

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

**WUTC v. Cascade Natural Gas Corp.
Docket UG-170929
Public Counsel
UG-170929**

Request No. 82

Date prepared: December 13, 2017 **Revised February 6, 2018

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PC-82 Re: Miscellaneous Charges.

Please provide the number of customers from 2007 to 2017 charged annually for each of the charges identified in PC-76(a)(i)-(v).

- a. Please provide the information in the following format without disclosing the customer's identity:
 - i. Per year (annual calendar year) provide the number of instances the Company issued a charge;
 - ii. Provide the number of repeat instances that one customer was charged under each Miscellaneous Charge identified under PC-76(a)(i)-(v); and
 - iii. If a customer has several annual charges under one category of Miscellaneous Charges under PC-76(a)(i)-(v), please provide the number of occurrences the customer was charged in each calendar year.

Response:

Please see the attached file entitled, "PC-82.xlsx", for the requested information.

*****Revised Response*****

Cascade submits a revised attachment entitled, "PC-82 Revised.xlsx," because the Company realized when answering Data Request No. PC-118 that it had initially reported the wrong field activity for the disconnect charge. The Company migrated to the field

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activity code currently used for disconnect in 2010 and 2011, so the reported number in those years are likely lower than what was actually billed.

The spreadsheets are also updated to include the entire counts for 2017 instead of partial year data.

The revised numbers in the spreadsheet are in bold text.

DR 82(a)(i) the per year number of instances Cascade issued a charge

- This table shows the count of miscellaneous charges by type that were charged in Washington per year.

FEE	2010	2011	2012	2013	2014	2015	2016	2017
CNG WA AFTER HOURS RECONNECT CHARGE	271	1210	2783	2612	1579	850	625	388
CNG WA DISCONNECT VISIT CHARGE	332	1090	3320	3178	3374	1469	1297	1004
CNG WA NORMAL BUSINESS HOURS RECONNECT CHARGE-GAS	6251	9568	10195	5727	2617	1467	1864	1967
CNG WA RETURNED CHECK CHARGE-GAS	1090	2188	2227	2735	3860	3965	4048	4474
CNG WA PILOT LIGHT CHARGE	352	349	495	632	375	411	271	292

DR 82(a)(ii) the number of repeat instances that once customer was charged each miscellaneous charge

- This contains the number of Miscellaneous Charges for Repeat Instances for a specific customer. For example, if a customer had three Returned Check charges in 2010 it would count as three in the 2010 column. A customer with only one instance of a miscellaneous charge in a year is not counted.

FEE	2010	2011	2012	2013	2014	2015	2016	2017
CNG WA AFTER HOURS RECONNECT CHARGE	8	6	24	20	8	2	2	2
CNG WA DISCONNECT VISIT CHARGE	18	253	1224	1031	1121	409	338	240
CNG WA NORMAL BUSINESS HOURS RECONNECT CHARGE-GAS	92	44	37	72	42	4	13	8
CNG WA RETURNED CHECK CHARGE-GAS	257	662	720	931	1696	1893	1847	1998
CNG WA PILOT LIGHT CHARGE	22	68	81	72	58	64	56	45

DR 82(a)(iii) the annual count of customers receiving Miscellaneous Charges

- This contains a count of customer by the charge type for each calendar year available. The customer is only counted once for each charge type for the given year even though they may be assessed the miscellaneous charge multiple times

FEE	2010	2011	2012	2013	2014	2015	2016	2017
CNG WA AFTER HOURS RECONNECT CHARGE	267	1207	2771	2602	1575	849	624	387
CNG WA DISCONNECT VISIT CHARGE	323	943	2578	2562	2712	1234	1108	871
CNG WA NORMAL BUSINESS HOURS RECONNECT CHARGE-GAS	6202	9546	10176	5691	2596	1465	1857	1963
CNG WA RETURNED CHECK CHARGE-GAS	943	1812	1812	2195	2833	2814	2949	3280
CNG WA PILOT LIGHT CHARGE	341	315	454	596	346	379	241	269

DR 82(a)(iii) the annual count of customers with multiple Miscellaneous Charges

- This contains the number of Miscellaneous Charges for Repeat Instances for a specific customer. For example (as in 3. Above), if a customer had three Returned Check charges in 2010 it would count as one in the 2010 column. Customers with only one instance of a miscellaneous charge in a year are not counted in this table.

FEE	2010	2011	2012	2013	2014	2015	2016	2017
CNG WA AFTER HOURS RECONNECT CHARGE-GAS	4	3	12	10	4	1	1	1
CNG WA DISCONNECT VISIT CHARGE	9	106	482	415	459	174	149	107
CNG WA NORMAL BUSINESS HOURS RECONNECT CHARGE-GAS	43	22	18	36	21	2	6	4
CNG WA NSF CHARGE-GAS	110	286	305	391	669	742	748	804
CNG WA PILOT LIGHT RECONNECT/DISCONNECT	11	34	40	36	29	32	26	22