



Qwest Corporation  
512 12<sup>th</sup> Avenue, Suite 400  
Olympia, Washington 98501  
Phone: (360) 754-3241  
e-mail: Holly.Dean@qwest.com

Holly Dean  
Manager - Regulatory  
Public Policy

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RECORDS MANAGEMENT  
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STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

November 19, 2004

Carole Washburn, Secretary  
Washington Utilities and  
Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson  
Re: Docket No. UT-991358, Seventeenth Supplemental Order

Dear Ms. Washburn:

Enclosed are the July through October 2004 Customer Service Guarantee reports required of Qwest Corporation in accordance with Docket No. UT-991358, Seventeenth Supplemental Order.

The following reports are enclosed:  
July through October- Customer Service Guarantee Program Credit Reports  
July through October- 2/7 day Out of Service Report  
July through October- 2/7 day Out of Service Summary Report

Please note that the October 2004 Trouble Report Rate Credit, part of the Customer Service Guarantee Report, is not complete. Once the data is available it will be sent under separate cover.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (360) 754-3241 if you have questions or need additional information.  
Very truly yours,

By Ron L. Trullinger  
Ron L. Trullinger for  
Holly Dean

Enclosures

**Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)**

Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	<b>68445</b>	<b>2099</b>	<b>1986</b>	<b>633706</b>	<b>423</b>	<b>468</b>	<b>2454</b>

**Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)**

Measurement Period	Number of Scheduled Appointments (dispatched orders)	Scheduled Appointments (dispatched orders) missed due to Company reasons	Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	<b>17217</b>	<b>569</b>	<b>689</b>	<b>49634</b>	<b>110</b>	<b>120</b>	<b>809</b>

**Missed Appointments/Commitments - Repair Residence**

Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointment (dispatched tickets) missed due to Company reasons	Number of Scheduled Appointment (dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	<b>48490</b>	<b>2924</b>	<b>250</b>	<b>20962</b>	<b>421</b>	<b>3</b>	<b>462</b>

**Missed Appointments/Commitments - Repair Business**

Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Scheduled Appointment (dispatched tickets) missed due to Company reasons	Scheduled Appointment (dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets)	Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	<b>5560</b>	<b>475</b>	<b>43</b>	<b>2806</b>	<b>53</b>	<b>0</b>	<b>87</b>

**Missed Appointment/Commitment Credits Paid - Install Residence/Business (New Connect/Reconnect)**

Measurement Period	Number of residence customers receiving credits for company missed appointments/commitments-Install	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Number of business customers receiving credits for company missed appointments/commitments-Install	Total amount of missed appointments credits paid	Month Credit Paid Upon Credit Issued/Bill Date
July, 2004						
August, 2004						
September, 2004						
October, 2004						
November, 2004						
December, 2004						
<b>YTD Total</b>	2671	\$143,725.00		937	\$52,006.00	

**Missed Appointment/Commitment Credits Paid - Repair**

Measurement Period	Number of residence customers receiving credits for company missed appointments/commitments-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Number of business customers receiving credits for company missed appointments/commitments-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date
July, 2004						
August, 2004						
September, 2004						
October, 2004						
November, 2004						
December, 2004						
<b>YTD Total</b>	3816	\$190,800.00		446	\$22,300.00	

Baseline: WN U-40 2.2.2.B.1.b. / WN U-40 2.2.2 B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment.

**Delayed Primary Exchange Alternative**

Residence	July	August	September	October	November	December	YTD # of Credits Paid
# of completed orders for installation of primary service							
# of completed orders for primary service installed w/ 5 bus. days							
# of credits-First Month's Charge (HO Recur)							
Amount of credit-First Month's Charge (HO Recur)							
# of credits-Installation (HO NonRecur)							
Amount of credits-Installation (HO NonRecur)							
# of \$100 Bill Credits							
Amount of \$100 Bill Credits							
# of Voice Mail Recurring Credits							
Amount of Voice Mail Credits Recurring							
# of Voice Mail Nonrecurring Credits							
Amount of Voice Mail Nonrecurring Credits							
# of Cellular loaners							
Amount of cellular vouchers							
# of Remote Call Frwding-Recurring							
Amount of Remote Call Frwding-Recurring							
# of Remote Call Frwding-Non-Recurring							
Amount of Remote Call Frwding-Non-Recurring credits							
<b>YTD Total Amount of Credit Paid</b>	\$50,670	\$65,739	\$71,746	\$66,291			\$254,446.00
<b>YTD Total Number of Credits Paid</b>	1053	1402	1471	1340			5266
Paging credits							

Business	July	August	September	October	November	December	YTD # of Credits Paid
# of completed orders for installation of primary service							
# of completed orders for primary service installed w/ 5 bus. days							
# of credits-First Month's Charge (HO Recur)							
Amount of credit-First Month's Charge (HO RECUR)							
# of credits-Installation (HO NONRECUR)							
Amount of credits-Installation							
# of \$100 Bill Credits							
Amount of \$100 Bill Credits							
# of Voice Mail Recurring Credits							
Amount of Voice Mail Credits Recurring							
# of Voice Mail Nonrecurring Credits							
Amount of Voice Mail Nonrecurring Credits							
# of Cellular loaners							
Amount of cellular vouchers							
# of Remote Call Frwding-Recurring							
Amount of Remote Call Frwding-Recurring							
# of Remote Call Frwding-Non-Recurring							
Amount of Remote Call Frwding-Non-Recurring Credits							
<b>YTD Total Amount of Credit Paid</b>	\$19,305	\$21,491	\$23,189	\$19,388			\$83,373.00
<b>YTD Total Number of Credits Paid</b>	261	270	282	288			1101
Paging credits							

**REPORT: Out of Service Customer Bill Credits**

Measurement Period	Condition not Cleared in 2 working days; # tickets missed(oos rpt)	#Credits Paid (Actual)	Amount of Credit Paid (\$5.00 credit)	Condition lasting more than 7 Calendar Days; # tickets missed.(oos rpt)	#Credits Paid (Actual)	Total Amount of Credit Paid (One month's recurring charge, plus associated regulated features)	Month Credit Paid Upon Credit Issued/Bill Date
<b>Residence July - December</b>							
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	934	1101	\$5,504.64	37	35	\$606.75	
<b>Business July - December</b>							
July, 2004							
August, 2004							
September, 2004							
October, 2004							
November, 2004							
December, 2004							
<b>YTD Total</b>	68	50	\$250.00	0	0	\$25.00	

Baseline: Each customer with an out-of-service condition not cleared within two working days will receive a \$5.00 credit. Each customer with an out-of-service condition lasting more than seven calendar days will receive credit of the monthly recurring charge. Credits do not apply due to emergency situations, unavoidable catastrophes, force majeure, work stoppage, inside wiring or customer premise equipment.

**REPORT: Trouble Report Rate Bill Credits**

Total Trouble Report Rate January - June 2004

Measurement Period	Exchange Out of Compliance	# of Customers Served	Actual Working Numbers Paid	Month Credit Paid
<b>Residence</b>				
January, 2004				
February, 2004				
March, 2004				
April, 2004				
May, 2004				
June, 2004				
<b>YTD Total</b>	0	0	0	N/A
<b>Business</b>				
July, 2004				
August, 2004				
September, 2004				
October, 2004				
November, 2004				
December, 2004				
<b>YTD Total</b>	1	3195		

Baseline: Exceeds trouble report standard of 4.0 for month and either of the preceding month or four in 12 months. Credits do not apply related to customer premise equipment, emergency situations, extraordinary or abnormal conditions or disruptions caused by persons or entities other than Qwest.

**REPORT: Dial Tone Speed Bill Credits**

Measurement Period	Wire Center Out of Compliance	# of Customers Served	Total Amount of Credit Paid (One month's recurring charge, plus associated regulated features)	Month Credit Paid
<b>Residence</b>				
January, 2004				
February, 2004				
March, 2004				
April, 2004				
May, 2004				
June, 2004				
July, 2004				
August, 2004				
September, 2004				
October, 2004				
November, 2004				
December, 2004				
<b>YTD Total</b>	0	0	0	N/A

Baseline: All customers within a wire center will receive one month's recurring charge credit for any month in which customers within the wire center are unable to obtain dial tone within three seconds on at least 98% of calls placed during a normal busy hour. Credits do not apply due to emergency situations, unavoidable catastrophes, force majeure, work stoppage, inside wiring or customer premise equipment. Credits do not apply in any office served by an analog switch.

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)

JULY 2004

EXCHANGE	WC	Area Code	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkng Dys) RES	# Missed (Less Than 2 Wkng Dys) BUS	# Missed (Less Than 2 Wkng Dys) TOT	% Missed (Less Than 2 Wkng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	102	101	99.02%	1	0	0	1	0.98%	0	0	0	0
AUBURN	833	253	245	242	98.78%	3	0	0	3	1.22%	0	0	0	0
BAINBRIDGE ISLAND	842	206	130	126	96.92%	4	0	0	4	3.08%	0	0	0	0
BATTLEGROUND	687	360	125	119	95.20%	6	0	0	6	4.80%	0	1	1	2
BELFAIR	275	360	72	72	100.00%	0	0	0	0	0.00%	0	0	0	0
BELLEVUE			385	381	98.96%	4	0	0	4	1.04%	0	0	2	2
GLENCOURT	453	425	120	119	99.17%	1	0	0	1	0.83%	0	0	2	2
SHERWOOD	641	425	265	262	98.87%	3	0	0	3	1.13%	0	0	0	0
BELLINGHAM			210	209	99.52%	1	0	0	1	0.48%	0	0	1	1
LUMMI	758	360	12	12	100.00%	0	0	0	0	0.00%	0	0	0	0
REGENT	671	360	198	197	99.49%	1	0	0	1	0.51%	0	0	1	1
BLACK DIAMOND	886	360	34	34	100.00%	0	0	0	0	0.00%	0	0	0	0
BONNEY LAKE			NUMBERS ADDED TO SUMMER											
BREMERTON			192	192	100.00%	0	0	0	0	0.00%	0	0	1	1
CROSBY	830	360	29	29	100.00%	0	0	0	0	0.00%	0	0	1	1
BREMERTON ESSEX	373	360	154	154	100.00%	0	0	0	0	0.00%	0	0	0	0
SUNNYSLOPE	674	360	9	9	100.00%	0	0	0	0	0.00%	0	0	0	0
BUCKLEY	829	360	22	22	100.00%	0	0	0	0	0.00%	0	0	0	0
CASTLE ROCK	274	360	75	74	98.67%	1	0	0	1	1.33%	0	0	0	0
CENTRALIA	736	360	101	100	99.01%	1	0	0	1	0.99%	0	0	0	0
CHEHALIS			86	86	100.00%	0	0	0	0	0.00%	0	1	0	1
CHEHALIS	748	360	64	64	100.00%	0	0	0	0	0.00%	0	1	0	1
NAPAVINE	262	360	22	22	100.00%	0	0	0	0	0.00%	0	0	0	0
GLE-ELUM	674	509	29	29	100.00%	0	0	0	0	0.00%	0	0	0	0
COLFAX	397	509	30	29	96.67%	1	0	0	1	3.33%	0	0	0	0
COLVILLE	684	509	81	81	100.00%	0	0	0	0	0.00%	0	0	0	0
COPALIS(OCEAN SHORES)	289	360	38	38	100.00%	0	0	0	0	0.00%	0	0	0	0
COULEE DAM	633	509	24	24	100.00%	0	0	0	0	0.00%	0	0	0	0
CRYSTAL MTN.	663	360	7	6	85.71%	1	0	0	1	14.29%	0	0	0	0
DAYTON	382	509	35	35	100.00%	0	0	0	0	0.00%	0	0	0	0
DEER PARK	276	509	66	66	100.00%	0	0	0	0	0.00%	0	0	0	0
DES MOINES			194	194	100.00%	0	0	0	0	0.00%	0	0	1	1
DES MOINES	824	206	82	82	100.00%	0	0	0	0	0.00%	0	0	1	1
FEDERAL WAY	839	253	112	112	100.00%	0	0	0	0	0.00%	0	0	0	0
EASTON	656	509	2	2	100.00%	0	0	0	0	0.00%	0	0	0	0
ELK	292	509	25	25	100.00%	0	0	0	0	0.00%	0	0	0	0
ENUMCLAW	825	360	98	98	100.00%	0	0	0	0	0.00%	0	0	0	0
EPHRATA	754	509	24	23	95.83%	1	0	0	1	4.17%	0	0	0	0
GRAHAM	847	253	186	185	99.46%	1	0	0	1	0.54%	0	0	0	0
GREEN BLUFF	238	509	37	36	97.30%	1	0	0	1	2.70%	0	1	0	1
HOODSPORT	877	360	17	17	100.00%	0	0	0	0	0.00%	0	0	0	0
ISSAGUAH	392	425	157	157	100.00%	0	0	0	0	0.00%	0	0	0	0
KENT			373	368	98.66%	5	0	0	5	1.34%	0	0	0	0
MERIDIAN	630	253	228	225	98.68%	3	0	0	3	1.32%	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)  
JULY 2004

