounts paid for such Voucher; and (iii) if the Attraction was not consumed due to Provider's inability to honor the Voucher, provide a written apology to the Orbitz customer, including an explanation that Orbitz was in no way at fault or responsible for Provider's failure to honor the Voucher. However, Orbitz may, in its sole discretion, elect to provide a refund to the Orbitz customer. Orbitz will notify Provider of any such refund and shall be entitled to deduct an amount equal to the Net Rate portion of such refund from payments due from Orbitz to Provider. Upon request from Provider, Orbitz shall request from the Orbitz customer and provide to Provider reasonable documentation of the extraordinary circumstances.
- **b. Billing Contact.** Orbitz shall make all payments due to Provider under this Agreement to the address set forth on the Attractions Profile under "Billing Contact". The Billing Contact may be changed by Provider upon written notice to the Accounts Payable department at Orbitz.
- **6. FORCE MAJEURE**. Neither party shall have any liability for any failure or delay resulting from any governmental action, fire, flood, insurrection, earthquake, power failure, riot, explosion, embargo, strikes whether legal or illegal, labor or material shortage, transportation interruption of any kind, work slowdown, actions or inaction of third parties, third party equipment not within the reasonable control of the party, or any other condition affecting performance of this Agreement in any manner beyond the reasonable control of the party, subject to Section 5(a).
- 7. INDEMNITY. Provider will indemnify, defend and hold Orbitz harmless from and against any and all costs, assessments, liabilities, obligations, losses, penalties and expenses (including, but not limited to, reasonable attorneys' fees and defense costs) (collectively, "Losses") resulting from any claim, suit, action, charge, investigation, regulatory inquiry or proceeding (each, an "Action") brought against Orbitz by any person, entity or authority, resulting from or relating to (i) Provider's breach of this Agreement; (ii) Provider's provision of inaccurate information applicable to the Attractions or Net Rates, including, without limitation the failure of Provider to inform Orbitz, in writing, of any change to the tax rates applicable to Attractions; (iii) infringement of any third party intellectual property rights related to text, images, pictures and graphics provided by Provider to Orbitz or pulled by Orbitz from Provider's web site for use in promoting Provider's services; or (iv) the use or operation of, or actions or events at, the Attractions.
- 8. COMPLIANCE WITH LAWS; WARRANTY; LIMITATION OF LIABILITY. EACH PARTY SHALL COMPLY WITH ALL LAWS APPLICABLE TO ITS BUSINESS. ORBITZ MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS, IMPLIED OR STATUTORY, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, INCLUDING, WITHOUT LIMITATION, ANY REPRESENTATIONS OR WARRANTIES REGARDING THE ORBITZ SITES, ORBITZ' SYSTEMS OR ORBITZ' ABILITY TO FACILIATE THE BOOKING OF VOUCHERS FOR, OR OTHERWISE CONSUME ANY PORTION OF THE ATTRACTIONS. NOTWITHSTANDING ANYTHING ELSE IN THIS AGREEMENT TO THE CONTRARY, PROVIDER EXPRESSLY AGREES THAT IT WILL BE SOLELY LIABLE FOR ANY LOSSES, CLAIMS OR LIABILITY ARISING OUT OF OR IN CONNECTION WITH THE USE

OR OPERATION OF, OR ACTIONS OR EVENTS AT, THE ATTRACTION(S). UNDER NO CIRCUMSTANCES WILL ORBITZ, ITS AGENTS, EMPLOYEES, AFFILIATES OR CONTRACTORS BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES OR LOST PROFITS, WHETHER FORESEEABLE OR UNFORESEEABLE, INCLUDING, BUT NOT LIMITED TO, CLAIMS ARISING OUT OF LOSS OF DATA, GOODWILL, INTERRUPTION IN USE OR AVAILABILITY OF THE ORBITZ SITES, STOPPAGE OF OTHER WORK OR IMPAIRMENT OF OTHER ASSETS, BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE. THIS SECTION WILL NOT APPLY ONLY WHEN AND TO THE EXTENT THAT APPLICABLE LAW SPECIFICALLY REQUIRES LIABILITY, DESPITE THE FOREGOING EXCLUSION AND LIMITATION.

9. MISCELLANEOUS.

- a. Confidentiality. Each party shall treat the terms and conditions of this Agreement and all information provided by one party to the other in performance of this Agreement (including, without limitation, Net Rates, and the Attractions Allocation) as confidential information and shall not disclose any such confidential information to any third party, except that Orbitz may disclose such confidential information to its professional advisors and third party contractors or agents who have a need to know to perform Orbitz' obligations under this Agreement.
- b. Assignment and Transfer. Neither party shall assign its rights or obligations under this Agreement, in whole or in part, to a third party without the prior written consent of the other party, which consent shall not be unreasonably withheld or delayed, except that (i) either party may assign this Agreement to its affiliate, and (ii) either party may assign this Agreement in connection with a merger, consolidation or sale or exchange of all or substantially all of its assets or stock, or the sale of the business or that segment thereof to which this Agreement relates; provided that, in either case, each party covenants that it shall not assign this Agreement without the assignee first having assumed the obligations in this Agreement. Subject to the foregoing sentence, this Agreement shall inure to the benefit of and be binding upon the parties hereto and their respective successors and permitted assigns.
- c. Interpretation. This Agreement and the Attractions Profile together with any Rate Schedule or exhibits attached thereto by the parties, constitute the entire agreement between the parties with respect to the subject matter hereof and supersedes all proposals, warranties, prior agreements, or any other communications between the parties relating to the subject matter. If there is a conflict between the terms of this Agreement and any other agreement, the terms of this Agreement shall prevail. This Agreement will be governed by and interpreted in accordance with the law of the state of Illinois, excluding its conflict of law principles, and the parties hereby consent to the exclusive jurisdiction of the federal and state courts located in Cook County, Illinois, waiving any objection to forum non conveniens. Except as otherwise provided above, any waiver, amendment or other modification of this Agreement will not be effective unless in writing and signed by the party against whom enforcement is sought. If any provision of this Agreement is held to be unenforceable, in whole or in part, such holding will not affect the validity of the other provisions of this Agreement. The parties further agree to waive any right to a jury trial that either party might otherwise have in any and all courts.
- d. Notice. Any notice required under this Agreement or required by law must be in writing and (i) delivered in person, (ii) sent by first class registered mail or (iii) sent by nationally-recognized overnight air courier. Notices will be considered to have been given when delivered in person, and when received by the recipient when sent via first class registered mail or overnight air courier. Provider's address for notices shall be as listed for Provider on the Attractions Profile. Orbitz' address for notices shall be as set forth in the Preamble of this Agreement, with separate copies addressed to each of the Vice President of Business Development and the General Counsel, except that any change in the Billing Contact shall be addressed to Accounts Payable as indicated in Section 5(b) above.
- **e.** Independent Contractors. The parties are independent contractors, and no agency, partnership, franchise, joint venture or employment relationship is intended or created by this Agreement.
- f. Most Favored Customer. Provider agrees to treat Orbitz and all Orbitz customers as its most favored customers. Provider represents that all of the prices, warranties, benefits, redemption provisions, rebooking and rescheduling priorities, and other terms being provided hereunder are equivalent to or better than the terms being offered by Provider to its other customers. If, during the term of this Agreement, Provider enters into an agreement with any other customer providing such customer with more favorable terms, then this Agreement shall be deemed appropriately amended to provide such terms to Orbitz and Orbitz' customers. Provider shall promptly provide Orbitz with any refund or credits hereby created.
- g. Records and Reports. Provider shall maintain complete, clear and accurate records of all expenses, revenues, fees, transactions, and related documentation (including agreements) in connection with the performance of its obligations pursuant to this Agreement ("Records"). All such Records shall be maintained for a minimum of three (3) years following termination of this Agreement. Provider shall provide to Orbitz such Records, not less often than each calendar quarter, with such other information as may be reasonably required to verify such Records. No more than once per calendar year and upon five (5) days' prior written notice, Orbitz may commission a mutually agreeable independent audit of any of Provider's books and records as is reasonably required to verify accuracy of the Records. Prompt adjustment shall be made to compensate for any errors or omissions disclosed by such audit. Such audit shall be performed on a confidential basis. If the audit reveals an under reporting of more than ten percent (10%) for any calendar quarter, then Provider shall promptly pay to Orbitz its reasonable expenses in performing the audit.
- h. Insurance. During the Term of the Agreement and for a period of one year thereafter, Provider will at its own expense have in effect the coverages set forth in Exhibit A.

