



July 28, 2006

RECEIVED  
AUG 03 2006  
WASH. UT. & TP. COMM

Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

Attention: Kristen Russell  
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT – June, 2006

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyTel of Washington for June, 2006. These include the new Quality of Service Report as requested by Mary Taylor, which we hope meets your approval.

These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact the undersigned at 253-851-1450.

Sincerely,

*OK per Mary Taylor*

Tim Grigar  
General Manager, WA OR  
CenturyTel of Washington, Inc

cc Distribution Listed Below:

Terry Beeler - Wentzville	Mark Johnston
Cal Simshaw - Vancouver	Ted Hankins – Monroe
Gig Harbor Call Center	Ty Lemaster
Mary Taylor	Dan Roso
Steve Densley	Ross Skinner



# Trouble Ticket Report

## June 2006

EXCHANGE	Jun 05	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	June - No. of Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ALMIRA	1.34%	1.32%	1.55%	0.67%	2.01%	2.05%	0.69%	4.87%	0.23%	1.16%	0.93%	2.78%	6	1.39%	
AMES LAKE	1.26%	1.98%	2.13%	2.55%	1.72%	1.72%	1.15%	1.16%	0.87%	1.46%	0.15%	2.20%	5	0.73%	
ARLETTA	1.03%	0.55%	1.09%	0.95%	1.63%	1.23%	0.77%	1.35%	1.42%	1.22%	1.05%	0.72%	34	1.07%	
ASHFORD	1.51%	2.84%	1.87%	1.89%	3.53%	2.75%	2.75%	3.78%	2.69%	1.58%	1.30%	1.66%	19	1.73%	
BASIN CITY	1.18%	1.05%	1.34%	1.22%	1.10%	0.56%	1.00%	1.14%	0.72%	1.29%	0.86%	3.46%	4	0.58%	
BEAVER	0.22%	0.66%	0.66%	0.44%	0.88%	0.89%	0.90%	1.79%	2.25%	0.22%	0.23%	0.23%	1	0.23%	
BLAKELY ISL	0.56%	1.41%	3.10%	0.87%	0.88%	2.36%	0.89%	0.00%	0.00%	1.79%	0.90%	0.60%	10	2.96%	
