

Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law



July 28, 2006

Carole Washburn, Secretary
Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT -030704

Dear Ms. Washburn:

Enclosed are the June 2006 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT -030704 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Installation Appointments Met/Held Orders,
- 2) Aging Report,
- 3) Reconciliation Report,
- 4) Service Order Interval Missed Commitments Report,
- 5) Repair Commitments Met,
- 6) Installation Appointments Met Report,
- 7) Repair Appointments Met Report
- 8) Trouble Report,
- 9) Abnormal Trouble Conditions Report,
- 10) Answer Time Performance,
- 11) Out of Service Report – 48 hours/Cleared Greater than 72 hours,
- 12) Trunk Blocking Reports,
- 13) Dial Tone Report,
- 14) Customer Complaint Report,
- 15) Customer Service Guarantee Report

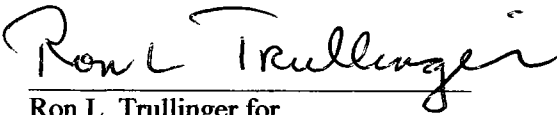
The Service Order Interval Missed Commitment Report enclosed includes all orders completed in June 2006. Information is provided for each exchange and includes orders for primary service, orders held beyond five business days and orders not completed within 90 days. The order count used for this report includes primary and additional line orders. This report includes large business orders and excludes orders where the customer requested a due date greater than five business days, orders where Qwest was ready to install service but the customer was not ready, all orders for company official services and orders for service that were for five or more lines 5 Day Greater than 10% and 90 Day Greater than 1% column.

Enclosed is the Pending Order Report as of June 30, 2006 based on data generated for the OP-15A diagnostic measure, as ordered by the Commission in Docket UT -030704.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By 
Ron L. Trullinger for
Mark Reynolds

Enclosures

INSTALLATION APPOINTMENTS MET

The Installation Appointments Met report measures the percentage of appointments for the connection of service met on the commitment date. Beginning with May 1993, report each month's results, adding subsequent months' data until 12 months of data is reported. After that point, add the current month data and delete the 13 month old data in order to always report percentages for 12 months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2005/2006 orders reflected in the Service Interval Missed Commitment Report 1, Commitments Met-Company Missed.

MONTH/YEAR	07/05	08/05	09/05	10/05	11/05	12/05	01/06	02/06	03/06	04/06	05/06	06/06
PERCENTAGE	99.5	99.3	99.5	99.5	99.4	99.4	99.4	99.5	99.6	99.6	99.7	99.6

Month reflects calculation based on residence, small business and large business orders.

HELD ORDERS

The Held Orders report lists the number of requests for primary exchange service that is not filled on or before the commitment date. State the number of held orders expressed as a ratio per one hundred new or reestablished lines ordered. Begin reporting with May 1993, ratios. After ratios for 12 months have been reported, subsequent reports should add the current month's data and delete the 13 month's data in order to continue reporting the most current 12 month of results. Beginning with January 1996 a new method of determining this statistic is used, making it not comparable to prior months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2005/2006 orders reflected in the Service Interval Missed Commitment Report 2, 5 Day Greater than 10%.

MONTH/YEAR	07/05	08/05	09/05	10/05	11/05	12/05	01/06	02/06	03/06	04/06	05/06	06/06
RATIOS	1.63	2.00	1.51	1.68	1.82	1.98	2.28	1.61	1.28	1.11	1.04	1.21

Month reflects calculation based on residence, small business and large business orders.

WA Year To Date Age Report For Jun 2006												
For End of Month Jun 2006												
Excludes Customer Reasons												
June	Completed (Met/Missed Due Date)			Year To Date			Open (Missed Due Date)					
	ORD CNT	AVG AGE	< 5 Days	31 <= 60	5 <= 30	> 60	ORD CNT	AVG AGE	< 5 Days	5 <= 30	31 <= 60	> 60
Inside Base Rate												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
Outside Base Rate												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
Total												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
										BP - BUSINESS PRIMARY	RP - RESIDENTIAL PRIMARY	
										BS - BUSINESS SECONDARY	RS - RESIDENTIAL SECONDARY	
										BR - BUSINESS REGRADE	RR - RESIDENTIAL REGRADE	
										PC - COIN AND PUBLIC COIN		

Qwest Corporation
Reconciliation of the Service Order Interval Missed Commitment and Aging Reports
June 2006

The Year-to-date Aging Report reflects the progress made when an order is held due to the lack of company facilities. As of June 30, 2006, Qwest had [REDACTED] pending held orders over 30 days old due to a lack of company facilities, all of which were for additional lines.

The Qwest Service Order Interval Missed Commitment Summary Report for June 2006 indicates that we have completed 32,924 (98.79%) orders year to date within 5 business days (new, transfer or change orders with at least one inward line). 398 (1.21%) orders were not completed within 5 business days due to company reasons.

The June Year-to-Date Aging Report indicates that [REDACTED] total orders through June have been completed that were originally held due to a lack of facilities. By working with the June Service Order Interval Missed Commitment Summary and the June Year-to-Date Report the following conclusions can be drawn:

- 32,924 orders for lines were completed in June 2006.
- 149,066 total orders were completed in June 2006.
- Qwest missed the commitment/appointment for 603 orders (0.40%) of the total orders completed in June.
- 398 orders (1.21%) were not completed in 5 business days (398/32,924). These were all held orders. Information on the Aging Report indicates that [REDACTED] orders were held in June due to a lack of facilities (887 that have completed and 27 that are still pending). Therefore, you can conclude that the June orders that were not completed within 5 business days were held due to a lack of facilities. In other words, the technicians completed all orders within 5 business days unless they were unable to do so because there were no available facilities.
- Year-to-date, [REDACTED] orders (99.81%) have been completed that were originally held due to a lack of facilities, some of these orders may have been taken in 2003. [REDACTED]
- Of the [REDACTED] total orders held due to a lack of facilities to date, [REDACTED] were completed in less than 30 days (92.76%).

<i>VIEW 1</i>	03/06 SOT=NTC Inward R, SB, LB	Not Compl w/i 90 days	Orders Still Open > 60 days (from 06/06 facilities aging report)	Total orders not compl w/i 90 days	90 days (greater than 1%)
State Total	31,900	1	[REDACTED]	3	0.009%

Completed Order Detail, (Report 1)

Column #

1] EXCHANGE: Exchange/wire center name.

2] WC: Wire center number.

3]. AREA CODE: NPA for the exchange or wire center.

4] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business, large business.

5] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business.

6] COMPANY MISSED: Number of service orders in column 4 that the installation appointment was missed due to company reasons.

7] SUBSCRIBER MISSED: Number of service orders in column 4 that the installation appointment was missed due to subscriber reasons.

8] COMBINED MISSED: Number of service orders in columns 6 and 7 that the installation appointment was missed due to company and subscriber reasons.

9] COMMITMENTS SUBSCRIBER MISSED: Percentage of installation appointments met by the company but missed due to customer reasons (column 4 less column 7 divided by column 4).

10] COMMITMENTS MET COMPANY MISSED: Percentage of installation appointments met by the company (column 4 less column 6 divided by column 4).

11] COMMITMENTS MET COMBINED MISSED: Percentage of installations met by the company excluding appointments missed because of company or customer reasons (column 4 less column 8 divided by column 4).

Missed Commitment Information (Report 2)

12] SOT=NTC (R, SB, LB): Total completed New, Transfer and Change service orders with at least one inward line, residence, small business, large business.

13] SOT=NTC (R, SB): Total completed New, Transfer and Change service orders with at least one inward line, residence and small business.

14] TOTAL NOT COMPLETED WITHIN 5 DAYS: The number of orders in column 12 that were not completed due to company reasons within 5 business days. The amounts in this column are the counts by wire center of all orders that were held at some time during the month, some of these orders were completed within 5 business days and some counts may include orders held for customer reasons.

15] PERCENT NOT MET IN 5 DAYS GREATER THAN 10%: Percentage of orders that were not completed within 5 business days (column 14 divided by column 12).

16] TOTAL NUMBER OF ORDERS WITH DUE DATES GREATER THAN 5 BUSINESS DAYS because the customer requested.

17] TOTAL NUMBER OF ORDERS WITH A DUE DATE GREATER THAN 5 BUSINESS DAYS because of customer reasons, with 5 lines or less, appointment missed for company reasons.

18] PERCENTAGE MET: Sum of orders with due dates greater than 5 business days for customer reasons (column 16) less orders with due dates greater than 5 business days for customer reasons (column 17) divided by the total number of orders with due dates greater than 5 business days because of customer reasons (divided by column 16).

19] PERCENTAGE MISSED: Total number of orders not completed in 5 days (column 14) plus the total number of orders with due dates greater than 5 Days, for customer reasons, missed for company reasons (column 17) divided by the number by the current month's total inward line orders (column 12).

20] TOTAL NOT COMPLETED IN 90 DAYS: The number of open held orders that are more than 90 days old at the end of the month.

21] PERCENT NOT MET IN 90 DAYS: Percentage of orders that were not completed within 90 calendar days (column 21 divided by column 20).

WASHINGTON SERVICE ORDER INTERVAL MISSED COMMITMENTS SUMMARY
 JUNE 2006

MONTH	TOTAL SOT=NTC	COMPANY MISSED	SUBSCRIBER MISSES	COMMITMENTS MET CO MSSD	06/06 SOT=NTC INWARD R,SB,LB	TOTAL NOT COMPLETED WITHIN 5 BUSINESS DAYS	5 DAY (Greater than 10%)	TOTAL NOT COMPLETED WITHIN 90 DAYS	90 DAY (Greater than 1%)
JANUARY	158,569	955	2,039	99.40%	29,330	670	2.28%	5	0.02%
FEBRUARY	136,222	730	1,907	99.46%	27,685	447	1.61%	5	0.02%
MARCH	153,199	561	2,060	99.63%	31,900	408	1.28%	4	0.01%
APRIL	128,405	454	1,716	99.64%	27,632	307	1.11%	3	0.01%
MAY	144,051	501	1,818	99.65%	31,163	324	1.04%	3	0.01%
JUNE	149,066	603	2,141	99.60%	32,924	398	1.21%	1	0.00%
JULY									
AUGUST									
SEPTEMBER									
OCTOBER									
NOVEMBER									
DECEMBER									
YTD	869,512	3,804	11,681	99.56%	180,634	2,554	1.41%	21	0.01%
NOTES:									
1) The "Orders, Appointments and Held Orders / Percent Orders Not Met in 5 Business Days" results in the number of total orders handled during the month and the disposition of such.									