Provider:	Orbitz Worldwide, LLC
Ву:	Ву:
Print Name:	Print Name:
Title:	Title:
Date:	EFFECTIVE DATE:

EXHIBIT A - INSURANCE REQUIREMENTS

PLEASE ATTACH A COPY OF YOUR "CERTIFICATE OF INSURANCE" COVERAGES FOR OUR FILES WHEN RETURNING THIS CONTRACT. ORBITZ WILL NEED A NEW COPY EACH TIME A NEW POLICY PERIOD STARTS.

- A. At all times during the performance of Services hereunder, Provider shall (or in the case of subcontractors, Provider shall cause its subcontractors to) keep in full force and effect and maintain, at no additional cost to Orbitz, the following:
 - i. Commercial General Liability Insurance with a combined single limit of not less than one million dollars (\$1,000,000.00) per occurrence;
 - ii. Automobile Liability Insurance of not less than one million dollars (\$1,000,000.00) per occurrence;
 - Umbrella/Excess Liability Insurance of not less than three million dollars (\$3,000,000) per occurrence.
 - iv. If Provider operates watercraft, Protection and Indemnity Insurance of not less than five million dollars (\$5,000,000) per occurrence; and
 - v. If Provider operates aircraft, Aviation Insurance of not less than five million dollars (\$5,000,000) per occurrence.
- B. This policy shall include Orbitz, its parent, affiliates or subsidiaries, and their respective officers, directors, employees and agents as additional insureds.
- C. All policies shall provide that the insurer waives any right of subrogation against Orbitz, its parent, affiliates or subsidiaries, and/or its or their officers, directors, employees and agents. By requiring insurance as provided in this Section, Orbitz does not represent that coverage and limits will be necessarily adequate to protect Orbitz, its parent, affiliates or subsidiaries, and their officers, directors, employees and agents, and such limits shall not be deemed as a limitation of Provider's liability under this Agreement.
- D. Simultaneously with the execution of this Agreement, Provider will furnish to Orbitz a certificate of insurance evidencing compliance with this Section.

From: Pattie Furtado <pfurtado@ramadaplazawaikiki.com>

Sent time: 02/17/2015 06:18:52 PM

To: Lee Collins

Cc: Christine Wang <chris.wang@ramadaplazawaikiki.com>; Rick Valcourt <rvalcourt@ramadaplazawaikiki.com>

Subject: RE: New SpeediShuttle Seattle Services Ramada Seattle

Let me ask our Director of Operations John Henderson...he would know best who to contact. I'll get back to you tomorrow There are several brands in Seattle that might want to work with you that are under the Wyndham brand- see below



Pattie Furtado, Sales & Marketing Manager, Ramada Plaza Waikiki

1830 Ala Moana Blvd. Honolulu, HI 96815 Direct: 808-312-1148 Main: 808-955-1111 Fax: 808-947-1799 Cell: 808-590-5759

pfurtado@ramadaplazawaikiki.com www.ramadaplazawaikiki.com Follow us on Twitter: @RamadaWaikiki Look for us on: Facebook/RamadaPlazaWaikiki

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 4:04 PM

To: 'Pattie Furtado' **Cc:** 'Christine Wang'

Subject: New SpeediShuttle Seattle Services Ramada Seattle

Aloha Pattie,

Can I please ask how I can share this with the Ramada Inn in Seattle?

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813 Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910 www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



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 From:
 TAlonso@rccl.com

 Sent time:
 02/17/2015 06:28:25 PM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services RCCL

Hello Lee,

This is great news. We are currently looking for a transportation provider in Seattle, I did not know you were also in the area. I'm going to send you the RFP with our needs in Seattle. I'm also attaching on this email the transportation contract for services in Hawaii Michael and I discussed with you. In the rate sheet only enter the prices for the transportation, you can ignore all the other services that you do not provide. Please let me know if you have any questions and hope to hear from you soon.

Tanay Alonso

Manager, Crew Port Logistics Email: talonso@rccl.com | Phone: 305.982-4926



Important reminders for crew members:

Need your travel itinerary? Visit RCLCrewTravel.com or **download the new RCLCrewTravel app** to your mobile device – get it free through the App Store or Google Play Store.

Have a travel emergency? Contact CrewAssist 24X7 at 1-877-414-CREW (2739), send an email to CrewAssist@rccl.com, or chat online with a representative at RCLCrewTravel.com or through the new mobile app.

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From: Lee Collins leeCollins@speedishuttle.com

To: <talonso@rccl.com>,
Date: 02/17/2015 08:21 PM

Subject: New SpeediShuttle Seattle Services RCCL

Aloha Tanay,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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[attachment "2015 SpeediShuttle Seattle InfoKit.pdf" deleted by Tanay Alonso/AS/MIA/RCL] [attachment "2015 Wholesale Exclusive Rate Agreement.pdf" deleted by Tanay Alonso/AS/MIA/RCL] [attachment "2015 Wholesale Shared Ride Rate Agreement.pdf" deleted by Tanay Alonso/AS/MIA/RCL] [attachment "2015 Wholesale Shared Ride Rate Agreement.pdf" deleted by Tanay Alonso/AS/MIA/RCL]

Exh HJR-58-X Page 181 of 224

From: Michael Jaworski <mjaworski0624@gmail.com>

Sent time: 02/18/2015 04:40:57 AM

To: Lee Collins; Apple Inc. <mjaworski@rccl.com>; Tanay Alonso <TAlonso@rccl.com>

Subject: Re: New SpeediShuttle Seattle Services RCCL

Aloha Lee

Great to hear from you!! I was in Honolulu before the holidays and your team as usual did an outstanding job. The service is impeccable with each and every passenger your team picks up.

