

Qwest Corporation
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Seattle, Washington 98191
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law



June 26, 2007

Carole Washburn, Secretary
Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

RECEIVED
RECORDS MANAGEMENT
07 JUN 27 AM 9:35
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704

Dear Ms. Washburn:

Enclosed are the May 2007 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704 and WAC 480-120-438 – 480-120-440. Please note some report formatting changes.

The following reports are enclosed:

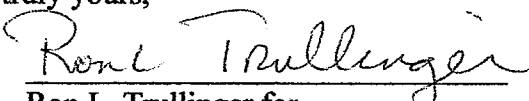
- 1) Summary Page,
- 2) Pending Orders Summary Report,
- 3) Trouble Report,
- 4) Trunk Blocking Report,
- 5) Customer Service Guarantee Report

Please note Staff and Qwest agreed that the Service Order Interval Missed Commitment (SOIMC) report would no longer need to be provided with the monthly retail service quality reports. Qwest had previously agreed to supply, in the SOIMC report, the Commitments Met information when Qwest was unable to supply the required Appointment Met data. This data is now available and being supplied on the Summary Page. The SOIMC also included the five and ninety day provisioning data which has now been added to the Pending Order Summary Report. The other required provisioning information, which was previously being supplied in the SOIMC report, is the number of orders missed for company and subscriber reasons. This information can now be found on the Summary Page. During the transition from our manual SOIMC report and our new mechanized report it was determined that the data given for the number of missed orders for company and subscriber reasons had not previously been reported correctly. The number of orders missed for company reasons included the subscriber misses also. The subscriber misses should have been excluded and only company reasons reported in the company missed columns. The restated January 2007 through April 2007 can be found on the Summary Page.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By 
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

WASHINGTON SERVICE QUALITY SUMMARY - MAY 2007

METRIC DESCRIPTION	JANUARY 2007			FEBRUARY 2007			MARCH 2007		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	13868	15379	90.17%	11290	11347	99.50%	10427	10475	99.54%
OOS Tickets Not Cleared Within 48 Hrs			1511			57			48
Number of OOS Exemptions			417			199			127
All Other Repairs Cleared LT < 72 Hrs	4626	4873	94.93%	3452	3463	99.66%	3420	3435	99.56%
All Other Troubles Cleared GTR > 72 Hrs			247			11			15
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure			38			4			2
Physically Obstructed All Other Troubles Cleared > 72 Hrs			53			29			30
Repair Force Majeure Exclusions			169			173			84
Repair Physically Obstructed Exclusions			143			123			79
Installation Appointments Met	14316	15390	93.02%	12091	12653	95.56%	13106	13642	96.07%
Repair Appointments Met	6973	8743	79.76%	6426	7165	89.69%	6522	7093	91.95%
Provisioning Missed for Company Reasons			409			230			238
Provisioning Missed for Customer Reasons			1680			1303			1476
Percent Dial Tone Delivered within 3 Seconds			Standard Met			Standard Met			Standard Met

WASHINGTON SERVICE QUALITY SUMMARY - MAY 2007

METRIC DESCRIPTION	APRIL 2007			MAY 2007		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	9688	9732	99.55%	10610	10656	99.57%
OOS Tickets Not Cleared Within 48 Hrs			44			46
Number of OOS Exemptions			111			90
All Other Repairs Cleared LT < 72 Hrs	3479	3487	99.77%	3135	3140	99.84%
All Other Troubles Cleared GTR > 72 Hrs			8			5
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure			1			3
Physically Obstructed All Other Troubles Cleared > 72 Hrs			22			23
Repair Force Majeure Exclusions			89			91
Repair Physically Obstructed Exclusions			79			75
Installation Appointments Met	11968	12534	95.48%	12404	12987	95.51%
Repair Appointments Met	5552	6106	90.93%	5684	6196	91.74%
Provisioning Missed for Company Reasons			247			273
Provisioning Missed for Customer Reasons			1470			1443
Percent Dial Tone Delivered within 3 Seconds			Standard Met			Standard Met

