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Qwest.

Spirit of Service

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STATE OF WASH. UTIL. AND TRANSP. COMMISSION

Mark S. Reynolds Senior Director – Regulatory Policy and Law

September 27, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

Dear Ms. Washburn:

Attached are the September payments for the Performance Assurance Plan ("PAP") based upon July 2004 performance. In addition to the July Performance, Qwest re-ran the PAP for the following reasons,

- Table changes were made to the USOC tables to add DSL USOCs.
- Summary of Changes for Washington (for detailed information see page 2 of attached spreadsheet).
 - CLECs in Washington were under paid in previous months by \$266 in Tier I Payments
 - CLECs in Washington will receive \$1 in interest payments
 - All payments, July performance results and the rerun results are summarized in pages 1 & 2 of the attached spreadsheet

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,

Mark \$. Reyholds

Senior Director - Regulatory

Attachments

Qwest PAP State Supplemental Payment Report

Month: Jul 2004 State: WA

Gross Tier 2 Payment from Summary

Washington
Tier II Fund
25,500.00

Plus or Minus Adjustments - Interest (if Applicable) -

Net Tier 2 Payment 25,500.00

Qwest PAP State Summary Payment Report

Month: Jul 2004 State: WA

		@cossTier1	Gróss Tier 2	Total Gross Tiler (1 & 2 °
PID :	Measure(Description)	Payment	Payment	Payments
GA-1	Gateway Avail - IMA-GUI	-	- rayment	REW Faynens
GA-2	Gateway Avail - IMA-EDI	_	_	_
GA-3	Gateway Avail - EB-TA	_	_	<u> </u>
GA-4	Gateway Avail - EXACT	_	_	_
GA-6	Gateway Avail - GUI Repair	_	_	<u> </u>
GA-7	Timely Outage Resolution	_	_	_
PO-1	Pre-Order/Order Response Times	_	_	_
PO-2	Electronic Flow Through	15,540	7,500	23,040
PO-3	LSR Rejection Notice Interval	3	7,000	25,040
PO-5	Firm Order Commit (FOCs) on Time	(25)	_	(25)
PO-6	Wrk Compltn Notification Timeliness	(20)	_	(23)
PO-7	Billing Compl Notification Timeliness	_	_	_
PO-8	Jeopardy Notice Interval	11	_	11
PO-9	Timely Jeopardy Notice	- ' '	_	''
PO-16	Release Notifications on Time	_	_	<u> </u>
PO-20	Manual Service Order Accuracy	_	_	_
OP-2	Calls Ans w/in 20 Sec - Provisioning	_	_	<u> </u>
OP-3	Install Commit Met	615	_	615
OP-4	Installation Interval	14,822	12,000	26,822
OP-5	New Service Installation	1,341	600	1,941
OP-6	Delayed Days	70	-	70
OP-8	Number Portability Timeliness	-	_	70
OP-13	Coordinated Cuts on Time	292	600	892
OP-13	Timelines of Disconnects - LNP	292	000	092
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	- 77	-	- 77
MR-5	Troubles Cleared w/in 4 Hours	11	-	77
MR-6		222	-	333
MR-7	Mean Time to Restore	333	600	600
MR-8	Repair Repeat Reports Trouble Rate	2 006		
	LNP Trouble Cleared w/in 24 Hours	2,886	4,200	7,086
MR-11		-	-	-
BI-1	Time to Provide Usage Records	20.000	-	20,000
BI-3	Billing Accuracy - Adj for Errors	20,000	-	20,000
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Colocation Feasibility Study Interval	-	-	-
Total		55,965	25,500	81,465

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Total w/	Interest	by PID	-25	288	ကု	7	267
	Interest	by PID	0	_	0	0	7-
	Inc SF	Pmt Int	0	0	0	0	0
	Inc T2	Pmt Int	0	0	0	0	0
	Inc T1	Pmt Int	0	~	0	0	~
Total w/o	Interest	by PID	-25	287	ကု	7	266
	Special	Fund	0	0	0	0	0
	Tier 2	Payment	0	0	0	0	0
	Tier 1		-25	287	ကု	7	266
	PIDs by	State	ις	4	OP-5	ا ب	-
	믑	()	S	9	g	Q	Total

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