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      BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
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                          COMMISSION
     WASHINGTON UTILITIES AND
     TRANSPORTATION COMMISSION
 4
                   Complainant,
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                                  )
                                       DOCKET NO. UT-060962
                                  )
              vs.
                                       Volume I
 6
                                  )
                                       Pages 1 - 28
    AT&T COMMUNICATIONS OF THE
                                  )
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    PACIFIC NORTHWEST, INC.,
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                   Respondent.
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              A prehearing conference in the above matter
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    was held on June 22, 2007, at 1:31 p.m., at 1300 South
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    Evergreen Park Drive Southwest, Olympia, Washington,
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    before Administrative Law Judge DENNIS J. MOSS.
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              The parties were present as follows:
16
              WASHINGTON UTILITIES AND TRANSPORTATION
     COMMISSION, by MICHAEL A. FASSIO, Assistant Attorney
17
    General, 1400 South Evergreen Park Drive Southwest,
     Post Office Box 40128, Olympia, Washington 98504;
18
    telephone, (360) 664-1192.
              AT&T COMMUNICATIONS OF THE PACIFIC NORTHWEST,
19
     INC., by GREGORY J. KOPTA, Attorney at Law, Davis
    Wright Tremaine, 1201 Third Avenue, Suite 2200,
20
     Seattle, Washington 98101-3045; telephone, (206)
21
    757-8079.
              AT&T COMMUNICATIONS OF THE PACIFIC NORTHWEST,
22
     INC., by LETTY FRIESEN (via bridge line), Attorney at
    Law, 2535 East 40th Avenue, Suite B-1201, Denver,
23
    Colorado 80205; telephone, (303) 299-5708.
24
    Kathryn T. Wilson, CCR
25
    Court Reporter
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1 PROCEEDINGS

- JUDGE MOSS: Good afternoon, everyone. My
- 3 name is Dennis Moss. I'm an administrative law judge
- 4 for the Washington Utilities and Transportation
- 5 Commission. We are convened this afternoon in the
- 6 matter styled Washington Utilities and Transportation
- 7 Commission against AT&T Communications of the Pacific
- 8 Northwest, Inc., Docket UT-060962. This is a complaint
- 9 docket.
- 10 The first order of business will be to take
- 11 appearances. I suppose since the Commission is
- 12 complaining, we'll start with you, Mr. Fassio.
- 13 MR. FASSIO: Thank you. Michael Fassio,
- 14 assistant attorney general, on behalf of Commission
- 15 staff. My address is PO Box 40128, Olympia,
- 16 Washington, 98504-0128. My phone number is (360)
- 17 664-1192. Fax number is (360) 586-5522. E-mail
- 18 address is mfassio@wutc.wa.gov.
- 19 JUDGE MOSS: Mr. Kopta?
- MR. KOPTA: Thank you, Your Honor. Gregory
- 21 J. Kopta of the law firm Davis, Wright, Tremaine, LLP,
- 22 on behalf of AT&T Communications of the Pacific
- 23 Northwest. My address is 1201 Third Avenue, Suite
- 24 2200, Seattle Washington, 98101-3045. Telephone is
- 25 (206) 757-8079; fax, (206) 757-7079; e-mail,

- 1 gregkopta@dwt.com, and also on behalf of AT&T will be
- 2 Ms. Letty Friesen and Ms. Cindy Manheim. Only
- 3 Ms. Friesen will be entering an appearance.
- 4 JUDGE MOSS: Ms. Friesen?
- 5 MS. FRIESEN: Good afternoon, Your Honor.
- 6 Letty Friesen on behalf of AT&T. My address is 2535
- 7 East 40th Avenue, Suite B-1201, Denver, Colorado,
- 8 80205. My telephone number is (303) 299-5708. My fax
- 9 number is (281) 664-9858. My e-mail address is
- 10 lsfriesen@att.com.
- 11 JUDGE MOSS: Thank you. Is there anyone else
- 12 who wishes to enter an appearance? I'll just note for
- 13 the record that according to the master service list I
- 14 have been provided, we do have one interested person.
- 15 That's Mr. Brooks Harlow of Miller Nash, LLC. I'll
- 16 simply include him somehow with the indication he's an
- interested person, although he's not a party, but we
- 18 will be furnishing him the notices and so forth. I
- 19 don't know who he represents.
- 20 MR. KOPTA: I believe he represents Global
- 21 Tel Link, and as I understand, he will not be entering
- 22 an appearance.
- JUDGE MOSS: Thank you. Are we going to need
- 24 discovery in this docket, or have we had all the
- 25 discovery we need?