CARNATION	1.24%	3.67%	0.97%	2.75%	1.03%	0.92%	1.32%	1.78%	2.06%	1.13%	1.03%	1.89%	26	1.49%	
CATHLAMET	1.71%	1.07%	1.21%	1.70%	4.05%	2.06%	2.49%	1.63%	2.49%	2.08%	1.73%	1.88%	23	1.67%	
CHENEY / EWU	0.91%	0.74%	0.91%	0.91%	0.57%	0.60%	0.50%	1.12%	0.95%	0.59%	0.67%	0.69%	39	0.81%	
CHEWELAH / VALLEY	1.67%	1.50%	1.27%	1.48%	1.16%	1.57%	1.11%	1.88%	1.37%	1.61%	0.88%	1.44%	99	2.31%	
CHINOOK	0.93%	2.11%	1.17%	0.48%	2.15%	0.72%	2.43%	1.97%	1.24%	0.99%	1.49%	2.94%	4	0.98%	
CLALLAM BAY	1.15%	0.77%	1.16%	0.64%	1.16%	1.16%	1.04%	2.60%	2.22%	0.78%	0.79%	1.19%	12	1.59%	
CLEARWATER	0.75%	0.00%	0.73%	0.00%	3.01%	0.00%	0.00%	3.60%	2.17%	2.13%	0.71%	1.38%	2	1.41%	
CONNELL	1.06%	0.57%	0.57%	0.63%	0.76%	0.89%	0.58%	1.22%	0.51%	5.93%	0.77%	1.35%	13	0.84%	
COULÉE CITY	0.58%	0.35%	2.68%	1.77%	0.83%	0.96%	1.08%	1.45%	0.60%	0.97%	0.73%	1.09%	11	1.34%	
COWICHE	1.00%	1.49%	0.60%	0.60%	0.80%	0.99%	0.80%	0.70%	0.50%	1.09%	0.89%	0.50%	6	0.60%	
CRESTON	1.95%	0.97%	2.16%	0.72%	3.38%	0.49%	0.99%	0.74%	0.49%	0.49%	0.74%	0.98%	5	1.22%	
CURTIS	1.85%	1.22%	1.63%	1.00%	3.41%	3.39%	2.40%	1.60%	1.20%	0.80%	0.79%	0.40%	17	3.39%	
DAVENPORT	1.71%	1.48%	1.14%	0.70%	1.96%	0.95%	0.81%	1.14%	0.43%	0.91%	0.62%	0.77%	19	0.91%	
EASTSOUND	1.07%	1.48%	1.35%	1.07%	0.93%	1.04%	0.90%	0.96%	0.63%	0.94%	0.62%	0.87%	62	1.28%	
EDWALL-TYLER	1.96%	1.69%	1.46%	0.73%	1.21%	3.58%	3.58%	2.61%	2.63%	1.94%	2.39%	1.45%	7	1.68%	
ELMA	1.20%	0.94%	0.84%	0.76%	1.09%	1.83%	1.72%	2.00%	2.15%	1.76%	1.42%	1.66%	54	1.25%	
ELTOPIA <small>Trouble Report</small>	0.34%	1.01%	1.37%	0.00%	0.34%	0.69%	1.05%	2.81%	0.70%	1.04%	0.00%	1.41%	9	3.20%	