I've copied in Tanay Alonso on this email as she holds the contracts for The Americas. I'm sure she will ask for an RFP but if you want to elaborate on the service etc

Take good care for now. Great hearing from you and thank you for thinking of us.

Thank you

Michael

Sent from my iPhone

On Feb 17, 2015, at 20:19, Lee Collins < leeCollins@speedishuttle.com > wrote:

Aloha Michael,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

<image001.jpg>
Lee Collins
Vice President of Sales & Marketing
SpeediShuttle, LLC and Arthur's Limousine
1132 Bishop Street Suite 2312, Honolulu, HI 96813
Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910
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<image002.jpg>

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<2015 Wholesale Exclusive Rate Agreement.pdf>

<2015 Wholesale Shared Ride Rate Agreement.pdf>

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From: Myrta Cordero < Myrta.Cordero@touricoholidays.com>

Sent time: 02/23/2015 11:25:41 AM

To: Lee Collins

Cc: Carly Layton <carly.layton@touricoholidays.com>

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hi Lee,

Thank you very much! I have sent these to our Seattle Sr. Ancillary Product Manager Miss. Carly Layton. She will go over your products and will let you know if she have any questions.

Take care Lee and I'll be in touch regard your Hawaii products.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc.

Office: + 1-407-667-8700 Ext. 17211

Mobile: + 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 12:37 PM

To: Myrta Cordero

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

Sorry about that. We would love your business in Seattle.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

1. Collins

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

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Exh HJR-58-X Page 184 of 224

Sent: Thursday, February 19, 2015 7:26 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hi Lee,

Thank you very much for sending me the information for Seattle. I don't see the rates, can you kindly send them to me?

Thank you!

PS:By the way I'm in the process of finalizing the rate compare in Hawaii and I will be emailing by the end of the week to finalize the contract.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc.

Office: + 1-407-667-8700 Ext. 17211

Mobile: + 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 1:52 PM

To: Myrta Cordero

Subject: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Carly Layton <carly.layton@touricoholidays.com>

Sent time: 02/23/2015 07:05:37 PM

To: Lee Collins; Myrta Cordero < Myrta.Cordero@touricoholidays.com>

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Thank you Myrta for the introduction.

Hello Lee, Thank you for your interest in working with Tourico Holidays. Currently we are looking to expand our inventory in Seattle so your timing is great!

I've reviewed the proposed NET rates and see that you are offering about a 10% discount from your retail to NET rates. Tourico Holidays requires a 30% discount usually. This allows us and our client re-sellers to go to the market with a competitive rate. Also, the rates mentioned seem high for shared transfers. Are there additional services being offered that I am missing?

Perhaps scheduling a call to discuss over the phone may be more helpful. I am open anytime this week from 8:30am – 5:30pm EST (except Friday afternoon – I have a meeting set up already). Please let me know what day and time works best. I'll be happy to chat more about a potential partnership.

Thanks Lee! ©

Carly Layton

Senior Ancillary Product Manager Tourico Holidays 220 East Central Pkwy, Suite 4000 Altamonte Springs, FL 32701

Office: +1 407-667-8700 x 17213 Fax: +1 407-215-9886

Email: carly.layton@touricoholidays.com

www.TouricoHolidays.com

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From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 3:44 PM

To: Myrta Cordero **Cc:** Carly Layton

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

You are the very best. Thank you. $\ensuremath{\odot}$

Aloha Carly,

Please let me know if you have any questions, we would love to serve you in Seattle. You can call me anytime on my cell 24/7. I will be your account manager for all your special needs.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813



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From: Myrta Cordero [mailto:Myrta.Cordero@touricoholidays.com]

Sent: Monday, February 23, 2015 9:26 AM

To: Lee Collins **Cc:** Carly Layton

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hi Lee,

Thank you very much! I have sent these to our Seattle Sr. Ancillary Product Manager Miss. Carly Layton. She will go over your products and will let you know if she have any questions.

Take care Lee and I'll be in touch regard your Hawaii products.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc.

Office: + 1-407-667-8700 Ext. 17211

Mobile: + 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 12:37 PM

To: Myrta Cordero

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

Sorry about that. We would love your business in Seattle.

Warmest Regards,

Suf. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

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From: Myrta Cordero [mailto:Myrta.Cordero@touricoholidays.com]

Sent: Thursday, February 19, 2015 7:26 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hi Lee,

Thank you very much for sending me the information for Seattle. I don't see the rates, can you kindly send them to me?

Thank you!

PS:By the way I'm in the process of finalizing the rate compare in Hawaii and I will be emailing by the end of the week to finalize the contract.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc.

Office: + 1-407-667-8700 Ext. 17211

Mobile: + 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 1:52 PM

To: Myrta Cordero

Subject: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

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Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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 From:
 Jack Roemer

 Sent time:
 02/24/2015 04:05:33 AM

 To:
 Cecil Morton; Lee Collins

To: Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays



From: Lee Collins < LeeCollins@speedishuttle.com > Date: February 23, 2015 at 6:50:00 PM HST

To: 'Carly Layton' < carly.layton@touricoholidays.com >

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Carly

How about we talk tomorrow morning (Tuesday) at 9:00 am Hawaii time and we can discuss how we may best work for you?

Thanks, Lee

From: Carly Layton [mailto:carly.layton@touricoholidays.com]

Sent: Monday, February 23, 2015 5:06 PM

To: Lee Collins; Myrta Cordero

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Thank you Myrta for the introduction.

Hello Lee, Thank you for your interest in working with Tourico Holidays. Currently we are looking to expand our inventory in Seattle so your timing is great!

I've reviewed the proposed NET rates and see that you are offering about a 10% discount from your retail to NET rates. Tourico Holidays requires a 30% discount usually. This allows us and our client re-sellers to go to the market with a competitive rate. Also, the rates mentioned seem high for shared transfers. Are there additional services being offered that I am missing?

Perhaps scheduling a call to discuss over the phone may be more helpful. I am open anytime this week from 8:30am – 5:30pm EST (except Friday afternoon – I have a meeting set up already). Please let me know what day and time works best. I'll be happy to chat more about a potential partnership.

Thanks Lee! ©

Carly Layton

Senior Ancillary Product Manager Tourico Holidays 220 East Central Pkwy, Suite 4000 Altamonte Springs, FL 32701

Office: +1 407-667-8700 x 17213 Fax: +1 407-215-9886

Email: carly.layton@touricoholidays.com

www.TouricoHolidays.com



From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Monday, February 23, 2015 3:44 PM

To: Myrta Cordero Cc: Carly Layton

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

You are the very best. Thank you. ©

Aloha Carly,

Please let me know if you have any questions, we would love to serve you in Seattle. You can call me anytime on my cell 24/7 will be Page 192 of 224 your account manager for all your special needs.