WASHINGTON PENDING ORDERS SUMMARY - MAY 2007

EXCHANGE	TOTAL ORDERS COMPLETED	TOTAL PENDING INWARD ORDERS	PERCENT OF ORDERS PENDING	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 6 DAYS	PCT INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS NOT COMPLETED WITHIN 90	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						0.10		0.01	0
ABERDEEN-HOGUAM	1150	0	0.00%		5	0.02	0	0.00	
AUBURN	2558	3	0.12%	63.67	2	0.00	0	0.00	
BAINBRIDGE ISLAND	678	1	0.15%	76.00	0	0.00	0	0.00	
BATTLEGROUND	812	5	0.62%	35.60	5	0.04	0	0.00	
BEFAIR	611	3	0.49%	20.00	3	0.02	0	0.00	
BELLEVUE GLENCOURT	874	6	0.69%	46.33	0	0.00	0	0.00	
BELLEVUE-SHERWOOD	1713	5	0.29%	59.80	2	0.01	0	0.00	* 1
BELLINGHAM LUMMI	191	0	0.00%		0	0.00	0	0.00	
BELLINGHAM REGENT	2371	7	0.30%	15.00	2	0.00	0	0.00	
BLACK DIAMOND	231	1	0.43%	3.00	0	0.00	0	0.00	
BREMERTON CROSBY	205	1	0.49%	142.00	0	0.00	0	0.00	
BREMERTON ESSEX	2027	3	0.15%	69.33	5	0.01	0	0.00	
BREMERTON SUNNYSLOPE	41	0	0.00%		1	0.13	0	0.00	
BUCKLEY	214	4	1.87%	28.50	0	0.00	0	0.00	
CASTLE ROCK	434	2	0.46%	2.00	0	0.00	0	0.00	
CENTRALIA	812	2	0.25%	11.00	1	0.01	0	0.00	
CHEHALIS	628	4	0.64%	17.50	0	0.00	0	0.00	
CHEHALIS NAPAVALINE	228	0	0.00%		0	0.00	0	0.00	
CLE-ELUM	220	2	0.91%	18.50	1	0.02	0	0.00	
COLFAX	127	1	0.79%	2.00	0	0.00	0	0.00	
COLVILLE	539	1	0.19%	3.00	0	0.00	0	0.00	
COPALIS(OCEAN SHORES)	334	0	0.00%		0	0.00	0	0.00	
COULEE DAM	155	1	0.65%	4.00	0	0.00	0	0.00	
CRYSTAL MTN.	32	0	0.00%		0	0.00	0	0.00	
DAYTON	103	1	0.97%	0.00	2	0.11	0	0.00	
DEER PARK	509	1	0.20%	40.00	1	0.01	0	0.00	
DES MOINES	1161	4	0.34%	23.50	4	0.02	0	0.00	
DES MOINES FEDERAL WAY	1990	1	0.05%	24.00	2	0.01	0	0.00	
EASTON	33	0	0.00%		0	0.00	0	0.00	
ELK	235	1	0.43%	1.00	0	0.00	0	0.00	
ENUMCLAW	519	0	0.00%		1	0.01	0	0.00	
EPHRATA	193	1	0.52%	76.00	0	0.00	0	0.00	
GRAHAM	1707	3	0.18%	24.33	5	0.02	0	0.00	
GREEN BLUFF	164	2	1.22%	43.50	1	0.04	0	0.00	
HOODSPORT	208	3	1.44%	26.33	0	0.00	0	0.00	
ISSAQUAH	1132	0	0.00%		10	0.04	0	0.00	

Blanks in the report indicate no activity for the particular measure.

WASHINGTON PENDING ORDERS SUMMARY - MAY 2007

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STANDARD									0
KENT MERIDIAN	1434	5	0.35%	13.20	2		0	0.01	0.00
KENT O BRIEN	220	0	0.00%		1		0	0.00	0.00
KENT ULRICH	2517	6	0.24%	19.67	5		0	0.00	0.00
LEWISTON	559	0	0.00%		1		0	0.00	0.00
LIBERTY LAKE	74	0	0.00%		0		0	0.00	0.00
LONGVIEW-KELSO	2916	4	0.14%	39.00	5		0	0.00	0.00
LOON LAKE	103	1	0.97%	25.00	0		0	0.00	0.00
MAPLE VALLEY	710	0	0.00%		1		0	0.00	0.00
MOSES LAKE AFB	276	0	0.00%		0		0	0.00	0.00
MOSES LAKE ALDER	1080	2	0.19%	41.50	7		0	0.00	0.00
NEWMAN LAKE	146	0	0.00%		1		0	0.00	0.00
NORTH-PORT	94	0	0.00%		1		0	0.00	0.00
OLYMPIA EVERGREEN	388	0	0.00%		2		0	0.00	0.00
OLYMPIA LACEY	2582	14	0.54%	48.57	12		0	0.00	0.00
OLYMPIA WHITEHALL	2795	7	0.25%	21.57	6		0	0.00	0.00
OMAK-OKANOGAN	621	2	0.32%	36.50	0		0	0.00	0.00
OROVILLE	166	2	1.20%	86.50	0		0	0.00	0.00
OTHELLO	506	2	0.40%	1.50	4		0	0.00	0.00
PASCO	2127	4	0.19%	31.00	3		0	0.00	0.00
PATEROS	47	1	2.13%	84.00	0		0	0.00	0.00
POMEROY	88	1	1.14%	18.00	0		0	0.00	0.00
PORT ORCHARD COLBY	631	1	0.16%	0.00	0		0	0.00	0.00
PT ANGELES JOYCE	82	0	0.00%		0		0	0.00	0.00
PT. ANGELES	1129	4	0.35%	28.75	1		0	0.00	0.00
PT. LUDLOW	174	0	0.00%		0		0	0.00	0.00
PT. ORCHARD	1150	3	0.26%	32.33	1		0	0.00	0.00
PT. TOWNSEND	862	1	0.12%	0.00	1		0	0.00	0.00
PUYALLAP	2607	3	0.12%	32.00	5		0	0.00	0.00
RENTON	3910	2	0.05%	14.00	3		0	0.00	0.00
RIDGEFIELD	264	0	0.00%		2		0	0.00	0.00
ROCHESTER	595	3	0.50%	9.00	1		0	0.00	0.00
ROY	279	1	0.36%	2.00	1		0	0.00	0.00
SEATTLE ATWATER	1252	0	0.00%		0		0	0.00	0.00
SEATTLE CAMPUS	632	0	0.00%		2		0	0.00	0.00
SEATTLE CHERRY	3413	12	0.35%	38.08	5		0	0.00	0.00
SEATTLE DUWAMISH	1330	2	0.15%	32.00	0		0	0.00	0.00

