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EMBARQTM

September 20, 2006

Ms. Carole J. Washburn, Secretary
Washington Utilities & Transportation Commission
P. O. Box 47250
Olympia, Washington 98504-7250

Re: Washington Quality of Service Report

Dear Ms. Washburn:

Attached is United Telephone Company of the Northwest d.b.a. EMBARQ "Service Quality Reports" for the month of August 2006.

The following provides a description of the maintenance issues for those exchanges that exceeded the trouble reports of 4 per 100 access lines for the month:

All exchanges met objective.

Should you have any questions, please contact me at (541) 387-9289 or by e-mail at Becky.Sandercock@embarq.com.

Sincerely,

Becky Sandercock
Government Affairs Docket Manager

Enclosures: Installation/Repair Appointments
Service Activation in 5 Days
Trouble Per 100/Access Lines
Switching – Dial Tone Speed in 3 Seconds
Final Trunk Blockage (EAS and Toll)
Out of Service Trouble Cleared in 48 Hours
Not Out of Service Trouble Cleared in 72 Hours

WASHINGTON QUALITY OF SERVICE REPORT
REPAIR APPOINTMENTS

United Telephone Company of the Northwest d.b.a. EMBARR
COMPANY NAME
2006

Exchange	CILI	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec		
		Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl			
Chinacum	CHMC	15	2	0	66	13	0	12	1	0	28	1	0	12	0	0	29	5	0	16	1	1	17	1	0												
Columbia	CLMA	24	7	0	11	0	0	11	0	0	18	2	0	12	1	0	12	1	0	27	1	0	10	0	0												
Dallesport	DLPT	14	1	0	4	1	0	17	1	0	29	0	0	6	0	0	11	0	0	5	0	0	11	2	0												
Glenwood	GLWD	5	0	0	128	6	0	44	1	0	37	4	0	51	1	0	40	0	0	105	0	0	11	1	0												
Goldendale	GLDL	77	5	0	1	0	0	24	3	0	0	0	0	51	3	0	55	5	0	49	4	0	35	5	0												
Grandview	GDVW	89	12	0	68	1	0	24	0	0	36	0	0	19	0	0	13	0	0	30	0	0	9	0	0												
Grogr	GRGR	27	7	0	30	3	0	25	0	0	8	0	0	20	0	0	10	0	0	51	0	0	13	0	0												
Herran	HRRH	24	0	0	21	1	0	8	0	0	12	0	0	19	1	0	10	0	0	30	0	0	0	0	0												
Hood Canal	HDCL	64	7	0	100	36	0	29	2	0	42	1	0	44	0	0	44	2	0	47	6	0	45	6	0												
Kicklat	KICT	12	0	0	2	1	0	8	0	0	1	0	0	5	1	0	3	0	0	3	0	0	14	3	0												
Lyle	LYLE	11	2	0	14	0	0	5	0	0	8	2	0	3	0	0	7	1	0	25	0	0	26	1	0												
Mablon	MBLN	11	0	0	14	1	0	14	0	0	11	1	0	19	0	0	18	0	0	10	0	0	8	3	0												
Mattawa	MTWA	25	3	0	14	1	0	14	0	0	11	0	0	16	0	0	43	0	0	34	2	0	31	1	0												
Port Angeles	PTAG	8	1	0	26	1	0	42	0	0	32	1	0	70	1	0	18	0	0	3	0	0	1	1	0												
Poulsbo	PRSB	39	1	0	9	3	0	3	0	0	7	0	0	3	1	0	6	0	0	1	0	0	7	0	0												
Rosevelt	RSVT	6	0	0	555	79	0	16	1	1	167	7	0	186	17	0	230	14	0	239	1	0	292	12	0												
Stevenson	STSN	13	0	0	99	3	0	23	0	0	24	1	0	55	0	0	50	3	0	41	1	0	31	3	0												
Summyside	SMSD	96	5	0	68	5	0	37	0	0	32	2	1	40	1	0	47	3	0	38	1	0	47	1	0												
Toppensish	TRPK	280	70	0	102	3	0	80	0	0	84	6	0	103	6	0	114	9	0	113	8	0	115	5	0												
Troulaker	TRLK	152	6	0	56	0	0	73	2	0	44	1	0	89	1	0	51	0	0	58	1	0	62	3	0												
Wapato	WPAT	13	2	0	9	0	0	4	1	0	11	0	0	13	2	0	16	0	0	21	2	0	8	0	0												
White Salmon	WHSW	74	5	0	34	0	0	53	0	0	35	2	0	57	4	0	35	2	0	35	0	0	69	7	0												
Whiteswan	WHSW	12	3	0	40	1	0	38	4	1	45	3	1	37	2	0	51	8	0	79	7	0	32	4	0												
Willard	WLTD	4	1	0	8	0	0	9	0	0	8	1	0	22	0	0	4	0	0	8	1	0	7	0	0												
Washington		1,524	170	1	1,470	158	0	808	29	2	732	36	2	933	58	0	900	56	1	1,048	56	3	958	62	0												

Made = Total repair appointments scheduled for regulated customers
Miss = Total repair appointments missed for regulated customers
Exclude = Total repair appointments with regulated "Customer Request Delay" due dates. Force majeure, work stoppage exclusion code currently not available; manual exclude if apply.