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EXCHANGE															
EUREKA	0.55%	1.37%	1.39%	0.56%	0.84%	0.56%	0.85%	1.12%	1.41%	2.51%	1.13%	3.69%	3	0.85%	
FALL CITY	1.14%	0.95%	1.26%	0.66%	1.01%	1.39%	1.34%	1.76%	1.15%	1.13%	0.96%	1.11%	54	1.62%	
FORKS	0.49%	0.36%	0.85%	0.30%	0.50%	1.05%	0.77%	1.13%	0.91%	0.80%	0.52%	0.50%	16	0.44%	
FOX ISLAND	0.74%	0.34%	0.85%	1.03%	0.81%	0.76%	1.41%	2.13%	1.62%	0.60%	1.16%	0.80%	19	1.18%	
FRIDAY HARBOR	1.66%	1.23%	1.51%	1.31%	1.49%	1.41%	2.20%	1.28%	1.37%	1.17%	0.80%	1.22%	92	1.35%	
GIG HARBOR	0.72%	0.81%	0.98%	0.71%	0.98%	1.01%	1.02%	1.13%	1.06%	0.85%	0.87%	0.73%	205	0.81%	
GLENOMA	3.17%	3.19%	2.73%	3.01%	5.37%	3.94%	4.18%	3.54%	3.32%	2.62%	2.90%	1.92%	14	3.35%	
HANSVILLE	1.77%	1.25%	1.82%	1.51%	1.42%	1.16%	1.54%	1.76%	1.23%	0.81%	0.87%	1.43%	24	1.32%	
HARRINGTON	0.60%	0.60%	1.78%	1.20%	0.80%	0.80%	3.04%	2.85%	1.64%	1.24%	1.24%	1.25%	3	0.62%	
HUMPTULIPS	0.27%	0.26%	0.79%	0.53%	0.80%	1.07%	0.82%	1.88%	1.36%	1.90%	1.34%	1.88%	7	1.87%	
INCHELIUM/HUNTERS	1.12%	0.73%	1.12%	1.17%	0.33%	0.66%	0.53%	0.87%	0.93%	0.80%	0.66%	0.99%	16	1.05%	
KAHLOTUS	1.41%	0.48%	0.48%	0.50%	0.50%	2.03%	0.00%	2.06%	1.55%	1.55%	0.52%	0.00%	2	1.03%	
KETTLE FALLS	1.72%	1.64%	1.68%	1.94%	1.30%	1.16%	1.50%	1.69%	1.57%	1.05%	1.31%	2.83%	61	2.27%	
KINGSTON	1.93%	0.93%	1.99%	2.16%	2.15%	1.29%	1.57%	1.71%	1.83%	1.44%	1.23%	1.22%	53	1.05%	
LAKE QUINAULT	1.46%	2.10%	1.28%	1.93%	0.49%	1.48%	2.45%	1.98%	1.98%	1.31%	1.46%	1.62%	8	1.29%	
LAKEBAY	1.41%	1.04%	1.12%	1.24%	1.57%	1.45%	1.53%	2.00%	2.86%	2.04%	1.29%	1.53%	77	1.38%	
LIND	0.73%	0.91%	0.92%	0.37%	0.93%	0.57%	0.38%	1.53%	0.77%	1.54%	1.17%	0.98%	9	1.77%	
LONG BEACH	1.53%	1.20%	1.18%	0.77%	1.97%	1.83%	1.54%	2.00%	1.20%	1.28%	1.26%	0.87%	44	1.06%	
LOPEZ	1.08%	1.20%	1.36%	0.71%	1.21%	1.25%	1.21%	0.71%	0.92%	1.05%	1.55%	0.88%	45	1.86%	
MATHEWS CORNER	0.75%	0.38%	1.74%	1.37%	1.79%	1.21%	1.23%	1.45%	0.63%	0.63%	1.88%	2.29%	24	5.03%	1
MCCLEARY	0.87%	0.94%	1.09%	0.87%	1.08%	1.16%	1.03%	1.35%	1.89%	0.69%	0.69%	0.77%	13	1.01%	
MEDICAL LAKE	0.91%	0.72%	1.67%	1.12%	0.59%	0.85%	1.05%	1.48%	0.76%	0.73%	0.93%	1.09%	35	1.17%	
MESA	0.32%	0.00%	0.98%	0.98%	2.91%	1.94%	0.97%	2.62%	1.33%	0.99%	0.66%	0.67%	1	0.34%	
MINERAL Trouble Report	2.17%	2.50%	3.13%	1.26%	0.95%	3.85%	5.13%	3.51%	1.58%	4.76%	3.51%	1.87%	11	3.45%	