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STANDARD	2747	4	0.15%	29.00	4	0.01	0	0.01	0
SEATTLE EAST	582	0	0.00%		1	0.01	0	0.00	
SEATTLE ELLIOT	2285	1	0.04%	10.00	2	0.00	0	0.00	
SEATTLE EMERSON	1538	2	0.13%	45.00	8	0.03	0	0.00	
SEATTLE LAKEVIEW	1633	2	0.12%	31.50	31	0.06	0	0.00	
SEATTLE MAIN	445	0	0.00%		1	0.01	0	0.00	
SEATTLE MERCER ISLAND (ADAMS)	2328	4	0.17%	8.50	1	0.00	0	0.00	
SEATTLE PARKWAY	1513	0	0.00%		1	0.00	0	0.00	
SEATTLE SUNSET	1517	1	0.07%	1.00	2	0.01	0	0.00	
SEATTLE WEST	971	6	0.62%	7.83	5	0.02	0	0.00	
SEQUIM	1454	2	0.14%	48.00	0	0.00	0	0.00	
SHELTON	1038	2	0.19%	63.50	0	0.00	0	0.00	
SILVERDALE	263	0	0.00%		0	0.00	0	0.00	
SPOKANE CHESTNUT	1835	2	0.11%	0.00	4	0.01	0	0.00	
SPOKANE FAIRFAX	1871	1	0.06%	19.00	4	0.01	0	0.00	
SPOKANE HUDSON	1248	2	0.16%	36.50	1	0.00	0	0.00	
SPOKANE KEYSTONE	586	0	0.00%		1	0.01	0	0.00	
SPOKANE MORAN	1506	1	0.07%	31.00	6	0.02	0	0.00	
SPOKANE RIVERSIDE	2960	4	0.14%	35.25	5	0.01	0	0.00	
SPOKANE WALNUT	1455	1	0.07%	12.00	5	0.02	0	0.00	
SPOKANE WHITWORTH	253	2	0.79%	10.50	1	0.04	0	0.00	
SPRINGDALE	1361	6	0.44%	26.00	6	0.03	0	0.00	
SUMNER (BONNEYLAKE)	474	0	0.00%		2	0.02	0	0.00	
TACOMA FORT LEWIS	2569	6	0.23%	32.67	4	0.01	0	0.00	
TACOMA GREENFIELD	2462	2	0.08%	27.00	2	0.00	0	0.00	
TACOMA JUNIPER	3112	5	0.16%	21.20	6	0.01	0	0.00	
TACOMA LENNOX	1242	0	0.00%		0	0.00	0	0.00	
TACOMA LOGAN	1792	3	0.17%	47.67	3	0.01	0	0.00	
TACOMA MARKET (FAMCETT)	1039	1	0.10%	17.00	0	0.00	0	0.00	
TACOMA SKYLINE	611	0	0.00%		2	0.02	0	0.00	
TACOMA WAVERLY-2	2361	4	0.17%	8.75	5	0.01	0	0.00	
TACOMA WAVERLY-7	4037	7	0.17%	50.71	6	0.01	0	0.00	
VANCOUVER ORCHARDS	2754	9	0.33%	37.78	4	0.01	0	0.00	
VANCOUVER OXFORD	1548	2	0.13%	20.00	2	0.01	0	0.00	
VANCOUVER SALMON CRK(NORTH)	36	0	0.00%		1	0.10	0	0.00	
WAITSBURG	1293	2	0.15%	14.50	5	0.02	0	0.00	
WALLA WALLA (INCL TOUCHET)									

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STANDARD									
WARDEN	153	0	0.00%		1	0.10	0	0.01	0
WINLOCK	211	1	0.47%	19.00	0	0.06	0	0.00	
YAKIMA CHESTNUT	3683	8	0.22%	25.38	4	0.01	0	0.00	
YAKIMA WEST	1053	4	0.38%	22.50	1	0.01	0	0.00	
TOTALS	124537	249	0.20%	30.42	263	0.01	0	0.00	1
									Order >180 days due to customer reasons

Blanks in the report indicate no activity for the particular measure.

