#### 1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days
b)	4 or more	ICB

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-8 lines	5 Business days (3 Business days, effective July 1, 2001)
b)	9-16 lines	6 Business days (3 Business days, effective July 1, 2001)
c)	17-24 lines	7 Business days (3 Business days, effective July 1, 2001)
d)	25 or More	ICB

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a	1-8 lines	15 Business days
b	9 or more	ICB

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
c)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

(k) OCn Loop

4 1 1	IOD	
1 1 or more Lines	IC:R	
I Of More Lines	100	

(I) Shared Distribution Loop

1 or more Lines	Five (5) Business Days	

### 2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
UDIT, EUDIT, UCCRE			
DS0	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days	4 hrs High Density
		Low Density: Eight (8) Business Days	4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Ten (10) Business Days	4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT AND EUDIT Facility	Single Band Width	UDIT Interval + 3 days	

### 3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
	471.04	Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a U S WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through		ICB	24 hrs.

Customized Routing			
Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port	T to o i oito	Business Days	Density
		Low Density: Six (6) Business Days	24 hrs. Low
	O to 10 Dowto	<u> </u>	Density
	9 to 16 Ports	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24 Ports	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message Trunk Groups	High Density	Seven (7) Business Days	24 hrs.
Translation questionnaire	1 to 24		
required	25 to 48	Eight (8) Business Days	24 hrs.
<ul> <li>Routing to trunks is ordered</li> </ul>	49 to 72	Ten (10) Business Days	24 hrs.
separately as Customized Routing	73 to 96	Twelve (12) Business Days	24 hrs.
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business Days	24 hrs.
	121 to 144	Fifteen (15) Business Days	24 hrs.
	145 to 168	Sixteen (16) Business Days	24 hrs.
	169 to 240	Eighteen (18) Business Days	24 hrs.
	241 or more	ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	Days	0.4 la
	25 to 72	Nineteen (19) Business Days	24 hrs.
	73 to 120	Twenty (20) Business Days	24 hrs.
	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way and DID Equivalent Group	1 to 8 Trunks	High Density: Five (5) Business Days	24 hrs. High Density
(add/change/increase) DS1 trunk port in place		Low Density: Six (6) Business Days	24 hrs. Low Density

	0 : 10 T :	11: 1 D '( 0: (0)	041 122
	9 to 16 Trunks	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Trunks	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		-	-
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN	1 to 8	High Density: Five (5)	4 hrs. High
Capable Trunk-Side		Business Days	Density
DS1 Trunk port in place		,	,
' '		Low Density: Six (6)	4 hrs. Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
			,
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	Design changes –	New service request –	24 hrs
	8 Business days	10 Business days	
	Non-design		
	changes – 5		
	Business days		
	Service changes –		
	5 Business days		
	5 Dusiness days		

### 4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records			N/A	Ten (10)	N/A
Inquiry (IRI)				Business Days	
(simple & complex)					
Field Verification			N/A	Twenty (20)	N/A
And Quote				Business Days	
Preparation (FVOP)					
Provisioning (non-			N/A	Twenty (20)	
FVOP requests)				Business Days	
OC3 and Higher			N/A	ICB	