- 1 MR. FASSIO: Staff anticipates there may be a
- 2 need for discovery.
- JUDGE MOSS: To the extent there is a need
- 4 for discovery, then it will be conducted consistent
- 5 with the Commission's procedural rules governing
- 6 discovery, WAC 480-07-400. Protective order?
- 7 MR. KOPTA: Yes, Your Honor, I believe we
- 8 will need one.
- 9 JUDGE MOSS: Standard form?
- 10 MR. KOPTA: I believe that will be
- 11 sufficient.
- 12 JUDGE MOSS: No problem. Or is there a
- 13 problem?
- MR. FASSIO: No problem with respect to the
- 15 standard form except for the issue of confidentiality
- 16 that we will be discussing.
- JUDGE MOSS: The confidentiality issue as to
- 18 which we've had some paper filed, we will get back to
- 19 that in just a moment. Before we do that though, and I
- 20 don't think it will turn on any decision made there,
- 21 what sort of process -- I'll start with you Mr. Fassio.
- 22 What sort of process do you anticipate for this
- 23 proceeding?
- MR. FASSIO: Well, a standard complaint
- 25 proceeding in which we would have possibly prefiled

- 1 testimony and a hearing at some point. We are
- 2 interested in I think that having talked to the Company
- 3 in having some time built in for settlement discussions
- 4 to see if we can't resolve the issues of the complaint
- 5 in advance of that.
- 6 JUDGE MOSS: We will need to move beyond
- 7 possibly so I can establish a procedural schedule for
- 8 us, but your anticipation would be that the process we
- 9 would use would be the standard adjudicatory process,
- 10 the prefiled testimony and a brief hearing?
- 11 MR. FASSIO: Yes.
- 12 JUDGE MOSS: That sounds good. Are you okay
- 13 with that, Mr. Kopta?
- MR. KOPTA: Yes. That's our anticipation as
- 15 well, and certainly to confirm, we definitely would
- 16 want to see if we could resolve this short of having to
- 17 go through that process but certainly understand if
- 18 that's not possible, then that's the process we would
- 19 set.
- 20 JUDGE MOSS: We will set some dates for
- 21 those, and I also will have the understanding, if you
- 22 will, that those will be tentative place holders, as it
- 23 were, and yes, I have read all the paper in the docket,
- 24 and my impression is that the case is one that's
- 25 susceptible to a settlement. There does not seem to be

- 1 a great deal of factual dispute, perhaps, if any, so
- 2 that sets things off rather nicely for the two of you
- 3 to work things out with the consultation with your
- 4 clients.
- 5 So with that, let's go ahead and set a couple
- 6 of dates, and then I want to hear this confidentiality
- 7 argument, if there is any oral argument, and we'll get
- 8 that resolved as well. We will need a date for -- I
- 9 suppose Staff is the complaining party so you would
- 10 file first.
- 11 MR. FASSIO: Should we go off the record for
- 12 a moment?
- JUDGE MOSS: Yes. We are off the record.
- 14 (Discussion off the record.)
- 15 JUDGE MOSS: The parties have had discussions
- 16 off the record with occasional side bar from the judge
- 17 a procedural schedule for this docket. We have worked
- 18 out that we will have prefiled direct testimony from
- 19 the Staff on August the 3rd, response testimony from
- 20 the Company on the 30th day of August, rebuttal
- 21 testimony from Staff on the 13th of September, and we
- 22 set September 27th as the date for an evidentiary
- 23 hearing if one is required.
- 24 The parties have agreed to set tentatively a
- 25 settlement conference on the 19th. If there is to be