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 June 2006

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	06/06 TOTAL ORDERS SOT= NTC R,SB,LB	06/06 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
ABERDEEN-HOQUIAM	532	360	1354	1340	2	15	17	98.89%	99.85%	98.74%
AUBURN	833	253	3136	3114	14	36	50	98.85%	99.55%	98.41%
BAINBRIDGE ISLAND	842	206	906	901	6	20	26	97.78%	99.32%	97.13%
BATTLEGROUND	687	360	1039	1036	17	13	30	98.73%	98.34%	97.11%
BELFAIR	275	360	676	672	7	17	24	97.46%	98.94%	96.45%
BELLEVUE			3637	3592	19	86	105	97.64%	99.48%	97.11%
GLENCOURT	453	425	1261	1240	9	55	64	95.61%	99.25%	94.92%
SHERWOOD	641	425	2376	2342	10	31	41	98.69%	99.57%	98.27%
BELLINGHAM			3082	3050	15	44	59	98.57%	99.51%	98.09%
LUMMI	758	360	216	215	2	4	6	98.13%	99.06%	97.22%
REGENT	671	360	2866	2835	13	40	53	98.60%	99.54%	98.15%
BLACK DIAMOND	886	360	269	265	5	9	14	96.59%	98.08%	94.80%
BREMERTON			3023	2779	20	30	50	99.01%	98.34%	98.35%
CROSBY	373	360	258	258	2	4	6	98.44%	99.21%	97.67%
BREM ESSEX	830	360	2685	2441	15	24	39	99.10%	99.44%	98.55%
SUNNYSLOPE	674	360	80	80	3	2	5	97.40%	96.15%	93.75%
BUCKLEY	829	360	251	251	1	1	2	99.60%	99.60%	99.20%
CASTLE ROCK	274	360	425	425	3	5	8	98.82%	99.29%	98.12%
CENTRALIA	736	360	933	919	2	10	12	98.93%	99.78%	98.71%
CHEHALIS			803	789	7	17	24	97.88%	99.13%	97.01%
CHEHALIS	748	360	615	603	6	15	21	97.54%	99.00%	96.59%
NAPAVINE	262	360	188	186	1	2	3	98.93%	99.46%	98.40%
GLE-ELLUM	674	509	252	252	2	1	3	99.60%	99.21%	98.82%
COLFAX	397	509	129	127	0	2	2	98.45%	100.00%	98.45%
COLVILLE	684	509	491	490	5	15	20	96.91%	98.95%	95.93%
COPALIS										
(OCEAN SHORES)	289	360	332	332	4	7	11	97.87%	98.77%	96.69%
COULEE DAM	633	509	141	141	1	0	1	100.00%	99.29%	99.29%
CRYSTAL MTN.	663	360	35	34	0	1	1	97.14%	100.00%	97.14%
DAYTON	382	509	163	162	0	5	5	96.93%	100.00%	96.93%
DEER PARK	276	509	527	525	4	12	16	97.71%	99.22%	96.96%
DES MOINES			3883	3871	6	39	45	99.00%	99.85%	98.84%
DES MOINES	824	206	1406	1404	2	15	17	98.93%	99.86%	98.79%
FEDERAL WAY	839	253	2477	2467	4	24	28	99.03%	99.84%	98.87%
EASTON	656	509	48	48	0	0	0	100.00%	100.00%	100.00%
ELK	292	509	213	213	0	6	6	97.18%	100.00%	97.18%
ENUMCLAW	825	360	749	747	16	3	19	99.59%	97.86%	97.46%
EPHRATA	754	509	208	208	0	1	1	99.52%	100.00%	99.52%
GRAHAM	847	253	2231	2229	22	33	55	98.51%	99.00%	97.53%
GREEN BLUFF	238	509	161	161	2	3	5	98.11%	98.73%	96.89%
HOODSPORT	877	360	225	223	3	8	11	96.40%	98.62%	95.11%
ISSAQUAH	392	425	1296	1286	6	27	33	97.91%	99.53%	97.45%
KENT			4857	4822	16	64	80	98.68%	99.67%	98.35%
MERIDIAN	253	360	1610	1603	12	22	34	98.62%	99.24%	97.89%
OBRIEN	251	206	267	256	2	11	13	95.85%	99.22%	95.13%
ULRICH	852	253	2980	2963	2	31	33	98.96%	99.93%	98.89%
LIBERTY LAKE	255	509	116	115	0	1	1	99.14%	100.00%	99.14%
LONGVIEW-KELSO	423	360	3316	3310	26	44	70	98.66%	99.21%	97.89%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 June 2006

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	06/06 TOTAL ORDERS SOT= NTC R,SB,LB	06/06 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
LOON LAKE	233	509	129	129	0	2	2	98.45%	100.00%	98.45%
MAPLE VALLEY	432	425	951	951	4	8	12	99.58%	99.58%	98.74%
MOSES LAKE			1345	1339	10	17	27	98.74%	99.26%	97.99%
MOSES LAKE (AFB)	762	509	268	264	0	2	2	99.25%	100.00%	99.25%
MOSES LAKE	765	509	1077	1075	10	15	25	98.59%	99.06%	97.68%
NEWMAN LAKE	228	509	155	155	0	6	6	96.13%	100.00%	96.13%
NORTHPORT	732	509	94	94	1	2	3	97.85%	98.91%	96.81%
OLYMPIA			7196	6601	33	95	128	98.68%	99.34%	98.22%
EVERGREEN	866	360	479	478	0	7	7	98.54%	100.00%	98.54%
LACEY	456	360	3372	3306	23	44	67	98.69%	99.31%	98.01%
WHITEHALL	352	360	3345	2817	10	44	54	98.68%	99.70%	98.39%
OMAK-OKANOGAN	826	509	614	613	3	13	16	97.87%	99.50%	97.39%
OROVILLE	476	509	174	173	1	2	3	98.84%	99.42%	98.28%
OTHELLO	488	509	515	507	2	3	5	99.42%	99.61%	99.03%
PASCO	545	509	2357	2345	8	33	41	98.60%	99.66%	98.26%
PATEROS	923	509	44	44	1	1	2	97.67%	97.67%	95.45%
POMEROY	843	509	81	77	2	2	4	97.47%	97.47%	95.06%
PT. ANGELES			1373	1367	10	20	30	98.54%	99.27%	97.82%
JOYCE	928	360	54	54	0	1	1	98.15%	100.00%	98.15%
PT. ANGELES	452	360	1319	1313	10	19	29	98.55%	99.23%	97.80%
PT. LUDLOW	437	360	169	169	1	5	6	97.02%	99.39%	96.45%
PT. ORCHARD			2111	2108	5	38	43	98.20%	99.76%	97.96%
COLBY	871	360	785	783	2	16	18	97.96%	99.74%	97.71%
PT. ORCHARD	876	360	1326	1325	3	22	25	98.34%	99.77%	98.11%
PT. TOWNSEND	385	360	969	961	10	37	47	96.14%	98.93%	95.15%
PUYALLAP	841	253	3199	3183	6	29	35	99.09%	99.81%	98.91%
RENTON	226	425	4656	4638	7	40	47	99.14%	99.85%	98.99%
RIDGEFIELD	887	360	312	312	3	6	9	98.06%	99.02%	97.12%
ROCHESTER	273	360	575	575	2	4	6	99.30%	99.65%	98.96%
ROY	842	253	220	218	0	2	2	99.09%	100.00%	99.09%
SEATTLE			26713	26056	102	484	586	98.19%	99.62%	97.81%
ATWATER	281	206	1913	1908	2	32	34	98.33%	99.89%	98.22%
CAMPUS	543	206	951	941	3	23	26	97.57%	99.68%	97.27%
CHERRY	241	206	3994	3974	13	50	63	98.74%	99.67%	98.42%
DUWAMISH	762	206	1484	1475	13	22	35	98.50%	99.11%	97.64%
EAST	322	206	3596	3579	6	63	69	98.25%	99.83%	98.08%
ELLIOT	441	206	697	696	1	14	15	97.99%	99.85%	97.85%
EMERSON	361	206	2850	2832	15	31	46	98.91%	99.47%	97.39%
LAKEVIEW	522	206	2041	2025	6	40	46	98.03%	99.70%	97.75%
MAIN	223	206	2127	1597	12	90	102	95.74%	99.41%	95.20%
MERCER ISLAND (Adams)	232	206	612	600	5	25	30	95.88%	99.15%	95.10%
PARKWAY	721	206	2566	2563	8	34	42	98.67%	99.68%	98.36%
SUNSET	782	206	1925	1921	12	24	36	98.75%	99.37%	98.13%
WEST	932	206	1957	1945	6	36	42	98.15%	99.69%	97.85%
SEQUIM	683	360	985	978	7	9	16	99.08%	99.28%	98.38%
SHELTON	426	360	1521	1515	3	21	24	98.62%	99.80%	98.42%
SILVERDALE	692	360	1277	1271	6	18	24	98.58%	99.52%	98.12%
SPOKANE			14025	13891	34	191	225	98.64%	99.76%	98.40%

Washington Service Order Interval Missed Commitment Report
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 June 2006

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CHESTNUT	244	509	347	342	2	4	6	98.84%	99.42%	98.27%
FAIRFAX	325	509	2178	2165	4	25	29	98.85%	99.81%	98.67%
HUDSON	482	509	2099	2089	0	24	24	98.86%	100.00%	98.86%
KEYSTONE	534	509	1451	1441	2	13	15	99.10%	99.86%	98.97%
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE							
RIVERSIDE	455	509	2554	2493	7	53	60	97.92%	99.73%	97.65%
WALNUT	922	509	3592	3565	15	45	60	98.74%	99.58%	98.33%
WHITWORTH	466	509	1804	1796	4	27	31	98.50%	99.77%	98.28%
SPRINGDALE	258	509	176	174	2	3	5	98.28%	98.84%	97.16%
SUMNER (BonneyLake)	863	253	1712	1704	9	36	45	97.89%	99.46%	97.37%
TACOMA			18525	18366	46	220	266	98.81%	99.75%	98.56%
FORT LEWIS	964	253	712	696	0	6	6	99.16%	100.00%	99.16%
GREENFIELD	472	253	2986	2962	11	33	44	98.89%	99.63%	98.53%
JUNIPER	582	253	2927	2897	6	29	35	99.01%	99.79%	98.80%
LENNOX	531	253	3608	3600	8	38	46	98.94%	99.78%	98.73%
LOGAN	564	253	1435	1429	6	17	23	98.81%	99.58%	98.40%
MARKET (Fawcett)	272	253	1897	1851	2	32	34	98.31%	99.89%	98.21%
SKYLINE	752	253	1230	1225	4	18	22	98.53%	99.67%	98.21%
WAVERLY-2	922	253	676	672	0	12	12	98.22%	100.00%	98.22%
WAVERLY-7	927	253	3054	3034	9	35	44	98.85%	99.70%	98.56%
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA							
VANCOUVER			10132	10088	32	137	169	98.65%	99.68%	98.34%
ORCHARDS	253	360	5164	5141	21	64	85	98.76%	99.59%	98.35%
OXFORD	693	360	3127	3099	5	44	49	98.59%	99.84%	98.43%
SALMON CREEK (VANCVR NO)	573	360	1861	1848	6	29	35	98.44%	99.67%	98.12%
WAITSBURG	337	509	42	42	0	0	0	100.00%	100.00%	100.00%
WALLA WALLA	522	509	1646	1623	3	17	20	98.97%	99.82%	98.78%
WARDEN	349	509	125	125	0	0	0	100.00%	100.00%	100.00%
WINLOCK	785	360	282	282	4	5	9	98.20%	98.56%	96.81%
YAKIMA			5093	5061	10	53	63	98.96%	99.80%	98.76%
CHESTNUT	244	509	3806	3779	10	38	48	99.00%	99.73%	98.74%
WEST	965	509	1287	1282	0	15	15	98.83%	100.00%	98.83%
Washington Customers Served by Exchanges in Neighboring States										
Clarkston	751	509	643	641	5	7	12	98.90%	99.21%	98.13%
WC TOTAL			149066	146796	603	2141	2744	98.56%	99.60%	98.16%

