

SPEEDISHUTTLE WASHINGTON, LLC d/b/a Speedishuttle Seattle (“Speedishuttle”), Certificate No. C-65854 now answers the Bench Request of August 13, 2015 following entry of Order No. 04, on March 30, 2015, expressly without waiver of procedural objections, as follows:

BENCH REQUEST NO. 1:

A) Please describe all of the services Speedishuttle offers to and from SeaTac International Airport.

RESPONSE:

Regulated, door-to-door auto transportation passenger service as defined by WAC 480-30-036 between Seattle-Tacoma International Airport and points within King County. Charter and Excursion Carrier Services under RCW 81.70 within the state of Washington.

B) Please describe the function of Speedishuttle’s [new] kiosk at SeaTac International Airport, including which services are available from the kiosk.

RESPONSE:

Speedishuttle’s kiosk provides:
Customer service and informational responses for Speedishuttle prearranged guests;
Sales of shared-ride transportation between SeaTac International Airport and all points in King County that are arranged prior to boarding; and
Sale of charter services between the airport and all points in the state of Washington.

C) Is every Speedishuttle customer met by a personal greeter upon arrival at SeaTac International Airport? If not, please describe which types of service Speedishuttle offers that do not include a personal greeter.

RESPONSE:

Every prearranged door-to-door Speedishuttle guest is met in baggage claim by a Speedishuttle greeter with a name sign. Walk-up passengers who arrange their destination and service prior to boarding at the kiosk/desk are not met in baggage claim with a name sign because they are not identified as Speedishuttle guests at the time of their arrival at the airport.

Subject: TC-143691, Bench Request No. 1 – Seeking Information from Speedishuttle
Response: Jack Roemer, Chief Financial Officer
Speedishuttle
Phone: (206) 693-7110
David W. Wiley,
Attorney for Speedishuttle
Phone (206) 233-2895

Date: August 17, 2015

SPEEDISHUTTLE WASHINGTON, LLC d/b/a Speedishuttle Seattle (“Speedishuttle”), Certificate No. C-65854 now answers the Bench Request No. 2 of August 28, 2015 and as revised August 31, 2015, following entry of Order No. 04, on March 30, 2015, expressly without waiver of continuing procedural objections, as follows:

BENCH REQUEST NO. 2:

- A) Please provide the date that Speedishuttle’s kiosk was installed at SeaTac International Airport.

RESPONSE:

The Speedishuttle podium was initially installed on June 12, 2015.

- B) Please provide the date that Speedishuttle began offering service to “walk-up passengers who arrange their destination and service prior to boarding.”

RESPONSE:

June 12, 2015.

- C) A summary of the records of all regulated service from SeaTac International Airport for a 30-day period beginning the day Speedishuttle began offering service to “walk-up passengers who arrange their destination and service prior to boarding,” or the day Speedishuttle’s kiosk was installed at SeaTac International Airport, whichever occurred first. The summary should specify: 1) the total number of customers served during the 30-day period, 2) the number of customers who received “prearranged door-to-door” service, and 3) the number of “walk-up passengers who arranged their destination and service prior to boarding.”

RESPONSE:

Objection. Even in summation form, without some type of protective order in place to provide this response only to Staff and the Commission, Respondent believes furnishing these data could cause competitive harm in providing sensitive and proprietary customer data to its competitors within the meaning of WAC 480-07-160(2), “customer-specific usage...information.” The other parties to this prior proceeding are in fact competitors who operate in the same loading area at the airport offering door-to-door passenger “walk up” service between SeaTac International Airport and their authorized regulated service territories.

Response: Jack Roemer, Chief Financial Officer
Speedishuttle
Phone: (206) 693-7110
David W. Wiley,
Attorney for Speedishuttle
Phone (206) 233-2895

Date: September 2, 2015

APPLICANT SPEEDISHUTTLE WASHINGTON, LLC. d/b/a Speedishuttle Seattle, (“Applicant” or “Speedishuttle”), in Response to Bench Request No. 2C as amended on August 28, 2015 and as ordered to be produced by Order 05 of September 9, 2015, now files the following Response expressly without waiver of continuing procedural objections:

BENCH REQUEST NO. 2:

- C) A summary of the records of all regulated service from SeaTac International Airport for a 30-day period beginning the day Speedishuttle began offering service to “walk-up passengers who arrange their destination and service prior to boarding,” or the day Speedishuttle’s kiosk was installed at SeaTac International Airport, whichever occurred first. The summary should specify: 1) the total number of customers served during the 30-day period, 2) the number of customers who received “prearranged door-to-door” service, and 3) the number of “walk-up passengers who arranged their destination and service prior to boarding.

RESPONSE AFTER OBJECTION:

In providing the data pursuant to Amended Bench Request No. 2 over objection, Respondent notes that the Commission’s rules at WAC 480-30-036 do not include or recognize any definition or reference to the concept of “walk-up passengers” for regulated auto transportation service. “Door-to-door service” is broadly defined there as “auto transportation service provided between a location identified by the passenger and a point specifically named by the company in its filed tariff and time schedule.” Respondent’s certificate C-65854 does not limit or otherwise restrict the definitional provision of door-to-door service which Speedishuttle Seattle is now providing fully consistent with its certificate and published tariff and which includes no service limitation on the “door-to-door” service it provides.

June 12 through July 11, 2015:

Source	Passengers
Prearranged	1,302
Walk-Up	669
Grand Total	1,971

Response: Jack Roemer, Chief Financial Officer
Speedishuttle
Phone: (206) 693-7110
David W. Wiley, Attorney for Speedishuttle
Phone (206) 233-2895

Date: September 15, 2015