

**Exhibit DS-2
Docket TG-181023
Witness: Daniel Stein**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Application of:

SUPERIOR WASTE & RECYCLE, LLC

for Authority to Operate as a Solid Waste
Collection Company in Washington

DOCKET TG-181023

**EXHIBIT TO TESTIMONY OF

DANIEL STEIN ON BEHALF OF
SUPERIOR WASTE AND RECYCLE, LLC**

Declaration of Daniel Stein

May 15, 2019

My name is Daniel J. Stein and I help people. I have been helping to the point that I have inadvertently harmed myself in different ways. Financially has been the biggest struggle in all of this. My privacy has also been compromised for this act of kindness/business venture. But it has been all worth it to me as I make it possible for people to remain in their homes -where they feel most comfortable. Many of the customers I currently retain have worked their entire lives to live in the houses they live in currently and it would be a shame for them to not be able to remain there. One customer of mine Lynda Lamb recently stated "I would hate to move just so we could get the trash out." Living with Mrs. Lamb (66) are her daughter and mother who both use wheelchairs and her sister who relies upon a walker. She is their caregiver and has injured her back trying to load WM garbage cans into her Volvo. The injury Mrs. Lamb sustained from trying to load WM garbage cans came after her 2 requests to WM in 2010 that they provide curbside service to her neighborhood located on Leeward Avenue. With no curb side service available to her or her neighbors, all were forced to load the large heavy cans (filled with everything you don't want spilled into vehicles) to the WM mandated collection point located at the bottom of the hill on Seabeck Highway. This in turn caused an avoidable injury to Mrs. Lamb's back. She still suffers from the injury and receives steroid injections in her spine on a continual basis. If the simplest of utility services had been made available to her in the first place, the injury would have never occurred. Unfortunately Mrs. Lambs' story is far from unique.

Larson Lane located in Seabeck is what I call a "*real head scratcher.*" There are many spur roads paved and unpaved along the three mile stretch. Some of these roads are not wide enough or able to handle a traditional full size 52,000 GVW garbage collection truck safely. In fact "full size collection trucks" do travel on Larson Lane and spur roads including Glory Lane to empty dumpsters at two residences. These pickups are on a regular ongoing schedule- but the very people receiving these services are denied curb side pickup. Even with the smaller collection truck I believe to be 26,000 GVW which is used for various small tight roads is not utilized for Larson Lane or nearby spur roads. This forces over a hundred private residences to load, haul, drop off, and come back when and if there refuse was collected by WM. They must also pick up any spilled garbage in their vehicles or roadside and then repeat the procedure with their empty cans back to their homes. Two of the current SWR customer accounts that live on Larson Lane are both senior citizen couples. One of these couples has a wheel chair bound spouse and the other is battling cancer. Both of these two customer accounts share a commonality -one spouse in each instance is physically limited. Both couples are neighbors that live three miles from the WM mandated collection site. I find this to be unacceptable service! Failure on the part of WM to pick and choose their customers based on types of services offered. To clarify this point; offering dumpster service from a full size collection vehicle and denying curb side or at home pickup/pack out on the same road as these customers leaves me "*scratching my head.*" The King family lives on Larson Lane and are customers of Superior Waste & Recycle. Both seem to be physically capable of moving their cans down to the WM collection site (approx. 2.5 miles) away as many on Larson Lane do, so I was curious to why they had called me to provide service to them. When asked how they got my name and number they told me I was highly recommended by Linda Grinstead their neighbor who is also a customer. I asked them why they sought to utilize my service over WM. The Kings' informed me they did inquire with WM for service several times, in fact they reported to ordering there service plan complete with cans but never received them. When they called several more times to get information where the cans were, WM told them that

they had already been dropped off. The Kings (being brand new members to the community) were shocked to find their new garbage service provided by SWR would be not only for no compensation it too would be at their home. I told the Kings that their usual service rate would be \$48.00 per month for three can service every other week. They said that sounded fair and in the mean time if there were anything they could do to compensate me they would be happy to do so. I informed them that there is absolutely no compensation allowed at this time. They were extremely uncomfortable with the situation and stated that they would happily make themselves available for testimony under oath.

A Kitsap Sun newspaper article posted October 29th 2007 reported on a woman Zana Gearllach (29) bound to a wheel chair suffering from Cerebral Palsy. She was losing her garbage service that was provided by WM after they changed their tariff. The tariff change was reported by WM to affect 250 people (meaning as you could safely assume from the article) to cancel 250 customers out of the 2000+ customer base centered around their pack out services. The list just goes on and on of service failures on WM's behalf. Besides the capabilities and flexibilities that SWR offers to its customers, the service consistencies are 100% to include personal customer contact and to fit current and future needs of ANY customer. Listening to the customers' needs is of the utmost importance. SWR exists to fill a service gap of people with a *real need* without prejudices due to a lack of physical capabilities. What the customer wants or needs- is encouraged to be shared with Superior Waste & Recycle so that adaptation can be made... NOT compromise.

A handwritten signature in black ink, appearing to read 'D. Stein', with a stylized flourish at the end.

Daniel J Stein

Superior Waste & Recycle LLC

Dedicated to serving God and country