# Trouble Ticket Report

## June 2006

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EXCHANGE															
MONTESANO	0.98%	0.78%	0.83%	1.03%	1.18%	1.12%	0.85%	1.42%	1.55%	0.93%	0.52%	1.10%	24	0.63%	
MORTON	2.15%	1.03%	1.04%	1.62%	2.51%	1.61%	1.68%	1.30%	1.32%	1.65%	1.58%	1.71%	16	1.06%	
NEAH BAY	0.74%	0.53%	0.64%	0.53%	0.65%	0.54%	0.97%	0.65%	1.39%	1.18%	0.32%	1.30%	4	0.43%	
NESPELEM	1.16%	1.75%	1.74%	1.32%	1.59%	1.32%	0.87%	1.91%	1.34%	1.04%	1.75%	1.61%	17	2.45%	
NORTH BEND 831/888	0.66%	0.63%	1.12%	0.78%	1.40%	1.14%	0.97%	0.97%	1.02%	1.10%	0.58%	1.04%	81	0.98%	
NORTH VASHON	1.24%	1.02%	1.17%	1.24%	1.32%	1.62%	1.34%	2.91%	2.32%	1.13%	1.58%	0.83%	10	0.75%	
OCEAN PARK	1.21%	1.18%	1.63%	0.95%	1.39%	1.73%	1.10%	1.27%	1.38%	1.52%	1.13%	0.58%	51	1.42%	
OCCOSTA	0.44%	1.11%	0.67%	0.92%	1.14%	0.00%	3.04%	2.34%	1.40%	0.95%	0.73%	1.98%	4	0.99%	
ODESSA	0.53%	1.17%	1.17%	0.75%	0.65%	1.30%	1.20%	1.97%	0.77%	0.99%	0.88%	1.44%	9	0.99%	
ORTING	1.18%	1.02%	1.49%	1.08%	1.38%	1.10%	1.34%	1.21%	1.12%	1.47%	1.17%	1.47%	92	1.37%	
PACIFIC BEACH	1.33%	1.03%	0.93%	1.77%	1.97%	1.44%	1.74%	2.35%	1.44%	1.33%	1.03%	0.72%	16	1.64%	
PACKWOOD	2.45%	3.06%	1.71%	2.24%	1.20%	1.06%	1.36%	1.60%	1.76%	3.55%	0.85%	1.23%	16	1.22%	
PE ELL	0.82%	0.93%	2.83%	0.95%	2.26%	3.48%	1.08%	2.52%	2.40%	1.21%	1.22%	2.06%	17	2.06%	
PUGET ISLAND	2.66%	2.25%	1.82%	0.89%	2.26%	1.81%	3.17%	4.11%	2.30%	3.51%	1.64%	2.35%	10	2.35%	
RANDLE	3.38%	1.56%	1.20%	2.31%	2.41%	1.59%	2.35%	4.33%	2.27%	2.65%	1.62%	2.49%	19	1.82%	
RAYMOND-LBBAM	1.27%	0.98%	1.43%	1.20%	2.32%	2.78%	1.30%	3.08%	2.22%	1.02%	0.84%	0.82%	44	1.39%	
REARDAN	1.64%	0.66%	1.64%	1.32%	1.55%	1.31%	1.40%	3.30%	1.57%	1.24%	1.08%	0.58%	12	1.01%	
RIMROCK/WHITEPASS	0.71%	0.00%	0.00%	0.34%	0.00%	1.38%	0.35%	1.37%	1.04%	1.04%	0.69%	2.06%	2	0.68%	
RITZVILLE-BENGE	1.34%	1.12%	0.89%	0.30%	0.96%	0.85%	1.03%	0.54%	0.97%	1.03%	0.86%	1.10%	19	1.16%	
ROYAL CITY	1.06%	1.15%	1.53%	0.77%	0.97%	1.13%	0.69%	1.74%	1.55%	1.44%	0.70%	1.00%	19	0.96%	
SNOQUALMIE RIDGE 396	0.56%	0.65%	0.77%	0.42%	0.42%	0.51%	0.33%	0.34%	0.53%	0.69%	1.11%	0.36%	10	0.52%	
SNOQUALMIE PASS 434	0.87%	1.54%	0.87%	0.43%	0.22%	3.95%	1.94%	0.00%	0.87%	1.32%	0.22%	0.23%	8	1.82%	
SOUTH BEND	1.18%	0.95%	0.77%	3.79%	2.03%	3.95%	1.68%	2.10%	1.57%	1.27%	1.15%	1.88%	23	1.40%	
SOUTH PRAIRIE Trouble Report	1.55%	0.98%	2.00%	1.50%	1.17%	1.08%	1.63%	1.30%	1.06%	1.15%	0.83%	1.78%	41	1.59%	



