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Sprint

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Mr. David Danner
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W
Olympia, WA

RE: Assurance Wireless Lifeline Customer Records and Customer Complaints for 2011

Dear Mr. Danner:

Pursuant to Docket No. UT-100203, Order No. 01, Appendix B Nos. 12 and 14, Assurance Wireless is submitting the following reports: 1) Confidential Assurance Wireless Lifeline "customer records" for 2011 on two (2) duplicate CDs (one for WUTC staff use, the other for DSHS use); and 2) Confidential Assurance Wireless "customer complaints" for 2011. Both documents are designated as confidential pursuant to WAC 480-07-160.

If you have any questions regarding this information, please feel free to contact me. I can be reached via email at: Kristin.L.jacobson@sprint.com or via telephone at: 707-816-7583.

Thank you for your consideration of this matter.

Warmest Regards,

/s/ Kristin L. Jacobson

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