- 1 any posthearing briefing or argument, we will set dates
- 2 for that later. I will comment in light of my review
- 3 of the papers so far that there are additional options
- 4 that will be available to you as we proceed and you see
- 5 how things shape up. We can resolve a case like this
- 6 on a paper record unless there is some pressing need to
- 7 have a live hearing. Sometimes that comes from me and
- 8 sometimes it comes from you, that pressing need, that
- 9 is to say, but we can keep that in the back of our
- 10 minds as we go forward, and of course there is always
- 11 the prospect for motions for summary determination, so
- 12 there are alternatives to this standard process that
- 13 you can consider. But we will set this, and as I've
- 14 mentioned before, whether it was on the record or not
- 15 I'm not sure, this does not seem to be a fact-intensive
- 16 case, so I think we should aim for simplest
- 17 presentation and approach that we can necessary to
- 18 build a record for decision.
- 19 That takes care of our process and procedural
- 20 schedule, which brings us to the question of the
- 21 confidentiality of certain information that AT&T has
- 22 provided in this proceeding so far. I have read your
- 23 papers. I forget how they are variously styled here.
- 24 Mr. Kopta, you filed a brief on the confidential
- 25 information on June the 20th. I appreciate the fact

- 1 that it is brief, and Staff also did a nice job in
- 2 terms of brevity in filing what it styles "comments
- 3 addressing Staff's opposition to confidential redacted
- 4 information." Do you all wish to add anything to this?
- 5 You're the one asserting confidentiality, Mr. Kopta, so
- 6 I'll ask you first. Do you want to argue it?
- 7 MR. KOPTA: Yes, Your Honor, I think we would
- 8 like to address some of the points in Staff's comments
- 9 since we only had one round of comments.
- 10 JUDGE MOSS: Sure.
- 11 MR. KOPTA: Just going through here and
- 12 keeping things brief, Staff has four different points
- 13 that they raise in opposition to maintaining the
- 14 confidentiality of this information. I won't repeat
- 15 what's in our papers, and I'm assuming that you are
- 16 familiar with what the information is, so we don't need
- 17 to go into any kind of background.
- 18 JUDGE MOSS: I have read the report and noted
- 19 the redacted information.
- 20 MR. KOPTA: Then let me go right to Staff's
- 21 points. The first one is they are concerned about the
- 22 public's right to know the number of alleged violations
- 23 and the overcharges, and they seem to be concerned that
- 24 keeping that confidential will somehow inhibit the
- 25 Commission's ability to provide the necessary

- 1 information to the public, and we would just note that
- 2 the Commission has historically made findings of fact
- 3 based on confidential information. That's not
- 4 something that the Commission is foreclosed from doing,
- 5 and that there is some dispute in terms of, at least
- 6 from our perspective, about whether a single call
- 7 equals a single violation, and so there may not
- 8 necessarily need to be any disclosure of the number of
- 9 calls that are at issue here, and that's certainly one
- 10 of the issues that's going to be presented to the
- 11 Commission for resolution of it gets to that point. So
- 12 there is no necessary correlation between the number of
- 13 violations and the number of calls, so certainly to the
- 14 extent that there is a concern the number of calls need
- 15 to be made, probably because that's the number of
- 16 violations, we don't think that is, in fact, the case.
- 17 The second point the Staff makes is that the
- 18 aggregate information in their view is not Customer
- 19 Propriety Network Information, or CPNI, and we would
- 20 just point out that according to the definition that
- 21 Staff provides in Footnote 2 of their comments,
- 22 certainly as we interpret CPNI, this information is, in
- 23 fact, covered by the requirements of the
- 24 Telecommunications Act, FCC rules, and this
- 25 commission's rules.

0010

- 1 The aggregate information, quote/unquote,
- 2 does not aggregate information from the point of view
- 3 of the customer, which is the Department of
- 4 Corrections. There are two locations from their
- 5 perspective. That's essentially not aggregation when
- 6 you are talking about two locations. Looking at the
- 7 definition, the information does relate to the quantity
- 8 of calls, the type of calls, the location of the calls,
- 9 and the amount of use of telecommunications service.
- 10 All of those things are within the definition of
- 11 Customer Proprietary Network Information.
- 12 The definition of "aggregate information,"
- 13 which is exempt from that, refers to a group or
- 14 category of customers or service. In this case from
- 15 the point of view of the Department of Corrections, you
- 16 are talking about a single customer, not a group, and a
- 17 single type of call, not a type of different types of
- 18 services from which characteristics have been removed.
- 19 In this case, the characteristics are the number of
- 20 calls and the time frame within which these calls were
- 21 made, as short of a time frame as three days. So
- 22 again, this does not fall within aggregate information
- 23 from the point of view of the single customer with the
- 24 Department of Corrections.
- JUDGE MOSS: Let me ask you about that. Is

