

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Investigation of

SANI MAHAMA MAUROU d/b/a
SEATAC AIRPORT 24

For Compliance with WAC 480-30-221
.....

In the Matter of a Penalty Assessment
Against

SANI MAHAMA MAUROU d/b/a
SEATAC AIRPORT 24

In the amount of \$29,200

DOCKET TC-152296
(Consolidated)

DOCKET TC-160187
(Consolidated)

DECLARATION OF SUZANNE
STILLWELL

I. BACKGROUND

I, Suzanne Stillwell, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as Licensing Services Manager in the Safety and Consumer Protection Division. One of my responsibilities includes overseeing staff who process applications. One of the steps is to check with Financial Services to see if there are any outstanding penalties owing from new applicants or applicants requesting reinstatement. I will occasionally perform this task and did so regarding this applicant.

2. The Commission received a proposed agreement for reinstatement and supporting documentation from Sani M. Maurou on behalf of SeaTac Airport 24 (“Company”) on April 19, 2016, in consolidated dockets TC-152296 and TC-160187. Included with the proposed payment plan was a receipt showing payment of \$340.00 on April 6, 2016, to AllianceOne Receivables Management, Inc. (“Collections”), the collections agency for the Company.
3. On April 19, 2016, I was included in an email conversation wherein Staff attempted to verify with Collections that the Company had made the \$340.00 payment towards the amount owed.
4. By April 20, 2016, Collections had confirmed that the Company had not made any payment on the amount owed to the Commission. Collections advised that the Company had made a payment of \$340.00, but that this amount was applied to other accounts at Collections and not to the amount owed to the Commission.
5. A true and accurate copy of the email conversation with Collections regarding this matter is attached to this declaration as Attachment A.

DATED this 25 day of April, 2016, at Olympia, Washington.



SUZANNE L. STILLWELL

Stillwell, Suzanne (UTC)

From: Simone Wooldridge <Simone.Wooldridge@allianceoneinc.com>
Sent: Wednesday, April 20, 2016 7:56 AM
To: Hancock, Katie (UTC)
Cc: Stillwell, Suzanne (UTC); Hamilton, Melissa (UTC)
Subject: RE: MAUROU, SANI MAHAMA - #36882998

To clarify the payment was applied to open court cases. Not a UTC account.

Thanks,

Simone Wooldridge
Client Integration Specialist
AllianceOne - A Teleperformance USA Company
Direct Dial 1-253-620-2247
1-800-456-8838 X2247



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From: Simone Wooldridge
Sent: Wednesday, April 20, 2016 7:03 AM
To: 'Hancock, Katie (UTC)'
Cc: Stillwell, Suzanne (UTC); Hamilton, Melissa (UTC)
Subject: RE: MAUROU, SANI MAHAMA - #36882998

Hello

The payment that the consumer made was applied to other accounts in our office.

Simone Wooldridge
Client Integration Specialist
AllianceOne - A Teleperformance USA Company
Direct Dial 1-253-620-2247
1-800-456-8838 X2247



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From: Hancock, Katie (UTC) [<mailto:khancock@utc.wa.gov>]
Sent: Tuesday, April 19, 2016 2:18 PM
To: Simone Wooldridge
Cc: Stillwell, Suzanne (UTC); Hamilton, Melissa (UTC)
Subject: RE: MAUROU, SANI MAHAMA - #36882998

Hi Simone,

Can you verify if the attached receipt is for #36882998? This was recently emailed to us by the client, but he has 2 receivables open, so maybe this was for the other.

Thank you.
Katie

Katie Hancock
Fiscal Analyst 1
(360) 664-1349 Office
khancock@utc.wa.gov

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From: Simone Wooldridge [<mailto:Simone.Wooldridge@allianceoneinc.com>]
Sent: Tuesday, April 19, 2016 11:10 AM
To: Hancock, Katie (UTC) <khancock@utc.wa.gov>
Subject: RE: MAUROU, SANI MAHAMA - #36882998

No payments have been made.

Simone Wooldridge
Client Integration Specialist
AllianceOne - A Teleperformance USA Company
Direct Dial 1-253-620-2247
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From: Hancock, Katie (UTC) [<mailto:khancock@utc.wa.gov>]
Sent: Tuesday, April 19, 2016 8:41 AM
To: Simone Wooldridge
Cc: Marion Davis; Hamilton, Melissa (UTC); Stillwell, Suzanne (UTC)
Subject: FW: MAUROU, SANI MAHAMA - #36882998

Hi Simone,

Thank you. Can you verify if Mr. Maurou made any payments towards the amount due? Perhaps it's not been processed yet (we haven't received a check for his account.) He told our staff he made a payment a week ago.

Thank you again,

Katie Hancock
Fiscal Analyst 1
(360) 664-1349 Office
khancock@utc.wa.gov

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From: Simone Wooldridge [<mailto:Simone.Wooldridge@allianceoneinc.com>]
Sent: Monday, April 18, 2016 9:28 AM
To: Hancock, Katie (UTC) <khancock@utc.wa.gov>
Subject: RE: MAUROU, SANI MAHAMA - #36882998

Yes, if you would like to remove the account just let us know and we cancel it/

Simone Wooldridge
Client Integration Specialist
AllianceOne - A Teleperformance USA Company
Direct Dial 1-253-620-2247
1-800-456-8838 X2247



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From: Hancock, Katie (UTC) [<mailto:khancock@utc.wa.gov>]
Sent: Monday, April 18, 2016 8:34 AM
To: Marion Davis
Cc: Hamilton, Melissa (UTC)
Subject: RE: MAUROU, SANI MAHAMA - #36882998

Hi Marion,

Just to clarify, this is not a request to remove the account below from Collections at this time, but to verify if this is a possibility per staff request.

Thank you again,
Katie

Katie Hancock
Fiscal Analyst 1
(360) 664-1349 Office
khancock@utc.wa.gov

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From: Hancock, Katie (UTC)
Sent: Friday, April 15, 2016 2:38 PM
To: Marion Davis <marion.davis@allianceoneinc.com>
Cc: Hamilton, Melissa (UTC) <mhamilto@utc.wa.gov>
Subject: MAUROU, SANI MAHAMA - #36882998

Hi Marion,

Our staff asked if we could pull MAUROU, SANI MAHAMA's account #36882998 (TE-151029, receivable #2973) in the amount of \$1000.00 from Collections. Is that possible?

Thank you,

Katie Hancock
Fiscal Analyst 1
(360) 664-1349 Office
khancock@utc.wa.gov

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