Exh. JDW-43 Docket UT-181051

Witness: James D. Webber

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

DOCKET UT-181051

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC.,

Respondent.

EXHIBIT TO TESTIMONY OF

JAMES D. WEBBER

ON BEHALF OF STAFF OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

TSYS Response to Staff DR 8

August 31, 2022

CONFIDENTIAL PER PROTECTIVE ORDER IN DOCKET NO. UT-181051

UTC v. CenturyLink, Docket UT-181051 TSYS Response to UTC Staff Data Request Nos. 7-9 November 5, 2021

UTC STAFF DATA REQUEST NO. 8:

In response to Public Counsel Data Request 4, TSYS stated, in part, that it had "initially planned on and sought to use IP interconnection (SIP) between ESInet1 and ESInet 2" but that CenturyLink refused IP-based interconnection, requiring an SS7 interconnection solution.

a. Please explain whether the proposed IP-based interconnection would have included M3UA or some other, similar protocol. Provide all documents (or identify if already provided in discovery responses in this case), all emails, and all other materials that described TSYS' IP-based interconnection proposal to CenturyLink.

RESPONSE:

TSYS would not have interconnected with CenturyLink using M3UA but with SIP. TSYS did not get to the stage of proposing a detailed SIP interconnection plan since CenturyLink rejected this approach outright. [check transition agreement with CTL]

b. Please explain whether, had CenturyLink agreed to IP-based interconnection, TSYS would have been limited to (4) connections to TNS for purposes of call signaling, access to ALI, and/or access to Location Database records in support of the Washington PSAPs receiving 911 calls on ESInet2 from ESInet1.

RESPONSE:

TSYS would not have used an intermediate provider if IP-based interconnection had been used. Instead, TSYS would have connected directly to CenturyLink. TSYS would have connected directly to CenturyLink, if agreed to, using a quad standard. TSYS also sought to interconnect directly with CenturyLink after the CenturyLink Outage, a proposal that CenturyLink also rejected. See Attachment 2.. Please note, interconnection via TNS in Washington was only used for SS7 call signaling, not used for ALI or voice traffic.

c. Please explain whether, had CenturyLink agreed to IP-based interconnection, TSYS would have been limited to (4) connections to TNS for purposes of call signaling, access to ALI, and/or access to Location Database records in support of the Washington PSAPs receiving 911 calls on ESInet2 from CenturyLink and/or other carriers on ESInet2 after those PSAPs had been fully transitioned from ESInet1 to ESInet2.

RESPONSE:

Please see TSYS's response to DR 8.b., above.

d. Would IP-based connectivity have provided greater redundancy, flexibility and/or could have prevented failure in the CenturyLink transport network during the December 27-29, 2018 time-frame from impacting the call signaling, access to ALI

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and/or Location Database records and /or completion of calls to PSAPs that had transferred to ESInet2? If so, please explain. If not, please deny.

Response:

TSYS cannot provide a definitive answer of what would have occurred in the proposed hypothetical situation, but direct, IP-based connectivity would have avoided CenturyLink's use of interstate DS3s² to carry TSYS/TNS ordered DS1s. Absent used of interstate DS3s, call signaling traffic would have been via SIP and the local CenturyLink IP circuits – not long-haul interstate circuits – may not have been impacted by CenturyLink's nationwide outage. Since the CenturyLink IP circuits from ESInet 1 to PSAPs reportedly functioned properly throughout the CenturyLink outage period, TSYS presumably would also not have been affected by the CenturyLink outage.

² TSYS only learned of CenturyLink's use of such DS3s through CenturyLink's responses to data requests this proceeding.