- 1 the Department a Corrections the customer here? Do
- 2 they lease this equipment from the company or someone
- 3 else, or how does that work?
- 4 MR. KOPTA: There is a contract between AT&T
- 5 and the Department of Corrections to maintain these
- 6 facilities on the Department of Corrections grounds,
- 7 and there is an arrangement with them to make those
- 8 phones available at certain locations and for certain
- 9 purposes so that inmates at the Department of
- 10 Corrections can make telephone calls from these
- 11 telephones.
- 12 So even though it's a rather unique
- 13 situation, it's almost as though you are talking about
- 14 IBM getting service so its employees can make telephone
- 15 calls. In this case, it's so the prisoners can make
- 16 telephone calls or visitors to the prisoners can make
- 17 telephone calls. So these phones are available within
- 18 these correctional facilities for those persons that
- 19 are having business or being incarcerated by the
- 20 Department of Corrections.
- 21 JUDGE MOSS: Does the Company pay for the
- 22 privilege of providing the service, or is the Company
- 23 compensated for providing the service independently of
- 24 the tariff charges that are levied?
- 25 MR. KOPTA: I'm not one hundred percent sure.

- 1 Ms. Friesen may have some more information about that.
- 2 My understanding is that the Department of Corrections,
- 3 certainly one of the attachments to Staff's comments is
- 4 request for proposals, RP, so I'm assuming that there
- 5 is some type of compensation paid to the Department of
- 6 Corrections either in terms of a percentage of the
- 7 revenues generated from the calls or a flat fee. I
- 8 believe it is a percentage that are provided to the
- 9 Department of Corrections based on the number of calls
- 10 that are made from, or the revenues that are generated
- 11 from maintaining these telephones on the Department of
- 12 Corrections property. Is that correct, Ms. Friesen?
- 13 MS. FRIESEN: Yes, that is correct. They are
- 14 based on a percentage, a percentage of the revenue.
- JUDGE MOSS: Who is paying whom?
- 16 MS. FRIESEN: The customers that receive the
- 17 collect calls pay AT&T, and then the Department of
- 18 Corrections receives a percentage of the revenue from
- 19 those calls. Now, that's true of the inmate calls. It
- 20 may not be true of -- we have pay phones on the
- 21 premises at the corrections facilities that are like
- 22 regular public pay phones.
- JUDGE MOSS: So it's a pay phone situation.
- 24 That would be like if I went into a parking lot at a
- 25 7/11 and came upon a pay phone?

- 1 MS. FRIESEN: That's correct. That is still
- 2 considered part of the contract with the Department,
- 3 but as to whether they get revenues on those particular
- 4 calls, I'm not sure.
- 5 JUDGE MOSS: Mr. Kopta, would 7/11 be a
- 6 customer of AT&T?
- 7 MR. KOPTA: If AT&T had a contract with 7/11
- 8 to provide a certain percentage of the revenues from
- 9 the calls from that phone, then yes, it would.
- 10 JUDGE MOSS: AT&T doesn't typically pay its
- 11 customers, does it?
- MR. KOPTA: No.
- JUDGE MOSS: If they do, I'm going to
- 14 subscribe.
- MS. FRIESEN: Our contract is with the
- 16 Department of Corrections to provide this particular
- 17 service to their inmates and visitors.
- 18 JUDGE MOSS: I understand. Go ahead,
- 19 Mr. Kopta.
- 20 MR. KOPTA: Thank you. The third point that
- 21 Staff makes in their comments is basically that there
- 22 is no harm here to AT&T, in large part because AT&T is
- 23 no longer in the business of providing these telephone
- 24 services having sold this business to another entity,
- 25 and in response to that, we would just point out that