EXCHANGE	WC	Area Code	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkng Dys) RES	# Missed (Less Than 2 Wkng Dys) BUS	# Missed (Less Than 2 Wkng Dys) TOT	% Missed (Less Than 2 Wkng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions	
															2 DAY DATA
OBRLEN	251	206	23	23	100.00%	0	0	0	0	0.00%	0	0	0	0	0
ULRICH	852	253	122	120	98.36%	2	2	2	1.64%	0	0	0	0	0	0
LIBERTY LAKE	255	509	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0	0
LONGVIEW/KELSO	423	360	236	234	99.15%	2	2	2	0.85%	0	0	0	0	0	0
LOON LAKE	233	509	13	13	100.00%	0	0	0	0.00%	0	0	0	0	0	0
MAPLE VALLEY	432	425	83	82	98.80%	1	0	1	1.20%	0	0	0	0	0	0
MOSES LAKE	136	509	136	136	100.00%	0	0	0	0.00%	0	0	0	0	1	1
MOSES LAKE (AFB)	765	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0	0
MOSES LAKE	762	509	116	116	100.00%	0	0	0	0.00%	0	0	0	0	1	1
NEWMAN LAKE	226	509	21	20	95.24%	1	0	1	4.76%	0	0	0	0	0	0
NORTHPORT	732	509	14	14	100.00%	0	0	0	0.00%	1	0	0	0	0	1
OLYMPIA	639	360	639	637	99.69%	2	0	2	0.31%	0	1	0	2	3	3
EVERGREEN	866	360	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0	0
LACEY	456	360	280	279	99.64%	1	0	1	0.36%	0	1	0	1	2	2
WHITEHALL	352	360	276	275	99.64%	1	0	1	0.36%	0	0	0	1	1	1
OMAK-OKANOGAN	826	509	61	61	100.00%	0	0	0	0.00%	0	0	0	0	0	0
OROVILLE	476	509	17	17	100.00%	0	0	0	0.00%	0	0	0	0	0	0
OTHELLO	488	509	80	78	97.50%	2	0	2	2.50%	0	0	0	1	1	1
PASCO	545	509	308	308	100.00%	0	0	0	0.00%	0	0	0	0	0	0
PATEROS	923	509	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0	0
POMEROY	843	509	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0	0
PT. ANGELES	123	360	123	122	99.19%	1	0	1	0.81%	0	0	0	0	0	0
JOYCE	928	360	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0	0
PT. ANGELES	452	360	98	97	98.98%	1	0	1	1.02%	0	0	0	0	0	0
PT. LUDLOW	437	360	18	18	100.00%	0	0	0	0.00%	0	0	0	0	1	1
PT. ORCHARD	166	360	166	164	98.80%	2	0	2	1.20%	0	0	0	0	0	0
COLBY	871	360	59	58	98.31%	1	0	1	1.69%	0	0	0	0	0	0
PT. ORCHARD	876	360	107	106	99.07%	1	0	1	0.93%	0	0	0	0	0	0
PT. TOWNSEND	385	360	81	81	100.00%	0	0	0	0.00%	0	0	0	0	0	0
PUYALLAP	841	253	261	260	99.62%	1	0	1	0.38%	0	0	0	0	0	0
RENTON	226	425	363	361	99.45%	2	0	2	0.55%	0	0	0	0	0	0
RIDGEFIELD	887	360	47	47	100.00%	0	0	0	0.00%	0	0	0	0	1	1
ROCHESTER	273	360	58	57	98.28%	1	0	1	1.72%	0	0	0	0	0	0
ROY	843	253	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0	0
SEATTLE	2163	360	2163	2132	98.57%	29	0	29	1.43%	0	1	0	5	6	6
ATWATER	281	206	207	204	98.55%	3	0	3	1.45%	0	0	0	1	1	1
CAMPUS	543	206	83	81	97.59%	2	0	2	2.41%	0	0	0	0	0	0
CHERRY	241	206	278	275	98.92%	3	0	3	1.08%	0	0	0	0	0	0
DUWAMISH	762	206	94	93	98.94%	1	0	1	1.06%	0	0	0	1	1	1
EAST	322	206	282	277	98.23%	5	0	5	1.77%	0	0	0	0	2	2
ELLIOT	441	206	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0	0
EMERSON	361	206	249	246	98.80%	3	0	3	1.20%	0	0	0	0	0	0
LAKEVIEW	522	206	190	190	100.00%	0	0	0	0.00%	0	0	0	0	1	1
MAIN	223	206	107	105	98.13%	2	0	2	1.87%	0	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	107	104	97.20%	3	0	3	2.80%	0	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)  
JULY 2004

EXCHANGE	WC Code	Area Code	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
PARKWAY	721	206	162	158	97.53%	4	0	0	4	2.47%	0	0	0	1
SUNSET	782	206	139	138	99.28%	1	0	1	0.72%	0	0	0	0	0
WEST	932	206	233	229	98.28%	4	0	4	1.72%	0	0	0	0	0
SEQUIM	683	360	145	145	100.00%	0	0	0	0.00%	0	0	0	0	0
SHELTON	426	360	138	137	99.28%	1	0	1	0.72%	0	0	0	1	1
SILVERDALE	692	360	77	77	100.00%	0	0	0	0.00%	0	0	0	0	0
SPOKANE			1165	1156	99.23%	9	0	9	0.77%	0	0	2	3	5
CHESTNUT	244	509	27	26	96.30%	1	0	1	3.70%	0	0	0	0	0
FAIRFAX	325	509	126	125	99.21%	1	0	1	0.79%	0	0	0	2	2
HUDSON	482	509	105	105	100.00%	0	0	0	0.00%	0	0	0	0	0
KEYSTONE	534	509	105	104	99.05%	1	0	1	0.95%	0	0	0	0	0
MORAN NUMBERS ADDED TO RIVERSIDE														
RIVERSIDE	455	509	184	181	98.37%	3	0	3	1.63%	0	0	0	0	0
WALNUT	922	509	350	349	99.71%	1	0	1	0.29%	0	0	2	1	3
WHITWORTH	466	509	268	266	99.25%	2	0	2	0.75%	0	0	0	0	0
SPRINGDALE	258	509	52	51	98.08%	1	0	1	1.92%	0	0	1	0	1
SUMNER (BonneyLake)	863	253	147	147	100.00%	0	0	0	0.00%	0	0	0	0	0
TACOMA			1261	1257	99.68%	4	0	4	0.32%	0	0	0	2	2
FORT LEWIS	964	253	26	26	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	177	177	100.00%	0	0	0	0.00%	0	0	0	0	0
JUNIPER	582	253	232	232	100.00%	0	0	0	0.00%	0	0	0	0	0
LENNOX	531	253	271	270	99.63%	1	0	1	0.37%	0	0	0	1	1
LOGAN	564	253	105	105	100.00%	0	0	0	0.00%	0	0	0	0	0
MARKET (Fawcett)	272	253	96	96	100.00%	0	0	0	0.00%	0	0	0	0	0
SKYLINE	752	253	100	98	98.00%	2	0	2	2.00%	0	0	0	0	0
WAVERLY-2	922	253	39	39	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	215	214	99.53%	1	0	1	0.47%	0	0	0	1	1
TOUCHET														
NUMBERS ADDED TO WALLA WALLA														
VANCOUVER			949	924	97.37%	23	2	25	2.63%	0	0	1	0	1
ORCHARDS	253	360	499	490	98.20%	7	2	9	1.80%	0	0	0	0	0
OXFORD	693	360	261	249	95.40%	12	0	12	4.60%	0	0	1	0	1
SALMON CRK(NORTH)	573	360	189	185	97.88%	4	0	4	2.12%	0	0	0	0	0
WAITSBURG	337	509	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
WALLA WALLA (incl Touchet)			117	117	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	9	9	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA			503	500	99.40%	2	1	3	0.60%	0	0	0	0	0
CHESTNUT	244	509	404	402	99.50%	1	1	2	0.50%	0	0	0	0	0
WEST	965	509	99	98	98.99%	1	0	1	1.01%	0	0	0	0	0
Totals			12744	12624	99.06%	115	5	120	0.94%	1	1	9	22	33



WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)  
JULY 2004

EXCHANGE	WC	Area Code	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	102	102	100.00%	0	0	0	0.00%	0	0	0	0	0
AUBURN	833	253	245	244	99.59%	1	0	1	0.41%	0	0	0	0	0
BAINBRIDGE ISLAND	842	206	130	129	99.23%	1	0	1	0.77%	0	0	0	0	0
BATTLEGROUND	687	360	126	126	100.00%	0	0	0	0.00%	0	0	1	0	1
BELFAIR	275	360	72	72	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLEVEUE			387	387	100.00%	0	0	0	0.00%	0	0	0	0	0
GLENCOURT	453	425	122	122	100.00%	0	0	0	0.00%	0	0	0	0	0
SHERWOOD	641	425	265	265	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLINGHAM			211	211	100.00%	0	0	0	0.00%	0	0	0	0	0
LUMMI	758	360	12	12	100.00%	0	0	0	0.00%	0	0	0	0	0
REGENT	671	360	199	199	100.00%	0	0	0	0.00%	0	0	0	0	0
BLACK DIAMOND	886	360	34	34	100.00%	0	0	0	0.00%	0	0	0	0	0
BONNEY LAKE		NUMBERS ADDED												
BREMERTON			193	193	100.00%	0	0	0	0.00%	0	0	0	0	0
CROSBY	830	360	30	30	100.00%	0	0	0	0.00%	0	0	0	0	0
BREMERTON ESSEX	373	360	154	154	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNNYSLOPE	674	360	9	9	100.00%	0	0	0	0.00%	0	0	0	0	0
BUCKLEY	829	360	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
CASTLE ROCK	274	360	75	74	98.67%	1	0	1	1.33%	0	0	0	0	0
CENTRALIA	736	360	101	101	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS			87	87	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS	748	360	65	65	100.00%	0	0	0	0.00%	0	0	0	0	0
NAPAVINE	262	360	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
CLE-ELUM	674	509	29	29	100.00%	0	0	0	0.00%	0	0	0	0	0
COLFAX	397	509	30	30	100.00%	0	0	0	0.00%	0	0	0	0	0
COLVILLE	684	509	81	81	100.00%	0	0	0	0.00%	0	0	0	0	0
COPALIS(OCEAN SHORES)	289	360	38	38	100.00%	0	0	0	0.00%	0	0	0	0	0
COULEE DAM	633	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
CRYSTAL MTN.	663	360	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
DAYTON	382	509	35	35	100.00%	0	0	0	0.00%	0	0	0	0	0
DEER PARK	276	509	66	66	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES			195	195	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES	824	206	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0
FEDERAL WAY	839	253	112	112	100.00%	0	0	0	0.00%	0	0	0	0	0
EASTON	656	509	2	2	100.00%	0	0	0	0.00%	0	0	0	0	0
ELK	292	509	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
ENUMCLAW	825	360	98	98	100.00%	0	0	0	0.00%	0	0	0	0	0
EPHRATA	754	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
GRAHAM	847	253	186	186	100.00%	0	0	0	0.00%	0	0	0	0	0
GREEN BLUFF	238	509	38	38	100.00%	0	0	0	0.00%	0	0	0	0	0
HOODSPORT	877	360	17	17	100.00%	0	0	0	0.00%	0	0	0	0	0
ISSAQUAH	392	425	157	157	100.00%	0	0	0	0.00%	0	0	0	0	0
KENT			373	373	100.00%	0	0	0	0.00%	0	0	0	0	0
MERIDIAN	630	253	228	228	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)  
JULY 2004