1	2	3	12	13	14	15	16	17	18	19	90 DAYS (GRTR THAN 1%)
EXCHANGES	WC	AREA CODE	06/06 SOT=NTC INWARD R,SB,LB	06/06 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAYS (Greater than 10%)	SUM OF ORDERS WIDD > 5 days; Customer Reasons	SUM OF ORDERS WIDD >5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	NOT COMPL W/I 90 DAYS
ABERDEEN-HOQUIAM	532	360	320	315	1	0.31%	30	0	100.00%	0.00%	0
AUBURN	833	253	679	673	14	2.06%	115	5	95.65%	4.35%	0
BAINBRIDGE ISLAND	842	206	207	205	6	2.90%	51	0	100.00%	0.00%	0
BATTLEGROUND	687	360	181	181	9	4.97%	35	3	91.43%	8.57%	0
BELFAIR	275	360	146	146	5	3.42%	30	1	96.67%	3.33%	0
BELLEVUE			873	882	10	1.15%	190	3	98.42%	1.58%	0
GLENCOURT	453	425	322	313	4	1.24%	79	1	98.73%	1.27%	0
SHERWOOD	641	425	551	539	6	1.09%	111	2	98.20%	1.80%	0
BELLINGHAM			818	814	6	0.73%	160	1	99.38%	0.62%	0
LUMMI	758	360	43	43	1	2.33%	7	0	100.00%	0.00%	0
REGENT	671	360	775	771	5	0.65%	153	0	100.00%	0.00%	0
BLACK DIAMOND	886	360	50	50	4	8.00%	10	2	80.00%	20.00%	0
BREMERTON			660	589	14	2.12%	91	2	97.80%	2.20%	0
CROSBY	373	360	49	49	3	6.12%	11	0	100.00%	0.00%	0
BREM ESSEX	830	360	602	531	9	1.50%	77	1	98.70%	1.30%	0
SUNNYSLOPE	674	360	9	9	2	22.22%	3	1	66.67%	33.33%	0
BUCKLEY	829	360	42	42	1	2.38%	5	0	100.00%	0.00%	0
CASTLE ROCK	274	360	82	82	0	0.00%	11	0	100.00%	0.00%	0
CENTRALIA	736	360	195	192	2	1.03%	17	1	94.12%	5.88%	0
CHEHALIS			186	178	3	1.61%	28	0	100.00%	0.00%	0
CHEHALIS	748	360	135	128	2	1.48%	22	0	100.00%	0.00%	0
NAPAVINE	262	360	51	50	1	1.96%	6	0	100.00%	0.00%	0
CLE-ELUM	674	509	56	55	2	3.57%	8	0	100.00%	0.00%	0
COLFAX	397	509	38	38	0	0.00%	5	0	100.00%	0.00%	0
COLVILLE	684	509	133	133	3	2.26%	26	1	96.15%	3.85%	0
COPALIS											
(OCEAN SHORES)	289	360	83	83	4	4.82%	15	0	100.00%	0.00%	0
COULEE DAM	633	509	44	44	1	2.27%	7	0	100.00%	0.00%	0
CRYSTAL MTN.	663	360	8	8	1	12.50%	1	0	100.00%	0.00%	0
DAYTON	382	509	37	37	0	0.00%	8	0	100.00%	0.00%	0
DEER PARK	276	509	117	117	4	3.42%	17	0	100.00%	0.00%	0
DES MOINES			743	740	3	0.40%	114	0	100.00%	0.00%	0
DES MOINES	824	206	248	246	2	0.81%	30	0	100.00%	0.00%	0
FEDERAL WAY	839	253	495	494	1	0.20%	84	0	100.00%	0.00%	0
EASTON	656	509	8	8	0	0.00%	0	0	0.00%	0.00%	0
ELK	292	509	45	45	0	0.00%	8	0	100.00%	0.00%	0
ENUMCLAW	825	360	135	135	5	3.70%	22	2	90.91%	9.09%	0
EPHRATA	754	509	45	45	0	0.00%	5	0	100.00%	0.00%	0
GRAHAM	847	253	411	411	17	4.14%	77	3	96.10%	3.90%	0
GREEN BLUFF	238	509	29	29	2	6.90%	7	0	100.00%	0.00%	0
HOODSPORT	877	360	70	69	3	4.29%	16	1	93.75%	6.25%	0
ISSAQUAH	392	425	348	345	4	1.15%	95	1	98.95%	1.05%	0
KENT			1008	993	6	0.60%	166	0	100.00%	0.00%	0
MERIDIAN	253	360	266	264	4	1.50%	52	0	100.00%	0.00%	0
OBRIEN	251	206	68	62	1	1.47%	12	0	100.00%	0.00%	0
ULRICH	852	253	674	667	1	0.15%	102	0	100.00%	0.00%	0

Washington Service Order Interval Missed Commitment Report
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 June 2006

1	2	3	12	13	14	15	16	17	18	19	90 DAYS (GRTR THAN 1%)
EXCHANGES	WC	AREA CODE	06/06 SOT=NTC INWARD R,S,LB	06/06 SOT=NTC INWARD R,S,SB	NOT COMPL W/1 5 DAYS	5 DAYS (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	NOT COMPL W/1 90 DAYS
LIBERTY LAKE	255	509	19	19	0	0.00%	5	0	100.00%	0.00%	0
LONGVIEW-KELSO	423	360	740	738	15	2.03%	67	1	98.51%	1.49%	0
LOON LAKE	233	509	53	53	0	0.00%	11	1	100.00%	0.00%	0
MAPLE VALLEY	432	425	195	195	2	1.03%	57	1	98.25%	1.75%	0
MOSES LAKE			361	357	11	3.05%	51	4	92.16%	7.84%	0
MOSES LAKE (AFB)	762	509	77	74	0	0.00%	7	0	100.00%	0.00%	0
MOSES LAKE	765	509	284	283	11	3.87%	44	4	90.91%	9.09%	0
NEWMAN LAKE	226	509	35	35	0	0.00%	5	0	100.00%	0.00%	0
NORTHPORT	732	509	19	19	1	5.26%	5	0	100.00%	0.00%	0
OLYMPIA			1526	1491	18	1.18%	282	1	99.65%	0.35%	0
EVERGREEN	866	360	133	132	0	0.00%	39	0	100.00%	0.00%	0
LACEY	456	360	738	729	11	1.49%	133	0	100.00%	0.00%	0
WHITEHALL	352	360	655	630	7	1.07%	110	1	99.09%	0.91%	0
OMAK-OKANOGAN	826	509	182	181	3	1.65%	14	0	100.00%	0.00%	0
OROVILLE	476	509	43	42	1	2.33%	8	0	100.00%	0.00%	0
OTHELLO	488	509	131	129	2	1.53%	9	0	100.00%	0.00%	0
PASCO	545	509	559	556	7	1.25%	64	1	98.44%	1.56%	0
PATEROS	923	509	20	20	1	5.00%	1	0	100.00%	0.00%	0
POMEROY	843	509	29	25	2	6.90%	8	0	100.00%	0.00%	0
PT. ANGELES			290	287	2	0.69%	45	0	100.00%	0.00%	0
JOYCE	928	360	17	17	0	0.00%	3	0	100.00%	0.00%	0
PT. ANGELES	452	360	273	270	2	0.73%	42	0	100.00%	0.00%	0
PT. LUDLOW	437	360	43	43	1	2.33%	12	0	100.00%	0.00%	0
PT. ORCHARD			379	376	2	0.53%	74	1	98.65%	1.35%	0
COLBY	871	360	145	143	0	0.00%	31	0	100.00%	0.00%	0
PT. ORCHARD	876	360	234	233	2	0.85%	43	1	97.67%	2.33%	0
PT. TOWNSEND	385	360	264	260	9	3.41%	55	3	94.55%	5.45%	0
PUYALLAP	841	253	630	622	3	0.48%	120	0	100.00%	0.00%	0
RENTON	226	425	1004	995	7	0.70%	179	2	98.88%	1.12%	0
RIDGEFIELD	887	360	66	66	1	1.52%	13	0	100.00%	0.00%	0
ROCHESTER	273	360	91	91	2	2.20%	11	1	90.91%	9.09%	0
ROY	842	253	48	48	0	0.00%	6	0	100.00%	0.00%	0
SEATTLE			6220	6067	52	0.84%	1005	10	99.00%	1.00%	0
ATWATER	281	206	473	469	1	0.21%	89	0	100.00%	0.00%	0
CAMPUS	543	206	271	266	3	1.11%	49	1	97.96%	2.04%	0
CHERRY	241	206	816	809	10	1.23%	106	2	98.11%	1.89%	0
DUWAMISH	762	206	324	321	4	1.23%	43	1	97.67%	2.33%	0
EAST	322	206	844	837	4	0.47%	121	2	98.35%	1.65%	0
ELLIOT	441	206	222	222	0	0.00%	29	0	100.00%	0.00%	0
EMERSON	361	206	689	684	4	0.58%	134	0	100.00%	0.00%	0
LAKEVIEW	522	206	508	503	2	0.39%	108	0	100.00%	0.00%	0
MAIN	223	206	550	440	4	0.73%	85	2	97.65%	2.35%	0
MERCER ISLAND											
(Adams)	232	206	154	154	3	1.95%	33	2	93.94%	6.06%	0
PARKWAY	721	206	502	501	7	1.39%	42	0	100.00%	0.00%	0
SUNSET	782	206	446	445	4	0.90%	90	0	100.00%	0.00%	0