# Trouble Ticket Report

## June 2006

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SPANGLE	1.09%	0.92%	1.65%	0.55%	0.37%	1.29%	0.92%	1.11%	1.11%	1.12%	0.56%	0.38%	3	0.57%	
SPRAGUE	1.44%	1.08%	0.90%	0.36%	0.92%	2.38%	2.93%	2.02%	0.55%	1.11%	1.48%	1.48%	3	0.55%	
STARBUCK	0.64%	0.63%	2.56%	0.00%	1.30%	0.00%	1.32%	1.32%	0.00%	3.33%	1.31%	2.58%	5	3.25%	
TIETON	1.04%	0.39%	0.52%	0.66%	0.39%	0.40%	0.80%	1.49%	1.49%	0.67%	0.54%	0.68%	7	0.95%	
TWISP	1.50%	0.94%	1.09%	0.75%	1.35%	1.29%	0.65%	1.40%	0.30%	1.26%	0.55%	1.01%	38	1.91%	
VADER	1.24%	1.15%	0.87%	0.99%	1.10%	2.00%	1.91%	1.73%	1.93%	1.02%	1.12%	0.92%	17	1.75%	
VASHON	1.06%	0.88%	1.18%	1.04%	1.66%	1.69%	1.42%	1.72%	1.26%	1.29%	1.11%	0.66%	58	1.10%	
WASHTUCNA	0.71%	1.08%	1.09%	0.74%	0.00%	0.75%	0.38%	1.89%	0.00%	0.00%	1.87%	0.38%	1	0.38%	
WILBUR	1.22%	0.85%	1.22%	0.85%	0.47%	1.14%	1.52%	2.00%	0.67%	1.65%	0.88%	1.20%	6	0.60%	
WILSON CREEK	1.10%	0.82%	1.10%	0.55%	1.10%	0.54%	1.09%	1.36%	0.54%	0.82%	0.00%	1.62%	1	0.27%	
WINTHROP	1.48%	0.92%	1.23%	0.97%	0.93%	0.67%	1.06%	1.39%	0.85%	0.27%	0.67%	0.90%	17	0.76%	
YACOLT	1.49%	1.11%	1.71%	2.21%	2.79%	1.46%	1.63%	1.40%	2.24%	1.91%	0.56%	1.11%	33	1.83%	
<b>GRAND TOTAL</b>	<b>1.16%</b>	<b>1.02%</b>	<b>1.24%</b>	<b>1.08%</b>	<b>1.31%</b>	<b>1.30%</b>	<b>1.26%</b>	<b>1.52%</b>	<b>1.32%</b>	<b>1.23%</b>	<b>0.96%</b>	<b>1.12%</b>	<b>2,076</b>	<b>1.21%</b>	



WASHINGTON STATE  
DETAIL OF TICKETS EXCLUDED  
FROM TROUBLE INDEX REPORT

June 2006

EXCHANGE	TOTAL EXCLUDED	REASON
Mathews Corner	1	Replaced cable, Ped, drop / damaged by others



WASHINGTON STATE SERVICE QUALITY REPORT  
EXPLANATION OF EXCEPTIONS  
June 2006

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 % (If NO, add to this list)
Almira	January 2006	2 - Translation trouble
Cathlamet	October 2005	15 - Repaired cable cut by Potelco
Connell	March 2006	Drop repair (4); cable repair (5); mice in ped (1); bad test module (2); switch down (1)
Glenoma	December 2005	2 - Repaired cable on US Hwy 12
	October 2005	3 - Repaired cable;
	October 2005	3 - Meade Hill work order scheduled to install Digital System to remove AMLs out of range
Mathews Corner	February 2006	14 - Replaced module, bad pair, repaired cable, repaired drop, power supply problem, tree fell on line.
	June 2006	21 - Blown fuse / raccoon damages
Mineral	December 2005	6 Total - 4 @ Technician's error and 2 @ repaired cable on State Route 7
Puget Island	January 2006	3 - System 706 Sicscore Noisy

# Quality of Service

June 2006

## (3) Missed Appointments

Total Appointments	Missed Appointments	Excluded Appointments
13,730	862	1

## (4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	Orders Not Completed in 5 Business Days
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Monthly Report - Attachment A

Quarterly Report - Attachment B

Bi-Annual Report - Attachment C

## (5) Major Outages Over 48 Hours

# Over 48 Hours:	None
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## (7) Switches - Dial Tone

On Track for Month?	Yes
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## (8) Trunk Blocking

On Track for Month?	Yes
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## (9) Repair Report

Total OOS	Total OOS Exempted by Rule	Net Trouble	Tot of Net Trouble Cleared in 48 Hours	Total Net Not Cleared within 48 Hours
954	5	949	928	21
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Cleared within 72 Hours	Total Net Tickets Cleared in 48 Hours
1131	3	1128	1098	30



