

COPY

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

In the Matter of )  
)  
)  
Section 63.71 Application of )  
)  
)  
CenturyLink Communications, LLC )  
)  
)  
For Authority Pursuant to Section 214 of the )  
The Communications Act of 1934, As Amended, )  
To Discontinue the Provision of Services )

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OCT 04 2021

STATE OF WASH.  
UTIL. & TRANSP. COMMISSION

**SECTION 63.71 APPLICATION**

CenturyLink Communications, LLC (FRN: 0018-4219-41) a Lumen company (CenturyLink),<sup>1</sup> hereby applies for authority pursuant to Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue its Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan. CenturyLink requests authority to discontinue the Worldcard calling card service provided to its remaining large business customers, as of October 15, 2021, or as soon thereafter as thereafter as necessary regulatory approvals can be obtained.<sup>2</sup> CenturyLink also requests authority to discontinue the Easy Talk calling card, Optional Calling Plan calling

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<sup>1</sup> CenturyLink Communications, LLC is a competitive local exchange carrier and interexchange carrier subsidiary of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, CenturyLink Communications, LLC.

<sup>2</sup> On July 22, 2021, following notice to affected customers, CenturyLink filed an application seeking authority to discontinue the Worldcard service for its large business customers. On September 2, 2021, that application was deemed granted. Subsequently, CenturyLink identified 84 large business customers that were inadvertently omitted from its earlier customer notification. CenturyLink now seeks authority to discontinue this service to these remaining customers.

card, Difference calling card, Worldcard calling card for residential customers and the Home 800 price plan, as of October 27, 2021, or as soon thereafter as thereafter as necessary regulatory approvals can be obtained.

CenturyLink submits the following information in support of its application:

**1. Name and address of carrier**

CenturyLink Communications, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

**2. Date of planned service discontinuance**

As of October 15, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the WorldCard calling card to large business customers.

As of October 27, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer the Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan to residential customers.

**3. Points of geographic areas of service affected**

CenturyLink seeks authority to discontinue the provision of its Easy Talk calling card in Alabama, Arkansas, Arizona, California, Colorado, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansa, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Mississippi, Montana, Nebraska, Nevada, New Hampshire, New Mexico, New Jersey, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Virginia, Vermont, Washington, Wisconsin and Wyoming.

CenturyLink seeks authority to discontinue the provision of its Optional Calling Plan calling card in Connecticut, Georgia, Hawaii, Louisiana, Massachusetts, New York, Oklahoma, Rhode Island, South Carolina, Texas and West Virginia.

CenturyLink seeks authority to discontinue the provision of its Difference calling card in the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

CenturyLink seeks authority to discontinue the provision of its WorldCard calling card to its remaining large business customers in all 50 states the District of Columbia, and to residential customers in all 50 states.

CenturyLink seeks authority to discontinue the provision of the Home 800 price plan in all 50 states.

**4. Brief description of the type of services affected**

The Easy Talk calling card is an outbound calling card service designed for residential customers allowing the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

The Optional Calling Plan calling card is an outbound calling card service designed for residential customers allowing the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

The Difference Calling Card is an outbound calling card service designed for residential customers allowing a caller to complete calls between any two points within the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

The WorldCard is an outbound calling card service designed for small business and residential customers that allows the caller to place a long distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account.

Home 800 is an 8XX product designed for residential customers that can be used to place domestic direct dialed calls to the customer. A customer will be assigned an 8XX number and security code. Calls made to the customer's 8XX number using the security code will ring to the customer's residence.

With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

**5. Brief description of the dates and methods of notice to all affected customers**

CenturyLink notified its affected large business customers by U.S. mail on August 27, 2021, as shown in Attachment A. CenturyLink notified its residential customers by U.S. Mail on September 27, 2021, as shown in Attachment B.

**6. Dominance of carrier with respect to the service to be discontinued**

CenturyLink is a non-dominant carrier with regard to the Easy Talk calling card, Optional Calling Plan calling card, Difference calling card, Worldcard calling card and Home 800 price plan.