Warmest Regards,

Suf. Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

www.speedishuttle.com | www.arthurslimousinehawaii.com | LeeCollins@speedishuttle.com | Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



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From: Myrta Cordero [mailto:Myrta.Cordero@touricoholidays.com]

Sent: Monday, February 23, 2015 9:26 AM

To: Lee Collins Cc: Carly Layton

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hilee

Thank you very much! I have sent these to our Seattle Sr. Ancillary Product Manager Miss. Carly Layton. She will go over your products and will let you know if she have any questions.

Take care Lee and I'll be in touch regard your Hawaii products.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc.

Office: + 1-407-667-8700 Ext. 17211

Mobile: + 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Thursday, February 19, 2015 12:37 PM

To: Myrta Cordero

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta.

Sorry about that. We would love your business in Seattle.

Warmest Regards.

Suf. Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Myrta Cordero [mailto:Myrta.Cordero@touricoholidays.com]

Sent: Thursday, February 19, 2015 7:26 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services Tourico Holidays

Hi Lee.

Thank you very much for sending me the information for Seattle. I don't see the rates, can you kindly send them to me?

Thank you!

PS:By the way I'm in the process of finalizing the rate compare in Hawaii and I will be emailing by the end of the week to finalize the contract.

Best Regards,

Myrta Cordero

Ancillary Products Manager Tourico Holidays, Inc. Office: + 1-407-667-8700 Ext. 17211

Mobile:+ 1-321-333-1914

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 1:52 PM

To: Myrta Cordero

Subject: New SpeediShuttle Seattle Services Tourico Holidays

Aloha Myrta,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

Suf. Cellins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813 Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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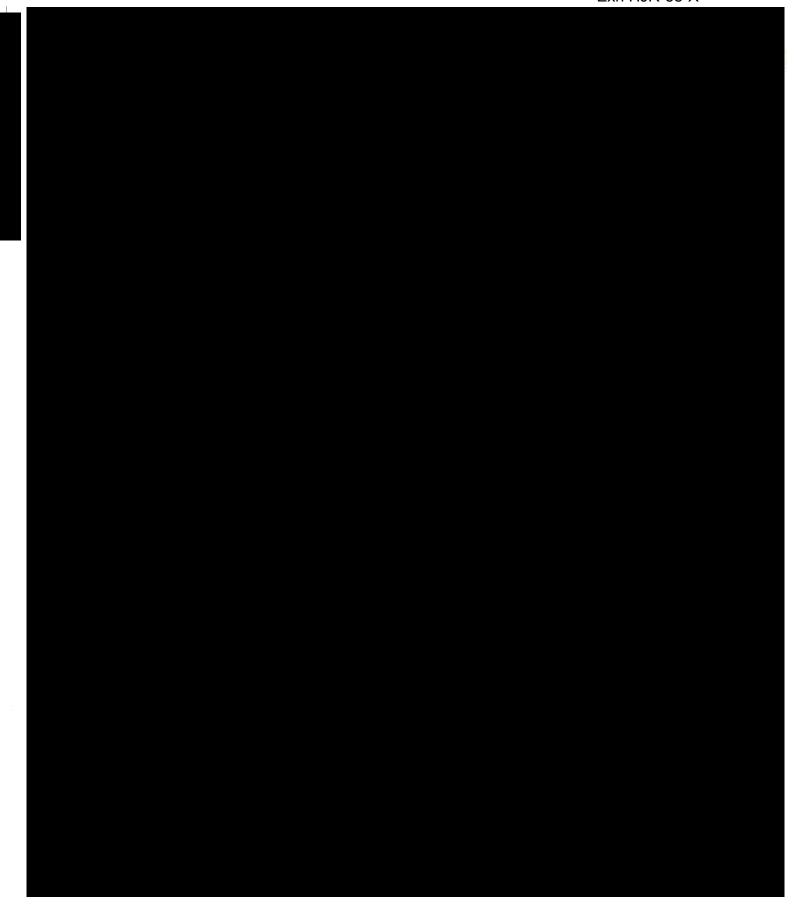
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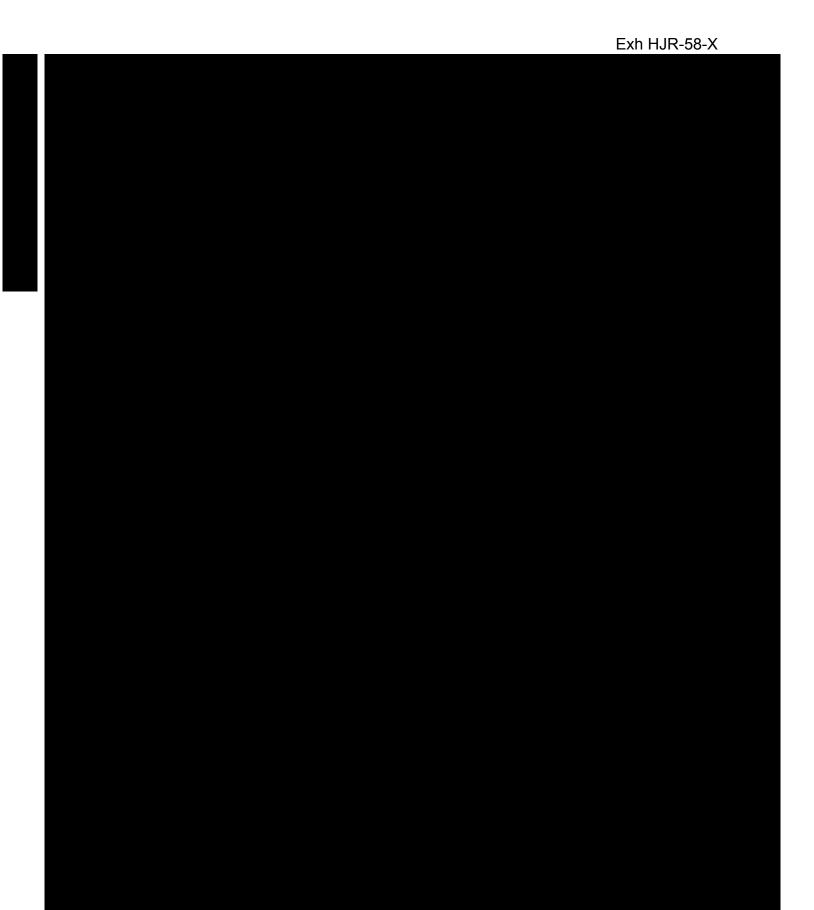
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Exh HJR-58-X Page 199 of 224

From: Denise Sterling <dsterling@westjet.com>

Sent time: 02/17/2015 10:29:53 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services WestJet

Hi Lee,

Thanks for the email and wishing you all the best in this new endeavor.

