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October 24, 2003

Ms. Carole J. Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive, S.W.

RE: WUTC Docket No. UT-023003

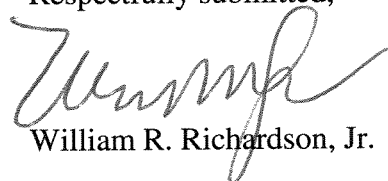
Dear Ms. Washburn:

Pursuant to the Fifteenth Supplemental Order in the above-referenced proceeding, Verizon Northwest Inc. ("Verizon NW") reports that the only three persons who have had access to external user information in VzCost are the following three System Administrators, all of whom executed the VzCost Security Policy on August 5, 2003: Charles Funderburke, Joyce E. Powell, and Lucy A. Gorsky. Within the next month, and following his execution of the policy, Joseph F. Murphy will also begin service as a System Administrator.

The following persons have been or will be working on the help desk, directly with external users or as technical backup resources to those actually fielding calls from such external users: Elizabeth Kenney, Terry Prella, John Hinton, Yatin Vashee, Scott Matson, and Jeri Takimoto.

As the Fifteenth Supplemental Order recognizes, from time to time such personnel may be replaced. For example, Verizon has recently announced a voluntary separations policy, which employees may elect to take advantage of by November 14, 2003. Verizon NW will notify the Commission and the parties promptly in the event of any such changes among either its System Administrators or help desk personnel.

Respectfully submitted,



William R. Richardson, Jr.

Cc: Counsel of Record

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**In the Matter of Review of
Unbundled Loop and Switched Rates
And Review of Deaveraged Zone
Rate Structure**

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Docket No. UT-023003

CERTIFICATE OF SERVICE

I hereby certify that I have this 24th day of October 2003, served Verizon Northwest Inc.'s Letter to Carole J. Washburn, WUTC Identifying VzCost Staff upon all the following parties of record in this proceeding by Federal Express and by e-mail:

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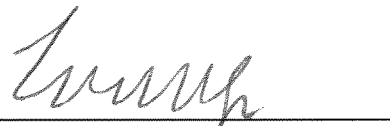
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