**7. Service**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

Respectfully submitted,

CENTURYLINK COMMUNICATIONS. LLC

By: *Craig J. Brown*  
Craig J. Brown *by mh*  
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660 North Capitol Street NW, Suite 240  
303-992-2503  
720-888-3942  
[Craig.J.Brown@Lumen.com](mailto:Craig.J.Brown@Lumen.com)

**DATE:** September 29, 2021




CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
\_\_\_\_\_  
Marjorie Herlth

September 29, 2021

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<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

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Minnesota Chippewa Tribe - Mille Lacs Band	melanie.benjamin@millelacsband.com;
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Omaha Tribe of Nebraska	Arthur.Taylor@theomahatribe.com;
Oneida Nation	<a href="mailto:thill7@oneidanation.org">thill7@oneidanation.org</a> ;
Paiute Indian Tribe of Utah (Cedar Band of Paiutes, Kanosh Band of Paiutes, Koosharem Band of Paiutes, Indian Peaks Band of Paiutes, and Shivwits Band of Paiutes)	<a href="mailto:tslayton@utahpaiutes.org">tslayton@utahpaiutes.org</a> ;
Pascua Yaqui Tribe of Arizona	robert.valencia@pascuayaqui-nsn.gov;
Port Gamble S'klallam Tribe	dwellman@pgst.nsn.us;
Prairie Band Potawatomi Nation	<a href="mailto:Liana@pbnation.org">Liana@pbnation.org</a> ;
Prairie Island Indian Community in the State of Minnesota	<a href="mailto:daniel.derudder@piic.org">daniel.derudder@piic.org</a> ; <a href="mailto:blake.johnson@piic.org">blake.johnson@piic.org</a> ; <a href="mailto:jody.johnson@piic.org">jody.johnson@piic.org</a> ;
Pueblo of Acoma, New Mexico	<a href="mailto:support@puebloofacoma.org">support@puebloofacoma.org</a> ;
Pueblo of Cochiti, New Mexico	<a href="mailto:governor@pueblodecochiti.org">governor@pueblodecochiti.org</a> ;
Pueblo of Isleta, New Mexico	<a href="mailto:Poigov@isletapueblo.com">Poigov@isletapueblo.com</a> ;
Pueblo of Laguna, New Mexico	<a href="mailto:jbursen@pol-nsn.gov">jbursen@pol-nsn.gov</a> ;
Pueblo of Nambe, New Mexico	<a href="mailto:governor@nambepueblo.org">governor@nambepueblo.org</a> ;
Pueblo of Picuris, New Mexico	<a href="mailto:governor@picurispueblo.org">governor@picurispueblo.org</a> ;
Pueblo of Pojoaque, New Mexico	<a href="mailto:LEdwards@pojoaque.org">LEdwards@pojoaque.org</a> ;
Pueblo of San Felipe, New Mexico	<a href="mailto:ssandoval@sfpueblo.com">ssandoval@sfpueblo.com</a> ;
Pueblo of San Ildefonso, New Mexico	<a href="mailto:governor@sanipueblo.org">governor@sanipueblo.org</a> ;
Pueblo of Sandia, New Mexico	<a href="mailto:jromero@sandiapueblo.nsn.us">jromero@sandiapueblo.nsn.us</a> ;
Pueblo of Santa Ana, New Mexico	<a href="mailto:governors@santaana-nsn.gov">governors@santaana-nsn.gov</a> ;