WASHINGTON TROUBLE REPORT RATE - MAY 2007

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAY-07	RATE APR-07	RATE MAR-07	RATE FEB-07	RATE JAN-07	RATE DEC-06	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	14022	107	0.76	0.84	0.94	1.06	1.62	1.82	2.27	0.75	0.62	0.69	0.65	0.66
AUBURN	0	29004	216	0.74	0.82	0.79	0.92	1.52	1.35	1.15	1.10	0.72	1.06	0.78	0.93
BAINBRIDGE ISLAND	0	12810	92	0.72	0.75	0.74	0.75	1.25	1.64	1.63	0.88	0.74	0.88	1.46	1.07
BATTLEGROUND	0	10935	93	0.85	1.18	0.89	0.86	1.30	1.72	1.56	1.12	1.42	1.25	1.21	1.16
BELFAIR	0	7795	82	1.05	1.14	1.34	1.25	2.41	1.77	1.59	1.69	1.30	1.62	1.60	1.94
BELLEVUE	0	58865	314	0.53	0.52	0.62	0.59	1.09	1.10	0.86	0.67	0.63	0.63	0.62	0.72
	0	23293	116	0.50	0.46	0.50	0.38	0.77	0.84	0.66	0.54	0.50	0.82	0.51	0.65
BELLEVUE GLENCOURT				0.56	0.57	0.69	0.72	1.29	1.27	1.00	0.76	0.71	0.64	0.69	0.76
BELLEVUE-SHERWOOD				0.47	0.48	0.53	0.46	0.69	0.65	0.91	0.58	0.54	0.68	0.57	0.63
BELLINGHAM	0	37996	180	1.24	0.83	0.21	0.83	0.90	1.10	1.36	1.57	0.82	1.44	1.10	0.88
	0	1449	18	0.44	0.46	0.54	0.45	0.68	0.64	0.90	0.54	0.53	0.65	0.55	0.62
BELLINGHAM LUMMI				1.66	1.27	1.14	1.54	1.47	2.53	1.30	1.33	1.47	1.54	1.04	1.09
BELLINGHAM REGENT	0	36547	162	0.60	0.84	0.71	0.50	0.98	1.14	0.98	0.60	0.53	0.59	0.54	0.59
BLACK DIAMOND	0	3202	53	1.31	2.97	1.06	1.12	3.67	2.14	1.92	1.06	0.99	1.68	1.33	1.01
BREMERTON	0	36354	219	1.09	1.29	1.22	1.25	1.74	1.25	2.72	1.51	1.98	1.62	1.67	1.46
	0	3352	44	0.53	0.61	0.64	0.43	0.70	1.05	0.87	0.54	0.48	0.47	0.44	0.53
BREMERTON CROSBY	0	32240	172	0.39	1.04	1.94	0.91	1.03	0.78	1.42	1.15	0.63	1.01	1.11	1.23
BREMERTON ESSEX	0	762	3	1.09	1.29	1.22	1.25	1.74	1.25	2.72	1.51	1.98	1.62	1.67	1.46
BREMERTON SUNNYSLOPE				1.48	1.46	1.12	1.41	1.66	2.63	3.74	1.64	1.77	1.65	1.87	1.89
BUCKLEY	0	2851	31	1.11	0.85	0.84	1.04	1.60	1.87	1.99	0.90	1.01	1.17	0.98	1.12
CASTLE ROCK	0	4881	72	1.21	0.96	1.44	2.85	1.41	1.18	1.75	1.06	0.83	0.81	1.25	1.25
CENTRALIA	0	9211	102	0.87	0.76	0.88	1.10	1.27	1.06	1.82	1.07	0.90	0.79	1.05	0.93
CHEHALIS	0	10140	123	2.19	1.55	3.06	7.82	1.80	1.54	1.57	1.04	0.64	0.86	1.84	2.19
	0	7492	65	1.11	1.05	0.87	1.07	1.04	1.46	1.92	1.30	1.53	1.15	1.14	0.56
CHEHALIS NAPAVALINE	1	2648	58	0.74	0.61	0.94	1.02	1.56	0.86	1.15	1.27	1.11	1.27	1.23	1.56
CHEHALIS				0.74	0.82	0.67	0.88	0.85	0.78	1.02	0.98	1.22	1.48	1.14	1.02
CLE-ELUM	0	3344	37	0.74	0.82	0.67	0.88	0.85	0.78	1.02	0.98	1.22	1.48	1.14	1.02
COLFAX	0	2446	18	1.21	0.94	1.21	1.06	1.36	1.13	2.21	1.20	1.07	1.29	1.22	0.97
COLVILLE	0	7165	53	0.80	1.38	0.98	0.67	1.61	1.16	0.81	1.52	0.90	1.20	1.15	1.20
COPALIS(OCEAN SHORES)	0	4056	49	1.93	0.45	1.33	1.32	2.77	3.37	3.10	0.89	1.32	2.20	1.17	1.17
COULEE DAM	0	2251	18	1.04	1.09	0.81	0.49	1.56	1.30	0.87	1.13	1.30	1.24	1.12	1.65
CRYSTAL MTN.	0	675	13	0.99	0.81	0.93	0.81	1.57	0.67	1.57	1.17	2.06	1.57	1.63	1.73
DAYTON	0	1826	19	1.05	1.01	0.92	0.90	1.47	1.83	1.18	0.79	0.70	0.73	0.86	0.82
DEER PARK	0	6576	65	1.08	1.30	0.94	0.77	1.50	2.30	1.10	0.87	0.57	0.80	0.75	0.84
DES MOINES	0	29826	312	1.02	0.82	0.90	0.98	1.45	1.53	1.23	0.74	0.79	0.69	0.93	0.80
	0	11716	127	1.08	1.30	0.94	0.77	1.50	2.30	1.10	0.87	0.57	0.80	0.75	0.84
DES MOINES FEDERAL WAY				1.02	0.82	0.90	0.98	1.45	1.53	1.23	0.74	0.79	0.69	0.93	0.80
	0	18110	185	1.02	0.82	0.90	0.98	1.45	1.53	1.23	0.74	0.79	0.69	0.93	0.80