EXCHANGE	WC	Area Code	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
OBRLEN	251	206	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
ULRICH	852	253	122	122	100.00%	0	0	0	0.00%	0	0	0	0	0
LIBERTY LAKE	255	509	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0
LONGVIEW/KELSO	423	360	236	236	100.00%	0	0	0	0.00%	0	0	0	0	0
LOON LAKE	233	509	13	13	100.00%	0	0	0	0.00%	0	0	0	0	0
MAPLE VALLEY	432	425	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	137	642	137	137	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE(AFB)	765	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	762	509	117	117	100.00%	0	0	0	0.00%	0	0	0	0	0
NEWMAN LAKE	226	509	21	21	100.00%	0	0	0	0.00%	0	0	0	0	0
NORTHPORT	732	509	15	15	100.00%	0	0	0	0.00%	0	0	0	0	0
OLYMPIA	642	642	642	642	100.00%	0	0	0	0.00%	0	0	0	0	0
EVERGREEN	866	360	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0
LACEY	456	360	282	282	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITEHALL	352	360	277	277	100.00%	0	0	0	0.00%	0	0	0	0	0
OMAK-OKANOGAN	826	509	61	61	100.00%	0	0	0	0.00%	0	0	0	0	0
OROVILLE	476	509	17	17	100.00%	0	0	0	0.00%	0	0	0	0	0
OTHELLO	488	509	81	81	100.00%	0	0	0	0.00%	0	0	0	0	0
PASCO	545	509	308	308	100.00%	0	0	0	0.00%	0	0	0	0	0
PATEROS	923	509	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
POMEROY	843	509	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	123	123	123	123	100.00%	0	0	0	0.00%	0	0	0	0	0
JOYCE	928	360	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	452	360	98	98	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. LUDLOW	437	360	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD	166	166	166	166	100.00%	0	0	0	0.00%	0	0	0	0	0
COLBY	871	360	59	59	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD	876	360	107	107	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. TOWNSEND	385	360	81	81	100.00%	0	0	0	0.00%	0	0	0	0	0
PUYALLAP	841	253	261	261	100.00%	0	0	0	0.00%	0	0	0	0	0
RENTON	226	425	363	363	100.00%	0	0	0	0.00%	0	0	0	0	0
RIDGEFIELD	887	360	48	48	100.00%	0	0	0	0.00%	0	0	0	0	0
ROCHESTER	273	360	58	58	100.00%	0	0	0	0.00%	0	0	0	0	0
ROY	843	253	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
SEATTLE	2169	2169	2169	2169	99.93%	2	0	2	0.0075	0	0	0	0	0
ATWATER	281	206	208	208	100.00%	0	0	0	0.00%	0	0	0	0	0
CAMPUS	543	206	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0
CHERRY	241	206	278	278	100.00%	0	0	0	0.00%	0	0	0	0	0
DUWAMISH	762	206	95	95	100.00%	0	0	0	0.00%	0	0	0	0	0
EAST	322	206	284	283	99.65%	1	0	1	0.35%	0	0	0	0	0
ELLIOT	441	206	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0
EMERSON	361	206	249	248	99.60%	1	0	1	0.40%	0	0	0	0	0
LAKEVIEW	522	206	191	191	100.00%	0	0	0	0.00%	0	0	0	0	0
MAIN	223	206	107	107	100.00%	0	0	0	0.00%	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	107	107	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAYS)  
JULY 2004

EXCHANGE	WC	Area Code	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
PARKWAY	721	206	163	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNSET	782	206	139	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	932	206	233	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SEQUIM	683	360	145	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SHELTON	426	360	139	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SILVERDALE	692	360	77	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SPOKANE			1169	99.91%	99.91%	1	0	1	0	0	0	0	1	1
CHESTNUT	244	509	27	96.30%	96.30%	1	0	1	3.70%	0	0	0	0	0
FAIRFAX	325	509	127	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
HUDSON	482	509	105	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
KEYSTONE	534	509	105	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MORAN														
RIVERSIDE	455	509	184	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WALNUT	922	509	353	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITWORTH	466	509	268	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SPRINGDALE	258	509	53	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SUMNER (BomeyLake)	863	253	147	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
TACOMA			1262	100.00%	100.00%	0	0	0	0	0	0	0	1	1
FORT LEWIS	964	253	26	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	177	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
JUNIPER	582	253	232	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
LENNOX	531	253	272	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
LOGAN	564	253	105	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MARKET (Fawcett)	272	253	96	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SKYLINE	752	253	100	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-2	922	253	39	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	215	100.00%	100.00%	0	0	0	0.00%	0	0	0	1	1
TOUCHET														
VANCOUVER			949	99.89%	99.89%	1	0	1	0	0	0	1	0	1
ORCHARDS	253	360	499	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
OXFORD	693	360	261	100.00%	100.00%	0	0	0	0.00%	0	0	1	0	1
SALMON CRK(NORTH)	573	360	188	99.47%	99.47%	1	0	1	0.53%	0	0	0	0	0
WATTSBURG	337	509	7	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WALLA WALLA (incl Touchet)	522	509	117	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	20	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	9	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA			503	100.00%	100.00%	0	0	0	0	0	0	0	0	0
CHESTNUT	244	509	404	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	965	509	99	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
Totals			12773	99.95%	99.95%	7	0	7	0.05%	0	0	2	2	4

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
AUGUST 2004

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkng Dys) RES	# Missed (Less Than 2 Wkng Dys) BUS	# Missed (Less Than 2 Wkng Dys) TOT	% Missed (Less Than 2 Wkng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomenal	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	140	140	100.00%	0	0	0	0.00%	0	0	0	0	0
AUBURN	833	253	298	294	98.66%	4	0	4	1.34%	0	0	0	0	1
BAINBRIDGE ISLAND	842	206	179	175	97.77%	3	1	4	2.23%	0	0	0	0	1
BATTLEGROUND	687	360	162	155	95.68%	7	0	7	4.32%	0	0	0	0	2
BELFAIR	275	360	86	86	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLEVUE	1893		1442	1442	85.77%	243	8	251	14.83%	0	0	4	4	8
GLENCOURT	453	425	146	142	97.26%	2	2	4	2.74%	0	0	3	1	4
SHERWOOD	641	425	1547	1300	84.03%	241	6	247	15.97%	0	0	1	3	4
BELLINGHAM			379	378	99.74%	1	0	1	0.26%	0	0	0	0	0
LUMMI	758	360	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0
REGENT	671	360	369	368	99.73%	1	0	1	0.27%	0	0	0	0	0
BLACK DIAMOND	886	360	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
BONNEY LAKE														
BREMERTON			235	231	98.30%	4	0	4	1.70%	0	0	0	0	0
CROSBY	830	360	47	46	97.87%	1	0	1	2.13%	0	0	0	0	0
BREMERTON ESSEX	373	360	181	178	98.34%	3	0	3	1.66%	0	0	0	0	0
SUNNYSLOPE	674	360	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
BUCKLEY	829	360	28	27	96.43%	1	0	1	3.57%	0	0	0	0	0
CASTLE ROCK	274	360	178	171	96.07%	6	1	7	3.93%	0	0	0	0	0
CENTRALIA	736	360	94	92	97.87%	2	0	2	2.13%	0	0	0	0	0
CHEHALIS			111	110	99.10%	1	0	1	0.90%	0	0	0	0	0
CHEHALIS	748	360	80	80	100.00%	0	0	0	0.00%	0	0	0	0	0
NAPAVINE	262	360	31	30	96.77%	1	0	1	3.23%	0	0	0	0	0
CLE-ELUM	674	509	85	85	100.00%	0	0	0	0.00%	0	0	0	0	0
COLFAX	397	509	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
COLVILLE	684	509	217	212	97.70%	5	0	5	2.30%	0	0	0	0	1
COPALIS(OCEAN SHORES)	289	360	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0
COULLEE DAM	633	509	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
CRYSTAL MTN.	663	360	8	5	62.50%	2	1	3	37.50%	0	0	0	0	0
DAYTON	382	509	36	35	97.22%	1	0	1	2.78%	0	0	0	0	0
DEER PARK	276	509	114	114	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES			218	213	97.71%	1	4	5	2.29%	0	0	0	0	0
DES MOINES	824	206	84	83	98.81%	0	1	1	1.19%	0	0	0	0	0
FEDERAL WAY	839	253	134	130	97.01%	1	3	4	2.99%	0	0	0	0	0
EASTON	656	509	11	11	100.00%	0	0	0	0.00%	0	0	0	0	0
ELK	292	509	46	46	100.00%	0	0	0	0.00%	0	0	0	0	0
ENUMCLAW	825	360	83	82	98.80%	0	1	1	1.20%	0	0	0	0	0
EPHRATA	754	509	21	21	100.00%	0	0	0	0.00%	0	0	0	0	0
GRAHAM	847	253	190	188	98.95%	2	0	2	1.05%	0	0	0	0	1
GREEN BLUFF	238	509	37	37	100.00%	0	0	0	0.00%	0	0	0	0	1
HOODSPORT	877	360	29	28	96.55%	1	0	1	3.45%	0	0	0	0	0
ISSAQUAH	392	425	262	260	99.24%	2	0	2	0.76%	0	0	0	0	2
KENT			740	735	99.32%	4	1	5	0.68%	0	0	0	0	0
MERIDIAN	630	253	510	509	99.80%	1	0	1	0.20%	0	0	0	0	0
OBRIEN	251	206	28	27	96.43%	0	1	1	3.57%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
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EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomenal	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ULRICH	852	253	202	199	98.51%	3	0	3	1.49%	0	0	0	0	0
LIBERTY LAKE	255	509	7	6	85.71%	1	0	1	14.29%	0	0	0	0	0
LONGVIEW-KELSO	423	360	371	331	89.22%	40	0	40	10.78%	0	0	0	0	0
LOON LAKE	233	509	22	21	95.45%	1	0	1	4.55%	0	0	0	0	0
MAPLE VALLEY	432	425	71	71	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	765	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE (AFB)	762	509	197	197	100.00%	0	0	0	0.00%	0	0	0	0	0
NEWMAN LAKE	226	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
NORTHPORT	732	509	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
OLYMPIA	866	360	64	64	100.00%	0	0	0	0.00%	0	0	0	0	0
EVERGREEN	456	360	224	224	100.00%	0	0	0	0.00%	0	0	0	0	0
LACEY	352	360	324	324	99.69%	1	0	1	0.31%	0	0	0	0	0
WHITEHALL	826	509	105	104	99.05%	1	0	1	0.95%	0	0	0	0	0
OMAK-OKANOGAN	476	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
OROVILLE	488	509	121	119	98.35%	1	1	2	1.65%	0	0	0	0	0
OTHELLO	545	509	278	277	99.64%	1	0	1	0.36%	0	0	0	0	0
PASCO	923	509	12	12	100.00%	0	0	0	0.00%	0	0	0	0	0
PATEROS	843	509	27	26	96.30%	0	1	1	3.70%	0	0	0	0	0
POMEROY	928	360	19	18	94.74%	1	0	1	5.26%	0	0	0	0	0
PT. ANGELES	452	360	162	161	99.38%	1	0	1	0.62%	0	0	0	0	0
PT. ANGELES	437	360	18	18	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. LUDLOW	871	360	66	64	96.97%	2	0	2	3.03%	0	0	0	0	0
PT. ORCHARD	876	360	98	96	97.96%	2	0	2	2.04%	0	0	0	0	0
PT. ORCHARD	385	360	119	117	98.32%	2	0	2	1.68%	0	0	0	0	0
PT. TOWNSEND	841	253	371	371	100.00%	0	0	0	0.00%	0	0	0	0	0
PUYALLAP	226	425	416	410	98.56%	6	0	6	1.44%	0	0	0	0	0
RENTON	887	360	79	75	94.94%	4	0	4	5.06%	0	0	0	0	0
RIDGEFIELD	273	360	90	90	100.00%	0	0	0	0.00%	0	0	0	0	0
ROCHESTER	843	253	28	28	100.00%	0	0	0	0.00%	0	0	0	0	0
ROY	281	206	213	209	98.12%	4	0	4	1.88%	0	0	0	0	0
SEATTLE	543	206	79	75	94.94%	4	0	4	5.06%	0	0	0	0	0
ATWATER	241	206	357	351	98.32%	6	2	8	2.24%	0	0	0	0	0
CAMPUS	762	206	114	110	96.49%	4	0	4	3.51%	0	0	0	0	0
CHERRY	322	206	312	307	98.40%	5	0	5	1.60%	0	0	0	0	0
DUWAMISH	441	206	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
EAST	281	206	209	209	98.12%	4	0	4	1.88%	0	0	0	0	0
ELLIOT	543	206	79	75	94.94%	4	0	4	5.06%	0	0	0	0	0
ELLIOT	241	206	357	351	98.32%	6	2	8	2.24%	0	0	0	0	0
EAST	762	206	114	110	96.49%	4	0	4	3.51%	0	0	0	0	0
EAST	322	206	312	307	98.40%	5	0	5	1.60%	0	0	0	0	0
ELLIOT	441	206	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
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2 DAY DATA														
EXCHANGE	WC CODE	Area	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
EMERSON	361	206	349	341	97.71%	8	0	8	2.29%	0	0	0	0	0
LAKEVIEW	522	206	238	233	97.90%	3	2	5	2.10%	0	0	2	2	3
MAIN	223	206	98	93	94.90%	1	4	5	5.10%	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	97	95	97.94%	2	0	2	2.06%	0	0	0	0	1
PARKWAY	721	206	210	206	98.10%	3	1	4	1.90%	0	0	0	0	1
SUNSET	782	206	173	170	98.27%	2	1	3	1.73%	0	0	0	0	0
WEST	932	206	254	246	96.85%	8	0	8	3.15%	0	0	1	1	1
SEQUIM	683	360	109	108	99.08%	1	0	1	0.92%	0	0	0	0	0
SHELTON	426	360	150	150	100.00%	0	0	0	0.00%	0	0	0	0	0
SILVERDALE	692	360	120	114	95.00%	6	0	6	5.00%	0	0	0	0	0
SPOKANE			1422	1394	98.03%	24	4	28	1.97%	4	0	0	2	6
CHESTNUT	244	509	65	64	98.46%	1	0	1	1.54%	0	0	0	0	0
FAIRFAX	325	509	226	222	98.23%	4	0	4	1.77%	1	0	0	0	1
HUDSON	482	509	107	102	95.33%	4	1	5	4.67%	0	0	0	0	1
KEYSTONE	534	509	147	145	98.64%	2	0	2	1.36%	2	0	0	0	2
MORAN NUMBERS ADDED TO RIVERSIDE														
RIVERSIDE	455	509	258	250	96.90%	7	1	8	3.10%	0	0	0	0	0
WALNUT	922	509	379	374	98.68%	5	0	5	1.32%	0	0	0	0	0
WHITWORTH	466	509	240	237	98.75%	1	2	3	1.25%	1	0	0	1	2
SPRINGDALE	258	509	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
SUMNER (BonneyLake)	863	253	302	300	99.34%	2	0	2	0.66%	0	0	0	0	0
TACOMA			1587	1577	99.37%	9	1	10	0.63%	0	0	0	2	2
FORT LEWIS	964	253	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	240	239	99.58%	0	1	1	0.42%	0	0	0	1	1
JUNIPER	582	253	337	336	99.70%	1	0	1	0.30%	0	0	0	0	0
LENNOX	531	253	326	323	99.08%	3	0	3	0.92%	0	0	0	0	0
LOGAN	564	253	123	122	99.19%	1	0	1	0.81%	0	0	0	0	0
MARKET (Fawcett)	272	253	133	132	99.25%	1	0	1	0.75%	0	0	0	0	0
SKYLINE	752	253	138	138	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-2	922	253	49	49	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	219	216	98.63%	3	0	3	1.37%	0	0	0	0	1
TOUCHET														
VANCOUVER			1058	1007	95.18%	47	4	51	4.82%	0	0	3	2	5
ORCHARDS	253	360	544	514	94.49%	27	3	30	5.51%	0	0	2	2	4
OXFORD	693	360	267	251	94.01%	15	1	16	5.99%	0	0	0	0	0
SALMON CRK(NORTH)	573	360	247	242	97.98%	5	0	5	2.02%	0	0	1	0	1
WAITSBURG	337	509	17	16	94.12%	1	0	1	5.88%	0	0	0	0	0
WALLA WALLA (incl Touchet)	522	509	181	181	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	17	17	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA			452	449	99.34%	3	0	3	0.66%	0	0	0	0	0
CHESTNUT	244	509	314	312	99.36%	2	0	2	0.64%	0	0	0	0	0
WEST	965	509	138	137	99.28%	1	0	1	0.72%	0	0	0	0	0
Totals			17143	16610	96.89%	495	38	533	3.11%	5	1	12	26	44