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 June 2006

1	2	3	12	13	14	15	16	17	18	19	90 DAYS (GRTR THAN 1%)
EXCHANGES	WC	AREA CODE	06/06 SOT=NTC INWARD R,SB,LB	06/06 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAYS (Greater than 10%)	SUM OF ORDERS WIDD > 5 days; Customer Reasons	SUM OF ORDERS WIDD >5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	NOT COMPL W/I 90 DAYS
WEST	932	206	421	416	6	1.43%	76	0	100.00%	0.00%	0
SEQUIM	683	360	251	248	6	2.39%	52	0	100.00%	0.00%	0
SHELTON	426	360	303	301	4	1.32%	51	0	100.00%	0.00%	0
SILVERDALE	692	360	271	268	6	2.21%	59	2	96.61%	3.39%	0
SPOKANE			3120	3072	31	0.99%	557	8	98.56%	1.44%	1
CHESTNUT	244	509	73	72	2	2.74%	12	1	91.67%	8.33%	0
FAIRFAX	325	509	421	417	4	0.95%	72	0	100.00%	0.00%	1
HUDSON	482	509	439	438	0	0.00%	50	0	100.00%	0.00%	0
KEYSTONE	534	509	297	293	1	0.34%	49	0	100.00%	0.00%	0
MORAN	441	509									
RIVERSIDE	455	509	665	643	8	1.20%	119	1	99.16%	1.20%	0
WALNUT	922	509	824	813	13	1.58%	155	5	96.77%	3.23%	0
WHITWORTH	466	509	401	396	3	0.75%	100	1	99.00%	1.00%	0
SPRINGDALE	258	509	31	29	2	6.45%	4	0	100.00%	0.00%	0
SUMNER (BonneyLake)	863	253	307	304	6	1.95%	64	0	100.00%	0.00%	0
TACOMA			3864	3818	37	0.96%	539	5	99.07%	0.93%	0
FORT LEWIS	964	253	193	188	0	0.00%	27	0	100.00%	0.00%	0
GREENFIELD	472	253	634	623	11	1.74%	99	2	97.98%	2.02%	0
JUNIPER	582	253	591	586	3	0.51%	75	0	100.00%	0.00%	0
LENNOX	531	253	622	618	4	0.64%	66	1	98.48%	1.52%	0
LOGAN	564	253	321	321	5	1.55%	41	0	100.00%	0.00%	0
MARKET (Fawcett)	272	253	440	434	2	0.45%	54	1	98.15%	1.85%	0
SKYLINE	752	253	280	277	3	1.07%	58	0	100.00%	0.00%	0
WAVERLY-2	922	253	147	144	0	0.00%	27	0	100.00%	0.00%	0
WAVERLY-7	927	253	635	627	9	1.42%	92	1	98.91%	1.09%	0
TOUCHET	394	509									
VANCOUVER			2183	2159	13	0.60%	377	1	99.73%	0.27%	0
ORCHARDS	253	360	1095	1085	8	0.73%	183	1	99.45%	0.55%	0
OXFORD	693	360	742	731	3	0.40%	111	0	100.00%	0.00%	0
SALMON CREEK (VANCVR NO)	573	360	346	343	2	0.58%	83	0	100.00%	0.00%	0
WAITSBURG	337	509	5	5	0	0.00%	0	0	0.00%	0.00%	0
WALLA WALLA	522	509	407	403	2	0.49%	58	1	98.28%	1.72%	0
WARDEN	349	509	27	27	0	0.00%	2	0	100.00%	0.00%	0
WINLOCK	785	360	43	43	4	9.30%	4	0	100.00%	0.00%	0
YAKIMA			1201	1189	10	0.83%	125	4	96.80%	3.20%	0
CHESTNUT	244	509	922	912	9	0.98%	94	4	95.74%	4.26%	0
WEST	965	509	279	277	1	0.36%	31	0	100.00%	0.00%	0
Washington Customers Served by Exchanges in Neighboring States											
Clarkston	751	509	167	167	5	2.99%	12	0	100.00%	0.00%	0
WC TOTAL			32,924	32,402	398	1.21%	5381	72	98.66%	1.34%	1

WASHINGTON REPAIR COMMITMENTS MET
JUNE 2006

Measurement Period 2006	# of Repair Tickets	Repair Commitments Met	Repair Commitments Missed	% Met	Force Majeure Exclusions	Physically Obstructed Exclusions
January	24,987	20,993	3,994	84.02%	501	193
February	18,337	16,826	1,511	91.76%	110	85
March	15,972	15,282	690	95.68%	25	48
April	13,962	13,337	625	95.52%	32	46
May	17,044	16,167	877	94.85%	54	37
June	17,367	16,574	793	95.43%	46	39
July						
August						
September						
October						
November						
December						
YTD Total	107,669	99,179	8,490	92.11%	768	448
Baseline (WAC 480-120-439(3)): The missed repair appointment report must state the number of appointments						
missed; made and the number of allowed appointments exclusions.						

WASHINGTON TROUBLE REPORT
JUNE 2006

EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-06	Jun-06	May-06	Jun-06	Apr-06	Mar-06	Feb-06	Jun-06	Jan-06	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05	
Report Rate > 4.00	4.00				0	0	0	0	0	0	0	0	0	0	0	0	0	0
ABERDEEN	0	532	15499	102	0.66	0.79	0.90	1.30	2.19	1.80	1.80	1.22	1.07	1.17	0.84	0.78	0.77	0.77
AUBURN	0	833	31514	293	0.93	0.89	0.69	0.75	0.88	1.31	1.31	1.15	0.96	0.77	0.81	1.01	1.10	1.10
BAINBRIDGE	0	842	13430	144	1.07	0.88	0.90	1.06	1.10	1.55	1.55	1.10	0.98	1.10	0.99	1.14	1.14	1.14
BATTLE GROUND	0	687	11344	132	1.16	1.21	1.16	1.36	1.69	2.21	2.21	1.37	1.49	1.47	2.71	1.41	1.41	1.30
BELFAIR	1	275	8026	156	1.94	1.62	1.41	1.02	1.58	4.27	4.27	1.77	1.54	1.91	1.46	1.80	1.97	1.97
BELLEVUE	0		64871	465	0.72	0.61	0.60	0.64	0.68	0.82	0.82	0.73	0.83	0.73	0.61	0.73	0.73	0.72
GLENCOURT	0	453	25396	166	0.65	0.57	0.41	0.46	0.52	0.79	0.79	0.65	0.56	0.73	0.56	0.69	0.59	0.59
SHERWOOD	0	641	39475	299	0.76	0.64	0.72	0.75	0.78	0.84	0.84	0.78	1.01	0.73	0.64	0.76	0.80	0.80
BELLINGHAM	0		40702	256	0.63	0.55	0.44	0.46	0.66	0.57	0.57	0.74	0.53	0.57	0.57	0.65	0.59	0.59
LUMMI	0	758	1477	13	0.88	1.15	0.60	0.60	0.60	2.20	2.20	0.93	1.56	0.79	1.11	1.52	0.98	0.98
REGENT	0	671	39225	243	0.62	0.53	0.44	0.45	0.66	0.51	0.51	0.73	0.49	0.56	0.55	0.61	0.57	0.57
BLACK DIAMOND	0	886	3386	37	1.09	0.99	0.99	1.33	1.35	1.90	1.90	1.66	1.72	1.31	1.54	1.28	0.86	0.86
BREMERTON	0		38430	226	0.59	0.75	0.60	0.63	0.86	0.88	0.88	0.83	0.74	0.70	0.58	0.48	0.59	0.59
BREMERTON ESX	0	373	34146	181	0.53	0.68	0.53	0.58	0.69	0.81	0.81	1.57	0.67	0.59	0.45	0.41	0.48	0.48
CROSBY	0	830	3469	35	1.01	1.43	1.17	1.06	2.31	1.42	1.42	0.76	1.43	1.80	1.97	1.11	1.63	1.63
SUNNYSLOPE	0	674	815	10	1.23	0.85	1.07	0.96	1.81	1.46	1.46	0.86	0.49	0.49	0.12	0.85	0.85	0.85
BONNEY LAKE	0		Numbers added to Sumner															
BUCKLEY	0	829	3089	45	1.46	1.31	1.24	1.17	1.03	1.37	1.37	1.55	1.23	2.54	1.35	2.28	1.73	1.73
CASTLEROCK	0	274	4967	94	1.89	1.96	1.74	1.82	1.95	2.89	2.89	2.36	2.68	2.11	2.18	2.53	2.01	2.01
CENTRALIA	0	736	9717	109	1.12	1.20	0.82	0.98	0.92	1.86	1.86	1.25	1.72	1.01	0.72	1.12	0.78	0.78
CHEHALIS	0		10414	130	1.25	0.92	0.88	0.92	1.07	1.77	1.77	1.39	1.27	1.09	0.90	1.40	0.85	0.85
CHEHALIS	0	748	7766	72	0.93	0.77	0.92	0.96	1.07	1.87	1.87	1.25	1.33	0.96	1.00	1.36	0.77	0.77
NAPAVINE	0	262	2648	58	2.19	1.36	0.75	0.79	1.08	1.45	1.45	1.79	1.09	1.50	0.60	1.54	1.10	1.10
CLE-ELUM	0	674	3387	19	0.56	0.83	0.53	0.53	0.83	1.19	1.19	1.04	0.92	1.27	1.30	0.74	1.31	1.31
COLFAX	0	397	2441	38	1.56	1.31	1.10	1.22	0.69	3.11	3.11	1.70	3.07	1.45	1.21	1.21	1.36	1.36
COLVILLE	0	684	7168	73	1.02	1.49	1.28	0.94	1.17	1.69	1.69	1.23	1.26	0.99	1.22	1.26	1.09	1.09
COPALIS(OCEAN SHORES)	0	289	4123	40	0.97	1.21	0.70	1.26	3.30	2.19	2.19	1.86	1.28	2.74	2.19	1.20	1.37	1.37
COULLEE DAM	0	633	2258	27	1.20	1.28	0.62	0.62	0.92	1.80	1.80	2.32	0.83	1.62	0.39	0.91	1.65	1.65
CRYSTAL MTN.	2	663	682	8	1.17	2.19	0.59	1.30	2.02	1.59	1.59	1.02	2.77	1.93	5.74	6.14	1.47	1.47
DAYTON	0	382	1874	31	1.65	2.22	1.85	1.28	1.06	1.28	1.28	1.16	1.41	1.25	0.67	1.71	1.41	1.41
DEER PARK	0	276	6488	112	1.73	2.15	1.23	0.92	0.62	1.43	1.43	0.98	0.84	1.10	1.18	1.27	1.31	1.31
DES MOINES	0		32555	266	0.82	1.24	0.71	0.91	0.79	1.19	1.19	0.86	0.91	0.82	0.84	0.75	0.85	0.85
DES MOINES	0	824	12628	106	0.84	0.92	0.70	0.75	0.77	1.14	1.14	0.99	0.88	0.73	0.83	0.72	0.83	0.83
FEDERAL WAY	0	839	19927	160	0.80	1.44	0.72	1.02	0.81	1.22	1.22	0.78	0.93	0.88	0.85	0.78	0.86	0.86
EASTON	0	656	734	9	1.23	1.23	1.64	0.41	0.69	0.83	0.83	1.36	0.54	1.37	0.69	0.96	0.69	0.69
ELK	0	292	2888	39	1.35	1.66	1.03	0.65	0.82	2.09	2.09	0.79	1.47	1.27	1.00	1.31	1.24	1.24
ENUMCLAW	0	825	8977	139	1.55	1.51	1.06	1.12	1.30	1.35	1.35	1.55	1.16	1.20	1.26	0.92	0.98	0.98
EPHRATA	1	754	3443	39	1.13	1.52	0.63	0.86	1.51	4.99	4.99	0.85	1.13	1.30	1.10	1.12	0.84	0.84
GRAHAM	0	847	18805	241	1.28	1.08	0.93	1.16	1.01	1.46	1.46	1.44	1.16	1.24	0.94	1.23	0.92	0.92