- 1 our contract of sale with Global Tel Link, which is the
- 2 company we've sold the business to, we are obligated to
- 3 protect the information that we have in our possession
- 4 and also information that they provide to us.
- 5 Given that the records were provided to
- 6 Global Tel Link at the close of the sale, the records
- 7 that we actually provided to Staff came from Global Tel
- 8 Link. We had the obligation, obviously, to try and
- 9 provide this to the Commission, but Global Tel Link
- 10 actually has possession of the records, so we gave up,
- 11 and their understanding is that under the agreement, we
- 12 agreed to keep that information confidential to protect
- 13 the business. Whether we own it or they own it is
- 14 irrelevant because it is an ongoing business, and it's
- our obligation as the party that produced the
- 16 information to continue to protect it even though it
- 17 may not be our specific information any longer.
- 18 JUDGE MOSS: I assume that Global Tel Link
- 19 understands that that's subject to this discussion we
- 20 are having today and that we may remove the cloak of
- 21 confidentiality that's been asserted under RCW
- 22 80.04.095.
- MR. KOPTA: We have made them aware of that
- 24 and --
- 25 JUDGE MOSS: That they will have ten days if

- 1 that should be the ruling, go to court and get an
- 2 order?
- 3 MR. KOPTA: That's what the statue provides.
- 4 They understand that we are carrying the flag at the
- 5 moment, and if they have a concern with that, then they
- 6 will have to make their recourse to the courts if they
- 7 feel that's appropriate, but from AT&T's perspective
- 8 specifically, we are concerned that this is information
- 9 that is gathered in the context of other services call
- 10 detail-type information. Business locations would be
- 11 exactly the sort of thing that AT&T would have, and
- 12 would want to make sure that that information is
- 13 protected from disclosure.
- 14 If there is a precedent from the Commission
- 15 that this is the type of information that's not
- 16 disclosed, we would have a major concern, because back
- 17 to my IBM example, collect calls made from IBM may be
- 18 aggregated and disclosed. That may be of concern to
- 19 our customers, and certainly, we have an obligation to
- 20 protect information from our customer, in that case
- 21 IBM, even though it's a single customer from a single
- 22 location and there are people making calls from that
- 23 location, and we are concerned that that sort of
- 24 information should be protected from disclosure and
- 25 would not want any ruling in this case to cast any

- 1 negative light on our ability to protect that type of
- 2 information with respect to other customers.
- JUDGE MOSS: The single customer point you
- 4 make brings back to mind a question I should have
- 5 asked. In terms of this contract, and maybe
- 6 Ms. Friesen will have to answer, is there a single
- 7 contract with DOC for all prison facilities within the
- 8 state of Washington?
- 9 MS. FRIESEN: The contract was entered
- 10 into -- I forget the exact date. It's either '92 or
- 11 '99, and it was amended over time, but yes, it was a
- 12 single contract with some subcontractors underneath it,
- 13 but the primary party responsible for the facilities to
- 14 provide service to the Department of Commerce was AT&T
- 15 Corps.
- JUDGE MOSS: The Department of Corrections?
- 17 MS. FRIESEN: Yes.
- 18 JUDGE MOSS: And that would be for all the
- 19 prisons, single contract?
- 20 MS. FRIESEN: Right. One single contract for
- 21 all the prisons that the contract enveloped, and I
- 22 believe that was all of the correctional facilities in
- 23 the state at the time.
- 24 MR. KOPTA: One final point on that is that
- 25 to the extent that this information is CPNI, it was

- 1 information that was gathered at the time that AT&T was
- 2 providing the business, and there is no time limit on
- 3 how long a carrier is supposed to maintain the
- 4 confidentiality of the CPNI, so to the extent it would
- 5 be considered CPNI, which we believe that it is, then
- 6 we are under an obligation to continue to protect that
- 7 information, and we had originally obtained as the
- 8 carrier of that customer, the Department of
- 9 Corrections, during that time frame.
- 10 The final point that Staff makes is
- 11 essentially their view that aggregate call volume
- 12 information has already been made public by the
- 13 Department of Corrections, and they have attached a
- 14 couple of exhibits to their comments, and we would just
- 15 point out that the information that the Department of
- 16 Corrections has provided is substantially different
- 17 than the information that Staff proposes to disclose
- 18 here.
- 19 First of all, the Department of Corrections
- 20 data is for all telephone calls that originate from
- 21 those corrections facilities, not just the collect
- 22 calls that are made from the inmates. The data is for
- 23 an entire year, not for the 30-day periods that the
- 24 Staff is proposing to disclose here. The data is also
- 25 for multiple carriers, AT&T and Qwest and/or Verizon,