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EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	140	140	100.00%	0	0	0	0.00%	0	0	0	0	0
AUBURN	833	253	299	299	100.00%	0	0	0	0.00%	0	0	0	0	0
BAINBRIDGE ISLAND	842	206	180	180	100.00%	0	0	0	0.00%	0	0	0	0	0
BATTLEGROUND	687	360	164	164	100.00%	0	0	0	0.00%	0	0	0	0	0
BEFAIR	275	360	86	86	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLEVUE	1700	1699	1699	1699	99.94%	1	0	1	0.06%	0	0	1	0	1
GLENCOURT	453	425	150	150	100.00%	0	0	0	0.00%	0	0	0	0	0
SHERWOOD	641	425	1550	1549	99.94%	1	0	1	0.06%	0	0	1	0	1
BELLINGHAM			379	379	100.00%	0	0	0	0.00%	0	0	0	0	0
LUMMI	758	360	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0
REGENT	671	360	369	369	100.00%	0	0	0	0.00%	0	0	0	0	0
BLACK DIAMOND	886	360	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
BONNEY LAKE														
BREMERTON			235	235	100.00%	0	0	0	0.00%	0	0	0	0	0
CROSBY	830	360	47	47	100.00%	0	0	0	0.00%	0	0	0	0	0
BREMERTON ESSEX	373	360	181	181	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNNYSLOPE	674	360	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
BUCKLEY	829	360	28	28	100.00%	0	0	0	0.00%	0	0	0	0	0
CASTLE ROCK	274	360	178	178	100.00%	0	0	0	0.00%	0	0	0	0	0
CENTRALIA	736	360	94	94	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS			111	111	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS	748	360	80	80	100.00%	0	0	0	0.00%	0	0	0	0	0
NAPAVINE	262	360	31	31	100.00%	0	0	0	0.00%	0	0	0	0	0
CLE-ELUM	674	509	85	85	100.00%	0	0	0	0.00%	0	0	0	0	0
COLFAX	397	509	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
COLVILLE	684	509	218	218	100.00%	0	0	0	0.00%	0	0	0	0	0
COPALIS(OCEAN SHORES)	289	360	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0
COULEE DAM	633	509	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
CRYSTAL MTN.	663	360	8	8	100.00%	0	0	0	0.00%	0	0	0	0	0
DAYTON	382	509	36	36	100.00%	0	0	0	0.00%	0	0	0	0	0
DEER PARK	276	509	114	114	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES			218	218	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES	824	206	84	84	100.00%	0	0	0	0.00%	0	0	0	0	0
FEDERAL WAY	839	253	134	134	100.00%	0	0	0	0.00%	0	0	0	0	0
EASTON	656	509	11	11	100.00%	0	0	0	0.00%	0	0	0	0	0
ELK	292	509	46	46	100.00%	0	0	0	0.00%	0	0	0	0	0
ENUMCLAW	825	360	83	83	100.00%	0	0	0	0.00%	0	0	0	0	0
EPHRATA	754	509	21	21	100.00%	0	0	0	0.00%	0	0	0	0	0
GRAHAM	847	253	191	191	100.00%	0	0	0	0.00%	0	0	0	0	0
GREEN BLUFF	238	509	38	38	100.00%	0	0	0	0.00%	0	0	0	0	0
HOODSPORT	877	360	29	29	100.00%	0	0	0	0.00%	0	0	0	0	0
ISSAQUAH	392	425	264	264	100.00%	0	0	0	0.00%	0	0	0	0	0
KENT			740	740	100.00%	0	0	0	0.00%	0	0	0	0	0
MERIDIAN	630	253	510	510	100.00%	0	0	0	0.00%	0	0	0	0	0
OBRIEN	251	206	28	28	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
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EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ULRICH	852	253	202	202	100.00%	0	0	0	0.00%	0	0	0	0	0
LIBERTY LAKE	255	509	7	7	100.00%	0	0	0	0.00%	0	0	0	0	0
LONGVIEW/KELSO	423	360	371	357	96.23%	14	0	14	3.77%	0	0	0	0	0
LOON LAKE	233	509	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
MAPLE VALLEY	432	425	71	71	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	765	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE (AFB)	765	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	762	509	197	197	100.00%	0	0	0	0.00%	0	0	0	0	0
NEWMAN LAKE	228	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
NORTHPORT	732	509	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
OLYMPIA	866	360	64	64	100.00%	0	0	0	0.00%	0	0	0	0	0
EVERGREEN	866	360	64	64	100.00%	0	0	0	0.00%	0	0	0	0	0
LACEY	456	360	224	224	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITEHALL	352	360	324	324	100.00%	0	0	0	0.00%	0	0	0	0	0
OMAK-OKANOGAN	826	509	105	105	100.00%	0	0	0	0.00%	0	0	0	0	0
OROVILLE	476	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
OTHELLO	488	509	121	121	100.00%	0	0	0	0.00%	0	0	0	0	0
PASCO	545	509	278	278	100.00%	0	0	0	0.00%	0	0	0	0	0
PATEROS	923	509	12	12	100.00%	0	0	0	0.00%	0	0	0	0	0
POMEROY	843	509	27	27	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	928	360	181	181	100.00%	0	0	0	0.00%	0	0	0	0	0
JOYCE	452	360	162	162	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	437	360	18	18	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. LUDLOW	871	360	66	66	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD	876	360	98	98	100.00%	0	0	0	0.00%	0	0	0	0	0
COLBY	385	360	119	119	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD	841	253	371	371	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. TOWNSEND	226	425	418	417	99.76%	1	0	1	0.24%	0	0	0	0	0
PUYALLAP	887	360	79	79	100.00%	0	0	0	0.00%	0	0	0	0	0
RENTON	273	360	91	91	100.00%	0	0	0	0.00%	0	0	0	0	0
RIDGEFIELD	843	253	28	28	100.00%	0	0	0	0.00%	0	0	0	0	0
ROCHESTER	281	206	215	214	99.53%	1	0	1	0.47%	0	0	0	0	0
ROY	543	206	79	79	100.00%	0	0	0	0.00%	0	0	0	0	0
SEATTLE	241	206	358	357	99.72%	1	0	1	0.28%	0	0	0	0	0
ATWATER	762	206	114	114	100.00%	0	0	0	0.00%	0	0	0	0	0
CAMPUS	322	206	313	313	100.00%	0	0	0	0.00%	0	0	0	0	0
CHERRY	441	206	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
DUWAMISH	281	206	215	214	99.53%	1	0	1	0.47%	0	0	0	0	0
EAST	543	206	79	79	100.00%	0	0	0	0.00%	0	0	0	0	0
ELLIOT	241	206	358	357	99.72%	1	0	1	0.28%	0	0	0	0	0
	762	206	114	114	100.00%	0	0	0	0.00%	0	0	0	0	0
	322	206	313	313	100.00%	0	0	0	0.00%	0	0	0	0	0
	441	206	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0