WASHINGTON QUALITY OF SERVICE REPORT
SERVICE ACTIVATION

United Telephone Company of the Northwest d.b.a. EMBARRQ
COMPANY NAME
2006

Exchange	CLL	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec	
		Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss	Orders Taken	5 Day Miss
Chinacum	CHMC	10	1	11	2	13	0	8	0	9	0	9	0	12	0	11	1								
Columbia	CLMA							1	0	16	1	11	0	11	0	7	0								
Dallesport	DLPT	10	1	11	0	11	1	10	1	2	0	8	2	4	0	9	0								
Glenwood	GLWD	4	0	2	0	1	0	2	1	58	4	63	1	55	7	60	5								
Goldendale	GLDL	55	4	51	5	40	4	57	6	67	0	76	3	64	1	78	2								
Grandview	GDVW	63	0	70	1	58	1	70	0	23	1	24	0	17	0	21	0								
Granger	GRGR	20	0	29	0	21	0	25	0	9	0	6	0	9	0	13	0								
Harrish	HRRH	14	0	18	2	19	0	16	0	24	1	29	8	39	4	23	1								
Hood Canal	HDCL	26	0	14	1	19	2	16	4	7	0	10	1	9	1	6	0								
Klickitat	KLCT	5	0	6	1	6	0	7	0	7	0	10	1	11	1	6	0								
Lyle	LYLE	7	0	6	0	12	0	11	0	14	0	13	1	11	1	6	0								
Wabton	WBTN	28	0	21	0	25	0	24	1	19	0	14	0	16	0	18	2								
Mattawa	MTWA	50	0	48	0	32	0	36	0	46	0	38	1	40	1	37	0								
Patterson	PASN	4	0	3	0	2	0	2	0	1	0	0	0	2	0	0	0								
Port Angeles	PTAG	4	2	2	1	2	0	1	0	7	0	4	2	2	2	7	0								
Poulsbo	PLSB	188	5	157	6	130	5	161	2	177	7	196	23	163	7	169	9								
Prosser	PRSR	45	0	40	0	43	1	46	0	74	0	63	0	49	0	48	0								
Roosevelt	RSVT	2	0	3	0	2	0	0	0	3	2	0	0	1	0	0	0								
Stevenson	STSN	54	0	43	3	41	2	39	4	31	3	40	10	39	6	55	2								
Sunnyside	SNSD	155	2	152	2	77	2	135	2	113	0	120	3	103	1	158	2								
Toppish	TPNS	91	1	97	0	61	0	82	1	97	1	98	2	81	3	93	4								
Troullake	TRLK	5	0	6	0	5	0	9	0	11	1	9	0	6	0	8	1								
Wapato	WPAT	73	2	54	1	54	2	58	0	60	1	68	1	49	1	58	2								
White Salmon	WHSL	51	4	45	2	43	5	66	6	53	3	62	9	44	10	47	5								
Whiteswan	WHSW	11	0	14	2	13	0	4	0	14	0	6	0	7	0	8	0								
Whitstran	WHTS	7	1	3	0	8	0	5	0	7	0	7	0	4	0	6	0								
Willard	WLRD	1	0	1	0	0	0	4	1	2	0	1	0	3	1	1	1								
Washington		983	23	907	29	738	25	895	28	944	25	975	67	840	46	947	37								

Orders Taken = Total New and To/Transfer service orders completed
5 Day Miss = Total New and To/Transfer service orders not completed within 5 business days. Total includes service orders not completed by customer requested due date