- 1 not just AT&T, so the level of aggregation of the
- 2 Department of Commerce information is much greater than
- 3 it is.
- 4 JUDGE MOSS: Corrections.
- 5 MR. KOPTA: Corrections. Ms. Friesen got me
- 6 all confused. That the Department of Corrections has
- 7 disclosed, it is far greater than that which would be
- 8 disclosed if the information in the Staff report were
- 9 publicly available. In fact, there may be an ability
- 10 to further disaggregate the Department of Corrections'
- 11 data if this specific data on a monthly call volumes
- 12 for collect calls were to be made publicly available.
- 13 It could be backed out of using the data that is
- 14 publicly available to further disaggregate the data
- 15 that is publicly available and provide additional
- 16 detail that certainly in our view continues to be CPNI
- 17 and/or information that is commercially valuable to the
- 18 owner of the business.
- 19 Those are the points that I would like to
- 20 make, unless Ms. Friesen has some additional points
- 21 that she has.
- 22 MS. FRIESEN: I have nothing else, thank you.
- JUDGE MOSS: All right. Then let's hear from
- 24 Mr. Fassio if he wants to make any argument on this.
- 25 MR. FASSIO: Sure. I can piggyback a little

- 1 bit on the last comment of Mr. Kopta on the information
- 2 that the Department of Corrections has made publicly
- 3 available. I point out that the call details do
- 4 actually cover the time period in question here in this
- 5 case, and actually are not only provided by the
- 6 Department of Corrections, which is potentially a
- 7 customer as we've heard here today, but is actually far
- 8 more detailed in the traffic volume that it actually
- 9 releases.
- 10 Unlike the information that is currently
- 11 redacted, it actually provides specific call traffic
- 12 information by DOC site. The redacted information
- 13 actually does aggregate among DOC sites. It doesn't
- 14 distinguish which information comes from one site,
- 15 which information comes from the other site. The
- 16 Department of Corrections has provided this detailed
- 17 call information to prospective bidders and prospective
- 18 competitors in this business as part of its public
- 19 bidding process.
- 20 So I would strongly argue that there is
- 21 really no harm here in releasing the very limited
- 22 amount of redacted data that's currently in the Staff
- 23 investigation report because the bell has already been
- 24 rung. The redacted data is actually just a calculation
- of misbilled calls, in a sense. It's not overall

- 1 traffic volume. This information here is actually far
- 2 more detailed and has already been provided to the
- 3 public.
- 4 And second, I would point out that AT&T has
- 5 talked about its interest here in the proceeding of
- 6 confidentiality, and I would argue that AT&T really
- 7 does lack a sense of standing to assert that it would
- 8 be commercially harmed or there would actually be a
- 9 business risk to releasing this information because it
- 10 did leave the prison collect-calling business and sell
- 11 it in July of 2005, which is coming up on two years
- 12 ago, and G-Tel, the company that now is in the business
- 13 of providing this, had notice of this proceeding and
- 14 had initially expressed an interest in appearing here
- 15 today but has chosen not to participate, and they would
- 16 be the real party in interest that may be harmed, if at
- 17 all, by the release of this information.
- 18 JUDGE MOSS: The party out there that might
- 19 be harmed then, we certainly have to consider that they
- 20 perhaps are placing their confidence in Mr. Kopta's
- 21 presentation today in terms of maintaining the
- 22 confidentiality, which he is entitled to assert as the
- 23 party that's had to file this information. Indeed, I
- 24 believe I wrote an order making him do that, so I don't
- 25 think we have a standing problem here today.