WestJet does not fly to Seattle so cannot use these services. If that ever changes, I will let you know.

Mahalo,

Denise Sterling

Product Buyer
WestJet Vacations Inc.
22 Aerial Place NE, Calgary AB T2E 3J1
Phone 403 444-2344
Fax 403 648-8799
Email: dsterling@westjet.com

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: Tuesday, February 17, 2015 11:21 AM

To: Denise Sterling

www.westjetvacations.com

Subject: New SpeediShuttle Seattle Services WestJet

Importance: High

Aloha Denise,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guest traveling in the Seattle area.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

J. Collins

SpeediShuttle, LLC and Arthur's Limousine

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Exh HJR-58-X Page 200 of 224

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Exh HJR-58-X Page 201 of 224

From: Ed Cruz <ecruz@cruiseshipcenters.com>

Sent time: 02/18/2015 06:33:07 PM

To: Lee Collins

Subject: Re: New SpeediShuttle Seattle Services

Aloha Lee

Congratulations!!

I would say that is a pretty good move.

Although it's seasonal, do know rhe amount of cruisers sailing out of Seattle to Alaska? More power to you.

Cheers.

Sent from Samsung Mobile

Ed Cruz

Expedia CruiseShipCenters Willowdale

----- Original message -----

From: Lee Collins

Date:02-18-2015 8:35 PM (GMT-05:00)

To: Ed Cruz

Subject: New SpeediShuttle Seattle Services

Aloha Ed,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extrodinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing SpeediShuttle, LLC and Arthur's Limousine

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 $the \ exclusive \ provider \ of \ on \ demand \ transportation \ service \ for \ the \ Honolulu \ International \ Airport.$

From: Alika Rogers

Sent time: 04/17/2015 06:57:27 PM

To: Lee Collins; Jack Roemer

Subject: RE: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Attachments: [Untitled]_0417201515041100.pdf

Please find the attached signed document.

Mahalo,

Alika

----Original Message-----

From: Lee Collins

Sent: Friday, April 17, 2015 9:04 AM

To: Alika Rogers

Subject: FW: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Aloha Alika,

Can you write it in when you print it and attach CSM signature?

----Original Message-----

From: Jack Roemer [mailto:JackR@speedishuttle.com]

Sent: Friday, April 17, 2015 3:12 AM

To: Lee Collins; Alika Rogers

Cc: Cecil Morton

Subject: RE: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services

- ATI

Please write in our WUTC Certificate number in the blank. This is required.

The number is C065854.

Thank you,

Jack Roemer

SpeediShuttle Hawaii/Seattle

1132 Bishop Street, Suite 2312
Honolulu, Hawaii, 96813
808-772-5700 x110 (Office)
808-283-0437 (Cell)
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Original Message
From: Lee Collins [mailto:LeeCollins@speedishuttle.com]
Sent: Thursday, April 16, 2015 1:34 PM
To: Alika Rogers
Cc: Cecil Morton; Jack Roemer
Subject: FW: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services
- ATI
Importance: High
Aloha Alika,
Please attach Cecil's signature and send this to Jack and myself.
Thanks,
Lee
Original Message
From: Andrea Monroe [mailto:Andrea_Monroe@americantours.com]
Sent: Thursday, April 16, 2015 7:41 AM
To: Lee Collins
Subject: RE: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services
- ATI

Chief Financial Officer

Lee,

Exh HJR-58-X It is a pleasure to "meet" you, please find a your signed contracted attached. Let me know if you have any questions we look forward to working with you!
Best,
Andrea
Andrea Monroe I Product Manager I AMERICAN TOURS INTERNATIONAL PH 310 590 4173 I FAX 310 649 3877 I 6053 WEST CENTURY BOULEVARD I 7th FLOOR I LOS ANGELES I CA I 90045
From: Lee Collins [leeCollins@speedishuttle.com]
Sent: Thursday, February 19, 2015 9:11 AM
To: Petra Panfiglio
Subject: New SpeediShuttle Seattle Services - ATI
Aloha Petra,
SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.
I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.
We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.
Hope to see you at Pow Wow this year.
Warmest Regards,
[cid:image001.jpg@01CDF4AA.22751AD0]
Lee Collins
Vice President of Sales & Marketing
SpeediShuttle, LLC and Arthur's Limousine
1132 Bishop Street Suite 2312, Honolulu, HI 96813

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[cid:image006.jpg@01D00410.B93D3B10]

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Speedishuttle

2015 Wholesale Shared Ride Rate Agreement

Agenc	y:	americant	nstal asida	notic	19/2
Agency Contact: SpeediShuttle Seattle: Sales Period:			La Morroe	Email:	andrea-Morrie Cas
		Phone: 310 - 510 - 4173 Fax: 310 - (149-367) SpeediShuttle Washington, LLC d/b/a SpeediShuttle Seattle Cert. # 0065 WUTC Approval Effective Date			
	greement ("Agree s hereby agree as		ween Agency and Spe	ediShuttle	e Seattle (the "Parties"). The
Α.					with SpeediShuttle Seattle
B	Net Rates	Approval Effective D	ate through \\ \Sec_		200
<u>.</u>	Agency shall be will be determin		Seattle annually. Any		of Exhibit A hereto. Rates de services not specifically
C.		ue net, thirty days fro of 1 ½% per month.	om receipt of invoice.	Late payn	nents will be assessed a
D.	Bookings	or 17270 per month.			
	departure times be rejected. Boo Seattle will not a	okings must be made	location and flight Int at least twenty-four (ransportation that is r	formation 24) hours not evider	ist specify arrival and i. Incomplete bookings will in advance. SpeediShuttle inced by a reservation made
E.	Insurance				
	regulatory bodie	the service of the first territories and the service of the ser	ington Utilities and Ti		han the amount required by tion Commission and the
F.			Jense.		
	SpeediShuttle So agents against a from any claim,	eattle will indemnify a and from all claims, su	its, judgments, losses y third party, includin	, damage: g but not	officers, employees and s, fines or costs resulting limited to, injuries to or services under this
G	Notices				
	Notices related	to this agreement sha	ll be in writing and se	nt via cer	tified mail to:
	To SpeediShuttle	e Seattle:	To Agency:		
	SpeediShuttle W	/ashington, LLC	Doven		Igrantarrabot come
	1132 Bishop St.,		(000)	COW C	FORMY BIND +
	Honolulu, HI 968		J.16	TIO	OF 0
	Attn: Cecil S. Mo	orton	OHL (12)	-	drug Manrol