WASHINGTON QUALITY OF SERVICE REPORT
 Trouble Reports Per 100 Access Lines

United Telephone Company of the Northwest d.b.a. EMBARRAS
 COMPANY NAME
 2006

Exchange	C/L1	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec						
		Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate	Total	Rate					
Chinacum	CHMC	15	1,062	1,41	66	1,072	1,33	12	1,064	1,13	28	1,057	2,65	12	1,063	1,13	36	1,062	3,39	16	1,060	1,51	17	1,058	1,61	0	0,00	0,00	0,00	0,00
Columbia	CLMA	0	1,42	0,00	0	1,42	0,00	0	1,42	0,00	0	1,46	0,00	0	1,59	0,00	0	1,59	0,00	0	1,59	0,00	0	1,60	0,00	0	0,00	0,00	0,00	0,00
Dallasport	DLPT	24	813	2,95	11	825	1,33	11	824	1,33	18	825	2,18	12	826	1,45	14	822	1,70	27	816	3,31	10	808	1,24	0	0,00	0,00	0,00	0,00
Glenwood	GLWD	14	366	3,83	4	365	1,10	17	366	1,54	29	366	7,32	6	369	1,63	11	368	2,89	5	362	1,38	11	366	3,01	0	0,00	0,00	0,00	0,00
Goldsdale	GLDL	77	4,878	1,58	128	4,886	2,61	44	4,884	0,90	37	4,903	0,75	51	4,895	1,04	42	4,891	0,86	105	4,901	2,14	55	4,885	1,12	0	0,00	0,00	0,00	0,00
Grandview	GDVW	89	5,123	1,74	68	5,129	1,33	24	5,111	0,47	36	5,110	0,70	51	5,073	1,01	62	5,086	1,22	49	5,082	0,96	35	5,080	0,69	0	0,00	0,00	0,00	0,00
Herrah	HRRH	27	1,422	1,90	30	1,433	2,09	8	1,440	1,74	8	1,438	0,56	19	1,434	1,39	15	1,429	0,98	10	1,423	0,98	15	1,414	0,64	0	0,00	0,00	0,00	0,00
Hood Canal	HODC	64	2,620	2,44	100	2,607	3,84	29	2,608	1,11	42	2,600	1,62	44	2,613	1,68	49	2,607	1,88	47	2,617	1,80	14	2,603	1,73	0	0,00	0,00	0,00	0,00
Kicklat	KKCT	12	343	3,50	2	345	0,58	8	352	2,27	8	357	0,28	5	360	1,39	3	363	1,38	3	363	0,83	3	365	3,94	0	0,00	0,00	0,00	0,00
Lyle	LYLE	11	978	1,12	14	975	1,44	5	981	0,51	8	978	0,82	3	978	0,31	8	981	0,82	25	981	2,55	26	982	2,65	0	0,00	0,00	0,00	0,00
Mabton	MTBN	25	1,421	1,76	14	1,420	0,99	14	1,441	0,97	11	1,454	0,76	19	1,441	1,32	19	1,442	1,32	10	1,435	0,70	8	1,439	0,58	0	0,00	0,00	0,00	0,00
Mattawa	MTVA	39	2,452	1,59	26	2,464	1,06	42	2,507	1,68	32	2,516	1,27	3	2,511	2,79	53	2,500	2,12	34	2,497	1,36	31	2,488	1,25	0	0,00	0,00	0,00	0,00
Port Angeles	PTAG	6	300	2,00	9	299	3,01	16	296	0,74	7	294	2,38	8	292	2,74	7	292	2,40	1	289	0,35	7	289	2,42	0	0,00	0,00	0,00	0,00
Port Angeles	PLSB	317	41,057	0,77	555	41,017	1,35	230	40,927	0,56	167	40,853	0,41	166	40,620	0,46	247	40,509	0,61	239	40,303	0,59	292	40,113	0,73	0	0,00	0,00	0,00	0,00
Prosser	PRSR	65	4,874	1,33	99	4,865	2,03	23	4,858	0,47	24	4,857	0,49	55	4,881	1,13	54	4,831	1,12	41	4,847	0,85	31	4,811	0,64	0	0,00	0,00	0,00	0,00
Rosewell	RSVT	4	2,02	1,98	0	2,01	0,00	0	1,99	0,00	1	1,97	0,51	2	1,97	1,02	2	1,94	0,52	0	1,94	0,00	0	1,92	0,52	0	0,00	0,00	0,00	0,00
Steverson	STSN	96	4,457	2,15	88	4,485	1,52	37	4,479	0,83	32	4,477	0,71	40	4,413	0,91	53	4,406	1,20	38	4,395	0,86	47	4,388	1,07	0	0,00	0,00	0,00	0,00
Sunnyside	SNMS	260	10,454	2,49	102	10,483	0,97	80	10,463	0,76	84	10,479	0,80	103	10,417	0,99	124	10,385	1,20	113	10,311	1,10	115	10,306	1,12	0	0,00	0,00	0,00	0,00
Toopish	TPNS	152	7,935	1,92	56	7,945	0,70	73	7,930	0,92	44	7,919	0,56	89	7,897	1,13	60	7,888	0,76	58	7,856	0,74	62	7,805	0,79	0	0,00	0,00	0,00	0,00
Troudale	TRLK	13	711	1,83	9	711	1,27	4	717	0,56	11	717	1,53	13	722	1,80	16	722	2,22	21	721	2,91	8	722	1,11	0	0,00	0,00	0,00	0,00
Wapato	WPAT	74	3,879	1,91	34	3,889	0,87	53	3,904	1,36	35	3,887	0,90	37	3,865	1,47	43	3,862	1,11	35	3,839	0,91	69	3,825	1,80	0	0,00	0,00	0,00	0,00
White Salmon	WHSL	80	4,727	1,89	40	4,716	0,85	38	4,757	0,80	45	4,752	0,95	37	4,685	0,79	56	4,674	1,20	79	4,686	1,69	32	4,668	0,69	0	0,00	0,00	0,00	0,00
Whiteswan	WHSW	12	724	1,86	8	735	1,09	2	734	0,47	8	718	1,11	5	722	3,05	9	725	0,69	8	722	1,11	7	709	0,99	0	0,00	0,00	0,00	0,00
Whitman	WHTS	4	642	0,62	3	643	0,47	9	640	1,41	8	635	1,26	3	634	0,47	5	631	1,43	10	630	1,59	11	627	1,75	0	0,00	0,00	0,00	0,00
Willard	WLRD	12	327	3,67	1	326	0,31	1	324	0,31	3	328	0,91	3	326	0,92	3	325	0,92	0	327	0,00	1	324	0,31	0	0,00	0,00	0,00	0,00
Washington		1,524	103,395	1,47	1,470	103,462	1,42	808	103,394	0,78	732	103,319	0,71	933	102,828	0,91	1,002	102,537	0,98	1,048	102,234	1,03	958	101,851	0,94	0	0,00	0,00	0,00	0,00

Total Reports = Total regulated initial and repeat trouble reports received
 Total Access Lines = Total access lines in service
 Trouble Per 100 A.L. = Trouble report per 100 access line ratio

WASHINGTON QUALITY OF SERVICE REPORT
 SWITCHING - (DIAL TONE SPEED RECORDING WITHIN 3 SECONDS)

United Telephone Company of the Northwest d.b.a. EMBARC
 COMPANY NAME
 2006

Exchange	CLL	Total Calls	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec	
			Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec
Paulbo	PLSB	5,900	1 100.0	57,781	0 100.0	65,886	0 100.0	53,729	1 100.0	60,409	0 100.0	54,210	1 100.0	54,304	0 100.0	54,985	0 100.0									
	SMSD	47,216	0 100.0	134,722	2 100.0	145,490	1 100.0	137,076	1 100.0	144,407	1 100.0	134,783	10 100.0	128,818	32 100.0	134,671	3 100.0									
Washington		53,116	1 100.0	192,503	2 100.0	211,386	1 100.0	190,805	2 100.0	204,818	1 100.0	188,993	11 100.0	181,222	32 100.0	188,656	3 100.0									

WASHINGTON QUALITY OF SERVICE REPORT
Out of Service Trouble Reports Cleared Within 48 Hours