### 5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Droduct	Services Ordered	Installation Commitments	Repair
Product UNE-P POTS 'New'-	Services Ordered	Installation Commitments	Commitments 24 hrs OOS
		Two (2) Business Days	
Soft Dial Tone (SDT)		(regardless of the time of day	48 hrs AS
[Where available]		the request is received)	
Facility Check indicates			
"AVAILABLE (SDT)" and			
DISPATCH "NO"	4 to 20 Lines	Three (2) Desirant Davis	04 hrs 000
UNE-P POTS 'New'-Residence	1 to 39 Lines	Three (3) Business Days	24 hrs OOS
Flow Through, Fully Electronic	40	IOD	48 hrs AS
(N, T Orders)	40 or more Lines	ICB	24 hrs OOS
Facility Check indicates  "AVAILABLE" and DISPATCH			48 hrs AS
"NO"			
UNE-P POTS 'New'-Business	1 to 19 Lines	Throa (2) Business Days	24 hrs OOS
	1 to 19 Lines	Three (3) Business Days	
Flow Through, Fully Electronic	20.20 Lines	Four (4) Pusings Dave or	48 hrs AS
(N, T Orders) Facility Check indicates	20-39 Lines	Four (4) Business Days or next available due date	24 hrs OOS 48 hrs AS
"AVAILABLE" and DISPATCH			48 NIS AS
"NO"		thereafter as indicated by	
NO	40 an manual imag	Appointment Scheduler.	04 h 000
	40 or more Lines	ICB	24 hrs OOS
UNE-P POTS 'New'-Residence	1 to 39 Lines	Throa (2) Business Dave	48 hrs AS 24 hrs OOS
	1 to 39 Lines	Three (3) Business Days	
Simple CO Features, or Number	40 or more Lines	ICP	48 hrs AS
Changes without inward line	40 or more Lines	ICB	24 hrs OOS
activity, or Hunting changes without inward line activity			48 hrs AS
UNE-P POTS 'New'-Business	1 to 19 Lines	Three (3) Business Days	24 hrs OOS
Simple CO Features, or Number	I to 19 Lines	Three (3) Business Days	48 hrs AS
Changes without inward line	20-39 Lines	Four (4) Business Days	24 hrs OOS
activity, or Hunting changes	20-33 LIHES	1 Out (4) Dusiness Days	48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS
without inward into activity	40 OF HIGH LINES	ICD	48 hrs AS
UNE-P POTS 'New'-	Customers with	Novt Business Day	24 hrs OOS
		Next Business Day	
Suspend/Restore	service placed on "vacation"		48 hrs AS
		Como Businose Day es	24 hrs 000
	Treatment for Non-	Same Business Day as	24 hrs OOS
LINE D DOTS (New? Besidense	payment issues	payment receipt validated	48 hrs AS
UNE-P POTS 'New'-Residence	1 to 39 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,		indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	
Facility Check indicates "AVAILABLE DISP. REQ" and		Note: Appointment Scheduler	
DISPATCH "YES"		minimum default interval is 3	
DISPATOR TES		(Three) Business Days.	

	OLIVIOL INTLI		1
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P POTS 'New'-Business	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,		indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	
Facility Check indicates		Note: Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
		Appointment Scheduler.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P POTS 'New'-	1-10 Listings	Two (2) Business Days	
<ul> <li>Directory Listings Changes</li> </ul>	11 to 20 Listings	Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
, ,	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
	POTS line		
<ul><li>Voice Mail</li></ul>			
Conversions to UNE-P POTS-	1 to 39 Lines	Three (3) Business days	24 hrs OOS
POTS Residence to UNE-P			48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P			48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features			48 hrs AS
	40 or more Line	ICB	24 hrs OOS
	4		48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is	40	later than 12:00 p.m.	0.41
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS

INE DIL O IIII	4. 01:		241 222
UNE-P Line Splitting –	1 to 8 Lines	High Density: Five (5)	24 hrs OOS
UNE-P POTS to UNE-P POTS		Business Days	48 hrs AS
with Line Splitting			
- Conversion As Specified		Low Density: Six (6) Business	
Conversion / to opcomed		* * * *	
	0 / 40   1	Days	041 000
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: (9) Business	
		Days	
	17 to 24 Lines		24 hrs OOS
	17 to 24 Lines	High Density: (7) Business	
		Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	_	Dusiliess Days	40 III 5 A 3
	required		
UNE-P Line Splitting –	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS		days	48 hrs AS
Business with Line Sharing to			
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
		• • • • • • • • • • • • • • • • • • • •	
- Conversion as Specified		Days	
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: Nine (9)	
		Business Days	
	17 to 24 Lines	·	24 hrs OOS
	17 to 24 Lines	High Density: Seven (7)	
		Business Days	48 hrs AS
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
		1.05	48 hrs AS
	40	ICD	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Truels	Soven (7) Pusings Davis	4 bro
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or		',	
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
CONVERSION AS 13	3 to 10 Hullks	Oix (0) Dusiliess Days	71113

	OLIVIOL INTLI		
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business	4 hrs
		Days	
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN ) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines  11 or more Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
-	7 to 9 Lines	Twenty (20) Business Days	4 hrs
		, (=3, =30333 24,3	