WASHINGTON TROUBLE REPORT RATE - MAY 2007

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAY-07	RATE APR-07	RATE MAR-07	RATE FEB-07	RATE JAN-07	RATE DEC-06	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	696	11	1.58	0.14	0.29	0.14	0.42	1.55	0.70	0.28	0.41	1.09	1.22	1.23
ELK	0	2881	29	1.01	0.90	0.59	0.94	1.53	1.14	1.36	1.12	1.04	0.73	1.32	1.35
ENUMCLAW	0	8341	63	0.76	1.11	1.15	0.81	1.69	1.50	2.36	1.25	1.79	1.05	1.06	1.55
EPHRATA	0	3434	43	1.25	3.56	0.98	0.69	1.30	1.01	0.84	0.81	0.87	0.72	0.95	1.13
GRAHAM	0	17015	149	0.88	1.02	1.00	1.14	1.62	1.32	1.51	1.03	0.85	0.91	0.91	1.28
GREEN BLUFF	0	2838	22	0.75	0.68	0.68	0.88	1.11	0.98	1.18	1.32	0.81	2.35	1.34	1.51
HOODSPORT	0	2476	30	1.21	0.61	1.61	1.17	1.24	1.60	1.04	0.68	0.71	0.71	2.40	1.18
ISSAQUAH	0	23135	127	0.55	0.73	0.55	0.47	0.92	1.17	0.92	0.75	0.61	0.69	0.66	0.73
KENT	0	53149	408	0.77	0.69	0.74	0.85	1.15	0.85	1.16	0.78	0.79	0.74	0.86	0.94
KENT MERIDIAN	0	19265	200	1.04	0.99	1.12	1.31	1.51	1.05	1.57	1.00	1.14	1.10	1.23	1.37
KENT O BRIEN	0	9639	42	0.44	0.43	0.31	0.36	0.35	0.44	0.25	0.23	0.24	0.37	0.25	0.35
KENT ULRICH	0	24245	166	0.68	0.56	0.61	0.68	1.17	0.85	1.20	0.81	0.71	0.61	0.81	0.83
LIBERTY LAKE	0	1470	7	0.48	0.75	0.34	0.40	0.67	1.15	1.01	1.07	1.13	0.92	0.40	2.62
LONGVIEW-KELSO	0	30114	336	1.12	1.14	1.09	1.81	1.74	1.58	2.54	1.39	1.27	1.29	1.21	1.39
LOON LAKE	0	1417	13	0.92	0.93	1.15	0.86	1.72	1.07	0.85	0.85	1.10	1.75	1.35	1.01
MAPLE VALLEY	0	11718	67	0.57	0.47	0.80	0.62	1.17	0.82	1.08	0.72	0.65	0.72	0.97	0.81
MOSES LAKE	0	13886	180	1.30	1.38	1.44	1.51	1.59	1.52	1.36	1.60	1.48	1.55	1.44	1.96
MOSES LAKE AFB	0	2292	29	1.27	1.91	0.86	1.24	1.18	1.48	1.40	1.02	1.07	1.02	1.50	1.38
MOSES LAKE ALDER	0	11594	151	1.30	1.27	1.55	1.56	1.67	1.53	1.35	1.72	1.56	1.65	1.43	2.08
NEWMAN LAKE	0	2215	21	0.95	1.66	0.63	0.75	1.27	0.65	1.12	0.68	0.38	1.13	1.68	1.41
NORTHPORT	0	1079	16	1.48	0.56	0.84	0.65	2.31	1.02	1.75	1.75	1.37	1.47	1.01	1.48
OLYMPIA	0	80861	552	0.68	0.68	0.80	0.71	1.07	2.25	1.17	0.71	0.67	0.87	0.82	0.86
OLYMPIA EVERGREEN	0	6375	54	0.85	1.89	0.87	0.66	1.19	3.30	1.45	0.77	1.32	1.18	1.45	1.09
OLYMPIA LACEY	0	35725	234	0.66	0.56	0.73	0.71	0.95	2.18	1.06	0.67	0.69	0.97	0.80	0.82
OLYMPIA WHITEHALL	0	38761	264	0.68	0.60	0.85	0.72	1.17	2.13	1.24	0.73	0.55	0.72	0.73	0.86
OMAK-OKANOGAN	0	7414	68	0.92	1.05	0.55	0.71	1.25	1.17	1.59	1.22	0.76	1.46	1.50	1.95
OROVILLE	0	1875	28	1.49	0.85	0.81	0.70	1.13	1.02	1.39	1.82	3.33	1.13	1.19	1.41
OTHELLO	0	4478	46	1.03	1.58	1.86	1.42	2.07	1.98	1.72	1.40	1.39	2.92	3.00	2.67
PASCO	0	19149	200	1.04	0.86	0.73	0.94	1.04	0.97	1.25	1.12	1.04	1.10	1.90	1.40
PATEROS	0	819	12	1.47	0.61	0.86	0.98	0.73	0.98	1.59	1.35	0.86	0.85	1.57	0.85
POMEROY	0	1315	28	2.13	2.51	1.44	1.97	2.11	2.43	2.58	2.21	2.80	2.48	1.72	1.64
PT. ANGELES	0	17902	177	0.99	1.31	0.78	0.91	1.45	1.85	1.79	0.83	0.95	0.93	0.77	0.88
PT ANGELES JOYCE	1	1210	23	1.90	1.82	1.31	1.95	2.90	3.20	4.30	1.84	1.75	2.15	1.75	1.52