- 1 There may be at a deeper level some sort of
- 2 standing problem, but no matter what I rule -- let's
- 3 assume for a moment that I rule that this data is not
- 4 entitled to a cloak of confidentiality. We would
- 5 certainly have to afford the Company, Global whatever
- 6 it is that purchased the business, an opportunity under
- 7 the statute to get a court order telling the Commission
- 8 that I got it wrong. So let's move on from that.
- 9 MR. FASSIO: One of the other arguments that
- 10 AT&T has made is that this is customer-specific usage,
- 11 a network configuration and design information. The
- 12 original data that was provided in an unaggregated form
- 13 they did designate as CPNI, or Customer Proprietary
- 14 Network Information, and I won't go into the references
- 15 of that. You have all that material, but the federal
- 16 statutes have provided a clearer, more detailed
- 17 definition that was in the RCW here and has actually
- 18 separated CPNI from aggregate information.
- 19 And what I would propose is that this
- 20 information that Staff has done has been aggregated
- 21 from any of the CPNI that was originally submitted.
- 22 There is no individually identifying details of the
- 23 customers who received calls and also aggregated the
- 24 locations, and so I would argue as we stated in here
- 25 that it has not made the definition of CPNI. We are

0022

- 1 talking about very limited information. The number of
- 2 misbilled calls, the number of violations that Staff
- 3 asserts resulted from that, and the number of
- 4 overcharges, and we would argue that none of this is
- 5 CPNI.
- 6 As a final note, and I won't bog you down
- 7 with too much more argument here, is that Staff really
- 8 feels that the public ought to know the number of
- 9 violations that have been alleged in the complaint, and
- 10 the complaint not only has stated that there are a
- 11 certain number of misbilled calls but that each call
- 12 represents a single violation of state law.
- 13 Now, that may be argued, but at least at this
- 14 juncture in the information that has been filed, to
- 15 redact the number of misbilled calls would require
- 16 redaction of the alleged number of violations in that
- 17 complaint, and Staff believes that the public has a
- 18 right to know the extent to which the Commission has
- 19 alleged violations of Commission or state law.
- 20 This is not a matter of aggregated traffic
- 21 volumes. This is a matter of Staff's aggregation of
- 22 information that it received and an analysis that is
- 23 not put forth in which Staff has asserted that there
- 24 are no violations of state law, not very artfully put.
- JUDGE MOSS: It happens.

- 1 MR. FASSIO: Basically, Staff believes that
- 2 to keep this information confidential, to keep the
- 3 specific data in here, would be a broadening of the
- 4 intentions of confidentiality. Parties must strictly
- 5 limit the amount of information they designate as
- 6 confidential and limit it to that information that
- 7 would compromise their ability to compete fairly or
- 8 otherwise impose a business risk. We don't believe
- 9 AT&T has met that standard, and we don't believe that
- 10 the information properly qualifies as CPNI, and we
- 11 believe that the information should not be designated
- 12 as confidential. Thank you.
- JUDGE MOSS: Thank you. Any last word?
- 14 MR. KOPTA: No. I believe we've made our
- 15 points.
- JUDGE MOSS: Those are capable arguments, as
- 17 always. I'm mindful of your concern, Mr. Kopta,
- 18 concerning my not drafting an order on this or saying
- 19 something here from the Bench today that might arguably
- 20 establish some principle or precedents; although I
- 21 hesitate to use either of those words, frankly, for
- 22 anything I ever say, but I'm mindful of that as I have
- 23 been in the context of other arguments of this nature
- 24 that I've heard over the years that I've been here, and
- 25 there are various ways to avoid that.

- 1 One of those is to emerge victorious, which I
- 2 may have a comment on here in a moment, but another is
- 3 for you all to work something out that will accommodate
- 4 your client's concern over this data being disclosed
- 5 publicly, some form of waiver, if you will. We often
- 6 do that with aggregation of data. I believe there was
- 7 some sort of aggregation of data. You cited one of
- 8 those Global Telecommunications dockets that we've had
- 9 here ongoing for how many years, and I think in those
- 10 cases, there have been some accommodations made where
- 11 aggregations have seen the light of day, as it were.
- 12 Staff does have a legitimate concern with the
- 13 public's right to know. I notice that the state is now
- 14 disclosing to the third decimal the alcohol content in
- 15 people's blood when they are arrested, at least when
- 16 they are prosecutors in Thurston County.
- 17 MR. KOPTA: Not from personal experience, I
- 18 hope.
- 19 JUDGE MOSS: Not personal experience, I'm
- 20 glad to say. In any event, I think there is a pretty
- 21 strong interest here in public disclosure as a general
- 22 proposition of law in Washington state. I will comment
- 23 a little bit further here, and then I'm going to give
- 24 you all an opportunity off the record to consult with
- 25 your client privately before we close our business this