	40.1-40.11	T(0.4) D	14 1
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
PRI- T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed-	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 - Non Designed- New Installations	1 to 10 Lines [Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines - No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Establish Common Block	1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	11 to 21 Lines – w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS

r	SERVICE INTER	VAL TABLEO	
[Centron is MN only] Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) Business Days	24 hrs OOS 48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Centrex Management System (CMS)	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)	Twenty (20) Business Days (after the initial Common Block & associated lines are installed)	N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only]	Additional/New Station Lines to be added to CMS	Five (5) Business Days after line is installed	N/A
No Common Block	Additions	Five (5) Business Days	N/A
Configuration Required - Centrex Management System (CMS) Network Access Registers (NARs)	Change from Non Blocked to Blocked Service	ICB	N/A

UNE-P Centrex Plus / UNE-P	1 1 10 11	E: /E) D : D	0.00
	1 to 10 Lines per	Five (5) Business Days or	24 hrs OOS
Centron	location	Next available due date	48 hrs AS
[Centron is MN only]		thereafter as indicated by	
No Common Block		Appointment Scheduler.	
Configuration Required			
- Station Lines (subsequent to			
the establishment of the			
Common Block) Includes:			
Conversions			
New Lines			
Moves			
NOTE: On conversions,	44 to 00 line	Ton (40) Descionant D	04 h = 000
numbers are "chipped" into the	11 to 20 Lines per	Ten (10) Business Days or	24 hrs OOS
Common Block at the time of	location	Next available due date	48 hrs AS
installation.		thereafter as indicated by	
		Appointment Scheduler.	
	21 or more Lines per	ICB	24 hrs OOS
	location		48 hrs AS
UNE-P Centrex Plus / UNE-P	1 to 19 Lines	Three (3) Business Days	24 hrs OOS
Centron			48 hrs AS
[Centron is MN only]	20 or more Lines	ICB	24 hrs OOS
No Common Block			48 hrs AS
Configuration Required			
Line Feature changes/additions/			
Removals			
UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
No Common Block			
Configuration Required			
Designed Services subsequent			
to initial Common Block			
installation			
UNE-P Centrex Plus / UNE-P	Subsequent to	Twenty (20) Business Days	24 hrs OOS
Centron	Common Block	(may be longer if the activation	48 hrs AS
[Centron is MN only]	Installation	of ARS is tied to a Private Line	
No Common Block		facility installation)	
Configuration Required	Changes to	Business Days:	24 hrs OOS
Automatic Route Selection	Patterns:	Five (5) days	48 hrs AS
(ARS)	1 to 25 changes	Ten (10) days	
·	26 to 50 changes	Twenty (20) days	
	51 or more changes		
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS
	3.12.11.1.3.110		48 hrs AS
UNE-P Centrex Plus / UNE-P	Per Request	Thirteen (13) Business Days	24 hrs OOS
Centron			48 hrs AS
[Centron is MN only]			
No Common Block			
110 Johnson Blook			

Configuration Required Uniform Call Distribution (UCD)			
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Additional Numbers subsequent to initial Common Block installation	Blocks (No limit on amount of numbers.)	Five (5) Business Days	N/A
<b>NOTE:</b> Additional numbers are "chipped" into the Common Block at the time of request.			

### 6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade		Low Donaity Civ (C) Duaineas	4 hrs Low
Equivalent		Low Density: Six (6) Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
	9 10 10	Davs	Density
		Dayo	Boriotty
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Eight (8)	4 hrs Low
	OF or more	Business Days ICB	Density
Enhanced Extended Loop	25 or more 1 to 8	High Density: Five (5)	4 hrs 4 hrs High
(EEL) –	1 10 0	Business Days	Density
DS1		Dusiness Days	Density
561		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
		Days	Density
		Low Density: Nine (9)	4 hrs Low
	47.1- 04	Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
(EEL) –		Business Days	Density
DS3			
		Low Density: Nine (9)	4 hrs Low
	4 01 11	Business Days	Density
	4 or more Circuits	ICB	4 hrs

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#### EXHIBIT C SERVICE INTERVAL TABLES\*

Enhanced Extended Loop	ICB	24 hrs OOS
Conversions (EEL-C) –		48 hrs AS
Private Line (PLTS)		
- Conversion as is		

\* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).