

**AVISTA CORP.  
RESPONSE TO REQUEST FOR INFORMATION**

JURISDICTION:	WASHINGTON	DATE PREPARED:	09/16/2009
CASE NO:	UE-090134 & UG-090135	WITNESS:	Jon Powell
REQUESTER:	Public Counsel	RESPONDER:	Chris Drake
TYPE:	Data Request	DEPT:	Energy Solutions
REQUEST NO.:	PC - 511	TELEPHONE:	(509) 495-8624
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**REQUEST:**

**Re: Avista's Responses to Public Counsel Data Requests Nos. 489 and 506.**

Avista's Response to Public Counsel Data Request 489, at Attachment A, does not appear to include data regarding measure types RR8, RR9, and RRE. Avista explained in response to Public Counsel Data Request No. 506 that the company had failed to include data for these programs in the response to Public Counsel Data Request No. 283. It appears that Avista has also failed to include this data in its response to Public Counsel Data Request No. 489, at Attachment A.

- a. Accordingly, please provide a supplemental response to Public Counsel Data Request No. 489 with an Excel spreadsheet similar to that provided as Attachment A to the original response. Please ensure that this supplemental response (Excel spreadsheet) includes data for all residential DSM programs, including those referenced above, as well as any other programs that were not originally included in Avista's original response to Public Counsel Data Request No. 489, Attachment A, if the company determines that additional data was also mistakenly excluded from the original response. That is, the Excel spreadsheet provided in response to this request should include all of the data originally included in Avista's response to Public Counsel Data Request No. 489 and any additional data not included with the original response. Please provide an explanation identifying the additional data included in the revised supplemental response.
- b. Please confirm that the Excel spreadsheet provided in response to part (a) of this request provides the necessary data to calculate the number of customers (as opposed to the number of incentives or rebates provided) participating in each DSM program.
- c. If the company's response to part (b) of this request is not affirmative, please provide an explanation.

**RESPONSE:**

- a. See attached excel spreadsheet, PC\_DR\_511-Attachment A.xls, which is being provided in electronic format only, for all residential rebate program incentives paid from 2006-2008 in the same format as PC\_DR\_489-Attachment A.xls. The revised spreadsheet PC\_DR\_511-Attachment A.xls includes both electric and natural gas prescriptive program incentives paid for 2006-2008 since the above request asked for all residential DSM programs. As a note, due to the inclusion of electric data in addition to the data provided in DR 489, in addition to measures paid under the measure type codes of RR8, RR9 and RRE, the spreadsheet also includes measure types REC, REE, REJ, REK, REL, REM, REN, RIA, RIB, RIC, RID, RR1, RR2, RR3, RR4, RR5, RR6, RRA and RRB. As a note, RR8, RR9 and RRE are measure type codes used in our customers service database that were reused for a new program once another program was discontinued. An unexpected consequence of this reassignment was the assigning the new program description to

incentives with the old measure codes. RR8, RR9 and RRE are measure codes now used on programs that have only electric savings associated with them.

For example, the customer service database marketing code for measure type "G NEW S FACING WINDOWS" or "RR9" was reused after we changed from tracking windows based on the side of the house they were installed. "RR9" is now "E TO GROUND HPUMP CONVERSION". Now that we have a better understanding of this unintended consequence, when pulling data for requests such as this, the Company can manually adjust the data based on other information such as year and incentive amount to determine what the code referred to at that time. Please see attached PC\_DR\_551-Attachment B.xls for a highlight of which measure codes were previously included, all new additions to this data request, as well as descriptions of new programs utilizing old programming codes.

- b. PC\_DR\_511-Attachment A.xls includes a customer identifier and formula to identify the total count of unique customers. See column J and the total at the bottom.
- c. The Company's response is affirmative.