WASHINGTON TROUBLE REPORT RATE - MAY 2007

WIRECENTER	STD EXD CNT	LINES	RPTS	MAY-07 RATE	APR-07 RATE	MAR-07 RATE	FEB-07 RATE	JAN-07 RATE	DEC-06 RATE	NOV-06 RATE	OCT-06 RATE	SEP-06 RATE	AUG-06 RATE	JUL-06 RATE	JUN-06 RATE
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	16692	154	0.92	1.27	0.74	0.84	1.35	1.75	1.60	0.76	0.89	0.85	0.70	0.84
PT. LUDLOW	0	2841	43	1.51	0.88	0.56	0.70	1.46	2.33	0.69	0.80	0.83	0.55	1.00	0.76
PT. ORCHARD	0	21376	173	0.81	0.81	1.03	0.91	1.34	1.86	1.57	0.71	0.88	0.85	0.88	1.15
PORT ORCHARD COLBY	0	8095	56	0.69	0.81	1.06	0.94	1.35	1.88	1.66	0.88	0.81	1.01	0.87	1.24
PT. ORCHARD	0	13281	117	0.88	0.81	1.00	0.89	1.33	1.84	1.51	0.61	0.92	0.74	0.89	1.09
PT. TOWNSEND	0	11712	123	1.05	0.77	0.86	0.72	0.94	1.04	1.49	0.84	0.96	1.00	0.93	1.16
PUYALLAP	0	33052	476	1.44	0.68	0.68	0.83	1.04	1.03	1.09	0.66	0.65	0.77	0.79	0.92
RENTON	0	49372	314	0.64	0.70	1.01	0.96	1.16	1.28	1.16	0.62	0.75	0.79	0.77	0.84
RIDGEFIELD	0	3828	71	1.85	1.51	1.64	5.65	3.91	1.53	2.02	1.49	1.67	1.23	3.05	1.89
ROCHESTER	0	5671	84	1.48	1.03	1.62	1.47	3.24	1.99	1.74	1.21	2.19	0.74	1.07	1.23
ROY	0	2637	46	1.74	1.17	1.05	1.97	2.38	1.27	1.74	0.88	1.21	1.06	1.57	1.43
SEATTLE	0	342376	1848	0.54	0.54	0.64	0.63	0.97	1.02	1.09	0.59	0.55	0.55	0.62	0.65
SEATTLE ATWATER	0	26030	114	0.44	0.44	0.40	0.43	0.64	0.76	0.83	0.44	0.46	0.49	0.50	0.54
SEATTLE CAMPUS	0	12296	41	0.33	0.36	0.50	0.45	0.54	0.50	0.54	0.45	0.50	0.38	0.43	0.48
SEATTLE CHERRY	0	38821	286	0.74	0.73	0.91	1.02	1.37	1.55	1.72	0.69	0.61	0.74	0.76	0.98
SEATTLE DUWAMISH	0	15215	105	0.69	0.49	0.75	0.68	1.11	0.73	1.03	0.58	0.64	0.70	0.68	0.78
SEATTLE EAST	0	36673	249	0.68	0.67	0.68	0.71	0.91	1.05	1.21	0.98	0.72	0.60	0.90	0.84
SEATTLE ELLIOT	0	9708	25	0.26	0.24	0.28	0.26	0.23	0.20	0.23	0.26	0.31	0.16	0.34	0.23
SEATTLE EMERSON	0	37230	236	0.63	0.62	0.70	0.61	1.26	0.86	1.13	0.54	0.56	0.49	0.82	0.65
SEATTLE LAKEVIEW	0	31890	180	0.56	0.73	0.58	0.75	0.88	1.12	1.33	0.72	0.67	0.68	0.63	0.68
SEATTLE MAIN	0	48560	94	0.19	0.21	0.22	0.22	0.20	0.25	0.30	0.17	0.22	0.33	0.18	0.20
SEATTLE MERCER ISLAND (ADAMS)	0	11021	92	0.83	0.72	0.79	0.85	2.52	1.75	1.26	0.90	0.84	0.92	0.99	0.92
SEATTLE PARKWAY	0	22079	160	0.72	0.74	1.33	0.95	1.64	2.16	1.82	0.93	0.87	0.75	0.94	1.12
SEATTLE SUNSET	0	27693	135	0.49	0.43	0.52	0.42	0.69	1.00	1.10	0.53	0.48	0.45	0.45	0.53
SEATTLE WEST	0	25140	131	0.62	0.47	0.76	0.84	1.40	1.48	1.28	0.58	0.51	0.55	0.60	0.62
SEQUIM	0	14427	120	0.83	1.00	0.96	1.07	1.32	1.15	1.29	0.85	0.87	1.02	1.09	1.09
SHELTON	0	15808	487	3.08	1.03	0.96	0.87	1.28	1.53	0.98	0.77	0.71	0.81	0.78	1.19
SILVERDALE	0	15669	95	0.61	0.53	0.66	0.64	1.00	0.88	0.97	0.49	0.73	0.68	0.59	0.74
SPOKANE	0	155646	1260	0.81	0.74	0.73	0.74	0.79	1.02	0.96	0.95	0.75	1.00	1.27	1.17
SPOKANE CHESTNUT	0	3082	33	1.07	0.55	0.96	1.91	0.79	1.26	1.03	0.75	0.93	1.97	1.16	1.58
SPOKANE FAIRFAX	0	22496	163	0.72	0.51	0.85	0.80	0.76	0.95	0.92	0.96	0.86	0.81	1.27	1.13
SPOKANE HUDSON	0	16966	155	0.91	0.65	0.71	0.84	0.92	0.79	0.93	0.79	0.79	0.99	1.19	1.18
SPOKANE KEYSTONE	0	15511	126	0.81	0.68	0.71	0.71	0.90	1.09	1.03	0.70	0.61	0.82	0.93	1.12