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EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-06	Jun-06	May-06	Apr-06	Mar-06	Feb-06	Jan-06	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05			
Report Rate > 4.00	0				0	0	0	0	4	0	0	0	0	1	1	0		
GREEN BLUFF	0	238	2983	45	1.51	1.70	0.97	0.93	1.89	0.86	0.96	0.79	1.62	0.69	1.32			
HOODSPORT	0	877	2551	30	1.18	1.50	0.87	1.65	1.37	1.48	0.93	1.42	0.80	1.40	1.37			
ISSAQUAH	0	392	24941	183	0.73	0.99	0.63	0.69	1.00	0.77	0.72	0.83	0.75	0.85	0.66			
KENT	0		57241	539	0.94	0.77	0.79	1.01	1.61	0.86	0.80	0.80	0.75	0.78	0.75			
KENT MERIDIAN	0	630	20884	286	1.37	1.11	1.35	1.70	2.95	1.16	1.01	1.03	1.01	0.97	1.08			
KENT O'BRIEN	0	251	9939	35	0.35	0.26	0.19	0.40	0.32	0.30	0.26	0.35	0.17	0.29	0.28			
KENT ULRICH	0	852	26418	218	0.83	0.70	0.56	0.54	1.03	0.83	0.85	0.78	0.76	0.81	0.67			
LIBERTY LAKE	0	255	1525	40	2.62	0.91	0.33	0.52	1.15	0.51	0.63	1.14	0.88	0.75	1.13			
LONGVIEW-KELSO	0	423	31388	436	1.39	1.32	1.21	1.82	2.20	1.60	1.74	1.49	1.46	1.36	1.10			
LOON LAKE	0	233	1484	15	1.01	1.23	1.17	0.63	1.61	0.91	1.11	0.83	0.47	0.87	1.13			
MAPLE VALLEY	0	432	12725	103	0.81	0.74	0.90	0.74	1.26	0.89	0.99	0.65	0.90	1.13	1.43			
MOSES LAKE	0		13977	274	1.96	1.51	1.38	1.30	3.70	1.74	1.65	1.59	1.06	1.94	1.28			
MOSES LAKE AFB	0	762	2321	32	1.38	1.08	1.28	0.81	2.82	0.93	0.89	0.97	1.04	1.22	0.75			
MOSES LAKE	0	765	11656	242	2.08	1.60	1.40	1.40	3.88	1.90	1.81	1.72	1.07	2.09	1.38			
NEWMAN LAKE	0	226	2410	34	1.41	0.53	0.61	1.30	1.99	0.64	1.46	0.63	0.55	1.04	0.77			
NORTHPORT	0	732	1082	16	1.48	2.05	1.70	0.76	1.99	3.23	1.05	0.96	1.73	1.74	1.15			
OLYMPIA	0		87870	756	0.86	0.74	0.65	0.84	1.24	1.03	0.88	0.83	0.74	0.84	0.78			
EVERGREEN	0	866	6897	75	1.09	1.26	0.66	0.68	2.00	0.85	1.33	1.20	1.17	1.04	0.82			
LACEY	0	456	39303	323	0.82	0.67	0.66	0.89	0.99	1.09	0.81	0.75	0.71	0.95	0.82			
WHITEHALL	0	352	41670	358	0.86	0.71	0.63	0.81	1.35	0.99	0.88	0.85	0.70	0.72	0.74			
OMAK-OKANOGAN	0	826	7350	143	1.95	2.10	1.77	1.15	2.45	1.77	1.06	1.43	1.36	1.49	2.47			
OROVILLE	0	476	1842	26	1.41	1.31	2.16	1.03	1.78	1.30	0.76	1.13	1.24	1.28	0.97			
OTHELLO	1	488	4489	120	2.67	2.86	1.75	1.79	4.77	1.98	2.03	2.19	1.27	2.25	2.01			
PASCO	0	545	20460	286	1.40	1.47	1.00	1.42	1.65	1.41	1.14	1.15	1.26	1.52	1.44			
PATEROS	0	923	819	7	0.85	0.97	0.73	1.33	1.79	0.85	1.32	0.60	1.55	2.49	1.55			
POMEROY	0	843	1345	22	1.64	2.17	1.50	2.24	2.65	3.71	2.07	1.70	2.43	3.12	1.90			
PT. ANGELES	0		18664	165	0.88	0.84	0.68	0.74	1.42	0.96	1.04	1.16	0.78	1.20	0.94			
JOYCE	0	928	1249	19	1.52	1.27	0.80	1.51	4.00	1.60	2.17	2.07	3.71	0.86	1.63			
PT. ANGELES	0	452	17415	146	0.84	0.81	0.68	0.68	1.24	0.91	0.96	1.10	0.57	1.22	0.89			
PT. LUDLOW	0	437	2911	22	0.76	0.62	0.58	0.82	1.23	1.09	1.00	0.55	0.89	1.16	0.62			
PT. ORCHARD	0		22735	261	1.15	1.18	0.70	0.86	1.34	1.25	1.23	1.21	0.84	0.95	1.01			
COLBY	0	871	8716	108	1.24	1.56	0.77	0.94	1.76	1.06	1.02	1.38	0.80	0.86	0.81			
PT. ORCHARD	0	876	14019	153	1.09	0.95	0.66	0.81	1.44	1.36	1.36	1.10	0.87	1.01	1.13			
PT. TOWNSEND	0	385	11856	138	1.16	2.13	1.44	0.84	1.04	1.08	1.10	1.14	0.75	1.05	0.91			
PUYALLUP	0	841	36806	339	0.92	0.99	0.76	1.02	1.40	1.15	0.98	0.93	0.84	0.83	0.90			
RENTON	0	226	53637	451	0.84	0.78	0.57	0.78	1.11	0.83	0.84	0.81	0.82	1.01	0.99			
RIDGEFIELD	0	887	3925	74	1.89	1.22	1.96	1.50	2.80	1.26	1.86	1.44	1.65	1.12	1.48			
ROCHESTER	0	273	6039	74	1.23	1.56	1.11	0.75	1.91	1.31	1.25	3.87	1.02	1.32	1.05			
ROY	0	843	2731	39	1.43	1.23	0.90	1.66	2.10	1.94	1.72	1.08	1.05	0.90	0.83			
SEATTLE	0		374342	2436	0.65	0.63	0.52	0.67	0.89	0.63	0.68	0.61	0.60	0.65	0.38			

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EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-06	Jun-06	Jun-06	May-06	Apr-06	Mar-06	Feb-06	Jan-06	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05		
Report Rate > 4.00					0	0	0	0	0	4	0	0	0	1	1	0		
ATWATER	0	281	28907	157	0.54	0.51	0.45	0.55	0.62	0.68	0.56	0.49	0.48	0.47	0.53	0.58		
CAMPUS	0	543	13547	66	0.49	0.36	0.44	0.47	0.41	0.47	0.39	0.69	0.63	0.62	0.70	0.52		
CHERRY	0	241	41249	406	0.98	0.84	0.71	0.81	1.03	1.33	0.90	1.05	0.75	0.68	0.81	0.80		
DUWAMISH	0	655	16359	127	0.78	0.74	0.57	0.60	0.68	1.06	0.69	0.59	0.75	1.14	0.83	0.59		
EAST	0	322	40271	340	0.84	0.69	0.62	0.73	0.66	0.97	0.78	0.81	0.76	0.74	0.74	0.66		
ELLIOT	0	441	10575	24	0.23	0.23	0.23	0.36	0.24	0.27	0.30	0.43	0.42	0.39	0.33	0.26		
EMERSON	0	417	40753	264	0.65	0.74	0.55	0.70	0.77	0.92	0.77	0.66	0.61	0.58	0.70	0.59		
LAKEVIEW	0	522	34761	238	0.68	0.72	0.49	0.90	0.64	1.25	0.65	0.62	0.57	0.62	0.56	0.69		
MAIN	0	223	54784	110	0.20	0.18	0.12	0.24	0.17	0.21	0.16	0.16	0.19	0.17	0.23	0.22		
MERCER ISLAND (ADAMS)	0	232	11823	109		0.85	0.91	1.20	1.15	1.30	0.91	1.03	1.05	0.70	1.03	0.66		
PARKWAY	0	723	23207	261	1.12	1.29	0.93	1.06	1.31	1.57	1.08	1.15	1.08	1.10	1.05	0.90		
SUNSET	0	782	30740	163	0.53	0.47	0.45	0.52	0.99	0.73	0.51	0.63	0.55	0.43	0.50	0.49		
WEST	0	932	27366	171	0.62	0.77	0.59	0.95	0.93	1.06	0.64	0.94	0.75	0.82	0.99	0.68		
SEQUIM	0	683	14746	161	1.09	1.05	0.78	1.03	1.01	1.17	0.85	1.14	1.23	0.77	1.16	0.76		
SHELTON	0	427	16507	197	1.19	0.72	0.89	1.15	1.35	1.66	1.04	1.19	1.57	0.92	1.05	0.93		
SILVERDALE	0	692	16952	126	0.74	0.80	0.52	0.53	0.76	0.85	0.89	0.68	0.68	0.85	1.02	0.84		
SPOKANE	0		167296	1949	1.17	0.96	0.67	0.76	0.65	1.36	0.87	0.75	0.85	0.73	0.94	0.91		
CHESTNUT	0	244	3417	54	1.58	1.09	0.88	1.44	1.86	1.66	1.32	0.96	1.12	1.09	1.31	1.15		
FAIRFAX	0	325	24253	273	1.13	0.93	0.52	0.82	0.78	1.49	0.84	0.83	0.87	0.66	0.71	0.96		
HUDSON	0	482	18336	216	1.18	1.17	0.70	0.81	0.65	1.32	0.57	0.63	0.75	0.63	0.84	0.77		
KEYSTONE	0	534	16554	185	1.12	1.33	0.58	0.80	0.51	1.66	0.97	0.81	0.84	0.71	0.85	0.79		
MORAN	0		Numbers added to Riverside															
RIVERSIDE	0	455	33714	398	1.18	0.82	0.66	0.69	0.67	1.56	0.86	0.87	0.93	0.80	0.89	0.72		
WALNUT	0	922	45854	485	1.06	0.88	0.77	0.67	0.52	1.14	1.01	0.71	0.82	0.65	0.98	0.93		
WHITWORTH	0	466	25168	338	1.34	0.94	0.67	0.82	0.67	1.19	0.75	0.62	0.79	0.89	1.24	1.28		
SPRINGDALE	0	258	1750	37	2.11	1.55	1.03	0.68	1.77	1.89	1.09	0.98	1.79	1.16	3.76	2.34		
SUMNER	0	863	21797	218	1.00	0.88	0.91	0.77	1.18	1.45	1.32	1.18	1.29	0.91	1.17	1.11		
TACOMA	0		179789	1378	0.77	0.81	0.79	0.81	1.06	1.38	1.10	0.99	0.88	0.78	0.87	0.88		
FORT LEWIS	0	964	6177	51	0.83	0.56	0.64	0.40	1.05	0.67	0.70	0.58	0.72	0.77	0.72	0.63		
GREENFIELD	0	472	23537	200	0.85	1.02	0.88	1.12	1.07	1.47	1.33	1.10	1.09	0.74	0.98	0.95		
JUNIPER	0	581	25508	208	0.82	0.80	0.69	0.82	1.66	1.51	1.12	1.14	0.92	0.80	0.94	1.08		
LENNOX	0	531	30365	301	0.99	1.39	1.32	0.97	1.59	2.46	1.69	1.37	1.24	1.27	1.28	1.28		
LOGAN	0	564	17388	116	0.67	0.67	0.59	0.95	0.81	1.36	1.09	0.79	0.75	0.85	1.05	0.77		
MARKET/FAWCETT	0	272	19333	97	0.50	0.59	0.68	0.61	0.72	0.87	0.53	0.68	0.60	0.45	0.43	0.51		
SKYLINE	0	752	16470	113	0.69	0.64	0.53	0.61	0.60	0.95	0.88	0.78	0.75	0.57	0.67	0.71		
WAVERLY-2	0	922	8202	63	0.77	0.52	0.96	0.80	0.87	1.49	1.44	0.94	0.61	0.76	0.80	0.74		
WAVERLY-7	0	927	32809	229	0.70	0.54	0.58	0.65	0.71	0.86	0.80	0.93	0.75	0.60	0.69	0.76		
TOUCHET	0		Numbers added to Walla Walla															
VANCOUVER	0		103734	1141	1.10	0.97	0.90	0.94	1.01	1.47	1.10	1.07	1.31	0.98	1.95	1.15		

