

Re: UT-031755

Dear Sir or Madam:

Zone Telecom is a non-facilities based, switchless, toll reseller of long distance service. Zone relies on their underlying carriers for the transport of their customers calls.

Zone Telecom does not have a Local network operations center; Regional network operations center; or an Emergency Operations Center. We would rely on our underlying carriers to provide those services.

Should you require additional information or action from Zone, please don't hesitate to contact me.

I can be reached at, 813-843-9857 or 856-414-6892.

Thank you.

Sincerely,

Jill Papenhausen
Director, Consumer & Regulatory Affairs
Zone Telecom, Inc.
Cell: 813-843-9857
Facsimile: 561-495-4287