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AUGUST 2004

EXCHANGE	WC	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
EMERSON	361	206	349	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
LAKEVIEW	522	206	241	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MAIN	223	206	98	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	98	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
PARKWAY	721	206	211	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNSET	782	206	173	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	932	206	254	100.00%	100.00%	0	0	0	0.00%	0	0	1	0	1
SEQUIM	683	360	109	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SHELTON	426	360	150	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SILVERDALE	692	360	120	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SPOKANE	1427	360	1424	99.86%	99.86%	3	0	3	0.21%	1	0	0	0	1
CHESTNUT	244	509	65	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
FAIRFAX	325	509	227	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
HUDSON	482	509	108	99.07%	99.07%	1	0	1	0.93%	0	0	0	0	0
KEYSTONE	534	509	149	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MORAN	NUMBERS ADDED													
RIVERSIDE	455	509	258	99.22%	99.22%	2	0	2	0.78%	0	0	0	0	0
WALNUT	922	509	379	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITWORTH	466	509	241	100.00%	100.00%	0	0	0	0.00%	1	0	0	0	1
SPRINGDALE	258	509	22	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SUMNER (BonneyLake)	863	253	302	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
TACOMA	1589	253	1589	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
FORT LEWIS	964	253	22	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	241	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
JUNIPER	582	253	337	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
LENNOX	531	253	326	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
LOGAN	564	253	123	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
MARKET (Fawcett)	272	253	133	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SKYLINE	752	253	138	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-2	922	253	49	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	220	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
TOUCHET	NUMBERS ADDED													
VANCOUVER	1063	360	1063	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
ORCHARDS	253	360	548	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
OXFORD	693	360	267	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
SALMON CRK(NORTH)	573	360	248	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WAITSBURG	337	509	17	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WALLA WALLA (incl Touchet)	522	509	181	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	32	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	17	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA	452	360	452	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
CHESTNUT	244	509	314	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	965	509	138	100.00%	100.00%	0	0	0	0.00%	0	0	0	0	0
<b>Totals</b>			<b>17184</b>	<b>99.88%</b>	<b>99.88%</b>	<b>21</b>	<b>0</b>	<b>21</b>	<b>0.12%</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>3</b>

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

		2 DAY DATA												
EXCHANGE	WC	AREA CODE	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	112	112	100.00%	0	0	0	0.00%	0	0	0	0	0
AUBURN	833	253	276	271	98.19%	5	0	5	1.81%	0	0	0	0	1
BAIRBRIDGE ISLAND	842	206	165	162	98.18%	3	0	3	1.82%	0	0	0	0	0
BATTLEGROUND	687	360	193	193	100.00%	0	0	0	0.00%	0	0	0	0	1
BELFAIR	275	360	126	126	100.00%	0	0	0	0.00%	0	0	0	0	1
BELLEVUE			442	442	99.10%	4	0	4	0.90%	0	0	0	4	4
GLENCOURT	453	425	135	133	98.52%	2	0	2	1.48%	0	0	0	2	2
SHERWOOD	641	425	311	309	99.36%	2	0	2	0.64%	0	0	0	2	2
BELLINGHAM			231	231	100.00%	0	0	0	0.00%	0	0	0	1	1
LUMMI	758	360	13	13	100.00%	0	0	0	0.00%	0	0	0	0	0
REGENT	671	360	218	218	100.00%	0	0	0	0.00%	0	0	0	0	1
BLACK DIAMOND	886	360	35	35	100.00%	0	0	0	0.00%	0	0	0	0	0
BONNEY LAKE														
BREMERTON			192	187	97.40%	5	0	5	2.60%	0	0	0	0	0
CROSBY	830	360	25	23	92.00%	2	0	2	8.00%	0	0	0	0	0
BREMERTON ESSEX	373	360	163	160	98.16%	3	0	3	1.84%	0	0	0	0	0
SUNNYSLOPE	674	360	4	4	100.00%	0	0	0	0.00%	0	0	0	0	0
BUCKLEY	829	360	33	33	100.00%	0	0	0	0.00%	0	0	0	0	0
CASTLE ROCK	274	360	77	76	98.70%	1	0	1	1.30%	0	0	0	0	1
CENTRALIA	736	360	102	102	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS			104	104	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS	748	360	89	89	100.00%	0	0	0	0.00%	0	0	0	0	0
NAPAVINE	262	360	15	15	100.00%	0	0	0	0.00%	0	0	0	0	0
CLE-ELUM	674	509	35	35	100.00%	0	0	0	0.00%	0	0	0	0	0
COLFAX	397	509	58	58	100.00%	0	0	0	0.00%	0	0	0	0	0
COLVILLE	684	509	63	63	100.00%	0	0	0	0.00%	0	0	0	0	0
COPALIS(OCEAN SHORES)	289	360	53	53	100.00%	0	0	0	0.00%	0	0	0	0	1
COULEE DAM	633	509	15	15	100.00%	0	0	0	0.00%	0	0	0	0	0
CRYSTAL MTN.	663	360	6	4	66.67%	2	0	2	33.33%	0	0	0	0	2
DAYTON	382	509	38	38	100.00%	0	0	0	0.00%	0	0	0	0	0
DEER PARK	276	509	49	49	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES			248	245	98.79%	3	0	3	1.21%	0	0	0	0	0
DES MOINES	824	206	103	103	100.00%	0	0	0	0.00%	0	0	0	0	0
FEDERAL WAY	839	253	145	142	97.93%	3	0	3	2.07%	0	0	0	0	0
EASTON	656	509	6	6	100.00%	0	0	0	0.00%	0	0	0	0	0
ELK	292	509	29	28	96.55%	0	1	1	3.45%	0	0	0	0	0
ENUMCLAW	825	360	104	102	98.08%	2	0	2	1.92%	0	0	0	0	0
EPHRATA	754	509	30	30	100.00%	0	0	0	0.00%	0	0	0	0	0
GRAHAM	847	253	158	157	99.37%	1	0	1	0.63%	0	0	0	0	0
GREEN BLUFF	238	509	34	34	100.00%	0	0	0	0.00%	0	0	0	0	0
HOODSPORT	877	360	12	12	100.00%	0	0	0	0.00%	0	0	0	0	0
ISSAGUAH	392	425	175	174	99.43%	1	0	1	0.57%	0	0	0	0	0
KENT			348	340	97.70%	7	0	7	2.30%	0	0	0	0	0
MERIDIAN	630	253	173	168	97.11%	5	0	5	2.89%	0	0	0	0	0
O'BRIEN	251	206	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

2 DAY DATA

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ULRICH	852	253	150	147	98.00%	2	1	3	2.00%	0	0	0	0	0
LIBERTY LAKE	255	509	6	5	83.33%	1	0	1	16.67%	0	0	0	0	0
LONGVIEW-KELSO	423	360	292	285	97.60%	6	1	7	2.40%	0	0	0	0	0
LOON LAKE	233	509	11	11	100.00%	0	0	0	0.00%	0	0	0	0	0
MAPLE VALLEY	432	425	335	333	99.40%	2	0	2	0.60%	0	0	0	0	0
MOSES LAKE			134	134	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE (AFB)	765	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	762	509	115	115	100.00%	0	0	0	0.00%	0	0	0	0	0
NEWMAN LAKE	226	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
NORTHPORT	732	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
OLYMPIA			613	612	99.84%	1	0	1	0.16%	0	0	0	0	0
EVERGREEN	866	360	84	84	100.00%	0	0	0	0.00%	0	0	0	0	0
LACEY	456	360	246	246	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITEHALL	352	360	283	282	99.65%	1	0	1	0.35%	0	0	0	0	0
OMAK-OKANOGAN	826	509	51	51	100.00%	0	0	0	0.00%	0	0	0	0	0
OROVILLE	476	509	26	26	100.00%	0	0	0	0.00%	0	0	0	0	0
OTHELLO	488	509	49	49	100.00%	0	0	0	0.00%	0	0	0	0	0
PASCO	545	509	213	213	100.00%	0	0	0	0.00%	0	0	0	0	0
PATEROS	923	509	3	3	100.00%	0	0	0	0.00%	0	0	0	0	0
POMEROY	843	509	24	23	95.83%	1	0	1	4.17%	0	0	0	0	0
PT. ANGELES			172	169	98.26%	3	0	3	1.74%	0	0	0	0	0
JOYCE	928	360	18	18	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	452	360	154	151	98.05%	3	0	3	1.95%	0	0	0	0	0
PT. LUDLOW	437	360	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD			175	171	97.71%	4	0	4	2.29%	0	0	0	0	0
COLBY	871	360	61	60	98.36%	1	0	1	1.64%	0	0	0	0	0
PT. ORCHARD	876	360	114	111	97.37%	3	0	3	2.63%	0	0	0	0	0
PT. TOWNSEND	385	360	69	68	98.55%	1	0	1	1.45%	0	0	0	0	0
PUYALLAP	841	253	509	508	99.80%	0	1	1	0.20%	0	0	0	0	0
RENTON	226	425	356	350	98.31%	6	0	6	1.69%	0	0	0	0	0
RIDGEFIELD	887	360	233	233	100.00%	0	0	0	0.00%	0	0	0	0	0
ROCHESTER	273	360	86	86	100.00%	0	0	0	0.00%	0	0	0	0	0
ROY	843	253	27	26	96.30%	1	0	1	3.70%	0	0	0	0	0
SEATTLE			2273	2189	96.30%	82	2	84	3.70%	0	0	2	10	12
ATWATER	281	206	147	144	97.96%	3	0	3	2.04%	0	0	0	2	2
CAMPUS	543	206	95	89	93.68%	5	1	6	6.32%	0	0	1	2	3
CHERRY	241	206	266	256	96.24%	10	0	10	3.76%	0	0	0	0	0
DJWAMISH	762	206	118	116	98.31%	1	1	2	1.69%	0	0	0	0	0
EAST	322	206	330	315	95.45%	15	0	15	4.55%	0	0	0	0	0
ELLIOT	441	206	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
EMERSON	361	206	265	253	95.47%	12	0	12	4.53%	0	0	0	0	0
LAKEVIEW	522	206	209	197	94.26%	12	0	12	5.74%	0	0	0	0	0
MAIN	223	206	90	86	95.56%	4	0	4	4.44%	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	121	118	97.52%	3	0	3	2.48%	0	0	0	0	0
PARKWAY	721	206	177	169	95.48%	8	0	8	4.52%	0	0	0	0	0
SUNSET	782	206	202	199	98.51%	3	0	3	1.49%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