United Telephone Company of the Northwest d.b.a. EMBARRAS
 COMPANY NAME
 2006

Exchange	CLLI	Jan				Feb				Mar				Apr				May				Jun			
		Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl
Chinacum	CHMC	9	9	0	0	60	59	1	0	10	10	0	0	15	15	0	1	5	5	0	0	12	11	1	2
Columbia	CLMA																								
Dallesport	DLPT	19	17	2	0	9	9	0	0	6	6	0	0	15	15	0	0	8	8	0	0	9	9	0	0
Glenwood	GLWD	13	13	0	0	3	3	0	0	16	16	0	0	29	29	0	0	6	6	0	0	11	10	1	0
Gouldendale	GLDL	56	56	0	0	111	111	0	0	28	28	0	0	27	27	0	0	38	34	4	4	34	34	0	0
Grandview	GDDVW	73	73	0	0	59	59	0	0	15	15	0	0	31	31	0	0	36	36	0	0	38	38	0	0
Granger	GRGR	21	21	0	0	29	29	0	0	20	20	0	0	6	6	0	0	12	12	0	0	10	10	0	0
Harrish	HRRH	14	14	0	0	15	15	0	0	4	4	0	0	11	11	0	0	17	17	0	0	10	10	0	0
Hood Canal	HDCL	43	41	2	0	88	81	7	0	22	22	0	0	27	27	0	0	25	24	1	1	27	27	0	0
Klickitat	KLCT	11	11	0	0	2	2	0	0	8	8	0	0	1	1	0	0	4	4	0	0	3	3	0	0
Lyle	LYLE	8	8	0	0	6	6	0	0	4	4	0	0	6	6	0	0	3	3	0	0	6	5	1	0
Mabton	MBTN	18	17	1	0	9	9	0	0	9	9	0	0	11	11	0	0	17	17	0	0	15	15	0	0
Mattawa	MTWA	30	30	0	0	22	22	0	0	33	33	0	0	28	28	0	0	61	61	0	0	34	34	0	0
Patterson	PASN	7	7	0	0	1	1	0	0	3	3	0	0	0	0	0	0	3	3	0	0	4	4	0	0
Port Angeles	PTAG	3	3	0	0	5	5	0	0	11	11	0	0	7	7	0	0	7	7	0	0	4	4	0	0
Poulsbo	PLSB	232	229	3	0	421	419	2	0	150	147	3	0	130	129	1	0	142	137	5	1	177	167	10	6
Prosser	PRSR	53	52	1	0	86	84	2	0	15	15	0	0	19	19	0	0	37	37	0	0	34	34	0	1
Roosevelt	RSVT	2	2	0	0	0	0	0	0	1	1	0	0	1	1	0	0	1	1	0	0	1	1	0	0
Stevenson	STSN	72	71	1	0	44	44	0	0	27	27	0	0	29	28	1	0	34	34	0	0	39	39	0	0
Sunnyside	SNSD	207	197	10	0	81	81	0	0	61	61	0	0	68	67	1	0	80	80	0	0	91	89	2	0
Toppenish	TPNS	120	120	0	0	48	48	0	0	54	53	1	0	37	37	0	0	77	77	0	0	39	39	0	0
Troutlake	TRLK	11	11	0	0	5	4	1	0	4	4	0	0	10	10	0	0	11	11	0	0	11	11	0	0
Wapato	WPAT	62	62	0	0	27	27	0	0	44	44	0	0	24	23	1	0	45	45	0	0	24	24	0	0
White Salmon	WHSW	63	63	0	0	25	24	1	0	33	30	3	0	7	7	0	0	26	26	0	0	39	39	0	1
Whiteswan	WHSW	10	10	0	0	4	4	0	0	2	2	0	0	5	5	0	0	15	15	0	0	4	4	0	0
Whitman	WHTS	2	2	0	0	3	3	0	0	8	8	0	0	3	3	0	0	2	2	0	0	3	3	0	0
Willard	WLRD	10	10	0	0	1	1	0	0	1	1	0	0	3	3	0	0	3	3	0	0	2	2	0	0
Washington		1,169	1,149	20	13	1,164	1,150	14	8	588	581	7	9	575	570	5	8	715	705	10	11	677	662	15	10

Total OOS = Total regulated out of service trouble reports.
 OOS Cir 48 = Total regulated out of service trouble reports cleared within 48 hours.
 OOS Cir >48 = Total regulated out of service trouble reports cleared over 48 hours.
 OOS Exclude = Total regulated out of service trouble reports with "Customer Request Delay" repair due dates. Force majeure, work stoppage exclusion code currently not available, manual exclude if apply

WASHINGTON QUALITY OF SERVICE REPORT
Out of Service Trouble Reports Cleared Within 48 Hours

United Telephone Company of the Northwest d.b.a. EMBARG
 COMPANY NAME
 2006

Exchange	CLLI	Jul				Aug				Sep				Oct				Nov				Dec			
		Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl				
Chimacum	CHMC	9	9	0	0	9	9	0	0																
Columbia	CLMA	25	25	0	0	7	7	0	0																
Dallesport	DLPT	4	4	0	0	9	9	0	0																
Glenwood	GLWD	88	88	0	0	38	37	1	0																
Goldendale	GLDL	38	38	0	0	30	28	2	0																
Grandview	GDVW	22	21	1	1	6	6	0	0																
Granger	GRGR	44	44	0	0	12	12	0	0																
Harrish	HRRH	31	31	0	0	34	33	1	0																
Hood Canal	HDCL	1	1	0	0	9	8	1	0																
Klickitat	KLCT	17	17	0	0	20	20	0	0																
Lyle	LYLE	3	3	0	0	7	7	0	0																
Mabton	MBTN	23	23	0	0	23	23	0	0																
Mattawa	MTWA	2	2	0	0	1	1	0	0																
Patterson	PASN	1	1	0	0	4	4	0	0																
Port Angeles	PTAG	0	0	0	0	234	232	2	0																
Poulsbo	PLSB	179	170	9	3	24	24	0	0																
Prosser	PRSR	27	27	0	0	1	1	0	0																
Roosevelt	RSVT	27	26	1	2	39	38	0	1																
Stevenson	STSN	90	89	1	0	93	93	0	0																
Sunnyside	SNSD	48	47	1	1	49	48	1	0																
Toppenish	TPNS	17	17	0	0	6	6	0	0																
Troutlake	TRLK	28	28	0	0	57	57	0	0																
Mapato	WPAT	59	59	0	0	27	27	0	0																
White Salmon	WHSL	8	8	0	0	6	6	0	0																
WhiteSwan	WHSW	5	5	0	0	11	11	0	0																
Whitstran	WHTS	0	0	0	0	1	1	0	0																
Willard	WLRD	795	781	14	11	757	748	7	2																
Washington										0	0	0	0	0	0	0	0	0	0	0	0	0			