#### (4) Installation or Activation of Basic Service

##### Attachment A

EXCHANGE	Total Number of Primary Orders	Less Than 7 Days
ALMIRA	7	
AMES LAKE	7	
ARLETTA	40	
ASHFORD	35	
BASIN CITY	9	
BEAVER	6	
BLAKELY ISLAND/DECATURE	9	
CARNATION	22	
CATHLAMET	24	1
CHENEY	146	
CHEWELAH/Valley	72	
CHINOOK	5	
CLALLAM BAY	15	
CLEARWATER	3	
CONNELL	30	
COULEE CITY	5	
COWICHE	14	
CRESTON	5	
CURTIS	6	
DAVENPORT	35	1
E.W.U.	0	
EAST SOUND	79	
EDWALL-TYLER	22	
ELMA	58	
ELTOPIA	4	
EUREKA	6	
FALL CITY	50	
FORKS	50	
FOX ISLAND	16	
FRIDAY HARBOR	214	
GIG HARBOR	510	
GLENOMA	10	
HANSVILLE	16	
HARRINGTON	10	
HUMPTULIPS	6	
HUNTERS/INCHELIUM	31	
KAHLOTUS	1	
KETTLE FALLS	56	
KINGSTON	57	
LAKE QUINAULT	6	
LAKEBAY	100	
LIND	10	
LONG BEACH	69	
LOPEZ/SHAW ISLAND	49	
MATHEWS CORNER	8	
MCCLEARY	15	

EXCHANGE	Total Number of Primary Orders	Less Than 7 Days
MEDICAL LAKE	53	
MESA	1	
MINERAL	5	
MONTESANO	38	
MORTON	21	
NEAH BAY	17	
NESPELEM	11	
NORTH VASHON	37	
NORTHBEND	196	1
OCEAN PARK	63	
OCOSTA	3	
ODESSA	10	
ORTING	89	
PACIFIC BEACH	18	1
PACKWOOD	29	
PE ELL	12	
PUGET ISLAND	8	
RANDLE	15	
RAYMOND	22	
REARDAN	16	1
RIMROCK	5	
RITZVILLE-BENGE	44	
ROYAL CITY	32	
SNOQUALMIE PASS	8	
SNOQUALMIE RIDGE	36	
SOUTH BEND	20	
SOUTH PRAIRIE	37	
SPANGLE	4	
SPRAGUE	7	
STARBUCK	1	
TIETON	14	
TWISP	30	1
VADER	16	
VASHON	53	1
WASHTUCNA	0	
WILBUR	14	
WILSON CREEK	7	
WINTHROP	31	
YACOLT	26	

**(4) Installation or Activation of Basic Service****Quarterly - Attachment B**

EXCHANGE	Total Number of Primary Orders	Over 90 Days
ALMIRA	7	
AMES LAKE	7	
ARLETTA	40	
ASHFORD	35	
BASIN CITY	9	
BEAVER	6	
BLAKELY ISLAND/DECATURE	9	
CARNATION	22	
CATHLAMET	24	1
CHENEY	146	
CHEWELAH/Valley	72	1
CHINOOK	5	
CLALLAM BAY	15	
CLEARWATER	3	
CONNELL	30	
COULEE CITY	5	
COWICHE	14	
CRESTON	5	
CURTIS	6	
DAVENPORT	35	
E.W.U.	0	
EAST SOUND	79	
EDWALL-TYLER	22	
ELMA	58	
ELTOPIA	4	
EUREKA	6	
FALL CITY	50	
FORKS	50	
FOX ISLAND	16	
FRIDAY HARBOR	214	
GIG HARBOR	510	
GLENOMA	10	
HANSVILLE	16	
HARRINGTON	10	
HUMPTULIPS	6	
HUNTERS/INCHELIUM	31	1
KAHLOTUS	1	
KETTLE FALLS	56	
KINGSTON	57	
LAKE QUINAULT	6	
LAKEBAY	100	
LIND	10	
LONG BEACH	69	
LOPEZ/SHAW ISLAND	49	
MATHEWS CORNER	8	
MCCLEARY	15	

