



Received
Records Management
Oct 17, 2024

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Sent Via: E-Filing

Jeff Killip - Executive Director & Secretary
Washington Utilities & Transportation Commission
Attn: Record Center
PO Box 47250
Olympia, WA 98504-7250

RE: UT-220749 Emergency Contact Information – TDS Metrocom LLC, d/b/a TDS

Dear Executive Director:

The Emergency contact information for TDS Metrocom LLC, d/b/a TDS is as follows. This information is unchanged from the previous year.

Company Names: TDS Metrocom LLC, d/b/a TDS

Services provided: CLEC - Local
Emergency Plan: Yes
Filed with UTC: No
Company Network Operations Center: Yes - TDS has a single contact system located in Madison, WI – see below.

Regulatory Contact: Gail Long
24 Hour: No
Title: Sr. Manager, State Government Affairs
Address: 525 Junction Road
Email: gail.long@tdstelecom.com
Telephone: 608-664-2923
Cell: 541-815-2132

Primary/Alternate/Network Operations Center/ 24 Hour Emergency Contact:

Contact: TDS Network Operations Center
24 Hour: Yes
Title: N/A
Address: PO Box 5158, Madison, WI 53717
Email: telecom.network.management@tdstelecom.com (please only use for non-emergencies)
Telephone: 608-664-4200. This contact number is manned 24 hours a day, seven days a week and should be used to contact TDS Telecom in all emergencies.

If you have questions, please contact me at (608)664-2923 or gail.long@tdstelecom.com.



Sincerely,

/s/

Gail Long
Sr. Manager, State Government Affairs

Cc: e911outages@mil.wa.gov
Jennifer Heise - TDS