WASHINGTON QUALITY OF SERVICE REPORT

Not Out of Service Trouble Reports Cleared Within 72 Hours

United Telephone Company of the Northwest d.b.a. EMBARG
 COMPANY NAME
 2006

Exchange	CLLI	Jan					Feb					Mar					Apr					May					Jun					
		Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	
Chinacum	CHMC	6	5	1	1	1	6	6	0	0	2	2	0	0	2	2	0	0	13	10	3	1	7	7	0	0	1	17	14	3	1	
Columbia	CLMA	5	4	1	0	0	2	2	0	0	5	5	0	0	3	3	0	0	0	0	0	0	4	4	0	0	0	3	3	0	0	
Dallesport	DLPT	1	1	0	0	0	1	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Glenwood	GLWD	21	19	2	1	0	17	17	0	0	16	16	0	0	10	10	0	0	10	10	0	0	13	13	0	0	1	6	4	2	0	
Goldendale	GLDL	16	16	0	0	0	9	9	0	0	9	9	0	0	5	5	0	0	5	5	0	0	15	15	0	0	0	17	16	1	0	
Grandview	GDVW	6	6	0	0	0	1	1	0	0	5	5	0	0	2	2	0	0	2	2	0	0	8	8	0	0	0	3	3	0	0	
Granger	GRGR	10	10	0	0	0	6	6	0	0	4	4	0	0	1	1	0	0	1	1	0	0	2	2	0	0	0	0	0	0	0	
Harrish	HRRH	21	18	3	3	0	12	12	0	0	7	7	0	0	15	14	1	1	15	14	1	1	19	17	2	0	0	17	12	5	2	
Hood Canal	HDCL	1	1	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	
Klickitat	KLCT	3	3	0	0	0	0	0	0	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	
Lyle	LYLE	7	7	0	0	0	5	5	0	0	5	5	0	0	0	0	0	0	0	0	0	0	2	2	0	0	3	3	0	0	0	
Mabton	MBTN	9	9	0	0	0	4	4	0	0	9	9	0	0	4	4	0	0	4	4	0	0	9	9	0	0	0	9	9	0	0	0
Mattawa	MTWA	1	1	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	1	1	0	0	0	0	0	0	2	1	1	0	0	
Paterson	PASN	3	3	0	0	0	2	2	0	0	5	5	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	
Port Angeles	PTAG	85	82	3	6	0	134	131	3	2	80	79	1	1	37	34	3	0	44	44	0	0	18	18	0	0	16	16	0	0	2	
Poulsbo	PLSB	12	12	0	0	0	13	13	0	0	5	5	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	
Prosser	PRSR	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Roosevelt	RSVT	24	23	1	1	1	24	22	2	0	10	10	0	0	3	2	0	0	0	0	0	0	6	4	2	1	8	8	0	0	0	
Stevenson	STSN	53	52	1	3	0	21	21	0	0	19	19	0	0	16	16	0	0	16	16	0	0	23	23	0	1	23	22	1	0	0	
Sunnyside	SNSD	32	32	0	3	0	8	8	0	0	7	7	0	0	7	7	0	0	7	7	0	0	12	11	1	2	12	12	0	0	0	
Toppenish	TPNS	2	2	0	0	0	4	4	0	0	0	0	0	0	1	1	0	0	1	1	0	0	12	11	1	0	5	4	1	0	0	
Troutlake	TRLK	12	12	0	0	0	7	7	0	0	9	9	0	0	11	11	0	0	11	11	0	0	12	12	0	0	11	11	0	0	1	
Mapato	WPAT	17	17	0	0	0	15	15	0	0	5	5	0	0	17	15	2	1	17	15	2	1	11	10	1	0	12	10	2	0	0	
White Salmon	WHSL	2	2	0	0	0	4	4	0	0	0	0	0	0	1	1	0	0	1	1	0	0	7	7	0	0	5	5	0	0	0	
WhiteSwan	WHSW	2	2	0	0	0	0	0	0	0	1	1	0	0	3	3	0	0	3	3	0	0	1	1	0	0	0	0	0	0	0	
Whitstran	WHTS	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Willard	WLRD	2	2	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Washington		355	340	15	19	19	306	298	8	7	220	219	1	5	157	146	11	11	218	205	13	8	223	191	32	10	10	10	10	10	10	

Total NOOS = Total regulated not out of service trouble reports.
 NOOS Cir-72 = Total regulated not out of service trouble reports cleared within 72 hours.
 NOOS Cir->72 = Total regulated not out of service trouble reports cleared over 72 hours.