Pueblo of Taos, New Mexico	<a href="mailto:governor@taospueblo.com">governor@taospueblo.com</a> ;
Pueblo of Tesuque, New Mexico	<a href="mailto:cquintana@pueblooftesuque.org">cquintana@pueblooftesuque.org</a> ;
Pueblo of Zia, New Mexico	<a href="mailto:tammypino@yahoo.com">tammypino@yahoo.com</a> ;
Puyallup Tribe of the Puyallup Reservation	<a href="mailto:David.Bean@puyalluptribe.com">David.Bean@puyalluptribe.com</a> ; <a href="mailto:CouncilOffices@PuyallupTribe-nsn.gov">CouncilOffices@PuyallupTribe-nsn.gov</a> ;
Quechan Tribe of the Fort Yuma Indian Reservation - AZ & CA	<a href="mailto:executivesecretary@quechantribe.com">executivesecretary@quechantribe.com</a> ;
Quileute Tribe of the Quileute Reservation	<a href="mailto:renee.woodruff@quileutetribe.com">renee.woodruff@quileutetribe.com</a> ;
Quinault Indian Nation	<a href="mailto:fsharp@quinault.org">fsharp@quinault.org</a> ;
Red Cliff Band of Lake Superior Chippewa Indians of Wisconsin	<a href="mailto:Richard.Peterson@redcliff-nsn.gov">Richard.Peterson@redcliff-nsn.gov</a> ;
Red Lake Band of Chippewa Indians	<a href="mailto:dseki@redlakenation.org">dseki@redlakenation.org</a> ;
Rosebud Sioux Tribe of the Rosebud Indian Reservation, South Dakota	<a href="mailto:rodney.bordeaux@rst-nsn.gov">rodney.bordeaux@rst-nsn.gov</a> ; <a href="mailto:tuc@rst-nsn.gov">tuc@rst-nsn.gov</a> ; <a href="mailto:luti.davis@rst-nsn.gov">luti.davis@rst-nsn.gov</a> ; <a href="mailto:augustine.fernandes@rst-nsn.gov">augustine.fernandes@rst-nsn.gov</a> ;
Sac and Fox Nation of Missouri in Kansas and Nebraska	<a href="mailto:chief@sacandfoxnation-nsn.gov">chief@sacandfoxnation-nsn.gov</a> ;
Sault Ste. Marie Tribe of Chippewa Indians, Michigan	<a href="mailto:aaronpayment@saulttribe.net">aaronpayment@saulttribe.net</a> ;
Seminole Tribe of Florida (Big Cypress and Brighton Reservations)	<a href="mailto:Chairman@semtribe.com">Chairman@semtribe.com</a> ;
Shakopee Mdewakanton Sioux Community of Minnesota	<a href="mailto:dawn.blanchard@shakopeedakota.org">dawn.blanchard@shakopeedakota.org</a> ;
Shoshone-Bannock Tribes of the Fort Hall Reservation	<a href="mailto:nsmall@sbtribes.com">nsmall@sbtribes.com</a> ;
Shoshone-Paiute Tribes of the Duck Valley Reservation, Nevada	<a href="mailto:it@shopai.org">it@shopai.org</a> ; <a href="mailto:smith.gerald@shopai.org">smith.gerald@shopai.org</a> ;
Sisseton-Wahpeton Oyate of the Lake Traverse Reservation	<a href="mailto:webadmin@swo-nsn.gov">webadmin@swo-nsn.gov</a> ;
Skokomish Indian Tribe	<a href="mailto:gmillier@skokomish.org">gmiller@skokomish.org</a> ;
Snoqualmie Indian Tribe	<a href="mailto:Jaime.Martin@snoqualmietribe.us">Jaime.Martin@snoqualmietribe.us</a> ;
Southern Ute Indian Tribe of the Southern Ute Reservation, Colorado	<a href="mailto:efrost@southernute-nsn.gov">efrost@southernute-nsn.gov</a> ;
Spokane Tribe of the Spokane Reservation	<a href="mailto:carole@spokanetribe.com">carole@spokanetribe.com</a> ;
St. Croix Chippewa Indians of Wisconsin	<a href="mailto:LewisT@stcroixtribalcenter.com">LewisT@stcroixtribalcenter.com</a> ; <a href="mailto:shaynag@stcroixtribalcenter.com">shaynag@stcroixtribalcenter.com</a> ;
Standing Rock Sioux Tribe of North & South Dakota	<a href="mailto:info@standingrock.org">info@standingrock.org</a> ;
Suquamish Indian Tribe of the Port Madison Reservation	<a href="mailto:lforsman@suquamish.nsn.us">lforsman@suquamish.nsn.us</a> ;
Tohono O'odham Nation of Arizona	<a href="mailto:contactus@tonation-nsn.gov">contactus@tonation-nsn.gov</a> ;
Tonto Apache Tribe of Arizona	<a href="mailto:jdecola@tontoapache.org">jdecola@tontoapache.org</a> ;
Tunica-Biloxi Indian Tribe	<a href="mailto:msampson@paragoncasinoresort.com">msampson@paragoncasinoresort.com</a> ;
Upper Sioux Community, Minnesota	<a href="mailto:kevinj@uppersiouxcommunity-nsn.gov">kevinj@uppersiouxcommunity-nsn.gov</a> ;

Ute Mountain Ute Tribe	<a href="mailto:hcuthair@utemountain.org">hcuthair@utemountain.org</a> ;
Winnebago Tribe of Nebraska	<a href="mailto:coly.brown@winnebagotribe.com">coly.brown@winnebagotribe.com</a> ; <a href="mailto:joy.johnson@winnebagotribe.com">joy.johnson@winnebagotribe.com</a> ;
Yavapai-Apache Nation of the Camp Verde Indian Reservation, Arizona	<a href="mailto:jrussell-winiecki@yan-tribe.org">jrussell-winiecki@yan-tribe.org</a> ;
Yavapai-Prescott Indian Tribe	<a href="mailto:ejones@ypit.com">ejones@ypit.com</a> ;
Zuni Tribe of the Zuni Reservation, New Mexico	<a href="mailto:Kelly.Zuni@ashiwi.org">Kelly.Zuni@ashiwi.org</a> ;
Coquille Indian Tribe	<a href="mailto:brendameade@coquilletribe.org">brendameade@coquilletribe.org</a> ;
Cow Creek Band of Umpqua Tribe of Indians	<a href="mailto:vpense@cowcreek.com">vpense@cowcreek.com</a> ;
Gila River Indian Community of the Gila River Indian Reservation, Arizona	<a href="mailto:executive.mail@gric.nsn.us">executive.mail@gric.nsn.us</a> ;
Lower Brule Sioux Tribe of the Lower Brule Reservation, SD	<a href="mailto:Chairman@lbst.org">Chairman@lbst.org</a> ;

