

**From:** J Roemer <JackR@speedishuttleseattle.com>  
**Sent time:** 07/13/2016 02:25:43 PM  
**To:** Tamika Creighton <t.creighton@activitiesbank.com>  
**Subject:** RE: SpeediShuttle Seattle Announces Where's My Vehicle

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Hi Tamika,

International guests in Seattle have access to free Wi-Fi just about everywhere (including on our shuttles). It comes with being the home of Starbucks, I think.

But the reason I held off responding is because I wanted to tell you about Hawaii. We will be implementing Where's My Ride? in Hawaii in the next couple of weeks should you ever want to take another look at our services (and we have free Wi-Fi on our shuttles there, too!).

Thank you,



**Jack Roemer**  
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**From:** Tamika Creighton [mailto:t.creighton@activitiesbank.com]  
**Sent:** Monday, July 11, 2016 7:08 AM  
**To:** J Roemer  
**Subject:** RE: SpeediShuttle Seattle Announces Where's My Vehicle

Hi Jack,

I hope all is well with you and you had a great weekend.

Thank you for bringing the "Where's my Vehicle" technology this will be amazing and very helpful. On our website we have fields for the guest to provide telephone number and email address as this is an optional field and not mandatory the agency can skip over this option and continue to book his or her transfer, On another note majority of our guest are international guest therefore fees may apply.

We are working on making the fields mandatory in order for our transfer partners to communicate with the guest in case of an emergency and or notification that needs to be noted. I will keep this in mind when it comes to guest having real time notification with supplier.