Page 2

H. General Provisions

- All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	Tidra lance
Signature	Signature
Cecil Morton	Ludrea Montre
Printed Name	Printed Name
President 400	Froduct Monoger
Title	Titlo

speedi SHUTTLE SEATTLE

Exhibit A 2015 Wholesale Shared Ride Rates

ZIP Cone	Area	Ratall	Discount	Nat Rate	
98101	Downtown Seattle	15.99	1,60	14,39	ē
98109	Seattle/Queen Anne	15.99	1.60	14.39	
98104	Seattle/Downtown	15.99	1.60	14.39	
98121	Seattle/Denny Regrade/Pier 66	15.99	1,60	14.39	
98154	Seattle/Safeco Plaza	15.99	1.60	14.39	
98122	Seattle/Central Area	17.99	1,80	16,19	
98102	Seattle/Eastlake	20.15	2.01	18.14	
98112	Seattle/Madison Park	20.49	2.05	18.44	
98119	Seattle/Queen Anne/Pier 31	20.99	2.10	18.89	
98195	UW Campus	21 49	2.15	19.34	
98105	Seattle/Univ. District	21.99	2.20	19.79	
980048	Bellevue Hotels	- 22.00	2:20	19.80	
98005B	Bellevue Hotels	22.00	2.20	19.80	
98006B	Bellevue Hotels	22.00	2.20	19.80	
98007B	Bellevue Hotels	22.00	2.20	19.80	
98008B	Bellevue/Crossroads Hotels	22.00	2.20	19.80	
98052B	Redmond Hotels	25.00	2.50	22.50	

- All rates are per person fares and apply to passengers occupying a seat.
- Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- > Gratuity not included.

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- Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

Arrival Procedures

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have them look for our greeters holding a SpeediShuttle sign.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.

Exh HJR-58-X Page 210 of 224

From: Seminara, Tina <TSeminara@vacv.com>

Sent time: 04/09/2015 12:14:32 PM

To: Lee Collins

Subject: RE: SpeediShuttle Hawaii Air Canada Vacations

Aloha Lee,

Thank you for being in touch.

I would like to wait to review everything with you at IPW if that's ok. I'd like to have a clearer picture of what SpeediShuttle can offer, aside from just a straight transfer point-to-point. We are looking for a bit more of a full-service shop, particularly in HNL.

I have requested an appointment; hope you've done the same.

Mahalo,

Tina

Tina Seminara

Director, Product Development 5925 Airport Road Suite 700 Mississauga, ON, L4V1W1 Tel.: +1 (905)-461-7169





Prease consider the environment before printing this e-mail. SVP prendre en considération l'environnement avant d'imprimer ce courriel.

From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: April-02-15 7:49 PM **To:** Seminara, Tina

Subject: SpeediShuttle Hawaii Air Canada Vacations

Importance: High

Aloha Tina,

I would like to work with you to set up Hawaii. We would love to service you and your guests coming to the islands. I have attached our information kit, a 15% discount tariff and a Commercial Credit Application. If you can fill-out the application and send it back with your W-9 we can get your account set up right away. Please call on me if you have any questions.

Warmest Regards,

J. Collins

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine 1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

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From: Seminara, Tina [mailto:TSeminara@vacv.com]

Sent: Tuesday, February 24, 2015 5:20 AM

To: Lee Collins

Subject: RE: New SpeediShuttle Seattle Services - Air Canada Vacations

Aloha Lee.

My apologies for the delay in reply.

I will pass the info regarding Washington on to our buyer for the US, Nancy Jeronimo. My area is Hawaii only.

Once appointment scheduling is open I will be sure to set up a time to see you at POW WOW.

My regards,

Tina

Tina Seminara

Director, Product Development 5925 Airport Road Suite 700 Mississauga, ON, L4V1W1 Tel.: +1 (905)-461-7169





From: Lee Collins [mailto:leeCollins@speedishuttle.com]

Sent: February-19-15 5:38 PM

To: Seminara, Tina

Subject: New SpeediShuttle Seattle Services - Air Canada Vacations

Importance: High

Aloha Tina,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

Lee Collins

Vice President of Sales & Marketing

1. Collins

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910

 $\underline{www.speedishuttle.com} \ | \underline{www.arthurslimousinehawaii.com} \ | \underline{LeeCollins@speedishuttle.com} \ | \underline{www.arthurslimousinehawaii.com} \ | \underline{www.arthurslimous$

Hawaii's premier statewide airport shuttle service, operating on Oahu, Maui, Big Island and Kauai



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Exh HJR-58-X Page 213 of 224

From: Petra Panfiglio <petra panfiglio@americantours.com>

Sent time: 03/24/2015 01:58:10 PM

To: Lee Collins

Subject: REVISED 2 attached: Signed contract attached - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Attachments: 2015 Speedi Shuttle Seattle.pdf

Hi Lee,

Please find attached REVISED 2 contract.

Trust this will do it.

Warm regards,

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC |

Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 | www.americantours.com

From: Lee Collins [leeCollins@speedishuttle.com] **Sent:** Tuesday, March 24, 2015 10:27 AM

To: Petra Panfiglio

Subject: FW: Signed contract attached - from Petra/Hawaii: New SpeediShuttle Seattle Services - ATI

Aloha Petra,

Please help. We are submitting these in Washington for the direct time and they have some new protocols we are learning. We need you to make a few changes to your agreements and resend them if possible.

- 1. This cannot be filed as is. It has an effective date of 4/1/15 and will be rejected by the Commission. They do not care what the "through" date is, but the from date must be as it is written ("WUTC Approval Effective Date").
- 2. In addition, a fax number for the client is required. If no fax number exists, I suggest putting "NONE" in the block.
- 3. The client's address must be completed.

These are requirements of the Commission and failure to follow them will result in the document being rejected.

Thank you, Lee

WAC 480-30-391

Agency filings affecting this section

Tariffs and time schedules, ticket agent agreements must be filed and approved.

WAC 480-30-391

Agency filings affecting this section

Tariffs and time schedules, ticket agent agreements must be filed and approved.

- (1) An auto transportation company may enter into contracts or agreements with a second party for the sale of tickets or fares on behalf of the company, provided the form of such contracts or agreements has been previously approved by the commission.
- (2) The contract or agreement form submitted to the commission for approval must contain, but is not limited to, the following:
 - (a) The name and certificate number of the auto transportation company;
 - (b) Spaces in which to record identifying information about the person entering into the contract or agreement with the company. This information must include at least the person's:
 - (i) Name;
 - (ii) Business address;

(iii) Business telephone number;

(iv) Business fax number;

- (v) Business e-mail address;
- (c) Spaces in which will be recorded the date on which the contract or agreement becomes valid and the date on which the contract or agreement will expire;
- (d) A clear description of the services that will be provided by the second party on behalf of the company;
- (e) A statement of the percentage of revenue or the set dollar amount that the company will pay the second party for performing those services; and
- (f) A statement as to how and when payment will be made to the company for tickets, less commission.