08/27/2021



**Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by CenturyLink Communications, LLC, a Lumen Company**

Dear [REDACTED],

At CenturyLink Communications, LLC, a Lumen Company, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

You are receiving this notice because you subscribe to the WorldCard calling card provided by CenturyLink Communications, LLC in all 50 states and the District of Columbia. The WorldCard is an outbound calling card service designed for business customers that allows the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. With the availability of newer technologies, products, and services, calling card services have been rendered obsolete. In addition, the platform or equipment used to provision this service has reached the end of its lifespan and can no longer be maintained.

Please be advised that the WorldCard calling card will be discontinued as of October 15, 2021, provided that the FCC and relevant state commissions, if required, approve the planned discontinuance.

The Lumen point of contact for this transition will be your CenturyLink Client Support Manager. Your Client Support Manager is [REDACTED] and can be reached at [REDACTED], or by email at [REDACTED]@lumen.com. If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your Lumen invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance.

ATTACHMENT A

We value your business and appreciate your cooperation regarding this notice.

Thank you,

CenturyLink Communications, LLC

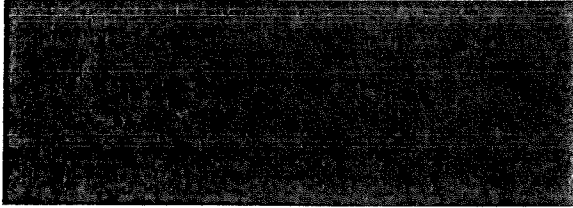
**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



September 27, 2021

ATTACHMENT B



**Important Notice Regarding the Planned Discontinuance of Certain Voice Services Provided by CenturyLink Communications**

Billing Account Number:

Dear

At CenturyLink Communications, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

You are receiving this notice because you subscribe to the EasyTalk Calling Card, Optional Calling Plan calling card, Difference Calling Card, WorldCard calling card or the Home 800 price plan, each of which is provided by CenturyLink Communications, LLC.

The EasyTalk calling card is an outbound calling card service designed for residential customers allowing the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in Alabama, Arkansas, Arizona, California, Colorado, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Mississippi, Montana, Nebraska, Nevada, New Hampshire, New Mexico, New Jersey, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Virginia, Vermont, Washington, Wisconsin and Wyoming.

The Optional Calling Plan calling card is an outbound calling card service designed for residential customers allowing the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in Connecticut, Georgia, Hawaii, Louisiana, Massachusetts, New York, Oklahoma, Rhode Island, South Carolina, Texas and West Virginia.

The Difference Calling Card is an outbound calling card service designed for residential customers allowing a caller to complete calls between any two points within the contiguous United States and various non-contiguous U.S. regions, including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam and the Northern Mariana Islands.

The WorldCard is an outbound calling card service designed for small business and residential customers that allows the caller to place a long-distance call to any geographical area in the state from an access line and receive the bill for that call on an assigned calling card billing account. This calling card is available in all 50 states.

Home 800 is an 8XX product designed for residential customers that can be used to place domestic direct dialed calls to the customer. A customer will be assigned an 8XX number and security code. Calls made to

## ATTACHMENT B

the customer's 8XX number using the security code will ring to the customer's residence. This calling plan is available in all 50 states.

With the availability of newer technologies, products, and services, calling card services and services such as Home 800 have been rendered obsolete. In addition, the platforms and equipment used to provision these services have reached the end of their lifespans and can no longer be maintained.

Please be advised that the EasyTalk Calling Card, Optional Calling Plan calling card, Difference Calling Card, WorldCard Calling Card and Home 800 plan will all be discontinued as of **October 27, 2021**, provided that the FCC and relevant state commissions, if required, approve the planned discontinuance.

If you have questions or concerns, please call a CenturyLink Customer Care representative at 800-943-8809. You may remove the calling card service from your account before **October 27, 2021** without any penalty by calling this number.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, the Company will automatically apply any deposits or credits, if applicable, to your CenturyLink invoice. If the amount of the invoice is less than any deposits and credits, the Company will issue a refund for the remaining balance.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

CenturyLink Communications, LLC

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CenturyLink Communications, LLC  
100 CenturyLink Drive  
Monroe, Louisiana 71203  
www.Lumen.com