Qwest

1600 7th Avenue, Room 3206 Seattle, Washington 98191 Phone: (206) 345-1568 Facsimile (206) 343-4040

Mark S. Reynolds

Senior Director Legal Issues

September 29, 2003

Via E-Mail and Overnight Mail

Ms. Carole J. Washburn, Executive Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250 Olympia, WA 98504-7250

Re: Docket No. UT-021120

Bill Credit

Dear Ms. Washburn:

In the Stipulation and Settlement Agreement, adopted by the Commission in its 10<sup>th</sup> Supplemental Order, Docket No. UT-021120, Section III. C. 1., there is a requirement that "[n]o later than fifteen (15) days prior to the start of the Billing Cycle, Qwest shall submit to the Commission and the Parties its best estimate of the amount of the actual bill credit that will be provided, consistent with the principles of Appendix 1, during the Bill Cycle." The bill credit is calculated by dividing the total credit amount of \$67,000,000.00 by the estimated access lines to be credited during the billing period. Appendix 1 to the Stipulation and Settlement Agreement provided an estimated bill credit of \$29.87 per access line based on an access line count dated 03/01/03. Qwest's revised estimate is \$31.00 per access line based on an access line count dated 9/16/03 and an estimated reduction in access lines between the count date and the bill credit billing cycle. Attached is the supporting documentation for the estimate.

Sincerely,

Mark S. Reynolds

MSR/llw Enclosure

cc: Service List (via e-mail and U.S. Mail)