		2 DAY DATA												
EXCHANGE	WC CODE	Area	Number of Tickets Out of Service Less Than 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkng Dys) RES	# Missed (Less Than 2 Wkng Dys) BUS	# Missed (Less Than 2 Wkng Dys) TOT	% Missed (Less Than 2 Wkng Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions	
WEST	932	206	230	97.39%	6	0	6	2.61%	0	0	0	1	1	
SEQUIM	683	360	113	99.12%	1	0	1	0.88%	0	0	0	0	0	
SHELTON	426	360	192	100.00%	0	0	0	0.00%	0	0	0	0	0	
SILVERDALE	692	360	94	97.87%	2	0	2	2.13%	0	0	0	0	0	
SPOKANE			1346	99.55%	5	1	6	0.45%	0	0	0	0	0	
CHESTNUT	244	509	34	100.00%	0	0	0	0.00%	0	0	0	0	0	
FAIRFAX	325	509	143	98.62%	2	0	2	1.38%	0	0	0	0	0	
HUDSON	482	509	102	99.02%	1	0	1	0.98%	0	0	0	0	0	
KEYSTONE	534	509	84	100.00%	0	0	0	0.00%	0	0	0	0	0	
MORAN NUMBERS ADDED TO RIVERSIDE														
RIVERSIDE	455	509	218	99.54%	1	0	1	0.46%	0	0	0	0	0	
WALNUT	922	509	356	100.00%	0	0	0	0.00%	0	0	0	0	0	
WHITWORTH	466	509	404	99.51%	1	1	2	0.49%	0	0	0	0	0	
SPRINGDALE	258	509	22	100.00%	0	0	0	0.00%	0	0	0	0	0	
SUMNER (BonneyLake)	863	253	175	99.43%	1	0	1	0.57%	0	0	0	2	2	
TACOMA			1556	99.49%	6	2	8	0.51%	0	0	0	1	1	
FORT LEWIS	964	253	17	100.00%	0	0	0	0.00%	0	0	0	0	0	
GREENFIELD	472	253	227	100.00%	0	0	0	0.00%	0	0	0	1	1	
JUNIPER	582	253	286	99.65%	1	0	1	0.35%	0	0	0	0	0	
LENNOX	531	253	269	99.26%	2	0	2	0.74%	0	0	0	0	0	
LOGAN	564	253	132	100.00%	0	0	0	0.00%	0	0	0	0	0	
MARKET (Fawcett)	272	253	115	99.14%	0	1	1	0.86%	0	0	0	0	0	
SKYLINE	752	253	106	99.07%	0	1	1	0.93%	0	0	0	0	0	
WAVERLY-2	922	253	93	98.92%	1	0	1	1.06%	0	0	0	0	0	
WAVERLY-7	927	253	306	99.35%	2	0	2	0.65%	0	0	0	0	0	
TOUCHET														
NUMBERS ADDED TO WALLA WALLA														
VANCOUVER			799	98.50%	11	1	12	1.50%	0	0	2	1	3	
ORCHARDS	253	360	402	98.51%	6	0	6	1.49%	0	0	2	0	2	
OXFORD	693	360	224	97.39%	5	1	6	2.61%	0	0	0	0	0	
SALMON CRK(NORTH)	573	360	167	100.00%	0	0	0	0.00%	0	0	0	1	1	
WAITSBURG	337	509	10	100.00%	0	0	0	0.00%	0	0	0	0	0	
WALLA WALLA (incl Touchet)	522	509	101	100.00%	0	0	0	0.00%	0	0	0	0	0	
WARDEN	349	509	8	100.00%	0	0	0	0.00%	0	0	0	1	1	
WINLOCK	785	360	30	100.00%	0	0	0	0.00%	0	0	0	0	0	
YAKIMA			299	99.67%	1	0	1	0.33%	0	0	0	0	0	
CHESTNUT	244	509	196	100.00%	0	0	0	0.00%	0	0	0	0	0	
WEST	965	509	103	99.03%	1	0	1	0.97%	0	0	0	0	0	
<b>Totals</b>			<b>14014</b>	<b>98.72%</b>	<b>169</b>	<b>10</b>	<b>179</b>	<b>1.28%</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>29</b>	<b>33</b>	

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ABERDEEN-HOQUIAM	532	360	112	112	100.00%	0	0	0	0.00%	0	0	0	0	0
AUBURN	833	253	277	277	100.00%	0	0	0	0.00%	0	0	0	0	0
BAINBRIDGE ISLAND	842	206	165	164	99.39%	1	0	1	0.61%	0	0	0	0	0
BATTLEGROUND	687	360	193	193	100.00%	0	0	0	0.00%	0	0	0	1	1
BELFAIR	275	360	127	127	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLEVUE			449	449	100.00%	0	0	0	0.00%	0	0	0	1	1
GLENOCOURT	453	425	136	136	100.00%	0	0	0	0.00%	0	0	0	1	1
SHERWOOD	641	425	313	313	100.00%	0	0	0	0.00%	0	0	0	0	0
BELLINGHAM			232	232	100.00%	0	0	0	0.00%	0	0	0	0	0
LUMMI	758	360	13	13	100.00%	0	0	0	0.00%	0	0	0	0	0
REGENT	671	360	219	219	100.00%	0	0	0	0.00%	0	0	0	0	0
BLACK DIAMOND	886	360	35	35	100.00%	0	0	0	0.00%	0	0	0	0	0
BONNEY LAKE														
BREMERTON			192	192	100.00%	0	0	0	0.00%	0	0	0	0	0
CROSBY	830	360	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0
BREMERTON ESSEX	373	360	163	163	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNNYSLOPE	674	360	4	4	100.00%	0	0	0	0.00%	0	0	0	0	0
BUCKLEY	829	360	33	33	100.00%	0	0	0	0.00%	0	0	0	0	0
CASTLE ROCK	274	360	78	78	100.00%	0	0	0	0.00%	0	0	0	0	0
CENTRALIA	736	360	102	102	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS			104	104	100.00%	0	0	0	0.00%	0	0	0	0	0
CHEHALIS	748	360	89	89	100.00%	0	0	0	0.00%	0	0	0	0	0
NAPAVINE	262	360	15	15	100.00%	0	0	0	0.00%	0	0	0	0	0
CLE-ELUM	674	509	35	35	100.00%	0	0	0	0.00%	0	0	0	0	0
COLFAX	397	509	58	58	100.00%	0	0	0	0.00%	0	0	0	0	0
COLVILLE	684	509	63	63	100.00%	0	0	0	0.00%	0	0	0	0	0
COPALIS(OCEAN SHORES)	289	360	54	54	100.00%	0	0	0	0.00%	0	0	0	0	0
COULÉE DAM	633	509	15	15	100.00%	0	0	0	0.00%	0	0	0	0	0
CRYSTAL MTN.	663	360	8	7	87.50%	1	0	1	12.50%	0	0	0	0	0
DAYTON	382	509	38	38	100.00%	0	0	0	0.00%	0	0	0	0	0
DEER PARK	276	509	49	49	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES			248	248	100.00%	0	0	0	0.00%	0	0	0	0	0
DES MOINES	824	206	103	103	100.00%	0	0	0	0.00%	0	0	0	0	0
FEDERAL WAY	839	253	145	145	100.00%	0	0	0	0.00%	0	0	0	0	0
EASTON	656	509	6	6	100.00%	0	0	0	0.00%	0	0	0	0	0
ELK	292	509	29	29	100.00%	0	0	0	0.00%	0	0	0	0	0
ENUMCLAW	825	360	104	104	100.00%	0	0	0	0.00%	0	0	0	0	0
EPHRATA	754	509	30	30	100.00%	0	0	0	0.00%	0	0	0	0	0
GRAHAM	847	253	158	158	100.00%	0	0	0	0.00%	0	0	0	0	0
GREEN BLUFF	238	509	34	34	100.00%	0	0	0	0.00%	0	0	0	0	0
HOODSPORT	877	360	12	12	100.00%	0	0	0	0.00%	0	0	0	0	0
ISSAQUAH	392	425	175	175	100.00%	0	0	0	0.00%	0	0	0	0	0
KENT			348	348	100.00%	0	0	0	0.00%	0	0	0	0	0
MERIDIAN	630	253	173	173	100.00%	0	0	0	0.00%	0	0	0	0	0
OBRIEN	251	206	25	25	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomenal	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
ULRICH	852	253	150	150	100.00%	0	0	0	0.00%	0	0	0	0	0
LIBERTY LAKE	255	509	6	6	100.00%	0	0	0	0.00%	0	0	0	0	0
LONGVIEW-KELSO	423	360	292	292	100.00%	0	0	0	0.00%	0	0	0	0	0
LOON LAKE	233	509	11	11	100.00%	0	0	0	0.00%	0	0	0	0	0
MAPLE VALLEY	432	425	335	335	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE			134	134	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE (AFB)	765	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
MOSES LAKE	762	509	115	115	100.00%	0	0	0	0.00%	0	0	0	0	0
NEWMAN LAKE	226	509	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
NORTHPORT	732	509	19	19	100.00%	0	0	0	0.00%	0	0	0	0	0
OLYMPIA			614	614	100.00%	0	0	0	0.00%	0	0	0	0	0
EVERGREEN	866	360	84	84	100.00%	0	0	0	0.00%	0	0	0	0	0
LACEY	456	360	246	246	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITEHALL	352	360	284	284	100.00%	0	0	0	0.00%	0	0	0	0	0
OMAK-OKANOGAN	826	509	51	51	100.00%	0	0	0	0.00%	0	0	0	0	0
OROVILLE	476	509	26	26	100.00%	0	0	0	0.00%	0	0	0	0	0
OTHELLO	488	509	49	49	100.00%	0	0	0	0.00%	0	0	0	0	0
PASCO	545	509	213	213	100.00%	0	0	0	0.00%	0	0	0	0	0
PATEROS	923	509	3	3	100.00%	0	0	0	0.00%	0	0	0	0	0
POWEROY	843	509	24	24	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES			172	172	99.42%	1	0	1	0.00%	0	0	0	0	0
JOYCE	928	360	18	18	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ANGELES	452	360	155	154	99.35%	1	0	1	0.65%	0	0	0	0	0
PT. LUDLOW	437	360	20	20	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD			175	175	100.00%	0	0	0	0.00%	0	0	0	0	0
COLBY	871	360	61	61	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. ORCHARD	876	360	114	114	100.00%	0	0	0	0.00%	0	0	0	0	0
PT. TOWNSEND	385	360	69	69	100.00%	0	0	0	0.00%	0	0	0	0	0
PUYALLAP	841	253	509	509	100.00%	0	0	0	0.00%	0	0	0	0	0
RENTON	226	425	356	356	100.00%	0	0	0	0.00%	0	0	0	0	0
RIDGEFIELD	887	360	233	233	100.00%	0	0	0	0.00%	0	0	0	0	0
ROCHESTER	273	360	86	86	100.00%	0	0	0	0.00%	0	0	0	0	0
ROY	843	253	27	27	100.00%	0	0	0	0.00%	0	0	0	0	0
SEATTLE			2283	2283	100.00%	0	0	0	0.00%	0	0	0	2	2
ATWATER	281	206	149	149	100.00%	0	0	0	0.00%	0	0	0	0	0
CAMPUS	543	206	98	98	100.00%	0	0	0	0.00%	0	0	0	0	0
CHERRY	241	206	266	266	100.00%	0	0	0	0.00%	0	0	0	0	0
DUMAMISH	762	206	118	118	100.00%	0	0	0	0.00%	0	0	0	1	1
EAST	322	206	331	331	100.00%	0	0	0	0.00%	0	0	0	0	0
ELLIOT	441	206	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0
EMERSON	361	206	265	265	100.00%	0	0	0	0.00%	0	0	0	0	0
LAKEVIEW	522	206	211	211	100.00%	0	0	0	0.00%	0	0	0	1	1
MAIN	223	206	91	91	100.00%	0	0	0	0.00%	0	0	0	0	0
MERCER ISLAND (Adams)	232	206	121	121	100.00%	0	0	0	0.00%	0	0	0	0	0
PARKWAY	721	206	177	177	100.00%	0	0	0	0.00%	0	0	0	0	0
SUNSET	782	206	202	202	100.00%	0	0	0	0.00%	0	0	0	0	0