WASHINGTON TROUBLE REPORT
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EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-06	Jun-06	May-06	Apr-06	Mar-06	Feb-06	Jan-06	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05		
Report Rate > 4.00			0	0	0	0	0	0	4	0	0	0	1	1	0		
ORCHARDS	0	253	52930	565	0.98	0.91	0.97	1.02	1.42	1.03	1.04	1.33	1.10	1.09	1.37		
OXFORD	0	693	29099	346	0.99	0.83	0.92	1.07	1.52	1.25	1.14	1.29	0.85	0.96	0.91		
SALMON CREEK (VANCOUVER NORTH)	0	573	21705	230	0.92	0.97	0.88	0.88	1.52	1.07	1.04	1.27	0.88	1.06	0.95		
WAITSBURG	0	337	737	17	2.82	0.93	1.06	1.57	1.05	0.91	1.05	1.71	0.53	1.85	0.92		
WALLA WALLA /TOUCHET	0	522	20964	193	1.06	0.76	0.86	0.88	1.00	0.81	0.84	0.87	0.67	0.87	0.84		
WARDEN	1	349	1313	14	1.13	1.13	1.27	1.80	6.76	3.04	3.17	2.25	1.15	1.80	0.87		
WINLOCK	0	785	2291	33	2.99	1.03	1.11	0.81	1.59	1.64	1.99	1.86	0.78	1.66	1.21		
YAKIMA	0	51793	452	0.87	0.86	0.86	0.68	0.65	1.65	0.93	0.89	0.82	0.78	0.95	0.97		
CHESTNUT	0	248	35026	291	0.85	0.93	0.74	0.70	1.74	0.97	0.96	0.90	0.78	0.72	0.98		
WEST	0	965	16767	161	0.88	0.71	0.56	0.53	1.48	0.85	0.73	0.65	0.79	1.43	0.95		
Washington Customers Served by Exchanges in Neighboring States	0																
CLARKSTON	0	751	8012	112	2.79	1.36	0.89	0.95	1.95	1.85	0.84	1.13	1.05	1.45	1.56		
	10																
TOTALS			1769021	16372	0.90	0.74	0.90	0.93	1.33	0.97	0.92	0.91	0.81	0.92	0.87		

WASHINGTON AVERAGE TIME IN QUEUE IN SECONDS
 FOR REPAIR AND RES/BUS OFFICE ACCESS
 JUNE 2006

	RES			BUS			RES/BUS COMBINED TOTALS			REPAIR		
	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average
January		78,876,342	41		6,118,330	28		89,994,672	40		7,821,332	20
February		29,953,931	19		4,743,100	25		34,697,031	19		6,546,003	22
March		34,176,583	18		5,031,188	24		39,207,771	19		11,256,470	36
April		23,816,890	15		2,529,148	14		26,346,038	15		6,990,986	26
May		67,604,252	36		3,255,000	16		70,859,252	34		10,508,337	32
June		45,133,226	24		2,392,896	12		47,526,122	23		10,288,422	28
JULY												
AUGUST												
SEPTEMBER												
OCTOBER												
NOVEMBER												
DECEMBER												

WASHINGTON OUT OF SERVICE SUMMARY
JUNE 2006

Measurement Period 2006	Total # of Out Of Service Tickets	Out of Service Cleared 48 Hours	% Out Of Service <= 48 Hours	Out of Service Not Cleared in 48 Hours	# Of Exemptions
January	18,814	17,613	93.62%	1,201	566
February	14,010	13,704	97.82%	306	191
March	11,984	11,904	99.33%	80	102
April	10,585	10,521	99.40%	64	92
May	12,903	12,796	99.17%	107	110
June	12,998	12,911	99.33%	87	112
July					
August					
September					
October					
November					
December					
	81,294	79,449	97.73%	1,845	1,173

Baseline(WAC 480-120-439(9)/480-120-440(1)): A company must repair all out-of-service interruptions within 48 hours, excluding Sundays and holidays, unless physically obstructed from doing so or due to interruptions caused by extraordinary or abnormal conditions of operation.

Measurement Period 2006	All Other Repair Tickets	All Other Repairs Cleared LT <=72 Hours	All Other Repairs Cleared GTR > 72 Hours	% All Other Repairs Cleared <= 72 Hours	Force Majeure All Other Troubles Cleared GTR > 72 Hours	Non Force Majeure All Troubles Cleared GTR > 72 Hours
January	6,196	5,906	290	95.32%	48	57
February	4,300	4,238	62	98.56%	1	30
March	3,930	3,909	21	99.47%	1	28
April	3,345	3,331	14	99.58%	3	15
May	4,105	4,089	16	99.61%	1	16
June	4,319	4,303	16	99.63%	2	21
July						
August						
September						
October						
November						
December						
YTD TOTAL	26,195	25,776	419	98.40%	56	167

Baseline: (WAC 480-120-439 (9)/480-120-440(2)): All "other" regulated service interruptions must be repaired within seventy-two hours unless the company is unable to make the repair because it is physically obstructed from doing so or because of force majeure, in which case the repair must be made as soon as practicable.

Washington Trunk Blocking E911, Local and toll Trunk Blocking
June 2006

Trunks Blocking >1% for the month of June 2006								
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06	
AP088666	4			one way	E911	3.57%	BLOCKED 6/29/06 @22:00 CAP TGSR ISSUED 7/6/06 NO CURRENT BLOCKING	
AP069344	1			one way	E911	3.75%	BLOCKED 6/12/06 @18:00 SA TGSR ISSUED 7/7/06 NO CURRENT BLOCKING	
		Percent of trunks meeting standard:					98.42%	
		Total number of trunk groups:					127	
		Number of trunk groups out of compliance for the month:					2	

Trunks Blocking > 1% for the month of June 2006				LOCAL				
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06	
NOTHING TO REPORT								
		Percent of trunks meeting standard:					100.00%	
		Total number of trunk groups:					340	
		Number of trunk groups out of compliance for the month:					0	

Trunks Blocking > .5% for the month of June 2006								
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06	
AP081627	142			two way	GOS	0.58%	BLOCKED HOURS 10,19,20 WEEK OF 6/19/06 SA TGSR ISSUED 6/23/06 NO CURRENT BLOCKING	
AP081968	120			two way	GOS	0.63%	BLOCKED 6/5/06 @21:00 SA TGSR ISSUED 7/7/06 NO CURRENT BLOCKING	
AP081497	24			one way	GOS	0.92%	BLOCKED HOUR WEEK OF 6/12/06 SA TGSR ISSUED 6/23/06 NO CURRENT BLOCKING	
AP072418	240			two way	GOS	1.01%	BLOCKED 6/5/06 @14:00 AND 6/7/06 @10-11 ADDED 24 TRKS 6/15/06 NOM040758 NO CURRENT BLOCKING	
AP072416	312			two way	GOS	1.14%	BLOCKED 6/13/06 @8:00 SA ISSUED 7/7/06 NO CURRENT BLOCKING	
AP077425	83			two way	GOS	1.54%	BLOCKED HOURS 13,19,20 WEEK OF 6/12/06 SA TGSR ISSUED 6/22/06 NO CURRENT BLOCKING	
AP072405	240			two way	GOS	1.76%	BLOCKED HOURS 14-15 WEEK OF 6/19/06 SA TGSR ISSUED 6/23/06 NO CURRENT BLOCKING	
AP077413	240			two way	GOS	3.22%	BLOCKED 6/26/06 BTWN 17-21:00 DUE TO TRKS MB SA ISSUED 7/6/06 NO CURRENT BLOCKING	
AP072428	336			two way	GOS	3.72%	BLOCKED 6/13/06 BTWN 8-9:00 SA ISSUED 6/15/06 NO CURRENT BLOCKING	
AP077372	24			two way	TOLL-DDD	3.86%	BLOCKED 6/27/06 @20:00 SA ISSUED 7/7/06 NO CURRENT BLOCKING	
		Percent of trunks meeting standard:					97.34%	
		Total number of trunk groups:					376	
		Number of trunk groups out of compliance for the month:					10	

DIAL TONE
NETWORK CONGESTION MONTHLY REPORT
2006

Measurement Period	# ACCESS LINES	DIAL TONE SPEED TESTS	DIAL TONE DELAYS	PERCENT (Greater than 10%)
January	1,830,330	32,412,600	2,553	0.01%
February	1,823,291	30,090,982	1,979	0.01%
March	1,807,639	33,333,339	2,032	0.01%
April	1,798,683	30,872,735	1,874	0.01%
May	1,788,041	33,669,185	1,334	0.00%
June	1,769,021	32,244,960	971	0.00%
July				
August				
September				
October				
November				
December				
YTD Total		192,623,801	10,743	0.01%
Baseline: Sufficient dial central office capacity and equipment shall be provided to meet the requirement				
of dial tone within three seconds on at least 98% of calls placed. Credits do not				
apply during periods of emergency or catastrophe, extraordinary or abnormal conditions of operations,				
such as those resulting from work stoppage, holidays, civil unrest, force majeure or disruptions of service				
caused by persons or entities other than Qwest.				