WASHINGTON QUALITY OF SERVICE REPORT

Not Out of Service Trouble Reports Cleared Within 72 Hours

United Telephone Company of the Northwest d.b.a. EMBARG

COMPANY NAME

2006

Exchange	CLLI	Jul					Aug					Sep					Oct					Nov					Dec				
		Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl	Total NOOS	NOOS Cir-72	NOOS Cir->72	NOOS 72 Excl	NOOS 72 Excl					
Chinacum	CHMC	7	5	2	3	8	7	0	1	1																					
Columbia	CLMA	2	2	0	0	3	2	0	0	0																					
Dallesport	DLPT	1	0	1	0	2	2	0	0	0																					
Glenwood	GLWD	17	15	2	0	17	17	0	0	0																					
Goldendale	GLDL	11	11	0	0	5	5	0	0	0																					
Grandview	GDVW	8	8	0	0	3	3	0	0	0																					
Granger	GRGR	7	7	0	0	1	1	0	0	0																					
Harran	HRRH	16	13	3	0	11	9	1	1	1																					
Hood Canal	HDCL	2	2	0	0	5	5	0	0	0																					
Klickitat	KLCT	8	6	2	1	6	6	0	0	0																					
Lyle	LYLE	7	7	0	0	1	1	0	0	0																					
Mabton	MBTN	11	11	0	0	8	8	0	0	0																					
Mattawa	MTWA	1	0	1	0	1	1	0	0	0																					
Patterson	PASN	1	1	0	0	3	3	0	0	0																					
Port Angeles	PTAG	60	53	7	5	58	48	9	1	1																					
Poulsbo	PLSB	14	14	0	1	7	7	0	0	0																					
Prosser	PRSR	11	8	3	0	8	8	0	0	0																					
Roosevelt	RSVT	23	23	0	1	22	22	0	0	0																					
Stevenson	STSN	10	10	0	0	13	13	0	0	0																					
Sunny-side	SNSD	4	3	1	0	2	2	0	0	0																					
Toppenish	TPNS	7	7	0	0	12	12	0	0	0																					
Troutlake	TRLK	20	13	7	1	5	4	1	0	0																					
Mapato	WPAT	0	0	0	0	1	1	0	0	0																					
White Salmon	WHSL	0	0	0	0	1	1	0	0	0																					
WhiteSwan	WHSW	5	5	0	0	0	0	0	0	0																					
Whitstran	WHTS	0	0	0	0	0	0	0	0	0																					
Willard	WLRD	253	224	29	14	201	186	12	3	3																					

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION DELAY

EXCHANGE	CILLI	Jan-06					Feb-06					Mar-06					1st Qtr 06				
		Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chimacum	CHMC	10	0	0	100%	100%	11	0	0	100%	100%	13	0	0	100%	100%	34	0	0	100%	100%
Columbia	CLMA	10	0	0	0%	100%	11	0	0	0%	100%	11	0	0	0%	100%	0	0	0	100%	100%
Dallesport	DLPT	4	0	0	100%	100%	2	0	0	100%	100%	1	0	0	100%	100%	7	0	0	100%	100%
Glenwood	GLWD	55	0	0	100%	100%	51	0	0	100%	100%	40	0	0	100%	100%	146	0	0	100%	100%
Goldendale	GLDL	63	0	0	100%	100%	70	0	0	100%	100%	58	0	0	100%	100%	191	0	0	100%	100%
Grandview	GDVW	20	0	0	100%	100%	29	0	0	100%	100%	21	0	0	100%	100%	70	0	0	100%	100%
Granger	GRGR	26	0	0	100%	100%	14	0	0	100%	100%	19	0	0	100%	100%	59	0	0	100%	100%
Hood Canal	HDCL	14	0	0	100%	100%	18	0	0	100%	100%	19	0	0	100%	100%	51	0	0	100%	100%
Harrah	HRRH	5	0	0	100%	100%	6	0	0	100%	100%	6	0	0	100%	100%	17	0	0	100%	100%
Klickitat	KLCT	7	0	0	100%	100%	6	0	0	100%	100%	12	0	0	100%	100%	25	0	0	100%	100%
Lyle	LYLE	28	0	0	100%	100%	21	0	0	100%	100%	25	0	0	100%	100%	74	0	0	100%	100%
Mabton	MBTN	50	0	0	100%	100%	48	0	0	100%	100%	32	0	0	100%	100%	130	0	0	100%	100%
Matawa	MTWA	4	0	0	100%	100%	3	0	0	100%	100%	2	0	0	100%	100%	9	0	0	100%	100%
Patternso	PASN	188	0	0	100%	100%	157	0	0	100%	100%	130	0	0	100%	100%	475	0	0	100%	100%
Poussbo	PLSB	45	0	0	100%	100%	40	0	0	100%	100%	43	1	0	98%	100%	128	1	0	99%	100%
Prosser	PRSR	4	0	0	100%	100%	2	0	0	100%	100%	2	0	0	100%	100%	8	0	0	100%	100%
Port Angeles	PTAG	2	0	0	100%	100%	3	0	0	100%	100%	2	0	0	100%	100%	7	0	0	100%	100%
Roosevelt	RSVT	54	0	0	100%	100%	43	0	0	100%	100%	41	0	0	100%	100%	138	0	0	100%	100%
Stevenson	STSN	155	0	0	100%	100%	152	0	0	100%	100%	77	0	0	100%	100%	384	0	0	100%	100%
Sunnyside	SNSD	91	0	0	100%	100%	97	0	0	100%	100%	61	0	0	100%	100%	249	0	0	100%	100%
Toppenish	TPNS	5	0	0	100%	100%	6	0	0	100%	100%	5	0	0	100%	100%	16	0	0	100%	100%
Troutlake	TRLK	73	0	0	100%	100%	54	0	0	100%	100%	54	0	0	100%	100%	181	0	0	100%	100%
Wapato	WPAT	51	0	0	100%	100%	45	0	0	100%	100%	43	0	0	100%	100%	139	0	0	100%	100%
White Salmon	WHSL	11	0	0	100%	100%	14	0	0	100%	100%	13	0	0	100%	100%	38	0	0	100%	100%
Whiteswan	WHSW	7	0	0	100%	100%	3	0	0	100%	100%	8	0	0	100%	100%	18	0	0	100%	100%
Whitstran	WHTS	1	0	0	100%	100%	1	0	0	0%	100%	0	0	0	0%	100%	2	0	0	100%	100%
Willard	WLRD	983	0	0	100%	100%	907	0	0	100%	100%	738	1	0	100%	100%	2628	1	0	100%	100%
Washington																					

Note: This report captures service order completion dates upon service activation.