WASHINGTON OUT OF SERVICE (LT 2 AND 7 DAY)  
SEPTEMBER 2004

7 DAY DATA

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
WEST	932	206	231	231	100.00%	0	0	0	0.00%	0	0	0	0	0
SEQUIM	683	360	113	113	100.00%	0	0	0	0.00%	0	0	0	0	0
SHELTON	426	360	192	192	100.00%	0	0	0	0.00%	0	0	0	0	0
SILVERDALE	692	360	94	94	100.00%	0	0	0	0.00%	0	0	0	0	0
SPOKANE			1346	1346	100.00%	0	0	0	0.00%	0	0	0	0	0
CHESTNUT	244	509	34	34	100.00%	0	0	0	0.00%	0	0	0	0	0
FAIRFAX	325	509	145	145	100.00%	0	0	0	0.00%	0	0	0	0	0
HUDSON	482	509	102	102	100.00%	0	0	0	0.00%	0	0	0	0	0
KEYSTONE	534	509	84	84	100.00%	0	0	0	0.00%	0	0	0	0	0
MORAN NUMBERS ADDED														
RIVERSIDE	455	509	219	219	100.00%	0	0	0	0.00%	0	0	0	0	0
WALNUT	922	509	356	356	100.00%	0	0	0	0.00%	0	0	0	0	0
WHITWORTH	466	509	406	406	100.00%	0	0	0	0.00%	0	0	0	0	0
SPRINGDALE	258	509	22	22	100.00%	0	0	0	0.00%	0	0	0	0	0
SUMNER (BonneyLake)	863	253	177	177	100.00%	0	0	0	0.00%	0	0	0	0	0
TACOMA			1556	1556	100.00%	0	0	0	0.00%	0	0	0	0	0
FORT LEWIS	964	253	17	17	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	227	227	100.00%	0	0	0	0.00%	0	0	0	0	0
JUNIPER	582	253	287	287	100.00%	0	0	0	0.00%	0	0	0	0	0
LENNIX	531	253	269	269	100.00%	0	0	0	0.00%	0	0	0	0	0
LOGAN	564	253	132	132	100.00%	0	0	0	0.00%	0	0	0	0	0
MARKET (Faircett)	272	253	116	116	100.00%	0	0	0	0.00%	0	0	0	0	0
SKYLINE	752	253	107	107	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-2	922	253	93	93	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	308	308	100.00%	0	0	0	0.00%	0	0	0	0	0
TOUCHET														
VANCOUVER			802	802	100.00%	0	0	0	0.00%	0	0	0	0	0
ORCHARDS	253	360	404	404	100.00%	0	0	0	0.00%	0	0	0	0	0
OXFORD	693	360	230	230	100.00%	0	0	0	0.00%	0	0	0	0	0
SALMON CRK(NORTH)	573	360	168	168	100.00%	0	0	0	0.00%	0	0	0	0	0
WAITSBURG	337	509	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0
WALLA WALLA (incl Touchet)	522	509	101	101	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	9	9	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	30	30	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA			299	299	99.67%	1	0	1	0.00%	0	0	0	0	0
CHESTNUT	244	509	196	196	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	965	509	103	102	99.03%	1	0	1	0.97%	0	0	0	0	0
<b>Totals</b>			<b>14042</b>	<b>14038</b>	<b>99.97%</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>0.03%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)  
OCTOBER 2004

		2 DAY DATA												
EXCHANGE	WC CODE	AREA CODE	Number of Tickets of Service Out of Service Less Than 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkng Dys) RES	# Missed (Less Than 2 Wkng Dys) BUS	# Missed (Less Than 2 Wkng Dys) TOT	% Missed (Less Than 2 Wkng Dys)	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions		
ABERDEEN-HOQUIAM	532	360	93	100.00%	0	0	0	0.00%	0	0	0	1		
AUBURN	833	253	264	99.24%	1	1	2	0.75%	0	1	0	2		
BAINBRIDGE ISLAND	842	206	114	96.49%	4	0	4	3.51%	0	0	0	0		
BATTLEGROUND	687	360	109	96.33%	3	1	4	3.67%	0	0	1	1		
BELFAIR	275	360	81	98.77%	1	0	1	1.23%	0	0	0	0		
BELLEVUE			372	99.46%	2	0	2	0.54%	0	0	0	1		
GLENCOURT	453	425	134	99.26%	1	0	1	0.74%	0	0	0	0		
SHERWOOD	641	425	236	99.58%	1	0	1	0.42%	0	0	0	1		
BELLINGHAM			257	98.05%	5	0	5	1.95%	0	0	0	1		
LUMMI	758	360	17	94.44%	1	0	1	5.56%	0	0	0	0		
REGENT	671	360	239	98.33%	4	0	4	1.67%	0	0	0	1		
BLACK DIAMOND	886	360	61	98.39%	1	0	1	1.61%	0	0	0	0		
BONNEY LAKE														
BREMERTON			197	98.48%	3	0	3	1.52%	0	0	0	0		
CROSBY	830	360	34	97.06%	1	0	1	2.94%	0	0	0	0		
BREMERTON ESSEX	373	360	156	98.72%	2	0	2	1.28%	0	0	0	0		
SUNNYSLOPE	674	360	7	100.00%	0	0	0	0.00%	0	0	0	0		
BUCKLEY	829	360	34	100.00%	0	0	0	0.00%	0	0	0	1		
CASTLE ROCK	274	360	151	100.00%	0	0	0	0.00%	0	0	0	0		
CENTRALIA	736	360	77	100.00%	0	0	0	0.00%	0	0	0	0		
CHEHALIS			68	98.53%	1	0	1	1.47%	0	0	0	0		
CHEHALIS	748	360	46	97.87%	1	0	1	2.13%	0	0	0	0		
NAPAVINE	262	360	21	100.00%	0	0	0	0.00%	0	0	0	0		
CLE-ELUM	674	509	39	100.00%	0	0	0	0.00%	0	0	0	0		
COLFAX	397	509	24	95.83%	1	0	1	4.17%	0	0	0	0		
COLVILLE	684	509	81	100.00%	0	0	0	0.00%	0	0	0	0		
COPALIS(OCEAN SHORES)	289	360	47	97.87%	1	0	1	2.13%	0	0	0	0		
COULLEE DAM	633	509	14	100.00%	0	0	0	0.00%	0	0	0	0		
CRYSTAL MTN.	663	360	3	66.67%	1	0	1	33.33%	0	0	0	0		
DAYTON	382	509	30	100.00%	0	0	0	0.00%	0	0	0	0		
DEER PARK	276	509	51	100.00%	0	0	0	0.00%	0	0	0	0		
DES MOINES			226	100.00%	0	0	0	0.00%	0	0	0	0		
DES MOINES	824	206	97	100.00%	0	0	0	0.00%	0	0	0	0		
FEDERAL WAY	839	253	129	100.00%	0	0	0	0.00%	0	0	0	0		
EASTON	656	509	4	100.00%	0	0	0	0.00%	0	0	0	0		
ELK	292	509	17	100.00%	0	0	0	0.00%	0	0	0	0		
ENUMCLAW	825	360	92	97.83%	2	0	2	2.17%	0	0	0	0		
EPHRATA	754	509	63	100.00%	0	0	0	0.00%	0	0	0	0		
GRAHAM	847	253	184	99.46%	1	0	1	0.54%	0	0	0	0		
GREEN BLUFF	238	509	12	100.00%	0	0	0	0.00%	0	0	0	0		
HOODSPORT	877	360	32	100.00%	0	0	0	0.00%	0	0	0	0		
ISSAQUAH	392	425	201	100.00%	0	0	0	0.00%	0	0	0	0		
KENT			352	99.15%	3	0	3	0.85%	0	0	0	1		
MERIDIAN	630	253	152	100.00%	0	0	0	0.00%	0	0	0	0		
OBRIEN	251	206	24	100.00%	0	0	0	0.00%	0	0	0	0		



WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)  
OCTOBER 2004

		2 DAY DATA												
EXCHANGE	WC CODE	Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng 2 Wks) (Dys)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions	
ULRICH	852	176	173	98.30%	3	0	3	1.70%	0	0	0	1	1	
LIBERTY LAKE	255	4	4	100.00%	0	0	0	0.00%	0	0	0	0	0	
LONGVIEW-KELSO	423	297	291	97.98%	5	1	6	2.02%	0	0	0	1	1	
LOON LAKE	233	9	9	100.00%	0	0	0	0.00%	0	0	0	0	0	
MAPLE VALLEY	432	66	66	100.00%	0	0	0	0.00%	0	0	0	0	0	
MOSES LAKE	425	136	136	100.00%	0	0	0	0.00%	0	0	0	0	0	
MOSES LAKE (AFB)	765	39	39	100.00%	0	0	0	0.00%	0	0	0	0	0	
MOSES LAKE	509	97	97	100.00%	0	0	0	0.00%	0	0	0	0	0	
NEWMAN LAKE	226	14	14	100.00%	0	0	0	0.00%	0	0	0	0	0	
NORTHPORT	732	10	10	100.00%	0	0	0	0.00%	0	0	0	0	0	
OLYMPIA	604	602	602	99.67%	2	0	2	0.33%	0	0	0	1	1	
EVERGREEN	866	56	56	100.00%	0	0	0	0.00%	0	0	0	0	0	
LACEY	456	247	246	99.60%	1	0	1	0.40%	0	0	0	0	0	
WHITEHALL	352	301	300	99.67%	1	0	1	0.33%	0	0	0	1	1	
OMAK-OKANOGAN	826	65	65	100.00%	0	0	0	0.00%	0	0	0	0	0	
OROVILLE	476	23	23	100.00%	0	0	0	0.00%	0	0	0	0	0	
OTHELLO	488	43	43	100.00%	0	0	0	0.00%	0	0	0	0	0	
PASCO	545	313	309	98.72%	3	1	4	1.28%	0	0	0	0	0	
PATEROS	923	1	1	100.00%	0	0	0	0.00%	0	0	0	0	0	
POWEROY	843	18	18	100.00%	0	0	0	0.00%	0	0	0	0	0	
PT. ANGELES	122	122	122	100.00%	0	0	0	0.00%	0	0	0	0	0	
JOYCE	928	13	13	100.00%	0	0	0	0.00%	0	0	0	0	0	
PT. ANGELES	452	109	109	100.00%	0	0	0	0.00%	0	0	0	0	0	
PT. LUDLOW	437	34	33	97.06%	1	0	1	2.94%	0	0	0	0	0	
PT. ORCHARD	163	158	158	96.93%	5	0	5	3.07%	0	0	0	0	0	
COLBY	871	64	63	98.44%	1	0	1	1.56%	0	0	0	0	0	
PT. ORCHARD	876	99	95	95.96%	4	0	4	4.04%	0	0	0	0	0	
PT. TOWNSEND	385	67	66	98.51%	1	0	1	1.49%	0	0	0	1	1	
PUYALLAP	841	703	702	99.86%	0	1	1	0.14%	0	0	0	1	1	
RENTON	226	397	395	99.50%	2	0	2	0.50%	0	0	0	1	1	
RIDGEFIELD	887	140	109	77.86%	30	1	31	22.14%	0	1	0	0	1	
ROCHESTER	273	85	85	100.00%	0	0	0	0.00%	0	0	0	0	0	
ROY	843	37	37	100.00%	0	0	0	0.00%	0	0	0	0	0	
SEATTLE	2148	2103	2103	97.91%	39	6	45	2.09%	0	0	2	8	10	
ATWATER	281	121	119	98.35%	2	0	2	1.65%	0	0	0	0	0	
CAMPUS	543	79	77	97.47%	2	0	2	2.53%	0	0	1	1	2	
CHERRY	241	265	264	99.62%	1	0	1	0.38%	0	0	1	0	1	
DUWAMISH	762	105	104	99.05%	1	0	1	0.95%	0	0	0	1	1	
EAST	322	369	354	95.93%	12	3	15	4.07%	0	0	0	2	2	
ELLIOT	441	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0	
EMERSON	361	242	235	97.11%	7	0	7	2.89%	0	0	0	0	0	
LAKEVIEW	522	188	183	97.34%	4	1	5	2.66%	0	0	0	2	2	
MAIN	223	127	124	97.64%	2	1	3	2.36%	0	0	0	0	0	
MERCER ISLAND (Adams)	232	71	69	97.18%	2	0	2	2.82%	0	0	0	0	0	
PARKWAY	721	151	150	99.34%	1	0	1	0.66%	0	0	0	0	0	
SUNSET	782	167	164	98.20%	3	0	3	1.80%	0	0	0	2	2	

