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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

October 20, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

RECEIVED
RECORDS MANAGEMENT
04 OCT 25 AM 9:05
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Dear Ms. Washburn:

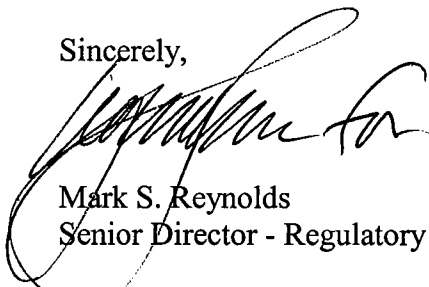
Attached are the October payments for the Performance Assurance Plan (“PAP”) based upon August 2004 performance. In addition to the August Performance, Qwest re-ran the PAP for the following reason,

- When implementing the new agreed upon forward looking MR7, the old MR7 was inadvertently paid for July 2004 Performance.
- Summary of Changes for Washington (for detailed information see page 3 of attached spreadsheet).
 - The State of Washington was over paid in July by \$600
 - All payments, August performance results and the rerun results are summarized in pages 1 & 2 of the attached spreadsheet

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,



Mark S. Reynolds
Senior Director - Regulatory

Attachments

Qwest PAP State Supplemental Payment Report

Month: Aug 2004

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	44,000.00
Plus or Minus Adjustments	-
Interest (if Applicable)	-
Net Tier 2 Payment	<u>44,000.00</u>

Qwest PAP State Summary Payment Report

Month: **Aug 2004**

State: **WA**

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	1,000	1,000
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	1,830	11,500	13,330
PO-3	LSR Rejection Notice Interval	2,373	-	2,373
PO-5	Firm Order Commit (FOCs) on Time	25	-	25
PO-6	Wrk Compltn Notification Timeliness	207	-	207
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	7,243	1,800	9,043
OP-4	Installation Interval	39,464	21,600	61,064
OP-5	New Service Installation	-	-	-
OP-6	Delayed Days	-	300	300
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	431	-	431
MR-5	Troubles Cleared w/in 4 Hours	2,613	-	2,613
MR-6	Mean Time to Restore	842	-	842
MR-7	Repair Repeat Reports	295	600	895
MR-8	Trouble Rate	3,498	7,200	10,698
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	5,000	-	5,000
BI-3	Billing Accuracy - Adj for Errors	-	-	-
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Colocation Feasibility Study Interval	-	-	-
Total		63,821	44,000	107,821