----Original Message----

From: Petra Panfiglio [mailto:petra panfiglio@americantours.com]

Sent: Monday, March 23, 2015 4:04 PM

To: Lee Collins

Subject: Signed contract attached - from Petra/Hawaii: New SpeediShuttle Seattle Services - ATI

Importance: High

Aloha Lee,

Please see attached, signed Speedi Shuttle Seattle contract.

Happy Monday!

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC | Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 | www.americantours.com

From: Andrew Aytona

Sent: Monday, March 23, 2015 3:56 PM

To: Petra Panfiglio; Nimfa Calalang

Subject: RE: will you sign contract?: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Hi Petra,

Attached is the signed contract for Speedi Shuttle.

Best Regards,

Andrew Aytona | Product Specialist | AMERICANTOURS INTERNATIONAL LLC | 6053 West Century Boulevard - 7th floor, Los Angeles, California 90045 | ph 310 590-4204

From: Nimfa Calalang

Sent: Monday, March 23, 2015 1:07 PM

To: Petra Panfiglio

Subject: RE: NIMFA - from Petra/Hawaii: New SpeediShuttle Seattle Services

- ATI

I will have Andrew process the contract and forward info to DBMS for loading the rates.

Have a good one, Nimfa

NIMFA CALALANG I SENIOR MANAGER, PRODUCT & QUALITY ASSURANCE I AMERICAN TOURS INTERNATIONAL PH 310 590 4268 I FAX 310 649 3877 I 6053 WEST CENTURY BOULEVARD I 7th FLOOR I LOS ANGELES I CA I 90045

From: Lee Collins [leeCollins@speedishuttle.com] Sent: Thursday, February 19, 2015 9:11 AM

To: Petra Panfiglio

Subject: New SpeediShuttle Seattle Services - ATI

Aloha Petra,

SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years.

I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime.

We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area.

Hope to see you at Pow Wow this year.

Warmest Regards,

[cid:image001.jpg@01CDF4AA.22751AD0]

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthur's Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910 www.speedishuttle.com/ | www.speedishuttle.com/> | www.arthurslimousinehawaii.com/> |

LeeCollins@speedishuttle.com<mailto:LeeCollins@speedishuttle.com>

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[cid:image006.jpg@01D00410.B93D3B10]

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SpeediShuttle has been recognized as one of the most "Innovative Companies of the Year" by the Pacific Business News, and is the exclusive provider of on demand transportation service for the Honolulu International Airport.

speedi s H U TT L E

2015 Wholesale Shared Ride Rate Agreement

Agency:		American Tours International							
Agency Contact:		Name:	Andrew Aytona		Email:	andrew_aytona@americantours.com			
		Phone:	310-590-4204		Fax:	310-649-3877			
Speedi Sales P	Shuttle Seattle: 'eriod:	SpeediShuttle Washington, LLC d/b/a SpeediShuttle Seattle Cert. # WUTC Approval Effective Date							
	reement ("Agree hereby agree as		by and between Ag	gency and Speedi	iShuttle	e Seattle (the "Parties"). The			
A.	_		ve for shared ride sa I Effective Date thro			vith SpeediShuttle Seattle			
В.	Net Rates								
		billed at	net rates for service	es at the rates set	t forth	of Exhibit A hereto. Rates			
						de services not specifically			
	provided for wil	l be quot	ed to Agency on red	quest.					
C.	<u>Payment</u>								
	Payments are due net, thirty days from receipt of invoice. Late payments will be assessed a								
	finance charge of	of 1 ½% p	er month.						
D.	Bookings								
						st specify arrival and			
		departure times, pickup and drop off location and flight information. Incomplete bookings will be rejected. Bookings must be made at least twenty-four (24) hours in advance. SpeediShuttle							
						nced by a reservation made			
			ny, will not be retu		evidei	iced by a reservation made			
F.	Insurance	311C13, 11 G	my, will not be seta	med to Agency.					
-		eattle wil	l maintain policies o	of insurance in no	ot less t	han the amount required by			
	•		· ·			tion Commission and the			
		Port of Seattle at its own cost and expense.							
F.	Indemnification	•							
	SpeediShuttle Seattle will indemnify and hold harmless Agency, its officers, employees and								
	agents against and from all claims, suits, judgments, losses, damages, fines or costs resulting								
	from any claim, suit or demand by any third party, including but not limited to, injuries to or deaths of persons or loss of property arising out of the provision of services under this								
		ns or loss	of property arising	out of the provis	sion of s	services under this			
c	agreement.								
G.	Notices	to this as	reement shall be in	writing and cent	· via ce	rtified mail to:			
	Notices related	to tilis ag	reement shan be m	i Witting and Sent	. Via CCi	thed man to.			
	To SpeediShuttl	e Seattle:	:	To Agency:					
	SpeediShuttle W			American Tours	Internati	onal			
	1132 Bishop St.,	_		6053 West Century Boulevard, Suite 700					
	Honolulu, HI 96			Los Angeles	, Califo	ornia 90045			
	Attn: Cecil S. Morton								

Page 2

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- b. SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	American Tours International		
•	An to		
Signature	Signature		
	Andrew Aytona		
Printed Name	Printed Name		
	Product Specialist		
Title	Title		

Exh HJR-58-X Page 219 of 224

From: Petra Panfiglio <petra_panfiglio@americantours.com>

Sent time:

03/23/2015 07:03:39 PM

То:

Lee Collins

Subject:

Signed contract attached - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Attachments: Speedi.pdf

Aloha Lee,

Please see attached, signed Speedi Shuttle Seattle contract.

Happy Monday!

PETRA PANFIGLIO | HAWAII PRODUCT & SALES MANAGER | AMERICANTOURS INTERNATIONAL, LLC |

Waikiki Galleria Tower | Suite 1007 | 2222 Kalakaua Avenue | Honolulu, Hawaii 96815 | PH (808) 387-4411 |

www.americantours.com

From: Andrew Aytona

Sent: Monday, March 23, 2015 3:56 PM

To: Petra Panfiglio; Nimfa Calalang

Subject: RE: will you sign contract?: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI

Hi Petra,

Attached is the signed contract for Speedi Shuttle.

