

**Exhibit DS-3
Docket TG-181023
Witness: Daniel Stein**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Application of:

SUPERIOR WASTE & RECYCLE, LLC

for Authority to Operate as a Solid Waste
Collection Company in Washington

DOCKET TG-181023

**EXHIBIT TO TESTIMONY OF
DANIEL STEIN ON BEHALF OF
SUPERIOR WASTE AND RECYCLE, LLC**

Declaration of Tammy Stein

May 15, 2019

My name is Tammy S. Stein and I would like to make a statement in regards to the ongoing situation between Waste Management and Superior Waste & Recycle. I think it is important for the courts and decision makers in our area to understand the great need and unfulfilled duty that exists in our community. SWR is not a scheme or money making venture by any means, and it saddens me that "big business" has left the mandated customers in the dust. To me it is simple; WM does not provide the same service that SWR offers. Though it may appear that I have a biased opinion given the fact SWR is operated and owned by my brother, but the facts are the facts! Elderly, sick, and handicapped people are really the victims in this situation. It is simply unfeasible for many of them to handle a 64 gallon can into a vehicle, full of garbage to then be transported up and down driveways and shared roads. These are real people we are talking about here-not numbers on a grid. There is no acceptable solution in my mind to this problem except allowing a premier service to come in and fix this! If WM is not able to "share" these small rural areas then they should be held accountable to provide a service comparable to SWR's. Not only does that mean picking up curbside on a regular basis but also at a price point that is reasonable. There is also a health concern to residents who share roadways to their homes who take garbage cans to a "pickup point" and then leave the cans for collection. Many times there are bus stops nearby and our communities children are forced to stand in leftover filth that has been spilled or left behind. Nobody wants to attract vermin or drive past a bunch of garbage cans on their way home from work or school. Let us not forget those that aren't even able to get their cans to the designated areas. This alone invites another problem of waste piling up creating an eye sore for neighbors, health hazard, and a great feeling of shame on behalf of the homeowner.

I would also like to state that SWR had very humble beginnings and was created out of NECESSITY. It saddens me to see my family member struggling financially for doing what is right. I have seen the toll firsthand that this has caused to my brother and for what? As far as I am concerned he has done everything asked of him by the law and courts. He has taken the steps to be legit in operating and was only seeking a G certificate to finalize this process when he was contested by WM. He has since been forced to continue his service with ZERO compensation to stay in accordance with the law. This has caused him great stress to not only continue serving the community- but pay a 1000. fine, pay dump fees, fuel, etc....and now retain legal counsel. Have you ever known someone so dedicated to being a garbage collector? His reasons are truly genuine and I plead with the courts to take in consideration the effect this has had on all involved. I have seen the impact firsthand that SWR has had. For the few customers that SWR serves, it is more than garbage collection. There is a connection with these customers. There is a mutual trust and respect. SWR is able to take the time to hear about the grandkids, pet the new family dog, help clear a fallen branch over the driveway, and most importantly-let the sick and elderly maintain their independence in their homes.

I ask that all of these things be taken into consideration when making decisions that will greatly impact lives. I cannot understand why WM isn't more willing to work together to help and solve this problem. Sadly, I have seen WM fail to provide services in the past and knowingly change their tariff to exclude customers from their service who were disabled. It was reported in the Kitsap Sun newspaper in 2007, and yet I see history repeating itself! If not the law, then who will put an end to this unacceptable practice from happening again? I feel a business as big as WM has the means necessary to enact a

change in their services to meet the needs of their customers. If they are not willing to do this, then why are they contesting a service that will? This is not a "one size fits all" situation and I hope that in the end, the people are able to get a service provided that is exceptional.

Sincerely,

Tammy S. Stein

A handwritten signature in cursive script that reads "Tammy Stein".

5-15-2019