EXCHANGE	Total Number of Primary Orders	Over 90 Days
MEDICAL LAKE	53	
MESA	1	
MINERAL	5	
MONTESANO	38	
MORTON	21	
NEAH BAY	17	
NESPELEM	11	
NORTH VASHON	37	
NORTHBEND	196	
OCEAN PARK	63	
OCOSTA	3	
ODESSA	10	
ORTING	89	
PACIFIC BEACH	18	
PACKWOOD	29	
PE ELL	12	
PUGET ISLAND	8	
RANDLE	15	
RAYMOND	22	
REARDAN	16	1
RIMROCK	5	
RITZVILLE-BENGE	44	
ROYAL CITY	32	
SNOQUALMIE PASS	8	
SNOQUALMIE RIDGE	36	
SOUTH BEND	20	
SOUTH PRAIRIE	37	
SPANGLE	4	
SPRAGUE	7	
STARBUCK	1	
TIETON	14	
TWISP	30	
VADER	16	
VASHON	53	
WASHTUCNA	0	
WILBUR	14	
WILSON CREEK	7	
WINTHROP	31	
YACOLT	26	

**(4) Installation or Activation of Basic Service****Bi Annual - Attachment C**

EXCHANGE	Total Number of Primary Orders	Over 180 Days
ALMIRA	7	
AMES LAKE	7	
ARLETTA	40	
ASHFORD	35	
BASIN CITY	9	
BEAVER	6	
BLAKELY ISLAND/DECATURE	9	
CARNATION	22	
CATHLAMET	24	
CHENEY	146	
CHEWELAH/Valley	72	
CHINOOK	5	
CLALLAM BAY	15	
CLEARWATER	3	
CONNELL	30	
COULEE CITY	5	
COWICHE	14	
CRESTON	5	
CURTIS	6	
DAVENPORT	35	
E.W.U.	0	
EAST SOUND	79	
EDWALL-TYLER	22	
ELMA	58	
ELTOPIA	4	
EUREKA	6	
FALL CITY	50	
FORKS	50	
FOX ISLAND	16	
FRIDAY HARBOR	214	
GIG HARBOR	510	
GLENOMA	10	
HANSVILLE	16	
HARRINGTON	10	
HUMPTULIPS	6	
HUNTERS/INCHELIUM	31	
KAHLOTUS	1	
KETTLE FALLS	56	
KINGSTON	57	
LAKE QUINAULT	6	
LAKEBAY	100	
LIND	10	
LONG BEACH	69	
LOPEZ/SHAW ISLAND	49	
MATHEWS CORNER	8	
MCCLEARY	15	

EXCHANGE	Total Number of Primary Orders	Over 180 Days
MEDICAL LAKE	53	
MESA	1	
MINERAL	5	
MONTESANO	38	
MORTON	21	
NEAH BAY	17	
NESPELEM	11	
NORTH VASHON	37	
NORTHBEND	196	
OCEAN PARK	63	
OCOSTA	3	
ODESSA	10	
ORTING	89	
PACIFIC BEACH	18	
PACKWOOD	29	
PE ELL	12	
PUGET ISLAND	8	
RANDLE	15	
RAYMOND	22	
REARDAN	16	
RIMROCK	5	
RITZVILLE-BENGE	44	
ROYAL CITY	32	
SNOQUALMIE PASS	8	
SNOQUALMIE RIDGE	36	
SOUTH BEND	20	
SOUTH PRAIRIE	37	
SPANGLE	4	
SPRAGUE	7	
STARBUCK	1	
TIETON	14	
TWISP	30	
VADER	16	
VASHON	53	
WASHTUCNA	0	
WILBUR	14	
WILSON CREEK	7	
WINTHROP	31	
YACOLT	26	