Best Regards,

Andrew Aytona | Product Specialist | AMERICANTOURS INTERNATIONAL LLC |

6053 West Century Boulevard - 7th floor, Los Angeles, California 90045 | ph 310 590-4204

From: Nimfa Calalang

Sent: Monday, March 23, 2015 1:07 PM

Exh HJR-58-X Page 220 of 224

Subject: RE: NIMFA - from Petra/Hawaii : New SpeediShuttle Seattle Services - ATI Thanks a lot Petra - yes, would love to include Seattle. We do need a shuttle company there. Perfect timing! I will have Andrew process the contract and forward info to DBMS for loading the rates. Have a good one, Nimfa NIMFA CALALANG I SENIOR MANAGER, PRODUCT & QUALITY ASSURANCE I AMERICAN TOURS INTERNATIONAL PH 310 590 4268 | FAX 310 649 3877 | 6053 WEST CENTURY BOULEVARD | 7th FLOOR | LOS ANGELES | CA | 90045 From: Lee Collins [leeCollins@speedishuttle.com] Sent: Thursday, February 19, 2015 9:11 AM To: Petra Panfiglio Subject: New SpeediShuttle Seattle Services - ATI Aloha Petra, SpeediShuttle Seattle is on schedule to begin offering services in King County Seattle Washington May 1, 2015. Our new services will be designed to provide an extraordinary experience at a very affordable price for tourists, business and resident travelers. This is your first opportunity in decades to choose another company's services since only one company has been permitted to operate in the entire King county service area for thirty years. I have attached an information kit along with the agreements for your consideration. If you have any questions please contact me anytime. We are very excited about expanding our services from Hawaii to the mainland and our team would be honored to serve you and your guests traveling in the Seattle area. Hope to see you at Pow Wow this year. Warmest Regards, [cid:image001.jpg@01CDF4AA.22751AD0]

To: Petra Panfiglio

Lee Collins

Vice President of Sales & Marketing

SpeediShuttle, LLC and Arthurs Limousine

1132 Bishop Street Suite 2312, Honolulu, HI 96813

Tel: 808-772-5700 x102 | Fax: 808-772-5699 | Cell: 808-375-3910 www.speedishuttle.comhttp://www.speedishuttle.com/> | www.arthurslimousinehawaii.com/> | LeeCollins@speedishuttle.commailto:LeeCollins@speedishuttle.com

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[cid:image006.jpg@01D00410.B93D3B10]

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Speedishuttle

2015 Wholesale Shared Ride Rate Agreement

Agency	v:	America	n Tours International						
Agency Contact:		Name:	Andrew Aytona		Email:	andrew_aytona@americantours.cor			
		Phone:	310-590-4204		Fax:				
	Shuttle Seattle:		huttle Washington,						
Sales Period:		WUTC A	Approval Effective Da	te	4/1/15 - 3/	/31/16			
	reement ("Agreer hereby agre e as f		by and between Age	ency and Speed	diShuttle	e Seattle (the "Parties"). The			
Δ	Term								
,	·	s effectiv	ve for shared ride sal	es made and b	ooked w	vith SpeediShuttle Seattle			
			Effective Date throu						
В.	Net Rates	• •							
	Agency shall be b	oilled at i	net rates for services	at the rates se	et forth o	of Exhibit A hereto. Rates			
	will be determine	ed by Sp	eediShuttle Seattle a	nnually. Any sl	hared ric	de services not specifically			
	="	be quot	ed to Agency on requ	iest.					
C.	<u>Payment</u>								
	Payments are due net, thirty days from receipt of invoice. Late payments will be assessed a finance charge of 1% per month.								
D.	Bookings	1 T \5\0 h	er month.						
U.		All bookings must be made by reservation, in advance. Bookings must specify arrival and							
						. Incomplete bookings will			
		okings must be made at least twenty-four (24) hours in advance. SpeediShuttle							
	Seattle will not a	Seattle will not accept vouchers for transportation that is not evidenced by a reservation made							
	by Agency. Vouc	hers, if a	ny, will not be returr	ed to Agency.					
E.	<u>Insurance</u>								
						han the amount required by			
	regulatory bodies including the Washington Utilities and Transportation Commission and the Port of Seattle at its own cost and expense.								
F.	Indemnification	. its own	cost and expense.						
, .		attle wil	I indemnify and hold	harmless Age	ncv. its o	officers, employees and			
	SpeediShuttle Seattle will indemnify and hold harmless Agency, its officers, employees and agents against and from all claims, suits, judgments, losses, damages, fines or costs resulting								
	from any claim, suit or demand by any third party, including but not limited to, injuries to or								
	deaths of persons or loss of property arising out of the provision of services under this								
	agreement.								
G.	<u>Notices</u>								
	Notices related t	o this ag	reement shall be in v	vriting and ser	nt via cer	tified mail to:			
	To SpeediShuttle	Seattle:		To Agency:					
	SpeediShuttle W			American Tours	s Internatio	onal			
	1132 Bishop St.,		2						
	Honolulu, HI 968								
	Attn: Cecil S. Mo	rton							

H. General Provisions

- a. All services shall be provided in compliance with all applicable laws and regulations and shall be performed in a high-quality and safe manner.
- b. SpeediShuttle Seattle shall not be liable for delays due to circumstances beyond its control.
- c. Regulated rates provided in this Agreement are not valid unless and until they are approved by the Washington Utilities and Transportation Commission.
- d. In the event Agency fails to comply with any of the terms and provisions of this Agreement, SpeediShuttle Seattle may, at its sole option, cease providing services without obligation to Agency.
- e. Any modifications to this Agreement must be in writing, signed by both parties and, if required approved by the Washington Utilities and Transportation Commission.

Each of the undersigned represents and warrants that he or she is duly authorized to execute this Agreement on behalf of the entity first indicated below. This Agreement is subject to regulatory approval by the Washington Utilities and Transportation Commission. SpeediShuttle Seattle will notify Agency within two (2) business days of receiving approval or denial from the Commission.

SpeediShuttle Washington, LLC	American Tours International Signature
Signature	Andrew Aytona
Printed Name	Printed Name
	Product Specialist
Title	Title

Speedishuttle

Exhibit A 2015 Wholesale Shared Ride Rates

			nia niminanisma
	se suuri u		
Constitute States	1414	1.01	
			14.72
3##£#\$##########	75,00	1 111	f.z. kii
State Carle to be a		2.2	15.14
Salada (2. mag Arragina 2	20.74		
Seeleling Deric	21.72	2.21	
J. 24 Kerali Trakati Barbarya Pedala			
	12.2.111 Historian (1.2.2.11)	7.24	
li de la cium de la ci	22.00		
Fadrers Hish	29,00		

- > All rates are per person fares and apply to passengers occupying a seat.
- > Cancellation Policy Reservations must be cancelled at least two (2) hours prior to the scheduled pickup time. No shows are chargeable at full net rates above.
- ➤ Baggage Policy Two standard size bags per passenger. Additional baggage or oversize baggage will be at an extra charge.
- Gratuity not included.
- Reservations can be made up to twenty-four (24) hours prior to the scheduled pickup time by telephone to (844) 877-3334, by email to reservations@speedishuttleseattle.com or by fax to (808) 873-2158.
- Our call center is available 24 hours per day at (844) 877-3334 to respond to guests' concerns, questions or changes.

Arrival Procedures

We monitor incoming flights. Guests will be greeted in baggage claim with a name sign on arrival and directed to their shuttle. Please have them look for our greeters holding a SpeediShuttle sign.

Departure Procedures

Departures will be confirmed with the guests the day prior to the scheduled pickup by telephone or email. Due to the nature of shared ride service guests should be a the pickup point fifteen minutes prior to their scheduled pickup time and all fifteen minutes after their scheduled pickup time.