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION DELAY

EXCHANGE	CILI	Apr-06						May-06						Jun-06						2nd Qtr 06					
		Total	Held	Held	%Held	%Held	Total	Held	Held	%Held	%Held	Total	Held	Held	%Held	%Held	Total	Held	Held	%Held	%Held				
		Orders	>90	>180	Orders	Orders	Orders	>90	>180	>90 Days	>180 Days	Orders	>90	>180	>90 Days	>180 Days	Orders	>90	>180	Orders	Orders				
Chimacum	CHMC	8	0	0	100%	100%	9	0	0	100%	100%	9	0	0	100%	100%	26	0	0	100%	100%				
Columbia	CLMA	1	0	0	100%	100%	16	0	0	100%	100%	11	0	0	100%	0%	1	0	0	100%	100%				
Dalesport	DLPT	10	0	0	100%	100%	2	0	0	100%	100%	8	0	0	100%	100%	37	0	0	100%	100%				
Glenwood	GLWD	2	0	0	100%	100%	58	0	0	100%	100%	63	0	0	100%	100%	12	0	0	100%	100%				
Goldendale	GLDL	57	0	0	100%	100%	67	0	0	100%	100%	76	0	0	100%	100%	178	0	0	100%	100%				
Grandview	GDVW	70	0	0	100%	100%	23	0	0	100%	100%	24	0	0	100%	100%	213	0	0	100%	100%				
Granger	GRGR	25	0	0	100%	100%	24	0	0	100%	100%	29	0	0	100%	100%	72	0	0	100%	100%				
Hood Canal	HDCL	16	0	0	100%	100%	9	0	0	100%	100%	6	0	0	100%	100%	69	0	0	100%	100%				
Harran	HRRH	16	0	0	100%	100%	7	0	0	100%	100%	10	0	0	100%	100%	31	0	0	100%	100%				
Klickitat	KLCT	7	0	0	100%	100%	14	0	0	100%	100%	13	0	0	100%	100%	24	0	0	100%	100%				
Lyle	LYLE	11	0	0	100%	100%	14	0	0	100%	100%	10	0	0	100%	100%	38	0	0	100%	100%				
Mabton	MBTN	24	0	0	100%	100%	19	0	0	100%	100%	14	0	0	100%	100%	57	0	0	100%	100%				
Matawa	MTWA	36	0	0	100%	100%	46	0	0	100%	100%	38	0	0	100%	100%	120	0	0	100%	100%				
Paterson	PASN	2	0	0	100%	100%	1	0	0	100%	100%	0	0	0	0%	0%	3	0	0	100%	100%				
Poulsbo	PLSB	161	0	0	100%	100%	177	0	0	100%	100%	196	0	0	100%	100%	534	0	0	100%	100%				
Prosser	PRSR	46	0	0	100%	100%	74	0	0	100%	100%	63	0	0	100%	100%	183	0	0	100%	100%				
Port Angeles	PTAG	1	0	0	100%	100%	7	0	0	100%	100%	4	0	0	100%	100%	12	0	0	100%	100%				
Roosevelt	RSVT	0	0	0	0%	0%	3	0	0	100%	100%	0	0	0	0%	0%	3	0	0	100%	100%				
Stevenson	STSN	39	0	0	100%	100%	31	0	0	100%	100%	40	0	0	100%	100%	110	0	0	100%	100%				
Sunnyside	SNSD	135	0	0	100%	100%	113	0	0	100%	100%	120	0	0	100%	100%	368	0	0	100%	100%				
Toppenish	TPNS	82	0	0	100%	100%	97	0	0	100%	100%	98	0	0	100%	100%	277	0	0	100%	100%				
Troulaker	TRLK	9	0	0	100%	100%	11	0	0	100%	100%	9	0	0	100%	100%	29	0	0	100%	100%				
Wapato	WPAT	58	0	0	100%	100%	60	0	0	100%	100%	68	0	0	100%	100%	186	0	0	100%	100%				
White Salmon	WPSL	66	0	0	100%	100%	53	0	0	100%	100%	62	0	0	100%	100%	181	0	0	100%	100%				
WhiteSwan	WHSW	4	0	0	100%	100%	14	0	0	100%	100%	6	0	0	100%	100%	24	0	0	100%	100%				
Whitstran	WHTS	5	0	0	100%	100%	7	0	0	100%	100%	7	0	0	100%	100%	19	0	0	100%	100%				
Willard	WLRD	4	0	0	100%	100%	2	0	0	100%	100%	1	0	0	100%	100%	7	0	0	100%	100%				
Washington		895	0	0	100%	100%	944	0	0	100%	100%	975	0	0	100%	100%	2814	0	0	100%	100%				

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION DELAY

EXCHANGE	CLLI	Jan - Jun 06 (180 Day)				
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chinacum	CHMC	60	0	0	100%	100%
Columbia	CLMA	1	0	0	100%	100%
Dallesport	DLPT	69	0	0	100%	100%
Glenwood	GLWD	19	0	0	100%	100%
Goldendale	GLDL	324	0	0	100%	100%
Grandview	GDVW	404	0	0	100%	100%
Granger	GRGR	142	0	0	100%	100%
Hood Canal	HDCL	128	0	0	100%	100%
Harrish	HRRH	82	0	0	100%	100%
Klickitat	KLCT	41	0	0	100%	100%
Lyle	LYLE	63	0	0	100%	100%
Mabton	MBTN	131	0	0	100%	100%
Mattawa	MTWA	250	0	0	100%	100%
Patternson	PASN	12	0	0	100%	100%
Poulsbo	PLSB	1009	0	0	100%	100%
Prosser	PRSR	311	1	0	100%	100%
Port Angeles	PTAG	20	0	0	100%	100%
Roosevelt	RSVT	10	0	0	100%	100%
Stevenson	STSN	248	0	0	100%	100%
Sunnyside	SNSD	752	0	0	100%	100%
Toppenish	TPNS	526	0	0	100%	100%
Troulaker	TRLK	45	0	0	100%	100%
Wapato	WPAT	367	0	0	100%	100%
White Salmon	WHSL	320	0	0	100%	100%
WhiteSwan	WHSW	62	0	0	100%	100%
Whitstran	WHTS	37	0	0	100%	100%
Willard	WLRD	9	0	0	100%	100%
Washington		5442	1	0	100%	100%