WASHINGTON DIAL TONE REPORT
JUNE 2006

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
ABERDEEN-HOQUIAM	532	360	422958	0	0.00%
AUBURN	833	253	577915	20	0.00%
BLACK DIAMOND	REMOTE OF AUBURN				
BAINBRIDGE ISLAND	842	206	305709	20	0.01%
BATTLEGROUND	687	360	183281	17	0.01%
BELFAIR	275	360	138957	2	0.00%
BELLEVUE GLENCOURT	453	425	518407	0	0.00%
BELLEVUE-SHERWOOD	641	425	723650	8	0.00%
BELLINGHAM REGENT	671	360	911872	51	0.01%
LUMMI	REMOTE OF REGENT				
BREMERTON CROSBY	830	360	63589	0	0.00%
BREMERTON ESSEX	373	360	534076	11	0.00%
BUCKLEY	829	360	48151	0	0.00%
CASTLE ROCK	274	360	103833	0	0.00%
CENTRALIA	736	360	173212	0	0.00%
CHEHALIS	748	360	130087	0	0.00%
CHEHALIS NAPA VINE	262	360	53041	0	0.00%
CLE-ELUM	674	509	45349	0	0.00%
COLFAX	397	509	16273	0	0.00%
COLVILLE	684	509	126518	0	0.00%
NORTHPORT	REMOTE OF COLLVILLE				
COPALIS(OCEAN SHORES)	289	360	75129	0	0.00%
COULEE DAM	633	509	37213	0	0.00%
CRYSTAL MTN.	663	360	5410	0	0.00%
DAYTON	382	509	30539	0	0.00%
DEER PARK	276	509	111129	0	0.00%
DES MOINES	824	206	241545	22	0.01%
DES MOINES FEDERAL WAY	839	253	394066	17	0.00%
EASTON	656	509	6745	0	0.00%
ELK	292	509	60265	0	0.00%
ENUMCLAW	825	360	131351	0	0.00%
EPHRATA	754	509	84476	0	0.00%
GRAHAM	847	253	401909	35	0.01%
GREEN BLUFF	238	509	53912	0	0.00%
ISSAQUAH	392	425	461878	2	0.00%
KENT MERIDIAN	630	253	314864	31	0.01%
KENT O'BRIEN	251	206	242338	6	0.00%
KENT ULRICH	852	253	449771	1	0.00%
LIBERTY LAKE	255	509	12602	0	0.00%
LONGVIEW-KELSO	423	360	636055	0	0.00%
LOON LAKE	233	509	19275	0	0.00%
MAPLE VALLEY	432	425	169925	6	0.00%
MOSES LAKE AFB	765	509	56720	0	0.00%
MOSES LAKE ALDER	762	509	413932	2	0.00%
NEWMAN LAKE	226	509	25308	0	0.00%
OLYMPIA LACEY	456	360	586075	18	0.00%
OLYMPIA WHITEHALL	352	360	931766	9	0.00%
EVERGREEN	REMOTE OF WHITEHALL				
OMAK-OKANOGAN	826	509	129619	0	0.00%
OROVILLE	476	509	33903	0	0.00%
OTHELLO	488	509	117802	0	0.00%
PASCO	545	509	418523	3	0.00%
PATEROS	923	509	10609	0	0.00%
POMEROY	843	509	11637	0	0.00%
PORT ORCHARD COLBY	871	360	140312	32	0.02%
PT ANGELES JOYCE	928	360	20348	0	0.00%
PT. ANGELES	452	360	250552	2	0.00%
PT. LUDLOW	437	360	43656	0	0.00%
PT. ORCHARD	876	360	257607	7	0.00%
SUNNYSLOPE	REMOTE OF PT. ORCHARD				
PT. TOWNSEND	385	360	256192	3	0.00%
PUYALLAP	841	253	598602	3	0.00%
RENTON	226	425	860900	41	0.00%

WASHINGTON DIAL TONE REPORT
JUNE 2006

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
RIDGEFIELD	887	360	53635	0	0.00%
RIVERSIDE	455	509	501245	22	0.00%
MORAN	REMOTE OF RIVERSIDE				
ROCHESTER	273	360	124207	0	0.00%
ROY	843	253	58162	0	0.00%
SEATTLE ATWATER	281	206	492908	1	0.00%
SEATTLE CAMPUS	543	206	236596	0	0.00%
SEATTLE CHERRY	241	206	791291	82	0.01%
SEATTLE DUWAMISH	762	206	418608	0	0.00%
SEATTLE EAST	322	206	584758	16	0.00%
SEATTLE ELLIOT	441	206	189633	0	0.00%
SEATTLE EMERSON	361	206	617545	0	0.00%
SEATTLE LAKEVIEW	522	206	415214	13	0.00%
SEATTLE MAIN	223	206	1134822	39	0.00%
SEATTLE MERCER ISLAND (A)	232	206	254567	11	0.00%
SEATTLE PARKWAY	721	206	551993	108	0.02%
SEATTLE SUNSET	782	206	364472	7	0.00%
SEATTLE WEST	965	509	446620	0	0.00%
SEQUIM	683	360	170481	57	0.03%
SHELTON	426	360	317086	49	0.02%
HOODSPORT	REMOTE OF SHELTON				
SILVERDALE	692	360	271042	4	0.00%
SPOKANE FAIRFAX	325	509	476350	35	0.01%
CHESTNUT	REMOTE OF FAIRFAX				
SPOKANE HUDSON	482	509	400056	0	0.00%
SPOKANE KEYSTONE	534	509	424476	0	0.00%
SPOKANE WALNUT	922	509	746085	0	0.00%
SPOKANE WHITWORTH	466	509	426470	39	0.01%
SPRINGDALE	258	509	39936	0	0.00%
SUMNER (BONNEYLAKE)	863	253	406337	5	0.00%
BONNEY LAKE	REMOTE OF SUMNER				
TACOMA FORT LEWIS	964	253	93648	0	0.00%
TACOMA GREENFIELD	472	253	587259	11	0.00%
TACOMA JUNIPER	582	253	479491	21	0.00%
TACOMA LENNOX	531	253	649647	10	0.00%
TACOMA LOGAN	564	253	275748	18	0.01%
TACOMA MARKET (FAWCETT)	272	253	505593	6	0.00%
TACOMA SKYLINE	752	253	273311	0	0.00%
TACOMA WAVERLY-2	922	253	209001	2	0.00%
TACOMA WAVERLY-7	927	253	504662	3	0.00%
VANCOUVER ORCHARDS	253	360	796896	22	0.00%
VANCOUVER OXFORD	693	360	647117	8	0.00%
VANCOUVER SALMON CRK(N)	573	360	304838	2	0.00%
WAITSBURG	337	509	13260	0	0.00%
WALLA WALLA (INCL TOUCHE)	522	509	596837	7	0.00%
TOUCHET	REMOTE OF WALLA WALLA				
WARDEN	349	509	28862	0	0.00%
WINLOCK	785	360	44160	0	0.00%
YAKIMA CHESTNUT	244	509	736556	1	0.00%
YAKIMA WEST	965	509	402141	3	0.00%
TOTAL			32244960	971	0.00%

Washington Commission Complaint Report
June 2006

Date Complaint Opened	Date of Violation	Violation Cited*	# of Occurrences	Commission Complaint Number	Type of Complaint	Disputes/Comments
<i>Nothing to report</i>						
Total for month						
<p>0</p> <p>Baseline: Provide a complete and detailed response to the Commission Consumer Affairs staff in accordance with the WAC 480-120-166, within two business days of receipt of a commission inquiry for service affecting complaints and within five business days for non-service affecting complaints.</p>						
<p>Note: This report only reflects Washington customer complaints for the period reported, where the WUTC assessed a violation in 2004 based on non-compliance with WAC 480-120-166 or the merger agreement commitment (UT-991358) to provide a complete and detailed response within two business days for service affecting complaints and within five business days for non-service affecting complaints. Qwest can only report violations by the WUTC staff, which are forwarded to Qwest, as the complaint is being worked or once the complaint is closed by the WUTC.</p>						

Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
January, 2006									
February, 2006									
March, 2006									
April, 2006									
May, 2006									
June, 2006									
July, 2006									
August, 2006									
September, 2006									
October, 2006									
November, 2006									
December, 2006									
YTD Total	84087	2176	5392	698084	590	2908	8300		
Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions
January, 2006									
February, 2006									
March, 2006									
April, 2006									
May, 2006									
June, 2006									
July, 2006									
August, 2006									
September, 2006									
October, 2006									
November, 2006									
December, 2006									
YTD Total	23420	917	2596	64621	124	793	3389		

Missed Appointments/Commitments - Repair Residence		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets)		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total	74613	6299	322	20728	996	12	1010						
Missed Appointments/Commitments - Repair Business		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets)		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total	9260	1040	109	3068	155	5	206						

Washington Customer Service Guarantee Program Credits
June 2006

Missed Appointments/Commitment Credits Paid - Install Residence/Business (New Connect/Reconnect)		Number of RESIDENCE customers receiving credits for company missed appointments/com mitments-Install		Total amount of missed appointments credits paid		Month Credit Paid Upon Credit Issued/Bill Date		Number of BUSINESS customers receiving credits for company missed appointments/com mitments-Install		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date	
Measurement Period													
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total		2697		\$77,176				1160		\$47,114			
Missed Appointments/Commitment Credits Paid - Repair		Number of RESIDENCE customers receiving credits for company missed appointments/com mitments-Repair		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date		Number of BUSINESS customers receiving credits for company missed appointments/com mitments-Repair		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date	
Measurement Period													
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total		7904		\$197,600				975		\$48,750			

Baseline: WN U-40 2.2.2.B.1.b. / WN U-40 2.2.2.B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment.
Effective 10/30/05 the amount of the credit changed from \$50.00 to \$25.00