- 1 afternoon.
- 2 I looked pretty carefully at this data and
- 3 the way Staff presented it in its report and so forth
- 4 and listened carefully to the arguments today, and
- 5 while there are a couple of points that frankly are not
- 6 entirely settled in my mind so that I would not be
- 7 prepared to rule from the Bench today, I am inclined to
- 8 remove the confidentiality claim and let you and your
- 9 other company, if you wish to, to take it to court, and
- 10 of course, we would have to abide by whatever the court
- 11 decided, but that's my inclination. I won't say that's
- 12 my ruling because there are a couple of points in here
- 13 concerning me.
- 14 Obviously, I'm struggling a little bit with
- 15 the question of who the customer is here, and I think
- 16 you all hashed that out for me very nicely. I'm also
- 17 struggling with this question in the proprietary
- 18 information of this typically clear definition that the
- 19 FCC has provided us and so forth, so I think that
- 20 probably gives you some information that will be
- 21 useful.
- 22 Would you like an opportunity to consult with
- 23 your client? You can tell me flat out that you want to
- 24 have my ruling and we can stop, or if you would like
- 25 some opportunity to perhaps talk with your client, talk

- 1 with Staff and see if some accommodation can be
- 2 reached. By aggregating it as Staff has done by not
- 3 identifying the specific facilities but by pulling it
- 4 all together, it does seem to relieve a lot of concern
- 5 you might have in terms of the type of harm you've
- 6 asserted in the commercial sense. Taking that together
- 7 too with the request for proposals from the Department
- 8 of Corrections, the harm piece doesn't work too well
- 9 for me. That's not necessarily the decisive question,
- 10 but it enters the thinking as well.
- 11 MR. KOPTA: There are still only two
- 12 locations that we are talking about here.
- 13 JUDGE MOSS: I understand. That competitor
- 14 lurking around the corner wishing accounts on his
- 15 business doesn't know whether 90 percent is from one
- 16 facility and ten from the other, so you see what I mean
- 17 by the nature of aggregation. It does make it more
- 18 difficult for the alleged harm to be appreciated from
- 19 my perspective, at least. Shall I give you a little
- 20 time?
- 21 MR. KOPTA: I think we might as well take a
- 22 little time.
- JUDGE MOSS: I'm going to go get a drink of
- 24 water, and I'll be in my office.
- 25 (Discussion off the record.)

- 1 JUDGE MOSS: The parties have had an
- 2 opportunity to discuss matters off the record, and
- 3 Mr. Kopta, I believe, is going to report.
- 4 MR. KOPTA: Yes, Your Honor. We have
- 5 discussed things with Staff and internally each on our
- 6 own, and there is a proposal for a negotiated
- 7 resolution of this issue. AT&T doesn't want to act
- 8 unilaterally but wants to give Global Tel Link an
- 9 opportunity to weigh in if they want to, so we
- 10 represented to Staff that we will get back to them with
- 11 thumbs up or thumbs down on that proposal by close of
- 12 business on Wednesday of next week, and we would also
- 13 inform you at that time so you will know whether you
- 14 need to issue an order or whether you can hold off, and
- 15 we will obviously notify you more formally of what the
- 16 negotiated resolution is by the end of the week by
- 17 letter, if that would be acceptable to you.
- 18 JUDGE MOSS: That's sounds like a good result
- 19 and protects everyone's interest. Send me a letter and
- 20 I'll take it from there. Do we have any other business
- 21 today?
- 22 Unfortunately, I did not check the
- 23 distribution list, so I will include as part of the
- 24 prehearing order the requirements of the number of
- 25 documents that need to be filed and so on and so forth.

I'll probably issue a single order, so I'll hold off on that until we get this confidentiality thing final, one way or the other. Thank you all very much. Appreciate your help today. (Prehearing adjourned at 2:56 p.m.)