September 29, 2004

C. Robert Wallis, Administrative Law Judge Washington Utilities and Transportation Commission 1300 S. Evergreen Park Dr. SW P. O. Box 47250 Olympia, Washington 98504-7250

Re: *Qwest Petition to Terminate Service Quality Performance Program*Docket No. UT-991358

Dear Judge Wallis:

This letter is in response to the letter issued by you on September 21, 2004. In that letter you requested an update on the status of a draft order filed pursuant to footnote 7 of the Sixteenth Supplemental Order in this docket. Staff has conferred with Qwest and agreed that this response letter is appropriate.

The parties have agreed that the original filing by Staff requires some modifications and have nearly completed their discussions on this issue. The parties expect the new proposed order to be filed within the next two weeks. If you have any questions or concerns or if this timeline is not acceptable, please let me know.

Very truly yours,

CHRISTOPHER SWANSON Assistant Attorney General

CS:kll Enclosure cc: Parties