WASHINGTON TROUBLE REPORT RATE - MAY 2007

WIRECENTER	STD EXD CNT	LINES	RPTS	MAY-07 RATE	MAR-07 RATE	FEB-07 RATE	JAN-07 RATE	DEC-06 RATE	NOV-06 RATE	OCT-06 RATE	SEP-06 RATE	AUG-06 RATE	JUL-06 RATE	JUN-06 RATE
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	9566	87	0.91	0.56	0.76	0.68	0.91	1.07	0.96	0.76	1.04	1.06	1.37
SPOKANE RIVERSIDE	0	22082	178	0.81	0.70	0.59	0.77	0.61	0.66	1.09	0.98	0.78	2.28	1.10
SPOKANE WALNUT	0	42634	283	0.66	0.58	0.53	0.68	0.78	1.49	1.00	1.08	0.77	1.01	1.06
SPOKANE WHITWORTH	0	23319	235	1.01	1.53	1.09	0.57	0.78	0.67	0.75	1.07	1.80	1.15	1.34
SPRINGDALE	0	1754	35	2.00	1.76	1.47	1.24	1.34	1.39	2.01	1.46	3.25	1.71	2.11
SUMNER (BONNEYLAKE)	0	19866	148	0.74	0.71	1.01	0.93	1.36	1.74	1.62	0.86	0.90	0.99	1.00
TACOMA	0	166707	1254	0.75	0.69	0.78	0.87	1.33	1.27	1.43	0.87	0.76	0.82	0.77
TACOMA FORT LEWIS	0	5401	15	0.28	0.35	0.47	0.29	0.71	0.76	0.37	0.55	0.67	0.94	0.83
TACOMA GREENFIELD	0	22310	183	0.82	0.86	1.01	1.14	1.66	2.09	2.11	0.95	1.01	0.87	0.85
TACOMA JUNIPER	0	23196	155	0.67	0.78	0.89	0.89	1.22	1.18	1.21	0.75	0.84	0.87	0.82
TACOMA LENNOX	0	27920	310	1.11	0.86	0.90	1.14	1.73	1.47	1.63	0.93	1.01	1.15	0.99
TACOMA LOGAN	0	16072	141	0.88	0.70	0.82	0.91	1.28	1.02	1.79	0.87	0.59	0.69	0.67
TACOMA MARKET (FAWCETT)	0	18639	109	0.58	0.62	0.50	0.52	0.97	1.10	1.01	0.59	0.41	0.60	0.50
TACOMA SKYLINE	0	15315	88	0.57	0.58	0.90	0.81	1.39	1.13	1.71	0.79	0.95	0.76	0.69
TACOMA WAVERLY-2	0	7695	42	0.55	0.57	0.69	0.85	1.12	1.03	1.56	2.52	0.62	0.87	0.77
TACOMA WAVERLY-7	0	30159	211	0.70	0.52	0.60	0.75	1.18	1.02	1.01	0.69	0.56	0.67	0.70
VANCOUVER	0	95159	789	0.83	0.81	1.06	0.92	0.99	1.21	1.47	0.96	1.00	1.19	1.10
VANCOUVER ORCHARDS	0	48247	339	0.70	0.77	0.95	0.94	1.00	1.02	1.25	0.94	1.13	1.42	1.07
VANCOUVER OXFORD	0	26746	251	0.94	0.80	0.88	0.91	0.96	1.31	1.93	0.94	0.90	1.03	1.19
VANCOUVER SALMON CRK(NORTH)	0	20166	199	0.99	0.94	1.55	0.87	1.02	1.56	1.41	1.07	0.82	1.06	1.06
WAITSBURG	0	656	6	0.91	1.51	1.06	1.19	1.03	1.61	0.87	1.24	2.47	0.81	2.31
WALLA WALLA (INCL TOUCHET)	0	19091	152	0.80	0.83	0.76	0.78	0.82	0.91	0.78	0.71	0.94	0.83	0.92
WARDEN	0	1281	22	1.72	1.70	1.15	2.14	0.68	1.06	1.73	2.18	1.82	1.43	1.07
WINLOCK	0	2266	25	1.10	0.53	1.19	0.88	2.08	1.58	1.93	1.45	1.10	2.23	1.44
YAKIMA	0	48134	326	0.68	0.71	0.67	0.58	0.68	0.93	0.59	0.68	1.01	0.78	0.87
YAKIMA CHESTNUT	0	32593	213	0.65	0.71	0.61	0.55	0.68	1.02	0.59	0.67	0.68	0.93	0.83
YAKIMA WEST	0	15541	113	0.73	0.72	0.81	0.66	0.67	0.73	0.59	0.69	1.17	0.71	0.96
Exchanges in Neighboring States														
CLARKSTON	0	7761	69	0.89	1.11	0.79	2.87	1.15	1.15	1.53	1.05	1.43	1.06	1.40
TOTALS	0	1643118	12867	0.78	0.75	0.80	0.83	1.13	1.23	1.23	0.81	0.78	0.85	0.93

WASHINGTON TRUNK BLOCKING - MAY 2007

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	MAY-07		APR-07		DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
						% NOT BLOCK	% NOT BLOCK	% NOT BLOCK	% NOT BLOCK	
										Toll - Percent of Trunk Groups Meeting Standard = 100%. Total Number of Trunk Groups = 380. Total Number of Trunk Groups Out of Compliance for the month = 0
										E911 - Percent of Trunk Groups Meeting Standard = 100%. Total Number of Trunk Groups = 124. Total Number of Trunk Groups Out of Compliance for the month = 0
										Local - Percent of Trunk Groups Meeting Standard = 100%. Total Number of Trunk Groups = 353. Total Number of Trunk Groups Out of Compliance for the month = 0

Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
January, 2007									
February, 2007									
March, 2007									
April, 2007									
May, 2007									
June, 2007									
July, 2007									
August, 2007									
September, 2007									
October, 2007									
November, 2007									
December, 2007									
YTD Total	40086	729	3478	499054	166	1607	5085		
Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
January, 2007									
February, 2007									
March, 2007									
April, 2007									
May, 2007									
June, 2007									
July, 2007									
August, 2007									
September, 2007									
October, 2007									
November, 2007									
December, 2007									
YTD Total	12117	417	1848	38423	103	451	2289		

Missed Appointments/Commitments - Repair Residence				Missed Appointments/Commitments - Repair Business				YTD Total							
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions	Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
January, 2007								January, 2007							
February, 2007								February, 2007							
March, 2007								March, 2007							
April, 2007								April, 2007							
May, 2007								May, 2007							
June, 2007								June, 2007							
July, 2007								July, 2007							
August, 2007								August, 2007							
September, 2007								September, 2007							
October, 2007								October, 2007							
November, 2007								November, 2007							
December, 2007								December, 2007							
YTD Total	52737	4287	251	13890	680	4	725	YTD Total	7510	1210	235	1894	105	9	380
Missed Appointments/Commitments - Repair Residence				Missed Appointments/Commitments - Repair Business				YTD Total							
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions	Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
January, 2007								January, 2007							
February, 2007								February, 2007							
March, 2007								March, 2007							
April, 2007								April, 2007							
May, 2007								May, 2007							
June, 2007								June, 2007							
July, 2007								July, 2007							
August, 2007								August, 2007							
September, 2007								September, 2007							
October, 2007								October, 2007							
November, 2007								November, 2007							
December, 2007								December, 2007							
YTD Total	52737	4287	251	13890	680	4	725	YTD Total	7510	1210	235	1894	105	9	380

Missed Appointments/Commitment Credits Paid - Install	Residence/Business (New Connect/Reconnect)	Number of RESIDENCE customers receiving credits for company missed appointments/com mitments-Install	Total amount of missed appointments credits paid	Month Credit Paid Upon Credit Issued/Bill Date	Number of BUSINESS customers receiving credits for company missed appointments/com mitments-Install	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date
Measurement Period							
January, 2007							
February, 2007							
March, 2007							
April, 2007							
May, 2007							
June, 2007				Jun07/Jul07			Jun07/Jul07
July, 2007				Jul07/Aug07			Jul07/Aug07
August, 2007				Aug07/Sep07			Aug07/Sep07
September, 2007				Sep07/Oct07			Sep07/Oct07
October, 2007				Oct07/Nov07			Oct07/Nov07
November, 2007				Nov07/Dec07			Nov07/Dec07
December, 2007				Dec07/Jan07			Dec07/Jan07
YTD Total		1592	\$40,088		1689	\$61,863	
Missed Appointments/Commitment Credits Paid - Repair							
Measurement Period							
January, 2007							
February, 2007							
March, 2007							
April, 2007							
May, 2007							
June, 2007				Jun07/Jul07			Jun07/Jul07
July, 2007				Jul07/Aug07			Jul07/Aug07
August, 2007				Aug07/Sep07			Aug07/Sep07
September, 2007				Sep07/Oct07			Sep07/Oct07
October, 2007				Oct07/Nov07			Oct07/Nov07
November, 2007				Nov07/Dec07			Nov07/Dec07
December, 2007				Dec07/Jan07			Dec07/Jan07
YTD Total		5989	\$20,271		542	\$26,775	

Baseline: WN U-40 2.2.2.B.1.b. / WN U-40 2.2.2.B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment .
 Effective 10/30/05 the amount of the credit changed from \$50.00 to \$25.00

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Residence													100447
# of completed orders for installation of primary service													
# of completed orders for primary service installed w/ 5 bus. days													99611
# of credits-First Month's Charge(HO Recurring)													0
Amount of credit-First Month's Charge(HO Recur)													\$0
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													562
Amount of credits-Installation (Ho NonRecur)													\$0
# of \$100 Bill Credits													0
Amount of \$100 Bill Credits													\$0
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													0
Amount of cell vouchers*													\$0
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwrdng-Recuring													4
Amount of Remote Call Fwrdng-Recuring													\$64
# of Remote Call Fwrdng-Non-Recuring													0
Amount of Remote Call Fwrdng-Non-Recuring													\$0
YTD Total Number of Credits Paid													566
YTD Total Amount of Credits Paid	\$4,340	\$4,340	\$2,511	\$3,287	\$2,993								\$17,471

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Business													
# of completed orders for installation of primary service													15740
# of completed orders for primary service installed w/ 5 bus. days													15333
# of credits-First Month's Charge(HO Recurring)													0
Amount of credit-First Month's Charge(HO Recur)													\$0
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													292
Amount of credits-Installation (Ho NonRecur)													\$23,252
# of \$100 Bill Credits													0
Amount of \$100 Bill Credits													\$0
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													1
Amount of cell vouchers*													\$0
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwding-Recurring													0
Amount of Remote Call Fwding-Recurring													\$0
# of Remote Call Fwding-Non-Recurring													0
Amount of Remote Call Fwding-Non-Recurring													\$0
YTD Total Number of Credits Paid													293
YTD Total Amount of Credits Paid	\$5,136	\$6,140	\$3,576	\$4,176	\$4,224								\$23,252