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)  
OCTOBER 2004

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Dys) RES	# Missed (Less Than 2 Wkrng Dys) BUS	# Missed (Less Than 2 Wkrng Dys) TOT	% Missed (Less Than 2 Wkrng Dys)	# of Exemptions Other Phenomena	# of Exemptions Weather	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions
WEST			231	98.70%	2	1	3	1.30%	0	0	0	0	0
SEQUIM	683	360	193	99.48%	1	0	1	0.52%	0	0	0	0	1
SHELTON	426	360	146	100.00%	0	0	0	0.00%	0	0	0	0	1
SILVERDALE	692	360	87	100.00%	0	0	0	0.00%	0	0	0	0	1
SPOKANE			1114	99.28%	8	0	8	0.72%	0	0	0	3	3
CHESTNUT	244	509	39	97.44%	1	0	1	2.56%	0	0	0	0	0
FAIRFAX	325	509	123	98.37%	2	0	2	1.63%	0	0	0	0	0
HUDSON	482	509	81	98.77%	1	0	1	1.23%	0	0	0	0	0
KEYSTONE	534	509	95	98.96%	1	0	1	1.04%	0	0	0	0	0
MORAN NUMBERS ADDED TO RIVERSIDE													
RIVERSIDE	455	509	173	100.00%	0	0	0	0.00%	0	0	0	0	0
WALNUT	922	509	253	99.22%	2	0	2	0.78%	0	0	0	0	3
WHITWORTH	466	509	347	99.71%	1	0	1	0.29%	0	0	0	0	0
SPRINGDALE	258	509	58	98.28%	1	0	1	1.72%	0	0	0	0	0
SUMNER (BonneyLake)	863	253	330	99.70%	0	1	1	0.30%	0	0	0	0	1
TACOMA			1409	99.29%	9	1	10	0.71%	0	0	1	3	4
FORT LEWIS	964	253	32	100.00%	0	0	0	0.00%	0	0	0	0	0
GREENFIELD	472	253	206	99.03%	2	0	2	0.97%	0	0	0	0	0
JUNIPER	582	253	269	100.00%	0	0	0	0.00%	0	0	0	0	0
LENNOX	531	253	319	100.00%	0	0	0	0.00%	0	0	0	0	1
LOGAN	564	253	124	98.39%	2	0	2	1.61%	0	0	0	0	0
MARKET (Fawcett)	272	253	112	96.55%	3	1	4	3.45%	0	0	0	0	1
SKYLINE	752	253	98	98.00%	2	0	2	2.00%	0	0	0	0	0
WAVERLY-2	922	253	61	100.00%	0	0	0	0.00%	0	0	0	0	0
WAVERLY-7	927	253	182	100.00%	0	0	0	0.00%	0	0	0	0	0
TOUCHET													
NUMBERS ADDED TO WALLA WALLA													
VANCOUVER			857	97.90%	17	1	18	2.10%	0	0	0	0	1
ORCHARDS	253	360	423	97.87%	9	0	9	2.13%	0	0	0	0	0
OXFORD	693	360	271	98.89%	3	0	3	1.11%	0	0	0	0	1
SALMON CRK(NORTH)	573	360	157	96.32%	5	1	6	3.68%	0	0	0	0	0
WAITSBURG	337	509	8	100.00%	0	0	0	0.00%	0	0	0	0	0
WALLA WALLA (incl Touchet)			195	100.00%	0	0	0	0.00%	0	0	0	0	0
WARDEN	349	509	27	100.00%	0	0	0	0.00%	0	0	0	0	0
WINLOCK	785	360	33	100.00%	0	0	0	0.00%	0	0	0	0	0
YAKIMA			344	99.71%	1	0	1	0.29%	0	0	0	0	0
CHESTNUT	244	509	236	100.00%	0	0	0	0.00%	0	0	0	0	0
WEST	965	509	108	99.07%	1	0	1	0.93%	0	0	0	0	0
Totals			13651	98.75%	155	15	170	1.25%	0	0	3	30	36





WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)  
OCTOBER 2004

EXCHANGE	WC CODE	AREA CODE	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	# of Exemptions Weather	# of Exemptions Other Phenomena	# of Exemptions Damage Claim	# of Exemptions for Futures Met	Total Exemptions							
															# Missed (Less Than 7 Days)	# Missed (Less Than 7 Days)	% Missed (Less Than 7 Days)	# of Exemptions	# of Exemptions	# of Exemptions	# of Exemptions
															7 Days) RES	7 Days) BUS	7 Days) TOT	7 Days)	7 Days)	7 Days)	7 Days)
WEST	932	206	231	231	100.00%	0	0	0	0.00%	0	0	0	0	0							
SEQUIM	683	360	194	194	100.00%	0	0	0	0.00%	0	0	0	0	0							
SHELTON	426	360	147	147	100.00%	0	0	0	0.00%	0	0	0	0	0							
SILVERDALE	692	360	88	88	100.00%	0	0	0	0.00%	0	0	0	0	0							
SPOKANE			1117	1117	100.00%	0	0	0	0	0	0	0	0	0							
CHESTNUT	244	509	39	39	100.00%	0	0	0	0.00%	0	0	0	0	0							
FAIRFAX	325	509	123	123	100.00%	0	0	0	0.00%	0	0	0	0	0							
HUDSON	482	509	81	81	100.00%	0	0	0	0.00%	0	0	0	0	0							
KEYSTONE	534	509	96	96	100.00%	0	0	0	0.00%	0	0	0	0	0							
MORAN		NUMBERS ADDED																			
RIVERSIDE	455	509	173	173	100.00%	0	0	0	0.00%	0	0	0	0	0							
WALNUT	922	509	258	258	100.00%	0	0	0	0.00%	0	0	0	0	0							
WHITWORTH	466	509	347	347	100.00%	0	0	0	0.00%	0	0	0	0	0							
SPRINGDALE	258	509	58	58	100.00%	0	0	0	0.00%	0	0	0	0	0							
SUMNER (BonneyLake)	863	253	331	331	100.00%	0	0	0	0.00%	0	0	0	0	0							
TACOMA			1412	1411	99.93%	1	0	1	0.01	0	1	0	0	1							
FORT LEWIS	964	253	32	32	100.00%	0	0	0	0.00%	0	0	0	0	0							
GREENFIELD	472	253	206	206	100.00%	0	0	0	0.00%	0	0	0	0	0							
JUNIPER	583	253	270	270	100.00%	0	0	0	0.00%	0	0	0	0	0							
LENNOX	531	253	319	319	100.00%	0	0	0	0.00%	0	1	0	0	1							
LOGAN	564	253	124	124	100.00%	0	0	0	0.00%	0	0	0	0	0							
MARKET (Faircett)	272	253	117	117	100.00%	0	0	0	0.00%	0	0	0	0	0							
SKYLINE	752	253	100	99	99.00%	1	0	1	1.00%	0	0	0	0	0							
WAVERLY-2	922	253	61	61	100.00%	0	0	0	0.00%	0	0	0	0	0							
WAVERLY-7	927	253	183	183	100.00%	0	0	0	0.00%	0	0	0	0	0							
TOUCHET		NUMBERS ADDED																			
VANCOUVER			858	858	100.00%	0	0	0	0	0	0	0	0	0							
ORCHARDS	253	360	423	423	100.00%	0	0	0	0.00%	0	0	0	0	0							
OXFORD	693	360	272	272	100.00%	0	0	0	0.00%	0	0	0	0	0							
SALMON CRK(NORTH)	573	360	163	163	100.00%	0	0	0	0.00%	0	0	0	0	0							
WAITSBURG	337	509	8	8	100.00%	0	0	0	0.00%	0	0	0	0	0							
WALLA WALLA (incl Touchet)	522	509	195	195	100.00%	0	0	0	0.00%	0	0	0	0	0							
WARDEN	349	509	27	27	100.00%	0	0	0	0.00%	0	0	0	0	0							
WINLOCK	785	360	33	33	100.00%	0	0	0	0.00%	0	0	0	0	0							
YAKIMA			344	344	100.00%	0	0	0	0	0	0	0	0	0							
CHESTNUT	244	509	236	236	100.00%	0	0	0	0.00%	0	0	0	0	0							
WEST	965	509	108	108	100.00%	0	0	0	0.00%	0	0	0	0	0							
Totals			13684	13679	99.96%	5	0	5	0.04%	0	1	0	2	3							

WASHINGTON OUT OF SERVICE CREDITS SUMMARY (LT 2 and 7 DAY)  
JULY 2004

OOS Report		MOOSA Credits Paid
OOS Tickets	120	116 Credits Paid
Disp. 7, 8, 9 Tickets**	10	14 Previous Pending Paid
Eligible Tickets	110	102
		9 Pending Credits To Be Paid
		111
		1 Clarkston Credits Paid
		110

Regulatory Reporting Out Of Service Report		MOOSA Credits Details
120 Total OOS not cleared within 2 days		2 Day Credits
7 2 day not pd due to 7 day pd*		109 2 Day Paid Credits
113		1 Clarkston 2 Day Credits Paid
7 Total OOS not cleared within 7 days		14 Previous Pending Credits Paid
120		94 Total 2 Day Credits Paid
10 Disp 7,8,9, tickets**		7 Day Credits
110 Credits Owed		7 7 Day Credits Paid
		0 Clarkston 7 Day Credits Paid
		0 Previous Pending Credits Paid
		7 Total 7 Day Credits Paid
		101 Total 2 and 7 Day Credits Paid
		9 Credits To Be Paid
		110

WASHINGTON OUT OF SERVICE CREDIT SUMMARY (LT 2 and 7 DAY)  
AUGUST 2004

OOS Report		MOOSA Credits Paid
OOS Tickets	533	808 Credits Paid
Disp. 7, 8, 9 Tickets**	28	339 Previous Pending Paid
Eligible Tickets	505	469
		37 Pending Credits To Be Paid
		506
		1 Clarkston Credits Paid
		505
<b>Regulatory Reporting Out Of Service Report</b>		
533	Total OOS not cleared within 2 days	<b>MOOSA Credits Details</b>
21	2 day not pd due to 7 day pd*	<b>2 Day Credits</b>
512		787 2 Day Paid Credits
21	Total OOS not cleared within 7 days	1 Clarkston 2 Day Credits Paid
533		339 Previous Pending Credits Paid
28	Disp 7,8,9, tickets**	447 Total 2 Day Credits Paid
505	Credits Owed	<b>7 Day Credits</b>
		21 7 Day Credits Paid
		0 Clarkston 7 Day Credits Paid
		0 Previous Pending Credits Paid
		21 Total 7 Day Credits Paid
		468 Total 2 and 7 Day Credits Paid
		37 Credits To Be Paid
		505

WASHINGTON OUT OF SERVICE CREDIT SUMMARY (LT 2 AND 7 DAY)  
 SEPTEMBER 2004

OOS Report		MOOSA Credits Paid
OOS Tickets	179	150 Credits Paid
Disp. 7, 8, 9 Tickets**	17	9 Previous Pending Paid
Eligible Tickets	162	141
		21 Pending Credits To Be Paid
		162
		0 Clarkston Credits Paid
		162

Regulatory Reporting Out Of Service Report		MOOSA Credits Details
179 Total OOS not cleared within 2 days		2 Day Credits
4 2 day not pd due to 7 day pd*		146 2 Day Paid Credits
175		0 Clarkston 2 Day Credits Paid
4 Total OOS not cleared within 7 days		9 Previous Pending Credits Paid
179		137 Total 2 Day Credits Paid
17 Disp 7,8,9, tickets**		
162 Credits Owed		7 Day Credits
		4 7 Day Credits Paid
		0 Clarkston 7 Day Credits Paid
		0 Previous Pending Credits Paid
		4 Total 7 Day Credits Paid
		141 Total 2 and 7 Day Credits Paid
		21 Credits To Be Paid
		162



WASHINGTON OUT OF SERVICE CREDITS SUMMARY (LT 2 AND 7 DAY)  
OCTOBER 2004

OOS Report		MOOSA Credits Paid
OOS Tickets	170	110 Credits Paid
Disp. 7, 8, 9 Tickets**	18	6 Previous Pending Paid
<b>Eligible Tickets</b>	<b>152</b>	104
		48 Pending Credits To Be Paid
		152
		0 Clarkston Credits Paid
		<b>152</b>

Regulatory Reporting Out Of Service Report		MOOSA Credits Details
170 Total OOS not cleared within 2 days		<b>2 Day Credits</b>
5 2 day not pd due to 7 day pd*		107 2 Day Paid Credits
165		0 Clarkston 2 Day Credits Paid
5 Total OOS not cleared within 7 days		6 Previous Pending Credits Paid
170		101 Total 2 Day Credits Paid
18 Disp 7,8,9, tickets**		<b>7 Day Credits</b>
152 Credits Owed		3 7 Day Credits Paid
		0 Clarkston 7 Day Credits Paid
		0 Previous Pending Credits Paid
		3 Total 7 Day Credits Paid
		<b>104 Total 2 and 7 Day Credits Paid</b>
		48 Credits To Be Paid
		<b>152</b>