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July 17, 2014

VIA ELECTRONIC DELIVERY

Steven King Executive Director and Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW PO Box 47250 Olympia, WA 98504

> Re: i-wireless, LLC Compliance Filing Docket No. UT-101640

Dear Mr. King:

i-wireless, LLC hereby files a copy of its updated Lifeline customer application form for the state of Washington.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or hkirby@telecomcounsel.com.

Respectfully submitted,

/s/ Heather Kirby

Heather Kirby, Regulatory Specialist Lance J.M. Steinhart, P.C. Attorneys for i-wireless, LLC

Attachment

Mail application to:

Access Wireless, One Levee Way, Suite 3106, Newport, KY 41071 or for faster processing fax to: 1-888-594-4473

APPLICANT INFORMATION

of my knowledge.

(11) If Applicable: I reside on Federally recognized Tribal Lands.

WASHINGTON

If you have any questions CALL 1-888-450-1838

| First Name: | | MI: | Last Name: | | | | | | | | | | | |
|---|---|--|-------------------|---|--|---------------------------------|--|---|---|--|--|--|--|--|
| Residential Address: (NO P.O. BOXES, MUST BE YOUR PRINCIPAL ADDRESS) | | | | Apt/Floor/Other | | | | | | | | | | |
| | is: Dermanent Dermanent rempora | | I am a Tribal Res | ident: 🗖 Ye | es 🗖 No | | | | | | | | | |
| City: | | | State: | | ZIP Co | ode: | | | | | | | | |
| Contact Tele | phone Number: | | Email Address: | | | | | | | | | | | |
| Date of Birth | n: l | _ast 4-digits of Social Security | Number (or Triba | I ID Number): | XXX-XX- | | | | | | | | | |
| 9-Digit DSH | 5 Client ID (If SNAP, SSI, Medica | id or TANF): | | | | | | | | | | | | |
| OUALIFY | ING PROGRAM INFORM | ATION | | | | | | | | | | | | |
| Applicant n | nust provide documented pro ng benefit, please provide the i | of of participation in the prog | | | | ne person who receives | | | | | | | | |
| Name of Qu | alifier: | D(| ОВ: | Las | t 4-digits of SSN: | | | | | | | | | |
| Supplemer | ntal Nutrition Assistance Program (| SNAP/Food Stamps) | 🗖 Low Inco | me Heat and Er | nergy Assistance (LIHEAP) | | | | | | | | | |
| | | | 🗖 National | National School Lunch Program's Free Lunch Program (NSLP) | | | | | | | | | | |
| Bureau of Indian Affairs General Assistance | | | Supplem | Supplemental Security Income (SSI) | | | | | | | | | | |
| Federal Public Housing Assistance (FPHA) Section 8 | | | 🗖 Tempora | Temporary Assistance to Needy Families (TANF) | | | | | | | | | | |
| Food Distribution Program on Indian Reservations | | | 🗖 Tribally A | Tribally Administered Temporary Assistance for Needy Families (TANF) | | | | | | | | | | |
| Headstart (meeting income qualifying standards) | | | 🗖 Income-l | Income-Based Qualification. There are individuals in my household | | | | | | | | | | |
| Important li | nformation About the Lifeline | Program | Activation | and Usage Red | quirements | | | | | | | | | |
| Access Wireless is a service provider for the government-funded Lifeline Assistance Program. | | | | This service is a prepaid service and you must activate it by dialing 611 from your Access | | | | | | | | | | |
| Lifeline service is provided by i-wireless, LLC, d/b/a Access Wireless, which is an eligible | | | | Wireless handset. To keep your account active, you must use your Lifeline service at least once | | | | | | | | | | |
| telecommunications carrier. Lifeline service is non-transferable. Only one Lifeline discount may be received per household. A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive benefits from multiple providers. | | | | during any 60-day period by completing an outbound call, purchasing additional minutes from Access Wireless, answering an inbound call from someone other than Access Wireless, or by responding to a direct contact from Access Wireless confirming that you want to continue receiving Lifeline service from them. If your service goes unused for 60 days, you will no longer | | | | | | | | | | |
| | | | | | | | | | one-per-household rule constitutes a vi de-enrollment from Lifeline. Only eligible | | be eligible for Lifeline benefits and your service will be suspended (allowing only 911 calls and calls to the Access Wireless Customer Care center) subject to a 30-day cure period during | | | |
| | | | | | | | | the customer's de-enrollment from Lifeline. Only eligible customers may enroll in the program. Consumers who willfully make a false statement in order to obtain the Lifeline benefit can be | | | which you ma | which you may use the service (as described above) or contact Access Wireless to confirm | | |
| punished by fine or imprisonment or can be barred from the program. Customers must present | | | | that you want to continue receiving your Lifeline service from them. | | | | | | | | | | |