Washington Customer Service Guarantee Program Credits
June 2006

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Residence													
# of completed orders for installation of primary service													157564
# of completed orders for primary service installed w/ 5 bus. days													155807
# of credits-First Month's Charge(HO Recurring)													57
Amount of credit-First Month's Charge(HO Recur)													\$705
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													1007
Amount of credits-Installation (Ho NonRecur)													\$30,676
# of \$100 Bill Credits													53
Amount of \$100 Bill Credits													\$5,700
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													0
Amount of cell vouchers*													\$81
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwrding-Recurring													9
Amount of Remote Call Fwrding-Recurring													\$144
# of Remote Call Fwrding-Non-Recurring													0
Amount of Remote Call Fwrding-Non-Recurring													\$0
YTD Total Number of Credits Paid													1126
YTD Total Amount of Credits Paid	\$13,222	\$6,815	\$4,952	\$4,199	\$4,230	\$3,888							\$37,306

Washington Customer Service Guarantee Program Credits
June 2006

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Business													
# of completed orders for installation of primary service													23070
# of completed orders for primary service installed w/ 5 bus. days													22277
# of credits-First Month's Charge(HO Recurring)													15
Amount of credit-First Month's Charge(HO Recur)													\$772
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													412
Amount of credits-Installation (Ho NonRecur)													\$32,544
# of \$100 Bill Credits													13
Amount of \$100 Bill Credits													\$1,450
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													0
Amount of cell vouchers*													\$84
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Frwding-Recurring													1
Amount of Remote Call Frwding-Recurring													\$16
# of Remote Call Frwding-Non-Recurring													0
Amount of Remote Call Frwding-Non-Recurring													\$0
YTD Total Number of Credits Paid													441
YTD Total Amount of Credits Paid	\$8,729	\$6,730	\$5,526	\$4,621	\$4,157	\$5,103							\$34,866

Pending Order Report
As of June 30, 2006

Washington Pending Orders based upon OP-15A Diagnostic Measure
as of June 30, 2006

Washington Pending Orders Per Month for June, 2006						
Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 30JUN2006	Percent of Orders Pending as of 30JUN2006	Average Age of Pending Inward Orders (Business days) as of 30JUN2006	Inward Orders not Completed > 90 days from Due Date as of 30JUN2006	Inward Orders not Completed > 180 days from Due Date as of 30JUN2006
ABERDEEN-HOQUIAM	1354	1	0.07%	18	0	0
AUBURN	3136	4	0.13%	13.25	0	0
BAINBRIDGE ISLAND	906	2	0.22%	47	1	0
BATTLEGROUND	1039	3	0.29%	35.33	1	0
BELFAIR	676	1	0.15%	33	0	0
BELLEVUE	3637	1	0.03%	9	0	0
BLLVWAGL	1261	0	0.00%	0	0	0
BLLVWASH	2376	1	0.04%	9	0	0
BELLINGHAM	3082	1	0.03%	21	0	0
BLHMWA01	2866	1	0.03%	21	0	0
BLHMWALU	216	0	0.00%	0	0	0
BLACK DIAMOND	269	0	0.00%	0	0	0
BREMERTON	3023	3	0.10%	4.67	0	0
BMTNWA01	2685	2	0.07%	3.5	0	0
CRSBWA01	258	1	0.39%	7	0	0
SNYSWA01	80	0	0.00%	0	0	0
BUCKLEY	251	0	0.00%	0	0	0
CASTLE ROCK	425	0	0.00%	0	0	0
CENTRALIA	933	1	0.11%	39	0	0
CHEHALIS	803	1	0.12%	6	0	0
CHHLWA01	615	1	0.16%	6	0	0
NPVNWA01	188	0	0.00%	0	0	0
CLE ELUM	255	2	0.78%	83	1	1
COLFAX	129	0	0.00%	0	0	0
COLVILLE	491	3	0.61%	28.33	0	0
COPALIS(OCEAN SHORES)	332	2	0.60%	12	0	0
COULEE DAM	141	0	0.00%	0	0	0
CRYSTAL MOUNTAIN	35	0	0.00%	0	0	0
DAYTON	163	0	0.00%	0	0	0
DEER PARK	527	5	0.94%	4.6	0	0
DES MOINES	3883	1	0.03%	49	0	0
DESMWA01	1406	1	0.07%	49	0	0
FDWYWA01	2477	0	0.00%	0	0	0
EASTON	48	0	0.00%	0	0	0
ELK	213	4	1.84%	24.75	0	0
ENUMCLAW	749	2	0.27%	15.5	0	0
EPHRATA	208	0	0.00%	0	0	0
GRAHAM	2231	7	0.31%	17.86	0	0
GREEN BLUFF	161	0	0.00%	0	0	0
HOODSPORT	225	0	0.00%	0	0	0
ISSAQUAH	1296	2	0.15%	16	0	0
KENT	4857	14	0.29%	31	0	0
KENTWA01	2980	1	0.03%	2	0	0
KENTWAME	1610	6	0.37%	4.33	0	0
KENTWAOB	267	7	2.55%	58	0	0
LIBERTY LAKE	116	0	0.00%	0	0	0
LONGVIEW-KELSO	3316	3	0.09%	19.33	0	0
LOON LAKE	129	1	0.77%	29	0	0
MAPLE VALLEY	951	0	0.00%	0	0	0
MOSES LAKE	1345	3	0.22%	17.67	0	0
MSLKWA01	1077	2	0.19%	8	0	0
MSLKWAAB	268	1	0.37%	37	0	0
NEWMAN LAKE	155	1	0.64%	0	0	0
NORTHPORT	94	1	1.05%	6	0	0
OLYMPIA	7196	27	0.37%	20.26	2	0
LACYWA01	3372	16	0.47%	21.25	1	0
OLYMWA02	3345	9	0.27%	12.33	0	0
OLYMWAEV	479	2	0.42%	48	1	0
OMAK-OKANOGAN	614	1	0.16%	10	0	0
OROVILLE	174	1	0.57%	100	1	0

Washington Pending Orders based upon OP-15A Diagnostic Measure
as of June 30, 2006

Washington Pending Orders Per Month for June, 2006						
Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 30JUN2006	Percent of Orders Pending as of 30JUN2006	Average Age of Pending Inward Orders (Business days) as of 30JUN2006	Inward Orders not Completed > 90 days from Due Date as of 30JUN2006	Inward Orders not Completed > 180 days from Due Date as of 30JUN2006
OTHELLO	515	2	0.39%	12	0	0
PASCO	2357	2	0.08%	49	1	0
PATEROS	44	0	0.00%	0	0	0
POMEROY	81	0	0.00%	0	0	0
PORT ANGELES	1373	3	0.22%	25	0	0
JOYCWA01	54	1	1.82%	41	0	0
PTANWA01	1319	2	0.15%	17	0	0
PORT LUDLOW	169	0	0.00%	0	0	0
PORT ORCHARD	2111	1	0.05%	13	0	0
COLBWA01	785	0	0.00%	0	0	0
PTORWAFE	1326	1	0.08%	13	0	0
PORT TOWNSEND	969	1	0.10%	3	0	0
PUYALLAP	3199	4	0.12%	25.5	0	0
RENTON	4656	3	0.06%	35	1	0
RIDGEFIELD	312	0	0.00%	0	0	0
ROCHESTER	575	1	0.17%	34	0	0
ROY	220	3	1.35%	8	0	0
SEATTLE	26713	24	0.09%	21.58	2	0
MRISWA01	612	0	0.00%	0	0	0
STTLWA03	3596	6	0.17%	16.67	0	0
STTLWA04	2850	0	0.00%	0	0	0
STTLWA05	1913	3	0.16%	39.67	1	0
STTLWA06	2127	2	0.09%	9	0	0
STTLWACA	951	2	0.21%	0.5	0	0
STTLWACH	3994	2	0.05%	34	0	0
STTLWADU	1484	3	0.20%	42	1	0
STTLWAEI	697	0	0.00%	0	0	0
STTLWALA	2041	2	0.10%	8.5	0	0
STTLWAPA	2566	0	0.00%	0	0	0
STTLWASU	1925	0	0.00%	0	0	0
STTLWAWA	1957	4	0.20%	17.25	0	0
SEQUIM	985	4	0.40%	12.5	0	0
SHELTON	1521	3	0.20%	14.67	0	0
SILVERDALE	1277	2	0.16%	28	0	0
SPOKANE	14025	11	0.08%	16.45	1	0
SPKNWA01	1834	1	0.05%	0	0	0
SPKNWACH	347	0	0.00%	0	0	0
SPKNWAFB	2178	1	0.05%	78	1	0
SPKNWAHD	2099	0	0.00%	0	0	0
SPKNWAKY	1451	0	0.00%	0	0	0
SPKNWAMO	720	0	0.00%	0	0	0
SPKNWAWA	3592	6	0.17%	7.33	0	0
SPKNWAWH	1804	3	0.17%	19.67	0	0
SPRINGDALE	176	0	0.00%	0	0	0
SUMNER (BONNEYLAKE)	1712	2	0.12%	5.5	0	0
TACOMA	18525	14	0.08%	17.57	0	0
TACMWAFB	1897	4	0.21%	10.25	0	0
TACMWAFI	712	0	0.00%	0	0	0
TACMWAGF	2986	1	0.03%	18	0	0
TACMWAJU	2927	2	0.07%	12.5	0	0
TACMWALE	3608	4	0.11%	20	0	0
TACMWALO	1435	1	0.07%	47	0	0
TACMWASY	1230	1	0.08%	35	0	0
TACMWAWA	676	0	0.00%	0	0	0
TACMWAWV	3054	1	0.03%	0	0	0
VANCOUVER	10152	13	0.13%	15.62	1	0
ORCHWA01	5164	7	0.14%	7.86	0	0
VANCWA01	3127	2	0.06%	53	1	0
VANCWANO	1861	4	0.21%	10.5	0	0
WAITSBURG	42	1	2.33%	4	0	0

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Washington Pending Orders Per Month for June, 2006						
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WALLA WALLA (INCL TOUCH)	1646	2	0.12%	21	0	0
WARDEN	125	0	0.00%	0	0	0
WINLOCK	282	1	0.35%	30	0	0
YAKIMA	5093	7	0.14%	6.57	0	0
YAKMWA02	3806	3	0.08%	4.67	0	0
YAKMWAVE	1287	4	0.31%	8	0	0
Washington Customers Served by Exchanges in Neighboring States						
Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 30JUN2006	Percent of Orders Pending as of 30JUN2006	Average Age of Pending Inward Orders (Business days) as of 30JUN2006	Inward Orders not Completed > 90 days from Due Date as of 30JUN2006	Inward Orders not Completed > 180 days from Due Date as of 30JUN2006
CLARKSTON	643	1	0.16%	3	0	0
State Totals	149066	203	0.14%	20.57	12	1

The one order not completed >180 days is due to customer reasons. Qwest is waiting for the customer to supply a trench