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION DELAY

EXCHANGE	CLLI	Jul-06				Aug-06				Sep-06				3rd Qtr 06			
		Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	
		Cmpltd	Days	Days			Cmpltd	Days	Days			Cmpltd	Days	Days			
Chimacum	CHMC	12	0	0	100%	100%	11	0	0	100%	100%	23	0	0	100%	100%	
Columbia	CLMA				0%	0%				0%	0%	0	0	0	0%	0%	
Dalesport	DLPT	11	0	0	100%	100%	7	0	0	100%	100%	0	0	0	100%	100%	
Glenwood	GLWD	4	0	0	100%	100%	9	0	0	100%	100%	18	0	0	100%	100%	
Goldendale	GLDL	55	0	0	100%	100%	60	0	0	100%	100%	13	0	0	100%	100%	
Grandview	GDVW	64	0	0	100%	100%	78	0	0	100%	100%	115	0	0	100%	100%	
Granger	GRGR	17	0	0	100%	100%	21	0	0	100%	100%	142	0	0	100%	100%	
Hood Canal	HDCL	39	0	0	100%	100%	23	0	0	100%	100%	38	0	0	100%	100%	
Harrah	HRRH	9	0	0	100%	100%	13	0	0	100%	100%	62	0	0	100%	100%	
Klickitat	KLCT	9	0	0	100%	100%	6	0	0	100%	100%	22	0	0	100%	100%	
Lyle	LYLE	11	0	0	100%	100%	6	0	0	100%	100%	15	0	0	100%	100%	
Mabton	MBTN	16	0	0	100%	100%	18	0	0	100%	100%	17	0	0	100%	100%	
Mattawa	MTWA	40	0	0	100%	100%	37	0	0	100%	100%	34	0	0	100%	100%	
Matwawa	MTWA				100%	100%				100%	100%	77	0	0	100%	100%	
Paterson	PASN	2	0	0	100%	100%	0	0	0	0%	0%	2	0	0	100%	100%	
Poulsbo	PLSB	163	0	0	100%	100%	169	0	0	100%	100%	332	0	0	100%	100%	
Prosser	PRSR	49	0	0	100%	100%	48	0	0	100%	100%	97	0	0	100%	100%	
Port Angeles	PTAG	2	0	0	100%	100%	7	0	0	100%	100%	9	0	0	100%	100%	
Roosevelt	RSVT	1	0	0	100%	100%	0	0	0	0%	0%	1	0	0	100%	100%	
Stevenson	STSN	39	0	0	100%	100%	55	0	0	100%	100%	94	0	0	100%	100%	
Sunnyside	SNSD	103	0	0	100%	100%	158	0	0	100%	100%	261	0	0	100%	100%	
Toppenish	TPNS	81	0	0	100%	100%	93	0	0	100%	100%	174	0	0	100%	100%	
Troutlake	TRLK	6	0	0	100%	100%	8	0	0	100%	100%	0	0	0	100%	100%	
Wapato	WPAT	49	0	0	100%	100%	58	0	0	100%	100%	107	0	0	100%	100%	
White Salmon	WHSL	44	0	0	100%	100%	47	0	0	100%	100%	91	0	0	100%	100%	
White Swan	WHSW	7	0	0	100%	100%	8	0	0	100%	100%	15	0	0	100%	100%	
Whitstran	WHTS	4	0	0	100%	100%	6	0	0	100%	100%	10	0	0	100%	100%	
Willard	WLRD	3	0	0	100%	100%	1	0	0	100%	100%	4	0	0	100%	100%	
Washington		840	0	0	100%	100%	947	0	0	100%	100%	1787	0	0	100%	100%	

Note: This report captures service order completion dates upon service activation.

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION DELAY

EXCHANGE	CILLI	Jul - Dec 06 (180 Day)				
		Total Orders Complitd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chinacum	CHMC	23	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%
Dalesport	DLPT	18	0	0	100%	100%
Glenwood	GLWD	13	0	0	100%	100%
Goldendale	GLDL	115	0	0	100%	100%
Grandview	GDVW	142	0	0	100%	100%
Granger	GRGR	38	0	0	100%	100%
Hood Canal	HDCL	62	0	0	100%	100%
Harrah	HRRH	22	0	0	100%	100%
Klickitat	KLCT	15	0	0	100%	100%
Lyle	LYLE	17	0	0	100%	100%
Mabton	MBTN	34	0	0	100%	100%
Mattawa	MTWA	77	0	0	100%	100%
Patterson	PASN	2	0	0	100%	100%
Poulsbo	PLSB	332	0	0	100%	100%
Prosser	PRSR	97	0	0	100%	100%
Port Angeles	PTAG	9	0	0	100%	100%
Roosevelt	RSVT	1	0	0	100%	100%
Stevenson	STSN	94	0	0	100%	100%
Sunnyside	SNSD	261	0	0	100%	100%
Toppenish	TPNS	174	0	0	100%	100%
Troutlake	TRLK	14	0	0	100%	100%
Wapato	WPAT	107	0	0	100%	100%
White Salmon	WHSL	91	0	0	100%	100%
WhiteSwan	WHSW	15	0	0	100%	100%
Whitstran	WHTS	10	0	0	100%	100%
Willard	WLRD	4	0	0	100%	100%
Washington		1787	0	0	100%	100%