| proper documentation confirming eligibility for the Lifeline program. Your information will be validated against public records and any discrepancies could result in delays in your approval or | | | | | | | | | | | | | | |
| rejection of service. For unresolved questions or complaints, customers may contact the | | | 🔲 I hereby ce | I hereby certify that I have read and understood the disclosures listed above | | | | | | | | | | |
| Washington Sta | te Office of the Attorney General at 1-36 | 60-753-6200. | regarding | activation and us | age requirements and inform | nation on the Lifeline program. | | | | | | | | |
| | rtify, under penalty of perjury | | a AUTHORI | ZATION & C | CERTIFICATIONS (IN | NITIAL BY EACH BOX) | | | | | | | | |
| (1) | I meet the program-based eligibility cri | teria for receiving Lifeline service or | (1) | , | e Access Wireless to access any re | | | | | | | | | |
| | ave an annual household income at or below 135% FPG, and have provo ocumentation of eligibility if required. | | | on this form and to confirm my eligibility for the Lifeline program. I also authorize | | | | | | | | | | |
| (2) | I will notify Access Wireless within 30 da | | | Access Wireless to release any records required for the administration of the Lifeline program, including name, telephone number, address, date of | | | | | | | | | | |
| (2) | the criteria for receiving Lifeline includi | | | | urity number as required by stat | | | | | | | | | |
| | income-based or program-based eligib | | | | of qualification for support, and da | | | | | | | | | |
| | one Lifeline benefit, or another member benefit. I understand that I may be subj | | 2 | | e Universal Service Administrative and to ensure the proper adminis | | | | | | | | | |
| | requirement. | | | | t will result in denial of service. | | | | | | | | | |
| (3) | I am not listed as a dependent on anoth | er person's tax return (unless over the a <u>c</u> | je(2) | | at I have the right to enroll in the | | | | | | | | | |
| (4) | of 60). I attest, to the best of my knowledge, th | at land no one in my bourshold are | | | nethods. I further understand th | 5 | | | | | | | | |
| | receiving a Lifeline-supported service fro | om any other landline or wireless | | withdraw this consent at any time prior to activation of my service. As Wireless has advised me that I may request a paper copy of my contra | | | | | | | | | | |
| | company such as Tracfone, YourTel, or C | Century Link. | | | by calling 611 from my mobile h | | | | | | | | | |
| (5) | The residential address listed above is m | iy primary residence, not a second hom | e(3) | | e Access Wireless to send text me | | | | | | | | | |
| (6) | or business. If I move to a new address, I will provide | a that new address to Access Wireless | | | about my Lifeline benefit. Text m | 5 , | | | | | | | | |
| (0) | within 30 days. | that new address to Access wireless | | voice, data and t | reless will not decrement my available wireless minutes or texts. Standard ce, data and text rates will apply to all messages to and from anyone other | | | | | | | | | |
| (7) | If I provided a temporary residential ad | dress to Access Wireless, I will verify my | | than Access Wire | eless. | | | | | | | | | |
| | temporary residential address as required by law. | | (4) | Until such time a | s I notify Access Wireless that I no longer meet the criteria for | | | | | | | | | |
| (8) | I acknowledge that providing false or fr | audulent information to receive Lifeline | 2 | receiving Lifeline or until for any reason I am de-enrolled and my Access Wireless Lifeline benefits are terminated, I authorize DSHS to disclose or give access to | | | | | | | | | | |
| | benefits is punishable by law. | | | confidential infor | formation about me for the purposes of verifying my initial and | | | | | | | | | |
| (9) | I acknowledge that I may be required to | | | continued eligibi | ility for Lifeline assistance. | | | | | | | | | |
| | Lifeline at any time, and my failure to re within 30 days will result in de-enrollme | | | | | | | | | | | | | |
| | benefits. | | | APPLICANT | S SIGNATURE (Please use blue or | black ink) | | | | | | | | |
| (10) |) The information contained in this certif | ication form is true and correct to the h | est DATE: | ATTEICANT | S S. SIMIL OILE (Flease use blue of | DIGEN HIN) | | | | | | | | |

This signed authorization is required in order to enroll you in the Lifeline Program in your state and is only for the purpose of verifying your participation in these programs and will not be used for any other purpose. Service requests will not be processed until this form has been received and verified by Access Wireless.