

## Washington State Complaint: CAS-24255-N1G8Y0

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**Company:** Puget Sound Energy

**Industry:** Electric

**Customer:** Cheryl Pietromonaco

**Alt Contact:**

**Account Number:**

**Service Phone:**

**E-mail Address:** cherylpietro@gmail.com

**Service Address:** 3445 92nd Ave NE Yarrow Point WA 98004

**Complaint:** CAS-24255-N1G8Y0

**Type:** Inquiry

**Serviced By:** Andrew Roberts

**Grouped By:**

**Opened On:** 1/14/2019 1:25:00 PM

**Closed On:**

**Disposition:** In Progress

**Violations Total:** 0

**TA Total:** 0

**Amount Customer Saved:**

**Description:**

Dear People,

These are my reasons as to why I do NOT want a Smart Meter. I have opted out, but continue to feel

Received  
Records Management  
01/16/19 08:39  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

that isn't enough. Smart Meters around me immediately affected my sleeping ability (they eliminated it), and cause headaches, ear ringing, and joint pain in me. My other reasons for not wanting one, are the following:

- Wireless AMI meters affect health and the environment more than AMR meters.
- FCC electromagnetic radiation exposure guidelines are inadequate based on current science.
- IOUs should be warning customers of the upgrade and the ability to opt out.
- PSE should halt deployment of AMI until UTC has finalized rule changes.
- Concern that AMI meter accuracy claims cannot be independently verified, audited, or appealed.
- PII rules do not address risks to cybersecurity or from data hacking.
- Usage data belongs to customers and should not be used in aggregate without customer permission.

Again, I have opted out, and do NOT want a wireless meter AT ALL, EVER. Last year, I sent a certified letter from my attorney to PSE letting them know that I am opting out and the health problems they have already caused just by being in my neighborhood.

Thank you for your consideration in this matter.

Sincerely

Cheryl Pietromonaco, PSE Customer.

3445 92nd Ave. N.E.

Yarrow Point, WA 98004

## Result:

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### Violations

**There are no violations for this case.**

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### Activities

**Activity Type: Activity**

**Activity Date: 1/14/2019 12:46:00 PM**

**Contact:**

**Subject: [Original Inquiry](#)**

**Attachments: 0**

### Description:

From: cheryl Pietro [mailto:cherylpietro@gmail.com] Sent: Monday, January 14, 2019 12:46 PM To: UTC DL Consumer Subject: Smart meter deployment 1/14/2019 Dear People, These are my reasons as to why I do NOT want a Smart Meter. I have opted out, but continue to feel that isn't enough. Smart Meters around me immediately affected my sleeping ability (they eliminated it), and cause

headaches, ear ringing, and joint pain in me. My other reasons for not wanting one, are the following:

- Wireless AMI meters affect health and the environment more than AMR meters.
- FCC electromagnetic radiation exposure guidelines are inadequate based on current science.
- IOUs should be warning customers of the upgrade and the ability to opt out.
- PSE should halt deployment of AMI until UTC has finalized rule changes.
- Concern that AMI meter accuracy claims cannot be independently verified, audited, or appealed.
- PII rules do not address risks to cybersecurity or from data hacking.
- Usage data belongs to customers and should not be used in aggregate without customer permission.

Again, I have opted out, and do NOT want a wireless meter AT ALL, EVER. Last year, I sent a certified letter from my attorney to PSE letting them know that I am opting out and the health problems they have already caused just by being in my neighborhood. Thank you for your consideration in this matter. Sincerely Cheryl Pietromonaco, PSE Customer. 3445 92nd Ave. N.E. Yarrow Point, WA 98004

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**Activity Type: Email**

**Activity Date: 1/14/2019 1:28:57 PM**

**To: [andrew.roberts@utc.wa.gov](mailto:andrew.roberts@utc.wa.gov);**

**From: [crmadminsvc@utc.wa.gov](mailto:crmadminsvc@utc.wa.gov)**

**Subject: [CAS-24255-N1G8Y0 has been Assigned to You CRM:0042267](#)**

**Attachments: 0**

**Body:**

CAS-24255-N1G8Y0

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